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 10 11 12 13 14 15 16 17 18 19 20 21 22 23 24 25 	DAVID FARIS, individually and on behalf of all others similarly situated, V. PETIT POT, INC., Defendant.	Case No. 2:23-cv-1955 CLASS ACTION COMPLAINT JURY TRIAL DEMANDED
25 26 27 28		
	CLASS AC	CTION COMPLAINT

Plaintiff David Faris ("Plaintiff") brings this Class Action Complaint against
 Petit Pot, Inc., ("Defendant"), on behalf of himself and all others similarly situated,
 and alleges upon information and belief, the following:

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NATURE OF THE ACTION

5 Plaintiff brings this consumer protection and false advertising class 1. 6 action lawsuit against Defendant regarding its misleading business practices with 7 respect to the sale of Defendant's "Pot de Crème," dessert products. The products 8 include the Dark Chocolate, Vanilla Bean, Vanilla Rice Pudding, Pistachio, Chocolate Hazelnut, Butterscotch, and Lemon flavors, and also the Classic Variety 9 10 Pack of "The Classic Collection"; the Limited Edition Mint Chocolate; the Limited Edition Pumpkin Spice; and the Oatmilk Chocolate, Vanilla Rice Pudding, and Dark 11 Chocolate flavors, and also the Plant-Based Variety Pack of "The Plant-Based 12 13 Collection" ("Products").

14 2. Specifically, Defendant has marketed and sold these Products with
15 labeling, packaging, and advertising that leads consumers to believe that they are
16 made in France, when in fact, they are not. To accomplish this, the Products
17 prominently claim to be "French Dessert"," on the consumer-facing front of the
18 Products' packaging. Each Product also displays on the front of the packaging an
19 image of a figure wearing a French beret. This figure is the mascot of Petit Pot and
20 goes by the French name "Ambassador Louis."¹

- 3. Further, both the words "Petit" and "Pot" of "Petit Pot" are French
 words, which translate to "Little Jar" or "Little Pot" in English. The jars used to
 serve Pots de Crème in France are commonly known as "petit pots."² Images of
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 $^{25 \}parallel^{1}$ https://oliosf.com/petitpot/ (last accessed March 16, 2023).

^{26 ||&}lt;sup>2</sup> https://nationaltoday.com/national-pots-de-creme-

²⁷ day/#:~:text=Pots%20De%20Creme%20are%20lightly,only%20about%20three%20 inches%20tall. (last accessed March 16, 2023).

"petit pots" containing the Products are prominently displayed on the front of the
 packaging.

4. "Pot de Crème" is a French dessert dating to the 17th century and
remains a staple of French desserts today.³ "Pot de Crème" is French and translates
to "Cream Jar" or "Cream Pot" in English. The Products are served in small
containers or jars, which is a unique feature of dairy products, including Pots de
Crème, in France.⁴

5. The Products are shipped in boxes that feature all of the above
representations, and also the phrase "A Taste of Magique." "Magique" is French for
"Magic."⁵ These boxes also include an image of a shop door with a sign displaying
"Ouvert," which is French for "Open."⁶

12 6. Thus, the Products exploit the intimate relationship between the country
13 of France and its classic dessert, the Pot de Crème, by labeling the Products as
14 "French Dessert" and further, through the surfeit of French language and imagery
15 prominently displayed on the Products' packaging.

16 7. Dairy products, such as puddings and desserts, are a staple of French
17 cuisine and the Pot de Crème is a quintessential French dessert. The people of France
18 have a rich history and great pride in the cultivation of dairy products across France's
19 vast farmlands, and this is reflected by the consumption of French dairy products in
20 France and around the world.⁷

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- $\begin{bmatrix} 22 \\ 23 \end{bmatrix} \begin{bmatrix} 3 & Id. \end{bmatrix}$
- ⁴ See e.g., https://www.thespruceeats.com/what-is-french-style-yogurt-4778584(last accessed March 16, 2023).

25 ⁵ https://oliosf.com/petitpot/ (last accessed March 16, 2023).

 $26 \| {}^6 Id.$

- 27 ⁷ https://www.filiere-laitiere.fr/en/key-figures/50-facts-about-french-dairy-industry
 28 ⁷ https://www.filiere-laitiere.fr/en/key-figures/50-facts-about-french-dairy-industry
 28 ⁷ https://www.filiere-laitiere.fr/en/key-figures/50-facts-about-french-dairy-industry
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8. Because of this, consumers value dairy products, such as Pots de
 Crème, that are authentically made in France. Had Plaintiff and other consumers
 known that the Products were not made in France, they would not have purchased
 the Products or would have paid significantly less for them. Therefore, Plaintiff and
 other consumers have suffered an injury-in-fact as a result of Defendant's deceptive
 practices.

