

Frontline Education
c/o Cyberscout
PO Box 1286
Dearborn, MI 48120-9998



[REDACTED]
[REDACTED]
[REDACTED]
[REDACTED]

October 26, 2026

Re: Notice of Data Breach

Dear [REDACTED]:

Frontline Education (the “Company”) is a leading provider of K-12 school administration software, that works with [REDACTED]. Unfortunately, we are writing to inform you of a recent cybersecurity event affecting some of your personal information, which we process in connection with services we provide that school district. We deeply regret this incident and the concern it may cause. Please read this notice carefully as it provides up-to-date information on what happened and what we are doing.

What happened:

On August 14, 2026, our security team identified a vulnerability in a third-party software product we use that allowed unauthorized access to a portion of the environment beginning August 14, 2026. We promptly investigated the issue with the assistance of an independent cybersecurity firm, remediated the vulnerability, engaged with law enforcement, and took steps to further reinforce the security of our systems. We remain committed to protecting the security of our customers' data and continuously strengthening our security practices.

What Personal Information was involved:

The Company has been conducting a thorough and time-intensive analysis of the impacted files to determine what personal information they contained and to whom that information belongs. We have determined that your [REDACTED] were obtained.

What we are doing:

We are offering you at no cost a 24-month membership to TransUnion’s credit monitoring. To activate your membership and start monitoring your personal information, please follow the steps below:

- Ensure that you **enroll by:** January 31, 2027 (Your code will not work after this date).
- Visit the TransUnion website to enroll.
- For Adults: www.mytrueidentity.com
- Provide your activation code (see attachment A)

You must enroll by January 31, 2027 to receive these services.

Please see Attachment A for additional details regarding these services.

In addition to the enterprise-wide security measures the Company had in place prior to the incident, we have taken steps to further safeguard our systems, including enhancing our security and monitoring controls. The Company will continue to advance its IT security and data privacy controls to stay ahead of an ever-evolving threat landscape.

What you can do:

In addition to enrolling in the credit monitoring being offered to you at no charge, we encourage you to take the following precautions:

- Remain vigilant against threats of identity theft or fraud and regularly review and monitor your account statements and credit history for any signs of unauthorized transactions or activity.
- If you ever suspect that you are the victim of identity theft or fraud, you can contact your local police. Additional information about how to protect your identity is contained in Attachment B.

For more information:

The Company has established a dedicated call center to answer questions about the cybersecurity event as well as the TransUnion services that we are offering to you. If you have any questions, please call the TransUnion call center at 1-800-759-7279, from 8 a.m. to 8 p.m. ET Monday through Friday, excluding major U.S. holidays.

Sincerely,

Frontline Education
550 E Swedesford Road, Ste. 360
Wayne, PA 19087
(877) 765-5656

Puede encontrar una plantilla de esta carta en español, que no incluye los datos específicos suyos que se vieron afectados, en: www.frontline-transunion.com/Spanish