UNITED STATES DISTRICT COURT EASTERN DISTRICT OF NEW YORK

| ECF CASE |
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| No.: |
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| CLASS ACTION COMPLAINT |
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| JURY TRIAL DEMANDED |
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INTRODUCTION

- 1. Plaintiff Brian Fischler, who is legally blind, brings this civil rights action against Defendant Stussy, Inc. ("Stussy" or "Company") for its failure to design, construct, maintain, and operate its website, www.stussy.com (the "Website"), to be fully accessible to and independently usable by Plaintiff Fischler and other blind or visually-impaired people. Stussy denies full and equal access to its Website.
- 2. Plaintiff Fischler, individually and on behalf of others similarly situated, asserts claims under the Americans With Disabilities Act ("ADA"), New York State Human Rights Law ("NYSHRL"), and New York City Human Rights Law ("NYCHRL") against Stussy.
- 3. Plaintiff Fischler seeks a permanent injunction to cause Stussy to change its corporate policies, practices, and procedures so that its Website will become and remain accessible to blind and visually-impaired consumers.

THE PARTIES

- 4. Plaintiff Fischler, at all relevant times, is a resident of Astoria, New York, Queens County. As a blind, visually-impaired handicapped person, he is a member of a protected class of individuals under Title III of the ADA, under 42 U.S.C. § 12102(1)-(2), and the regulations implementing the ADA set forth at 28 CFR §§ 36.101 *et seq.*, the NYSHRL and NYCHRL.
 - 5. Stussy is at all relevant times a California-based corporation.

JURISDICTION AND VENUE

- 6. This Court has subject-matter jurisdiction over this action under 28 U.S.C. § 1331 and 42 U.S.C. § 12181, as Plaintiff Fischler's claims arise under Title III of the ADA, 42 U.S.C. § 12181, *et seq.*, and 28 U.S.C. § 1332.
- 7. This Court has supplemental jurisdiction under 28 U.S.C. § 1367 over Plaintiff's NYSHRL, N.Y. Exec. Law Article 15, and NYCHRL, N.Y.C. Admin. Code § 8-101 *et seq.*, claims.
- 8. Venue is proper under §1391(b)(2) as a substantial part of the events giving rise to the claims occurred in this District: Plaintiff Fischler is a resident of this District; and he has attempted to access the Website in this District and, in doing so, was denied the full use and enjoyment of the facilities, goods, and services of the Website while in Queens County and these access barriers have denied him full and equal access to the Website, which now deter him from visiting Stussy's store.
- 9. This Court is empowered to issue a declaratory judgment under 28 U.S.C. §§ 2201 and 2202.

NATURE OF ACTION

- 10. Blind and visually-impaired people can access websites using keyboards in conjunction with screen access software that vocalizes the visual information found on a computer screen or displays the content on a refreshable Braille display. This technology is known as screen-reading software. Screen-reading software is currently the only method a blind or visually impaired person may independently access the Internet. Unless websites are designed to be read by screen-reading software, blind and visually impaired persons are unable to fully access websites, and the information, products, and services contained thereon.
- 11. Blind and visually impaired users of Windows operating system-enabled computers and devices have several screen-reading software programs available to them. Some of these programs are available for purchase and other programs are available without the user having to purchase the program separately. Job Access With Speech ("JAWS") is currently the most popular, separately purchased and downloaded screen-reading software program available for a Windows computer.
- 12. For screen-reading software to function, the information on a website must be capable of being rendered into text. If the website content is not capable of being rendered into text, the blind or visually impaired user is unable to access the same content available to sighted users.
- 13. The international website standards organization, the World Wide Web Consortium, known throughout the world as W3C, has published version 2.0 of the Web Content Accessibility Guidelines ("WCAG 2.0"). WCAG 2.0 are well-established guidelines for making websites accessible to blind and visually impaired people. These

guidelines are universally followed by most large business entities and government agencies to ensure its websites are accessible.

- 14. Non-compliant websites pose common access barriers to blind and visually-impaired persons:
 - a. A text equivalent for every non-text element is not provided;
- b. Title frames with text are not provided for identification and navigation;
 - c. Equivalent text is not provided when using scripts;
- d. Forms with the same information and functionality as for sighted persons are not provided;
- e. Information about the meaning and structure of content is not conveyed by more than the visual presentation of content;
- f. Text cannot be resized without assistive technology up to 200% without losing content or functionality;
- g. If the content enforces a time limit, the user is not able to extend, adjust or disable it;
 - h. Web pages do not have titles that describe the topic or purpose;
- i. The purpose of each link cannot be determined from the link text alone or from the link text and its programmatically determined link context;
- j. One or more keyboard operable user interface lacks a mode of operation where the keyboard focus indicator is discernible;
- k. The default human language of each web page cannot be programmatically determined;

- 1. When a component receives focus, it may initiate a change in context;
- m. Changing the setting of a user interface component may automatically cause a change of context where the user has not been advised before using the component;
- n. Labels or instructions are not provided when content requires user input, which include captcha prompts that require the user to verify that he or she is not a robot;
- o. In content which is implemented by using markup languages, elements do not have complete start and end tags, elements are not nested according to its specifications, elements may contain duplicate attributes and/or any IDs are not unique;
 - p. Inaccessible Portable Document Format (PDFs); and,
- q. The name and role of all User Interface elements cannot be programmatically determined; items that can be set by the user cannot be programmatically set; and/or notification of changes to these items is not available to user agents, including assistive technology.