7 9. Thus, Plaintiff, on behalf of himself and all others similarly situated,
8 brings this case seeking damages, restitution, declaratory and injunctive relief, and
9 all other remedies this Court deems appropriate.

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JURISDICTION AND VENUE

11 10. This Court has jurisdiction over this action pursuant to the Class Action
12 Fairness Act of 2005, 28 U.S.C. § 1332(d)(2). The matter in controversy, exclusive
13 of interest and costs, exceeds the sum or value of \$5,000,000 and there is diversity
14 of citizenship between some members of the proposed Class and Defendant. Finally,
15 "the number of members of all proposed plaintiff classes in the aggregate" is greater
16 than 100. See 28 U.S.C. § 1332(d)(5)(B).

17 11. This Court has personal jurisdiction over Defendant because Defendant's principal place of business is in California. This Court also has personal 18 19 jurisdiction over Defendant because Defendant has sufficient minimum contacts with the State of California, and/or otherwise intentionally avails itself of the 2021 markets in the State of California through the promotion, marketing, and sale of the 22 Products, in this State to render the exercise of jurisdiction by this Court permissible 23 under traditional notions of fair play and substantial justice. Furthermore, Plaintiff's claims arise out of Defendant's conduct within California, including Defendant's 24 25 26 (last accessed March 16, 2023).

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conduct of disseminating in California false and misleading representations
 indicating that the Products are made in France, when in fact they are not.

3 12. Olio, "an integrated creative studio for food brands" which "build[s]
4 stories for brands" is the branding and marketing company Defendant retained to
5 *inter alia*, develop Petit Pot's branding and advertising through the Products'
6 packaging and online presence.⁸ Olio is based in, and operates out of, Berkeley
7 California.⁹

8 13. Venue is proper in this District pursuant to 28 U.S.C. § 1391(b)(2)
9 because Defendant's principal place of business is in this District, and Defendant
10 sells its Products within this District and caused harm to class members residing in
11 this District.

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PARTIES

13 14. Plaintiff David Faris ("Faris") is a citizen of, and resides in Torrance, California. On or about June 2022, Mr. Faris purchased Petit Pot Pistachio Organic 14 Pots de Crème online in Torrance, California. In purchasing the Products, Mr. Faris 15 saw and relied on Defendant's reference to "French Dessert," next to an image of a 16 figure wearing a French beret (i.e., "Ambassador Louis"), the prominent French 17 language on the packaging, including "Petit" and "Pot" of "Petit Pot"; and imagery 18 19 of the small jars containing the Products, a unique feature of dairy products¹⁰, 20including Pots de Crème, in France ("Representations").

21 15. Based on these Representations, Mr. Faris believed he was purchasing
22 Pots de Crème made in France. However, unbeknownst to Mr. Faris, the Products

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25 || ⁹ Id.

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 $^{24 \}parallel$ ⁸ https://oliosf.com/ (last accessed March 16, 2023).

¹⁰ For example, yogurts made in France are poured into small pots or glass jars.
²⁷ https://www.thespruceeats.com/what-is-french-style-yogurt-4778584 (last accessed March 16, 2023).

are not made in France. Mr. Faris would not have purchased the Products or would
 have paid significantly less for them had he known that the Products were not made
 in France. Mr. Faris therefore suffered an injury-in-fact and lost money as a result
 of Defendant's misleading, false, unfair, and fraudulent practices, as described
 herein.

16. 6 Despite being misled, Mr. Faris would likely purchase the Products in 7 the future if the Products were in fact made in France. While Mr. Faris currently 8 believes the Products are not made in France, he lacks personal knowledge as to Defendant's specific business practices, leaving doubt in his mind as to the 9 10 possibility in the future that some of the Products could be made in France. This uncertainty, coupled with his desire to purchase the Products, and the fact that he 11 12 regularly visits stores which sell the Products, is an ongoing injury that can and 13 would be rectified by an injunction enjoining Defendant from making the false and/or misleading representations alleged herein. In addition, Class members will 14 15 continue to purchase the Products, reasonably but incorrectly believing that they are 16 made in France, absent an injunction.

17 17. Defendant Petit Pot, Inc., is incorporated in Delaware and maintains its
principal place of business in Emeryville, California. Defendant sells a line of
pudding desserts known as "Pot de Crème," in a variety of different flavors.¹¹ The
Products are available at grocery retailers in California. Defendant, directly and/or
through its agents, is responsible for the manufacturing, packaging, marketing,
distribution, and sale of the Products in California.

