

Notice of Data Event

Last updated: March 21, 2025

Fundamental Administrative Services, LLC (“Fundamental”) is providing notice of an event on behalf of the below covered entities that may affect the privacy of certain information. We take this event seriously and would like to share information about the event, our response, and resources available to help protect information.

What Happened? Fundamental recently became aware of suspicious activity on its computer network. We quickly worked to secure all systems and began an investigation to determine the full nature and scope of the activity. The investigation determined that between October 27, 2024, and January 13, 2025, an unauthorized actor copied certain files and folders from the computer network used by the covered entities. We promptly began a review of the relevant files and folders which remains ongoing.

What Information Was Involved? Although our investigation remains ongoing, we determined the following types of information may be contained in the impacted files: name, Social Security number, driver’s license or state identification number, financial account information, date of birth, medical treatment information, health insurance policy number, and/or Medicare/Medicaid plan name.

What We Are Doing. We take the confidentiality, privacy, and security of information very seriously. In response to this event, we promptly took steps to secure our systems and commence a detailed investigation to determine the full nature and scope of the event. As part of our ongoing commitment to the privacy of information in our care, we are reviewing our policies, procedures, and processes related to the storage and access to information. Should you have concerns about your information, we are also providing you with free resources that you may find useful. These resources can be found on the next page of this letter.

What You Can Do. You can remain vigilant against incidents of identity theft and fraud by reviewing relevant account statements, if any, and monitoring their free credit reports for suspicious activity and to detect errors. You may also review the “Steps Individuals Can Take To Help Protect Personal Information” section below.

For More Information. If you have any questions or concerns, please contact us at dataprivacy@fundlhc.com.

Sincerely,

Fundamental Administrative Services

STEPS INDIVIDUALS CAN TAKE TO HELP PROTECT PERSONAL INFORMATION

Monitor Relevant Accounts

Under U.S. law, a consumer is entitled to one free credit report annually from each of the three major credit reporting bureaus, Equifax, Experian, and TransUnion. To order a free credit report, visit www.annualcreditreport.com or call, toll-free, 1-877-322-8228. Consumers may also directly contact the three major credit reporting bureaus listed below to request a free copy of their credit report.

Consumers have the right to place an initial or extended “fraud alert” on a credit file at no cost. An initial fraud alert is a 1-year alert that is placed on a consumer’s credit file. Upon seeing a fraud alert display on a consumer’s credit file, a business is required to take steps to verify the consumer’s identity before extending new credit. If consumers are the victim of identity theft, they are entitled to an extended fraud alert, which is a fraud alert lasting seven years. Should consumers wish to place a fraud alert, please contact any of the three major credit reporting bureaus listed below.

As an alternative to a fraud alert, consumers have the right to place a “credit freeze” on a credit report, which will prohibit a credit bureau from releasing information in the credit report without the consumer’s express authorization. The credit freeze is designed to prevent credit, loans, and services from being approved in a consumer’s name without consent. However, consumers should be aware that using a credit freeze to take control over who gets access to the personal and

financial information in their credit report may delay, interfere with, or prohibit the timely approval of any subsequent request or application they make regarding a new loan, credit, mortgage, or any other account involving the extension of credit. Pursuant to federal law, consumers cannot be charged to place or lift a credit freeze on their credit report. To request a credit freeze, individuals may need to provide some or all of the following information:

1. Full name (including middle initial as well as Jr., Sr., II, III, etc.);
2. Social Security number;
3. Date of birth;
4. Addresses for the prior two to five years;
5. Proof of current address, such as a current utility bill or telephone bill;
6. A legible photocopy of a government-issued identification card (state driver's license or ID card, etc.); and
7. A copy of either the police report, investigative report, or complaint to a law enforcement agency concerning identity theft if they are a victim of identity theft.

Should consumers wish to place a credit freeze or fraud alert, please contact the three major credit reporting bureaus listed below:

Equifax—www.equifax.com and 1-888-298-0045

Experian—www.experian.com and 1-888-397-3742

TransUnion—www.transunion.com and 1-800-916-8800

Additional Information

Consumers may further educate themselves regarding identity theft, fraud alerts, credit freezes, and the steps they can take to protect their personal information by contacting the consumer reporting bureaus, the Federal Trade Commission, or their state Attorney General. The Federal Trade Commission may be reached at: 600 Pennsylvania Ave NW, Washington, DC 20580; www.identitytheft.gov; 1-877-ID-THEFT (1-877-438-4338); and TTY: 1-866-653-4261. The Federal Trade Commission also encourages those who discover that their information has been misused to file a complaint with them. Consumers can obtain further information on how to file such a complaint by way of the contact information listed above. Consumers have the right to file a police report if they ever experience identity theft or fraud. Please note that in order to file a report with law enforcement for identity theft, consumers will likely need to provide some proof that they have been a victim. Instances of known or suspected identity theft should also be reported to law enforcement and the relevant state Attorney General. This notice has not been delayed by law enforcement.