STATEMENT OF FACTS

Stussy, Its Website And Its Website's Barriers

- 15. Stussy owns and operates stores throughout the United States, including a location at 176 Spring Street, New York, New York. It sells, at these stores, hoodies, t-shirts, hats, jackets, shorts, sunglasses and other similar items.
- 16. Stussy's Website is heavily integrated with its stores, serving as a gateway to those physical locations. Through the Website, Stussy's customers are, *inter alia*, able

to: learn information about the stores' locations and hours of operation; learn about items available for sale; learn about details of each item (e.g., the material it is made with); and purchase items online.

- 17. It is, upon information and belief, Stussy's policy and practice to deny Plaintiff Fischler and other blind or visually-impaired users access to its Website, thereby denying the facilities and services that are offered and integrated with its stores. Due to its failure and refusal to remove access barriers to its Website, Plaintiff Fischler and visually-impaired persons have been and are still being denied equal access to Stussy's stores and the numerous facilities, goods, services, and benefits offered to the public through its Website.
- 18. Plaintiff Fischler cannot use a computer without the assistance of screen-reading software. He is, however, a proficient screen-reader user and uses it to access the Internet. He has visited the Website on separate occasions using screen-reading software.
- 19. During his visits to the Website, the last occurring on or about February 15, 2018, Plaintiff Fischler encountered multiple access barriers that denied him full and equal access to the facilities and services offered to the public and made available to the public; and that denied him the full enjoyment of the facilities, goods, and services of the Website, as well as to the facilities, goods, and services of Stussy's New York store. Because of these barriers he was unable to, equal to sighted individuals: learn information about the stores' locations and hours of operation; learn about items for sale; and purchase items online.
- 20. While attempting to navigate the Website, Plaintiff Fischler encountered multiple accessibility barriers for blind or visually-impaired people:

- a. Lack of Alternative Text ("alt-text"), or a text equivalent. Alt-text is an invisible code embedded beneath a graphical image on a website. Web accessibility requires that alt-text be coded with each picture so that screen-reading software can speak the alt-text where a sighted user sees pictures, which includes captcha prompts. Alt-text does not change the visual presentation, but instead a text box shows when the mouse moves over the picture. The lack of alt-text on these graphics prevents screen readers from accurately vocalizing a description of the graphics. The Website contains numerous images that do not contain alt-text, depriving Plaintiff Fischler from knowing what is on the Website, equal to sighted individuals; and
- b. Redundant Links where adjacent links go to the same URL address which results in additional navigation and repetition for keyboard and screen-reader users.

Stussy Must Remove Barriers to Its Website

- 21. Due to the inaccessibility of its Website, blind and visually-impaired customers such as Plaintiff Fischler, who need screen-readers, cannot fully and equally use or enjoy the facilities, goods, and services Stussy offers to the public on its Website. The Website's access barriers that Plaintiff Fischler encountered have caused a denial of his full and equal access in the past, and now deter him on a regular basis from accessing the Website. These access barriers have likewise deterred him from visiting Stussy's store and enjoying them equal to sighted individuals.
- 22. If the Website was equally accessible to all, Plaintiff Fischler could independently navigate it, view goods and service items, locate Stussy's stores and learn

their hours of operation, learn about the items for sale and complete a desired transaction as sighted individuals do.

- 23. Through his attempts to use the Website, Plaintiff Fischler has actual knowledge of the access barriers that make these services inaccessible and independently unusable by blind and visually-impaired people.
- 24. Because simple compliance with the WCAG 2.0 Guidelines would provide Plaintiff Fischler and other visually-impaired consumers with equal access to the Website, Plaintiff Fischler alleges that Stussy has engaged in acts of intentional discrimination, including, but not limited to, the following policies or practices:
- a. Constructing and maintaining a website that is inaccessible to visually-impaired individuals, including Plaintiff Fischler;
- b. Failing to construct and maintain a website that is sufficiently intuitive to be equally accessible to visually-impaired individuals, including Plaintiff Fischler; and,
- c. Failing to take actions to correct these access barriers in the face of substantial harm and discrimination to blind and visually impaired consumers, such as Plaintiff Fischler, as a member of a protected class.
- 25. Stussy therefore uses standards, criteria or methods of administration that have the effect of discriminating or perpetuating the discrimination of others, as alleged herein.
- 26. Title III of the ADA expressly contemplates the injunctive relief that Plaintiff Fischler seeks under 42 U.S.C. § 12188(a)(2).