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FACTUAL ALLEGATIONS

24 18. Dairy products, such as puddings and desserts, are a staple of French
25 cuisine, and the Pot de Crème is a quintessential French dessert.

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¹¹ https://petitpot.com/collections (last accessed March 16, 2023)

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19. France, which is sometimes referred to as "the land of milk," has 1 2 "remarkably diverse land, the right temperate climate for meadows and plentiful water reserves," which makes it "by nature a major dairy country."¹² As such, 3 dairy products such as Pots de Crème and other desserts from France are renowned 4 5 around the world due to their French origin.

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At all relevant times pertaining to this Complaint, the Products were 20. 7 sold across California and the United States at grocery chains, and other retailers.

8 21. The packaging of the Products, regardless of size or variety (e.g., Dark Chocolate, Vanilla Bean, The Classic Collection, The Plant-Based Collection, etc.), 9 10 all contain the same misleading representations regarding the French origin of the Products. Specifically, the Products all contain the prominent claim "French 11 Dessert" next to an image of a figure wearing a French beret and striped shirt (also 12 13 known as "Ambassador Louis"). Further, the Products are sold under the French name "Petit Pot." The Products' packaging also displays the small jars that the 14 Products come in, a unique feature of pots de crème and other dairy products in 15 16 France.

17 22. More so, the Products prominently claim to be "French Dessert," instead of "French Style Dessert." The lack of any language to qualify "French," 18 19 such as "style" or "type," misleads consumers into believing that the Products are from France. When used with a geographic term to describe food or drink, the word 20 21 "style" communicates to the consumer that the food or drink is prepared in a fashion 22 that is similar to, or reminiscent of that used in the identified geographic area, but 23 not that the food or drink is actually made in the identified geographic area.¹³

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²⁵ ¹² https://www.filiere-laitiere.fr/en/filiere-laitiere/france-land-milk (last accessed 26 March 16, 2023).

¹³ For example, Blue Moon Brewing Company in Colorado brews "Belgian-Style 27 (footnote continued)

"French Dessert," is thus misleading and deceptive because Defendant does not 1 2 qualify this claim to accurately represent the Products, but instead omits qualifying 3 language in order to mislead consumers into believing that the Products are from France. This deception is especially significant when considered alongside the 4 5 prominence of the other Representations.

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23. The absence of any qualifying language such as "style" or "type," 7 combined with the surfeit of French words and imagery surrounding the pot de crème 8 Products, misleads consumers into believing that the Products are made in France.

9 As described, the Products claim to be "French Dessert," on the 24. 10 consumer-facing front label of the Products' packaging. Above the "French Dessert" 11 claim are the French words "Petit Pot," and also Defendant's mascot, "Ambassador Louis," donning a French beret and striped shirt and who undoubtedly depicts a 12 13 character of French origin. Also prominently displayed on the front of the packaging is the small jar which contains the pudding. Serving desserts and other dairy products 14 in small jars, such as the one displayed on the Products' packaging, is a unique 15 feature of French cuisine. 16

17 25. The foregoing representations, taken in isolation and as a whole, create 18 the misleading impression that the Products are made in France, when they are not.

19 26. Examples of the misleading packaging include, but are not limited to, the following: 20

22 23 24 25 26 Wheat Ale." https://www.bluemoonbrewingcompany.com/en-US/currently-27 available/blue-moon-belgian-white (last accessed March 16, 2023). 28

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27. The Products are also shipped in boxes, as depicted below, that feature
 the misleading representations, and further include the phrase "A Taste of Magique."
 "Magique" is French for "Magic." These boxes also include an image of a shop door
 with a sign displaying "Ouvert," which is French for "Open":



28. The Products' labeling, packaging, and marketing are misleading to
 reasonable consumers, including Plaintiff and other Class members, and only serve
 the profit-maximizing interests of Defendant.

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29. Defendant deceptively labeled and packaged the Products to target consumers who are interested in purchasing Pots de Crème from France.

30. As the entity responsible for the development, manufacturing,
packaging, advertising, distribution, and sale of the Products, Defendant knew or
should have known that each of the Products falsely and deceptively misrepresents
that the Products are made in France.

31. Defendant knows, knew or should have known, that Plaintiff and other
consumers did and would rely on the labeling, packaging, and advertising before
purchasing the Products, and would reasonably believe that the Products were made
in France because of the Representations.

32. Because the Products are not made in France as reasonably expected by
Plaintiff and other consumers, Defendant's marketing of the Products was and
continues to be misleading and deceptive.