Covered Entities

- Alamo Heights Health and Rehabilitation Center
- Allegany Health Nursing and Rehabilitation
- BellTower Health & Rehabilitation Center
- Bennettsville Health & Rehabilitation Center
- Berlin Nursing and Rehabilitation Center
- Bremond Nursing and Rehabilitation Center
- Bridgecrest Rehabilitation Suites
- Brownfield Rehabilitation and Care Center
- Calhoun Convalescent Center
- Canton Oaks
- Casa Arena Blanca Nursing Center
- Casa Maria Health Care Center and Pecos Valley Rehabilitation Suites
- Cedar Pointe Health and Wellness Suites
- Central Desert Behavioral Health Hospital
- College Park Rehabilitation Center
- Corinth Rehabilitation Suites on the Parkway
- Courtyards at Pasadena
- Creekside Terrace Rehabilitation
- Crimson Heights Health & Wellness ALF
- Crimson Heights Health and Wellness
- Crosbyton Nursing and Rehabilitation Center
- Devlin Manor Nursing and Rehabilitation Center
- Edgewood Rehabilitation and Care Center
- Fairfield Nursing and Rehabilitation Center
- Falcon Ridge Rehabilitation
- Forest Haven Nursing and Rehabilitation Center
- Founders Plaza Nursing & Rehab
- Fruitvale Healthcare Center
- Green Valley Health and Wellness Suites
- Hallmark Healthcare Center
- Harmon Hospital
- Hearthstone of Northern Nevada
- Hillside Heights Rehabilitation Suites
- Horizon Health & Rehab Center
- Horizon Specialty Hospital of Henderson
- Horizon Specialty Hospital of Las Vegas
- Julia Manor Nursing and Rehabilitation Center
- Kirkland Court Health and Rehabilitation Center
- Lake Emory Post Acute Care
- Lancaster Health and Rehabilitation
- Las Brisas Rehabilitation and Wellness Suites
- Las Ventanas de Socorro
- Los Arcos del Norte Care Center
- Magnolia Manor of Greenville
- Magnolia Manor of Greenwood
- Magnolia Manor of Inman
- Magnolia Manor of Rock Hill
- Magnolia Manor of Spartanburg
- Meadowbrook Care Center
- Midlands Behavioral Health Hospital
- Midlands Health & Rehabilitation Center
- Mira Vista Court
- Monarch Pavilion Rehabilitation Suites
- Moran Nursing and Rehabilitation Center
- North Las Vegas Care Center
- Northampton Manor Nursing and Rehabilitation Center
- Oakbrook Health and Rehabilitation Center
- Oakland Nursing and Rehabilitation Center
- Physical Rehabilitation and Wellness Center of Spartanburg
- Rehab Center of Cheraw
- Restore Health Rehabilitation Center
- Retama Manor Nursing Center/Victoria South
- Riverside Health and Rehab
- San Gabriel Rehabilitation and Care Center
- Sandy Lake Rehabilitation and Care Center
- Sedona Trace Health and Wellness
- Sierra Ridge Health and Wellness Suites
- Solidago Health and Rehabilitation
- Southpointe Healthcare and Rehabilitation
- Spanish Hills Wellness Suites
- Spanish Trails Rehabilitation Suites
- St. George Healthcare Center
- Sterling Oaks Rehabilitation
- Sunset Villa Care Center
- Terra Bella Health and Wellness Suites
- The Brazos of Waco
- The Casitas at Las Brisas ALF
- The Hillcrest of North Dallas
- The Pavilion at Creekwood
- The Pavilion at Glacier Valley
- The Terrace at Denison
- The Village at Richardson
- Valley Falls Terrace
- Villa Haven Health and Rehabilitation Center
- Villa Rosa Nursing and Rehabilitation
- Willow Springs Health & Rehabilitation Center
- Woodlands Place Rehabilitation Suites