- 27. Because its Website has never been equally accessible, and because Stussy lacks a corporate policy that is reasonably calculated to cause its Website to become and remain accessible, Plaintiff Fischler seeks a permanent injunction under 42 U.S.C. § 12188(a)(2) requiring Stussy to retain a qualified consultant acceptable to Plaintiff Fischler to assist Stussy to comply with WCAG 2.0 guidelines for its Website:
 - a. Remediating the Website to be WCAG 2.0 AA compliant;
- b. Training Stussy employees and agents who develop the Website on accessibility compliance under the WCAG 2.0 guidelines;
- c. Regularly checking the accessibility of the Website under the WCAG 2.0 guidelines;
- d. Regularly testing user accessibility by blind or vision-impaired persons to ensure that Stussy's Website complies under the WCAG 2.0 guidelines; and,
- e. Developing an accessibility policy that is clearly disclosed on Stussy's Website, with contact information for users to report accessibility-related problems.
- 28. Although Stussy may currently have centralized policies on maintaining and operating its Website, Stussy lacks a plan and policy reasonably calculated to make them fully and equally accessible to, and independently usable by, blind and other visually impaired consumers.
- 29. Without injunctive relief, Plaintiff Fischler and other visually impaired consumers will continue to be unable to independently use the Website, violating its rights.

- 30. Stussy has, upon information and belief, invested substantial sums in developing and maintaining its Website and has generated significant revenue from the Website. These amounts are far greater than the associated cost of making its Website equally accessible to visually impaired customers.
- 31. Stussy has failed to take any prompt and equitable steps to remedy its discriminatory conduct. These violations are ongoing.

CLASS ACTION ALLEGATIONS

- 32. Plaintiff Fischler seeks to certify a nationwide class under Fed. R. Civ. P. 23(a) and 23(b)(2): all legally blind individuals in the United States who have attempted to access Stussy's Website and as a result have been denied access to the equal enjoyment of goods and services offered in Stussy's stores, during the relevant statutory period ("Class Members").
- 33. Plaintiff Fischler seeks to certify a State of New York subclass under Fed. R. Civ. P. 23(a) and 23(b)(2): all legally blind individuals in the State of New York who have attempted to access the Website and as a result have been denied access to the equal enjoyment of goods and services offered in Stussy's State of New York store, during the relevant statutory period ("New York Subclass Members").
- 34. Plaintiff Fischler seeks to certify a New York City subclass under Fed. R. Civ. P. 23(a) and 23(b)(2): all legally blind individuals in the City of New York who have attempted to access the Website and as a result have been denied access to the equal enjoyment of goods and services offered in Stussy's New York City store, during the relevant statutory period ("New York City Subclass Members").

- 35. Common questions of law and fact exist amongst the Class Members, New York Subclass Members and New York City Subclass Members:
 - a. Whether Stussy's stores are places of "public accommodation";
- b. Whether Stussy's Website is a "public accommodation" or a service or good "of a place of public accommodation" under Title III of the ADA;
- c. Whether Stussy's Website is a "place or provider of public accommodation" or an "accommodation, advantage, facility or privilege" under the NYSHRL or NYCHRL;
- d. Whether Stussy's Website denies the full and equal enjoyment of its goods, services, facilities, privileges, advantages, or accommodations to people with visual disabilities, violating Title III of the ADA; and
- e. Whether Stussy's Website denies the full and equal enjoyment of its goods, services, facilities, privileges, advantages, or accommodations to people with visual disabilities, violating the NYSHRL or NYCHRL.
- 36. Plaintiff Fischler's claims are typical of the Class Members, New York Subclass Members and New York City Subclass Members: they are all severely visually impaired or otherwise blind, and claim that Stussy has violated Title III of the ADA, NYSHRL or NYCHRL by failing to update or remove access barriers on its Website so it can be independently accessible to the visually impaired individuals.
- 37. Plaintiff Fischler will fairly and adequately represent and protect the Class and Subclasses' interests because he has retained and is represented by counsel competent and experienced in complex class action litigation, and because he has no interests antagonistic to the Class or Subclasses. Class certification of the claims is

appropriate under Fed. R. Civ. P. 23(b)(2) because Stussy has acted or refused to act on grounds generally applicable to the Class and Subclasses, making appropriate both declaratory and injunctive relief with respect to Plaintiff, the Class and Subclasses.

- 38. Alternatively, class certification is appropriate under Fed. R. Civ. P. 23(b)(3) because fact and legal questions common to Class and Subclass Members predominate over questions affecting only individuals, and because a class action is superior to other available methods for the fair and efficient adjudication of this litigation.
- 39. Judicial economy will be served by maintaining this lawsuit as a class action in that it is likely to avoid the burden that would be otherwise placed upon the judicial system by the filing of numerous similar suits by people with visual disabilities throughout the United States.

FIRST CAUSE OF ACTION VIOLATIONS OF THE ADA, 42 U.S.C. § 12181 et seq.