17 33. Each consumer has been exposed to the same or substantially similar
18 deceptive practices because: (1) each Product contains the Representations; and (2)
19 each Product is not made in France.

20 34. Plaintiff and other consumers have paid an unlawful premium for the 21 Products. Plaintiff and other consumers would have paid significantly less for the Products had they known that the Products were not made in France. In the 22 23 alternative, Plaintiff and other consumers would not have purchased the Products at 24 all had they known that the Products were not made in France. Therefore, Plaintiff and other consumers that purchased the Products suffered injury in fact and lost 25 money as a result of Defendant's false, misleading, unfair, and fraudulent practices, 2627 as described herein.

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35. As a result of its misleading business practices, and the harm caused to
 Plaintiff and other consumers, Defendant should be enjoined from deceptively
 representing that the Products are made in France. Furthermore, Defendant should
 be required to pay for all damages caused to misled consumers, including Plaintiff.

CLASS ACTION ALLEGATIONS

6 36. Plaintiff brings this case as a class action that may be properly
7 maintained pursuant to Federal Rule of Civil Procedure 23 on behalf of himself and
8 on behalf of the following Nationwide Class, Nationwide Consumer Subclass,
9 California Class, and California Consumer Subclass (collectively, "Class" or
10 "Classes"):

- 11a. The "Nationwide Class": All persons who purchased any of the12Products in the United States within the applicable statute-of-13limitations period.
- b. The "Nationwide Consumer Subclass": All persons who
 purchased any of the Products in the United States for personal,
 family, or household purposes within the applicable statute-oflimitations period.
- c. The "California Class": All persons who purchased any of the
 Products in California within the applicable statute-oflimitations period.
- d. The "California Consumer Subclass": All persons who
 purchased any of the Products in California for personal, family,
 or household purposes within the applicable statute-oflimitations period.

37. Excluded from the Classes are: (a) Defendant, Defendant's board
members, executive-level officers, and attorneys, and immediate family members of
any of the foregoing persons; (b) governmental entities; (c) the Court, the Court's

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immediate family, and the Court staff; and (d) any person that timely and properly
 excludes himself or herself from the Class in accordance with Court-approved
 procedures.

38. Plaintiff is a member of the Nationwide Class, the Nationwide
5 Consumer Subclass, the California Class, and the California Consumer Subclass.

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39. Plaintiff reserves the right to alter the Class definitions as Plaintiff deems necessary at any time to the full extent that the Federal Rules of Civil Procedure, the Local Rules of this District, and applicable precedent allow.

9 40. Certification of Plaintiff's claims for class-wide treatment is
10 appropriate because Plaintiff can prove the elements of the claims on a class-wide
11 basis using the same evidence that individual Class members would use to prove
12 those elements in individual actions alleging the same claims.

- 13 41. <u>Numerosity</u>: The size of the Class is so large that joinder of all Class
 14 members is impracticable. Due to the nature of Defendant's business, Plaintiff
 15 believes there are thousands, if not hundreds of thousands, of Class members.
- 16 42. <u>Predominance of Common Questions of Law and Fact</u>: There are
 17 questions of law and fact common to the Class. These questions predominate over
 18 any questions affecting only individual Class members.

43. All Class members were exposed to Defendant's deceptive advertising
and marketing representations indicating that the Products were made in France,
when in fact the Products were not made in France.

44. Furthermore, common legal and factual questions include but are notlimited to:

- a. whether Defendant engaged in the course of conduct alleged
 herein;
- b. whether Defendant's conduct is likely to deceive a reasonable
 consumer;

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CLASS ACTION COMPLAINT

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1	c. whether Defendant's conduct constitutes an unfair or deceptive				
2 3	act or practice;				
4		 d. whether Defendant violated the consumer protection statutes set forth below; 			
5					
6	statutory, or other forms of damages and other monetary relief;				
7	and				
8	f. whether Plaintiff and the Class members are entitled to equitable				
9	relief	, including but not limited to injunctive relief and equitable			
10	restit	ution.			
11	45. Defendant engaged in a common course of conduct in contravention of				
12	the laws Plaintiff seeks to enforce individually and on behalf of Class members.				
13	Similar or identical statutory and common law violations, business practices, and				
14	injuries are involved. Individual questions, if any, pale by comparison, in both				
15	quality and quantity, to the numerous common questions that dominate this action.				
16	Moreover, the common questions will yield common answers that will materially				
17	advance the litigat	ion.			
18	46. <u>Typi</u>	cality: Plaintiff's claims are typical of the claims of the Class			
19	members because Defendant injured all Class members through the uniform				
20	misconduct described herein; all Class members were subject to Defendant's false,				
21	misleading, and unfair advertising and marketing practices and representations,				
22	including the false and misleading representations indicating that the Products were				
23	made in France when, in fact, they are not made in France; and Plaintiff seeks the				
24 25	same relief as Class members.				
23 26		ermore, there are no defenses available to Defendant that are			
20	unique to Plaintiff				
28	48. <u>Adeq</u>	uacy of Representation : Plaintiff is a fair and adequate -13-			
-		CLASS ACTION COMPLAINT			

representative of the Class because Plaintiff's interests do not conflict with the Class
 members' interests.

3 49. Plaintiff has selected competent counsel that are experienced in class
4 action and other complex litigation.

5 50. Plaintiff will prosecute this action vigorously and is highly motivated
6 to seek redress against Defendant. Plaintiff and Plaintiff's counsel are committed to
7 prosecuting this action vigorously and have the resources to do so.

8 51. <u>Injunctive or Declaratory Relief</u>: The requirements for maintaining a
9 class action pursuant to Rule 23(b)(2) are met, as Defendant has acted or refused to
10 act on grounds generally applicable to the Class, thereby making final injunctive
11 relief or corresponding declaratory relief an appropriate remedy.

12 52. <u>Superiority</u>: The class action mechanism is superior to other available
13 means for the fair and efficient adjudication of this controversy for reasons including
14 but not limited to the following:

- a. The damages individual Class members suffered are small
 compared to the burden and expense of individual prosecution of
 the complex and extensive litigation needed to address
 Defendant's conduct.
- Further, it would be virtually impossible for Class members 19 b. individually to redress effectively the wrongs done to them. Even 2021 if Class members themselves could afford such individual litigation, the court system could not. Individualized litigation 22 23 would unnecessarily increase the delay and expense to all parties 24 and to the court system and presents a potential for inconsistent or contradictory rulings and judgments. By contrast, the class 25 26action device presents far fewer management difficulties, allows 27 the hearing of claims which might otherwise go unaddressed

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CLASS ACTION COMPLAINT

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1	because of the relative expense of bringing individual lawsuits,			
2	and provides the benefits of single adjudication, economies of			
3		scale, and comprehensive supervision by a single court.		
4	с.	The prosecution of separate actions by individual members of the		
5		Class would create a risk of inconsistent or varying adjudications		
6	with respect to individual Class members, which would establish			
7	incompatible standards of conduct for Defendant.			
8	d. The prosecution of separate actions by individual Class members			
9		would create a risk of adjudications with respect to them that		
10		would, as a practical matter, be dispositive of the interests of		
11		other Class members not parties to the adjudications or that		
12		would substantively impair or impede their ability to protect their		
13		interests.		
14	53.	Notice: Plaintiff's counsel anticipate that notice to the proposed Class		
15	will be effectuated through Court-approved notice dissemination methods, which			
16	may include mail, Internet postings, and/or published notice.			
17	FIRST CLAIM FOR RELIEF			
18	V I	iolation of California's Consumers Legal Remedies Act ("CLRA") California Civil Code §§ 1750, <i>et seq</i> .		
19	(for the l	Nationwide Consumer Subclass and California Consumer Subclass)		
20	54.	Plaintiff realleges Paragraphs 1-53 above as if fully set forth herein.		
21	55.	Plaintiff brings this claim individually and on behalf of the members of		
22	the Nationwide Consumer Subclass and the California Consumer Subclass against			
23	Defendant.			
24	56.	Each Product is a "good" within the meaning of Cal. Civ. Code		
25	§ 1761(a), and the purchase of such Products by Plaintiff and members of the			
26	Nationwide Consumer Subclass and the California Consumer Subclass constitute			
27	"transactions" within the meaning of Cal. Civ. Code § 1761(e).			
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		CLASS ACTION COMPLAINT		

57. Cal. Civ. Code § 1770(a)(2) prohibits "misrepresenting the source,
 sponsorship, approval, or certification of goods or services." By marketing the
 Products with their current labels, packaging, and advertisements, Defendant has
 represented and continues to represent that the source of the Products is France,
 when it is not. Therefore, Defendant has violated section 1770(a)(2) of the CLRA.

58. Cal. Civ. Code § 1770(a)(4) prohibits "using deceptive representations
or designations of geographical origin in connection with goods or services." By
marketing the Products with their current labels, packaging, and advertisements,
Defendant has used deceptive representations and designations of the Products'
geographical origin (France). Therefore, Defendant has violated section 1770(a)(4)
of the CLRA.