- 40. Plaintiff Fischler, individually and on behalf of the Class Members, repeats and realleges every allegation of the preceding paragraphs as if fully set forth herein.
- 41. Title III of the ADA prohibits "discriminat[ion] on the basis of disability in the full and equal enjoyment of the goods, services, facilities, privileges, advantages, or accommodations of any place of public accommodation by any person who owns, leases (or leases to), or operates a place of public accommodation." 42 U.S.C. § 12182(a).
- 42. Stussy's stores are public accommodations within the definition of Title III of the ADA, 42 U.S.C. § 12181(7). Its Website is a service, privilege, or advantage of Stussy's stores. The Website is a service that is integrated with these locations.

- 43. Under Title III of the ADA, it is unlawful discrimination to deny individuals with disabilities the opportunity to participate in or benefit from the goods, services, facilities, privileges, advantages, or accommodations of an entity. 42 U.S.C. § 12182(b)(1)(A)(i).
- 44. Under Title III of the ADA, it is unlawful discrimination to deny individuals with disabilities an opportunity to participate in or benefit from the goods, services, facilities, privileges, advantages, or accommodation, which is equal to the opportunities afforded to other individuals. 42 U.S.C. § 12182(b)(1)(A)(ii).
- 45. Under Title III of the ADA, unlawful discrimination also includes, among other things:
 - [A] failure to make reasonable modifications in policies, practices, or procedures, when such modifications are necessary to afford such goods, services, facilities, privileges, advantages, or accommodations to individuals with disabilities, unless the entity can demonstrate that making such modifications would fundamentally alter the nature of such goods, services, facilities, privileges, advantages or accommodations; and a failure to take such steps as may be necessary to ensure that no individual with a disability is excluded, denied services, segregated or otherwise treated differently than other individuals because of the absence of auxiliary aids and services, unless the entity can demonstrate that taking such steps would fundamentally alter the nature of the good, service, facility, privilege, advantage, or accommodation being offered or would result in an undue burden.

42 U.S.C. § 12182(b)(2)(A)(ii)-(iii).

46. These acts violate Title III of the ADA, and the regulations promulgated thereunder. Plaintiff Fischler, who is a member of a protected class of persons under Title III of the ADA, has a physical disability that substantially limits the major life activity of sight within the meaning of 42 U.S.C. §§ 12102(1)(A)-(2)(A). Furthermore, he has been denied full and equal access to the Website, has not been provided services that are

provided to other patrons who are not disabled, and has been provided services that are inferior to the services provided to non-disabled persons.

47. Under 42 U.S.C. § 12188 and the remedies, procedures, and rights set forth and incorporated therein, Plaintiff Fischler requests the relief as set forth below.

SECOND CAUSE OF ACTION VIOLATIONS OF THE NYSHRL

- 48. Plaintiff Fischler, individually and on behalf of the New York Subclass Members, repeats and realleges every allegation of the preceding paragraphs as if fully set forth herein.
- 49. N.Y. Exec. Law § 296(2)(a) provides that it is "an unlawful discriminatory practice for any person, being the owner, lessee, proprietor, manager, superintendent, agent or employee of any place of public accommodation . . . because of the . . . disability of any person, directly or indirectly, to refuse, withhold from or deny to such person any of the accommodations, advantages, facilities or privileges thereof."
- 50. Stussy's State of New York store constitute a sales establishment and public accommodation within the definition of N.Y. Exec. Law § 292(9). Stussy's Website is a service, privilege or advantage of Stussy. Stussy's Website is a service that is by and integrated with these stores.
- 51. Stussy is subject to NYSHRL because it owns and operates its store and the Website. Stussy is a "person" within the meaning of N.Y. Exec. Law § 292(1).
- 52. Stussy is violating N.Y. Exec. Law § 296(2)(a) in refusing to update or remove access barriers to its Website, causing its Website and the services integrated with its stores to be completely inaccessible to the blind. This inaccessibility denies blind

patrons full and equal access to the facilities, goods and services that Stussy makes available to the non-disabled public.

- 53. Under N.Y. Exec. Law § 296(2)(c)(i), unlawful discriminatory practice includes, among other things, "a refusal to make reasonable modifications in policies, practices, or procedures, when such modifications are necessary to afford facilities, privileges, advantages or accommodations to individuals with disabilities, unless such person can demonstrate that making such modifications would fundamentally alter the nature of such facilities, privileges, advantages or accommodations being offered or would result in an undue burden."
- 54. Under N.Y. Exec. Law § 296(2)(c)(ii), unlawful discriminatory practice also includes, "a refusal to take such steps as may be necessary to ensure that no individual with a disability is excluded or denied services because of the absence of auxiliary aids and services, unless such person can demonstrate that taking such steps would fundamentally alter the nature of the facility, privilege, advantage or accommodation being offered or would result in an undue burden."
- 55. Readily available, well-established guidelines exist on the Internet for making websites accessible to the blind and visually impaired. These guidelines have been followed by other large business entities and government agencies in making their websites accessible, including but not limited to: adding alt-text to graphics and ensuring that all functions can be performed using a keyboard. Incorporating the basic components to make its Website accessible would neither fundamentally alter the nature of its business nor result in an undue burden to them.