59. Cal. Civ. Code § 1770(a)(5) prohibits "[r]epresenting that goods or
services have sponsorship, approval, characteristics, ingredients, uses, benefits, or
quantities which they do not have. . .." By marketing the Products with their current
labels, packaging, and advertisements, Defendant has represented and continues to
represent that the Products have characteristics (that they are made in France) when
they do not have such characteristics. Therefore, Defendant has violated section
1770(a)(5) of the CLRA.

60. Cal. Civ. Code § 1770(a)(7) prohibits "[r]espresenting that goods or
services are of a particular standard, quality, or grade, or that goods are of a particular
style or model, if they are of another." By marketing the Products with their current
labels, packaging, and advertisements, Defendant has represented and continues to
represent that the Products are of a particular style (that they are made in France)
when they are of another (they are not made in France). Therefore, Defendant has
violated section 1770(a)(7) of the CLRA.

26 61. Cal. Civ. Code § 1770(a)(9) prohibits "[a]dvertising goods or services
27 with intent not to sell them as advertised." By labeling, packaging, and marketing

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the Products with references to France so that a reasonable consumer would believe
 that the Products are made in France, and then intentionally not selling Products
 made in France, Defendant has violated section 1770(a)(9) of the CLRA.

4 62. At all relevant times, Defendant has known or reasonably should have
5 known that the Products are not made in France, and that Plaintiff and other members
6 of the Nationwide Consumer Subclass and the California Consumer Subclass would
7 reasonably and justifiably rely on the Representations in purchasing the Products.

8 63. Plaintiff and members of the Nationwide Consumer Subclass and
9 California Consumer Subclass have reasonably and justifiably relied on Defendant's
10 misleading and fraudulent conduct when purchasing the Products. Moreover, based
11 on the very materiality of Defendant's fraudulent and misleading conduct, reliance
12 on such conduct as a material reason for the decision to purchase the Products may
13 be presumed or inferred for Plaintiff and members of the Nationwide Consumer
14 Subclass and the California Consumer Subclass.

64. Plaintiff and members of the Nationwide Consumer Subclass and the
California Consumer Subclass have suffered and continue to suffer injuries caused
by Defendant because they would not have purchased the Products or would have
paid significantly less for the Products had they known that Defendant's conduct
was misleading and fraudulent.

65. Under Cal. Civ. Code § 1780(a), Plaintiff and members of the
Nationwide Consumer Subclass and the California Consumer Subclass are seeking
injunctive relief pursuant to the CLRA, preventing Defendant from further wrongful
acts, unfair and unlawful business practices, as well as restitution, disgorgement of
profits, and any other relief this Court deems proper.

66. Pursuant to Cal. Civ. Code § 1782, on July 25, 2022, counsel mailed a
notice and demand letter by certified mail, with return receipt requested, to
Defendant. Defendant received the notice and demand letter on July 28, 2022 (in

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Emeryville, California, and Sacramento California). The CLRA letter to Defendant
 that provided notice of Defendant's violation of the CLRA demanded Defendant
 correct, repair, replace, or otherwise rectify the unlawful, unfair, false, and deceptive
 practices complained of herein. The letter also stated that if Defendant refused to do
 so, Plaintiff would file a complaint seeking damages in accordance with the CLRA.
 Defendant failed to comply with the letter.

67. Because Defendant has failed to fully rectify or remedy the damages
caused after waiting more than the statutorily required 30 days after it received both
the notice and demand letters, Plaintiff timely filed his complaint against Defendant.

<u>SECOND CLAIM</u> Violation of California's False Advertising Law CAL. BUS. & PROF. CODE § 17500 et seq. (for the Classes)

68. Plaintiff realleges Paragraphs 1-53 above as if fully set forth herein.

14 69. Plaintiff brings this claim on behalf of the Classes for violation of
15 California's False Advertising Law, CAL. BUS. & PROF. CODE § 17500 *et seq.* (the
16 "FAL").

17 70. The FAL prohibits advertising "which is untrue or misleading, and
18 which is known, or which by the exercise of reasonable care should be known, to be
19 untrue or misleading." CAL. BUS. & PROF. CODE § 17500.

71. As detailed above, Defendant's marketing and sale of the Products to
Plaintiff and other members of the Classes is likely to deceive a reasonable consumer
because Defendant's representations are likely to lead a reasonable consumer to
believe the Products are made in France, when in fact the Products are not made in
France.

25 72. In reliance of Defendant's false and misleading representations
26 indicating the Products are made in France, Plaintiff and the other members of the
27 Classes purchased the Products. Moreover, based on the very materiality of

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Defendant's fraudulent and misleading conduct, reliance on such conduct as a 1 2 material reason for the decision to purchase the Products may be presumed or 3 inferred for Plaintiff and the members of the Classes.

- 73. 4 Defendant knew or should have known that its labeling and marketing 5 of the Products is likely to deceive a reasonable consumer.
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Plaintiff requests that this Court cause Defendant to restore this 74. 7 fraudulently obtained money to Plaintiff and members of the Classes, to disgorge 8 the profits Defendant made on these transactions, and to enjoin Defendant from violating the FAL or violating it in the same fashion in the future as discussed herein. 9 10 Otherwise, Plaintiff and members of the Classes may be irreparably harmed and/or denied an effective and complete remedy if such an order is not granted. 11

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THIRD CLAIM Violation of California's Unfair Competition Law CAL. BUS. & PROF. CODE § 17200 et seq. (for the Classes)

75. Plaintiff realleges Paragraphs 1-53 above as if fully set forth herein.

Plaintiff brings this claim against Defendant on behalf of the Classes 16 76. for violation of the "unlawful," "unfair," and "fraudulent" prongs of California's 17 18 Unfair Competition Law, CAL. BUS. & PROF. CODE § 17200 et seq. (the "UCL").

19 77. The circumstances giving rise to the allegations of Plaintiff and the 20 members of the Classes include Defendant's corporate policies regarding the 21 marketing, sale, and provision of the Products.

The UCL prohibits "unfair competition," which it defines to "mean and 22 78. 23 include any unlawful, unfair or fraudulent business act or practice and unfair, 24 deceptive, untrue or misleading advertising and any act prohibited by [the FAL]." 25 CAL. BUS. & PROF. CODE § 17200.

26 79. Under the UCL, a business act or practice is "unlawful" if it violates any established state or federal law. 27

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80. As detailed herein, Defendant's acts, misrepresentations, omissions,
 and practices violate the FAL and the CLRA. On account of each of these violations
 of law, Defendant has also violated the "unlawful" prong of the UCL.

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81. As a result of Defendant's unlawful business acts and practices, Defendant has and continues to unlawfully obtain money from Plaintiff and members of the Classes.

82. Under the UCL, a business act or practice is "unfair" if the defendant's
conduct is substantially injurious to consumers, offends public policy, and is
immoral, unethical, oppressive, and unscrupulous, as the benefits for committing
such acts or practices are outweighed by the gravity of the harm to the alleged
victims.

12 83. Defendant's conduct was and continues to be of no benefit to
13 purchasers of the Products, as it is misleading, unfair, unlawful, and is injurious to
14 consumers who purchased the Products and were deceived by Defendant's
15 misrepresentations. Deceiving consumers about the geographical origin of the
16 Products is of no benefit to consumers. Therefore, Defendant's conduct was and
17 continues to be "unfair."

18 84. As a result of Defendant's unfair business acts and practices, Defendant
19 has and continues to unlawfully obtain money from Plaintiff and members of the
20 Classes.

21 85. Second, Defendant committed "unlawful," "unfair," and/or 22 "fraudulent" business acts or practices by, among other things, engaging in conduct 23 Defendant knew or should have known would be likely to and did deceive reasonable 24 consumers, including Plaintiff and the members of the Classes. By relying on 25 Defendant's false and misleading representations indicating the Products were made in France, Plaintiff and the other members of the Classes purchased the Products. 2627 Moreover, based on the very materiality of Defendant's fraudulent and misleading

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conduct, reliance on such conduct as a material reason for the decision to purchase 1 the Products may be presumed or inferred for Plaintiff and the members of the 2 3 Classes.

86. 4 Defendant knew or should have known that its labeling and marketing 5 of the Products would likely deceive a reasonable consumer.

Plaintiff requests that this Court cause Defendant to restore this 6 87. 7 unlawfully, unfairly, and fraudulently obtained money to Plaintiff, and members of 8 the Classes, to disgorge the profits Defendant made on these transactions, and to 9 enjoin Defendant from violating the UCL or violating it in the same fashion in the 10 future as discussed herein. Otherwise, Plaintiff, and members of the Classes, may be 11 irreparably harmed and/or denied an effective and complete remedy if such an order is not granted. 12

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FOURTH CLAIM FOR RELIEF **Breach of Implied Warranty** California Commercial Code § 2314(2)(f) (for the Classes)

88. Plaintiff realleges Paragraphs 1-53above as if fully set forth herein.

17 Plaintiff brings this claim individually and on behalf of the members of 89. 18 the Classes.

19 90. California's implied warranty of merchantability statute provides that 20 "a warranty that the goods shall be merchantable is implied in a contract for their 21 sale if the seller is a merchant with respect to goods of that kind." Cal. Com. 22 Code § 2314(1).