- 56. Stussy's actions constitute willful intentional discrimination against the class because of a disability, violating the NYSHRL, N.Y. Exec. Law § 296(2), in that Stussy has:
- a. Constructed and maintained a website that is inaccessible to Class Members with knowledge of the discrimination; and/or
- b. Constructed and maintained a website that is sufficiently intuitive and/or obvious that is inaccessible to blind class members; and/or
- c. Failed to take actions to correct these access barriers in the face of substantial harm and discrimination to blind class members.
- 57. Stussy discriminates, and will continue in the future to discriminate against Plaintiff Fischler and New York Subclass Members on the basis of disability in the full and equal enjoyment of the goods, services, facilities, privileges, advantages, accommodations and/or opportunities of Stussy's Website and its stores under § 296(2) *et seq.* and/or its implementing regulations. Unless the Court enjoins Stussy from continuing to engage in these unlawful practices, Plaintiff and the New York Subclass Members will continue to suffer irreparable harm.
- 58. As Stussy's actions violate the NYSHRL, Plaintiff Fischler seeks injunctive relief to remedy the discrimination.
- 59. Plaintiff Fischler is also entitled to compensatory damages, as well as civil penalties and fines under N.Y. Exec. Law § 297(4)(c) *et seq*. for every offense.
 - 60. Plaintiff Fischler is also entitled to reasonable attorneys' fees and costs.
- 61. Under N.Y. Exec. Law § 297 and the remedies, procedures, and rights set forth and incorporated therein Plaintiff prays for judgment as set forth below.

THIRD CAUSE OF ACTION VIOLATIONS OF THE NYCHRL

- 62. Plaintiff Fischler, individually and on behalf the New York City Subclass Members, repeats and realleges every allegation of the preceding paragraphs as if fully set forth herein.
- 63. The NYCHRL provides that "It shall be an unlawful discriminatory practice for any person, being the owner, lessee, proprietor, manager, superintendent, agent or employee of any place or provider of public accommodation, because of . . . disability . . . directly or indirectly, to refuse, withhold from or deny to such person, any of the accommodations, advantages, facilities or privileges thereof." N.Y.C. Admin. Code § 8-107(4)(a).
- 64. Stussy's New York City location is a sales establishments and public accommodation within the meaning of the NYCHRL, N.Y.C. Admin. Code § 8-102(9), and its Website is a service that is integrated with its establishments.
- 65. Stussy is subject to NYCHRL because it owns and operates its stores in the City of New York and its Website, making it a person within the meaning of N.Y.C. Admin. Code § 8-102(1).
- 66. Stussy is violating the NYCHRL in refusing to update or remove access barriers to Website, causing its Website and the services integrated with its stores to be completely inaccessible to the blind. This inaccessibility denies blind patrons full and equal access to the facilities, goods, and services that Stussy makes available to the non-disabled public.
- 67. Stussy is required to "make reasonable accommodation to the needs of persons with disabilities . . . any person prohibited by the provisions of [§ 8-107 et seq.]

from discriminating on the basis of disability shall make reasonable accommodation to enable a person with a disability to . . . enjoy the right or rights in question provided that the disability is known or should have been known by the covered entity." N.Y.C. Admin. Code § 8-107(15)(a).

- 68. Stussy's actions constitute willful intentional discrimination against the Subclass because of a disability, violating the NYCHRL, N.Y.C. Admin. Code § 8-107(4)(a) and § 8-107(15)(a,) in that it has:
- a. Constructed and maintained a website that is inaccessible to blind class members with knowledge of the discrimination; and/or
- b. Constructed and maintained a website that is sufficiently intuitive and/or obvious that is inaccessible to blind class members; and/or
- c. Failed to take actions to correct these access barriers in the face of substantial harm and discrimination to blind class members.
- 69. As such, Stussy discriminates, and will continue in the future to discriminate against Plaintiff Fischler and the New York City Subclass Members because of disability in the full and equal enjoyment of the goods, services, facilities, privileges, advantages, accommodations and/or opportunities of its Website and its establishments under § 8-107(4)(a) and/or its implementing regulations. Unless the Court enjoins Stussy from continuing to engage in these unlawful practices, Plaintiff and the New York City Subclass will continue to suffer irreparable harm.
- 70. As Stussy's actions violate the NYCHRL, Plaintiff Fischler seeks injunctive relief to remedy the discrimination.

- 71. Plaintiff Fischler is also entitled to compensatory damages, as well as civil penalties and fines for each offense. N.Y.C. Admin. Code §§ 8-120(8), 8-126(a).
 - 72. Plaintiff Fischler is also entitled to reasonable attorneys' fees and costs.
- 73. Under N.Y.C. Admin. Code § 8-120 and § 8-126 and the remedies, procedures, and rights set forth and incorporated therein Plaintiff prays for judgment as set forth below.

FOURTH CAUSE OF ACTION DECLARATORY RELIEF

- 74. Plaintiff Fischler, individually and on behalf the Class Members, repeats and realleges every allegation of the preceding paragraphs as if fully set forth herein.
- 75. An actual controversy has arisen and now exists between the parties in that Plaintiff Fischler contends, and is informed and believes that Stussy denies, that its Website contains access barriers denying blind customers the full and equal access to the goods, services and facilities of its Website and by extension its stores, which Stussy owns, operates and controls, fails to comply with applicable laws including, but not limited to, Title III of the Americans with Disabilities Act, 42 U.S.C. §§ 12182, et seq., N.Y. Exec. Law § 296, et seq., and N.Y.C. Admin. Code § 8-107, et seq. prohibiting discrimination against the blind.
- 76. A judicial declaration is necessary and appropriate now in order that each of the parties may know its respective rights and duties and act accordingly.

PRAYER FOR RELIEF

WHEREFORE, Plaintiff Fischler respectfully requests this Court grant the following relief:

- a. A preliminary and permanent injunction to prohibit Stussy from violating Title III of the ADA, 42 U.S.C. §§ 12182, *et seq.*, N.Y. Exec. Law § 296, *et seq.*, N.Y.C. Admin. Code § 8-107, *et seq.*, and the laws of New York;
- b. A preliminary and permanent injunction requiring Stussy to take all the steps necessary to make its Website into full compliance with the requirements set forth in Title III of the ADA, and its implementing regulations, so that the Website is readily accessible to and usable by blind individuals;
- c. A declaration that Stussy owns, maintains and/or operates the Website in a manner that discriminates against the blind and which fails to provide access for persons with disabilities as required by ADA, 42 U.S.C. §§ 12182, *et seq.*, N.Y. Exec. Law § 296, *et seq.*, N.Y.C. Admin. Code § 8-107, *et seq.*, and the laws of New York
- d. An order certifying the Class and Subclasses under Fed. R. Civ. P. 23(a) & (b)(2) and/or (b)(3), appointing Plaintiff as Class Representative, and his attorneys as Class Counsel;
- e. Compensatory damages in an amount to be determined by proof, including all applicable statutory damages, punitive damages and fines;
 - f. Pre- and post-judgment interest;
- g. An award of costs and expenses of this action together with reasonable attorneys' and expert fees; and
 - h. Such other and further relief as this Court deems just and proper.

DEMAND FOR TRIAL BY JURY

Pursuant to Fed. R. Civ. P. 38(b), Plaintiff Fischler demands a trial by jury on all questions of fact the Complaint raises.

Dated: New York, New York February 22, 2018

LIPSKY LOWE LLP

s/ Douglas B. Lipsky

Douglas B. Lipsky 630 Third Avenue, Fifth Floor New York, New York 10017-6705

Tel: 212.392.4772 Fax: 212.444.1030 doug@lipskylowe.com

UNITED STATES DISTRICT COURT

for the

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| | Eastern Dis | trict of New York | | | |
| Brian Fischler, Individualy a similarly situated | d persons |)))) | | | |
| Plaintiff(. | s) | Civil Action No. | | | |
| V. | |) CIVII ACTION NO.))) | | | |
| Stussy, Inc. | |) | | | |
| Defendant | f(s) |) | | | |
| SUMMONS IN A CIVIL ACTION | | | | | |
| To: (Defendant's name and address) |) | | | | |
| To the speciment of name and address of | Stussy, Inc. 17426 Dain Irvine CA 9 | nler Street | | | |
| A lawsuit has been file | ed against you. | | | | |
| are the United States or a Unit P. 12 (a)(2) or (3) — you must | ed States agency, or an off t serve on the plaintiff an a | | | | |
| If you fail to respond, You also must file your answe | judgment by default will be our or motion with the court | be entered against you for the relief demanded in the complaint. | | | |
| | | DOUGLAS C. PALMER CLERK OF COURT | | | |
| Date: | | Signature of Clerk or Deputy Clerk | | | |

JS 44 (Rev. 01/29/2018)

CIVIL COVER SHEET

The JS 44 civil cover sheet and the information contained herein neither replace nor supplement the filing and service of pleadings or other papers as required by law, except as provided by local rules of court. This form, approved by the Judicial Conference of the United States in September 1974, is required for the use of the Clerk of Court for the purpose of initiating the civil docket sheet. (SEE INSTRUCTIONS ON NEXT PAGE OF THIS FORM.)

| purpose of initiating the civil a | ocket sheet. (BLE INSTRUCE | HOND ON NEXT I AGE O | I IIIISI C | nan.) | | | | | |
|---|---|---|-------------|---|------------------------|--|---|------------------------------------|----------|
| I. (a) PLAINTIFFS | | | | DEFENDANTS | | | | | |
| Brian Fischler, Individually and on behalf all others similarly situate | | | ed | Stussy, Inc |) <u>.</u> | | | | |
| (b) County of Residence of | of First Listed Plaintiff | (ueens | | County of Residence | of First Liste | ed Defendant | | | |
| () | XCEPT IN U.S. PLAINTIFF CA | SES) | | County of residence | | LAINTIFF CASES O | DNLY) | | |
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| (c) Attorneys (Firm Name, | Address, and Telephone Number | r) | | Attorneys (If Known) | | | | | |
| Lipsky Lowe LLP. 630 Th 10017. Phone: 212.392.4 | | r. New York, New \ | ork/ | | | | | | |
| II. BASIS OF JURISD | ICTION (Place an "X" in O | ne Box Only) | III. CI | TIZENSHIP OF P | RINCIPA | L PARTIES | (Place an "X" in and One Box fo | | |
| ☐ 1 U.S. Government | Ճ 3 Federal Question | | | PT | | | · · | PTF | DEF |
| Plaintiff | (U.S. Government l | Not a Party) | Citiz | en of This State | 1 🗇 1 | Incorporated or Pri of Business In T | | □ 4 | □ 4 |
| ☐ 2 U.S. Government Defendant | ☐ 4 Diversity (Indicate Citizenshi | ip of Parties in Item III) | Citiz | en of Another State | 2 🗖 2 | Incorporated and P of Business In A | | □ 5 | □ 5 |
| | | | | en or Subject of a reign Country | 3 🗖 3 | Foreign Nation | | □ 6 | □ 6 |
| IV. NATURE OF SUIT | | orts | F(| ORFEITURE/PENALTY | | here for: Nature of KRUPTCY | | escription STATUT | |
| ☐ 110 Insurance | PERSONAL INJURY | PERSONAL INJUR | | 25 Drug Related Seizure | | al 28 USC 158 | ☐ 375 False Cl | | Eo |
| ☐ 120 Marine | ☐ 310 Airplane | ☐ 365 Personal Injury - | | of Property 21 USC 881 | ☐ 423 With | drawal | 376 Qui Tan | n (31 USC | , |
| ☐ 130 Miller Act ☐ 140 Negotiable Instrument | ☐ 315 Airplane Product Liability | Product Liability 367 Health Care/ | L 69 | 90 Other | 28 U | SC 157 | 3729(a) ☐ 400 State Re | | ment |
| ☐ 150 Recovery of Overpayment & Enforcement of Judgment | ☐ 320 Assault, Libel & Slander | Pharmaceutical Personal Injury | | | PROPEI ☐ 820 Copy | RTY RIGHTS | ☐ 410 Antitrus ☐ 430 Banks a | | ıσ |
| ☐ 151 Medicare Act | ☐ 330 Federal Employers' | Product Liability | | | ☐ 820 Copy | | ☐ 450 Commen | | g |
| ☐ 152 Recovery of Defaulted Student Loans | Liability ☐ 340 Marine | ☐ 368 Asbestos Personal Injury Product | 1 | | | t - Abbreviated | ☐ 460 Deporta | | and and |
| (Excludes Veterans) | ☐ 345 Marine Product | Liability | | | □ 840 Trade | Drug Application mark | ☐ 470 Rackete Corrupt | Organizati | |
| ☐ 153 Recovery of Overpayment of Veteran's Benefits | Liability ☐ 350 Motor Vehicle | PERSONAL PROPER 370 Other Fraud | | LABOR 10 Fair Labor Standards | SOCIAL 861 HIA | SECURITY (1305ff) | ☐ 480 Consum ☐ 490 Cable/Sa | | |
| ☐ 160 Stockholders' Suits | ☐ 355 Motor Vehicle | ☐ 371 Truth in Lending | - / / | Act | ☐ 862 Black | Lung (923) | ☐ 850 Securitie | | odities/ |
| ☐ 190 Other Contract☐ 195 Contract Product Liability☐ | Product Liability 360 Other Personal | ☐ 380 Other Personal Property Damage | □ 72 | 20 Labor/Management Relations | ☐ 863 DIW | C/DIWW (405(g)) | Exchange By Store Store Store Store Store Store By Store Store Store By Store Store By By Store By Store By By Store By Store By Store By | | ctions |
| ☐ 196 Franchise | Injury | ☐ 385 Property Damage | | 40 Railway Labor Act | □ 865 RSI (| | ■ 891 Agricult | tural Acts | |
| | ☐ 362 Personal Injury - Medical Malpractice | Product Liability | □ 75 | 51 Family and Medical Leave Act | | | ☐ 893 Environs ☐ 895 Freedon | | |
| REAL PROPERTY | CIVIL RIGHTS | PRISONER PETITION | | 00 Other Labor Litigation | | AL TAX SUITS | Act | | |
| ☐ 210 Land Condemnation☐ 220 Foreclosure | ☐ 440 Other Civil Rights ☐ 441 Voting | Habeas Corpus: ☐ 463 Alien Detainee | □ 79 | 91 Employee Retirement Income Security Act | | s (U.S. Plaintiff efendant) | ☐ 896 Arbitrati ☐ 899 Adminis | | ocadura |
| ☐ 230 Rent Lease & Ejectment | ☐ 441 Voting ☐ 442 Employment | ☐ 510 Motions to Vacate | , | income Security Act | □ 871 IRS- | , | | iew or App | |
| ☐ 240 Torts to Land ☐ 245 Tort Product Liability | ☐ 443 Housing/ Accommodations | Sentence ☐ 530 General | | | 26 U | SC 7609 | Agency 950 Constitu | Decision | ·t |
| ☐ 290 All Other Real Property | ☐ 445 Amer. w/Disabilities - | | | IMMIGRATION | | | State Sta | | "1 |
| | Employment X 446 Amer. w/Disabilities - | Other: 540 Mandamus & Oth | | 52 Naturalization Application 55 Other Immigration | | | | | |
| | Other | ☐ 550 Civil Rights | C1 | Actions | | | | | |
| | ☐ 448 Education | ☐ 555 Prison Condition ☐ 560 Civil Detainee - | | | | | | | |
| | | Conditions of | | | | | | | |
| V. ORIGIN (Place an "X" i | | Confinement | | | | | <u> </u> | | |
| ▼1 Original □ 2 Re | emoved from 3 | Remanded from Appellate Court | | nstated or pened 5 Transfe Anothe (specify) | r District | ☐ 6 Multidistr Litigation Transfer | - | Multidis Litigatio Direct Fi | on - |
| | Cite the U.S. Civil Sta | tute under which you a | re filing (| Do not cite jurisdictional stat | | | | Butter | |
| VI. CAUSE OF ACTIO | Brief description of ca | ericans with Disabil nuse: ility for visually imp | | t | | | | | |
| VII. REQUESTED IN | | IS A CLASS ACTION | | EMAND \$ | C | HECK YES only | if demanded in | complai | nt: |
| COMPLAINT: | UNDER RULE 2 | | ` | | | URY DEMAND: | | □No | |
| VIII. RELATED CASI | E(S) (See instructions): | HIDGE | | | DOCKE | T NII IMDED | | | |
| DATE | | JUDGE SIGNATURE OF AT | TORNEV | OF RECORD | DOCKE | T NUMBER | | | |
| 2/22/18 | | - 102 | | | | | | | |
| FOR OFFICE USE ONLY | | | | | | | | | |
| RECEIPT # AI | MOUNT | APPLYING IFP | | JUDGE | | MAG. JUD | GE | | |

CERTIFICATION OF ARBITRATION ELIGIBILITY

Local Arbitration Rule 83.10 provides that with certain exceptions, actions seeking money damages only in an amount not in excess of \$150,000, exclusive of interest and costs, are eligible for compulsory arbitration. The amount of damages is presumed to be below the threshold amount unless a certification to the contrary is filed.

| I, Douglas | s Lipsky ible for compulsory arbitration for t | , counsel for Plaintiff Fischler | , do hereby certify that the above captioned civil action |
|---|---|---|--|
| | | that are in excess of \$150,000, exclusive of inter | seek and cooks |
| Ì | <u>, </u> | | est and costs, |
| Ì | the complaint seeks inju | | |
| - | | neligible for the following reason | |
| | DISCLOSU | <u>RE STATEMENT - FEDERAL RU</u> | LES CIVIL PROCEDURE 7.1 |
| | Identify any pa | rent corporation and any publicly held corporation | on that owns 10% or more or its stocks: |
| | | | |
| | | | |
| | RELATED | CASE STATEMENT (Section VII | on the Front of this Form) |
| to anothe substantia deemed " "Presump | r civil case for purposes of this guideline was saving of judicial resources is likely to re related" to another civil case merely beca | when, because of the similarity of facts and legal issue esult from assigning both cases to the same judge and use the civil case: (A) involves identical legal issues, o | on the front of this form. Rule 50.3.1 (a) provides that "A civil case is "related" s or because the cases arise from the same transactions or events, a I magistrate judge." Rule 50.3.1 (b) provides that "A civil case shall not be or (B) involves the same parties." Rule 50.3.1 (c) further provides that it cases shall not be deemed to be "related" unless both cases are still |
| | | NY-E DIVISION OF BUSINESS R | PULE 50.1(d)(2) |
| 1.) | Is the civil action being filed County? Yes | | a New York State Court located in Nassau or Suffolk |
| 2.) | If you answered "no" above a) Did the events or omissic County? | ons giving rise to the claim or claims, o | or a substantial part thereof, occur in Nassau or Suffolk |
| | b) Did the events or omission District? Yes | | or a substantial part thereof, occur in the Eastern |
| | c) If this is a Fair Debt Collect received: | ion Practice Act case, specify the County | in which the offending communication was |
| Suffolk | answer to question 2 (b) is "No," County, or, in an interpleader ac County? Yes | does the defendant (or a majority of the dition, does the claimant (or a majority of the No | efendants, if there is more than one) reside in Nassau or e claimants, if there is more than one) reside in Nassau or |
| | | onsidered a resident of the County in whic | th it has the most significant contacts). |
| | | BAR ADMISS | <u>ION</u> |
| | I am currently admitted in the E | Eastern District of New York and currently | a member in good standing of the bar of this court. |
| | V | Yes | No |
| | Are you currently the subject | et of any disciplinary action (s) in this o | or any other state or federal court? |
| | | Yes (If yes, please explain | ☑ No |
| | | | |
| | I certify the accuracy of all i | nformation provided above. | |
| | Signature: | 5 | |