23 California's implied warranty of merchantability statute also provides 91. 24 that "[g]oods to be merchantable must be at least such as . . . (f) [c]onform to the 25 promises or affirmations of fact made on the container or label if any." Cal. Com. 26 Code § 2314(2)(f).

> 92. Defendant is a merchant with respect to the sale of the Products.

Therefore, a warranty of merchantability is implied in every contract for sale of the
 Products to consumers.

3 93. By advertising the Products with their current packaging, Defendant
4 made an implied promise that the Products are made in France. The Products have
5 not "conformed to the promises…made on the container or label" because they are
6 not made in France. Plaintiff, as well as consumers, did not receive the goods as
7 impliedly warranted by Defendant to be merchantable.

8 94. Therefore, the Products are not merchantable under California law and
9 Defendant has breached its implied warranty of merchantability in regard to the
10 Products.

95. Plaintiff realized that the Products did not conform to the promises
made on the packaging in July, 2022, and promptly mailed a letter of notice by
certified mail with return receipt requested, to Defendant that same month.

14 96. If Plaintiff and members of the Classes had known that the Products
15 were not made in France, they would not have been willing to pay the premium price
16 associated with them or would not have purchased them at all. Therefore, as a direct
17 and/or indirect result of Defendant's breach, Plaintiff and members of Classes have
18 suffered injury and deserve to recover all damages afforded under the law.

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97. Plaintiff realleges Paragraphs 1-53above as if fully set forth herein.

<u>FIFTH CLAIM FOR RELIEF</u> Common law Fraud

(for the Classes)

98. Plaintiff brings this claim individually and on behalf of the members of
the Classes against Defendant.

99. Defendant has willfully, falsely, or knowingly packaged and marketed
the Products in a manner indicating that the Products are from France. However, the
Products are not made in France. Therefore, Defendant has made misrepresentations
as to the Products.

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CLASS ACTION COMPLAINT

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1 100. Defendant also failed to disclose that the Products are made in the U.S.,
 2 in order to induce consumers' purchases of the Products.

101. Defendant's misrepresentations and omissions are and were material
(i.e., the type of misrepresentations to which a reasonable person would attach
importance and would be induced to act thereon in making purchase decisions)
because they relate to the characteristics of the Products and where they were made.

7 102. Defendant knew or recklessly disregarded the fact that the Products are8 not made in France.

9 103. Defendant intends that Plaintiff and other consumers rely on these
10 representations and omissions, as evidenced by Defendant intentionally using
11 labeling that either directly states or clearly implies that the Products are from
12 France.

13 104. Plaintiff and members of the Classes have reasonably and justifiably
14 relied on Defendant's misrepresentations and omissions when purchasing the
15 Products and had the correct facts been known, would not have purchased the
16 Products or would not have purchased them at the prices at which they were offered.

17 105. Therefore, as a direct and proximate result of Defendant's fraud,
18 Plaintiff and members of the Classes have suffered economic losses and other
19 general and specific damages, including but not limited to the amounts paid for the
20 Products, and any interest that would have accrued on those monies, all in an amount
21 to be proven at trial.

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SIXTH CLAIM FOR RELIEF Quasi Contract/Unjust Enrichment/Restitution (for the Classes)

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106. Plaintiff realleges paragraphs 1-53above as if fully set forth herein.
107. Plaintiff brings this claim individually and on behalf of the members of the Classes against Defendant.

108. As alleged herein, Defendant has intentionally and recklessly made -23-

misleading representations to Plaintiff and members of the Classes to induce them 1 2 to purchase the Products. Plaintiff and members of the Classes have reasonably 3 relied on the misleading representations and have not received all of the benefits promised by Defendant. Plaintiff and members of the Classes therefore have been 4 5 induced by Defendant's misleading and false representations about the Products, and paid for them when they would and/or should not have or paid more money to 6 7 Defendant for the Products than they otherwise would and/or should have paid.

8 109. Plaintiff and members of the Classes have conferred a benefit upon Defendant as Defendant has retained monies paid to it by Plaintiff and members of 9 10 the Classes.

11 The monies received were obtained under circumstances that were at 110. the expense of Plaintiff and members of the Classes -i.e., Plaintiff and members of 12 13 the Classes did not receive the full value of the benefit conferred upon Defendant.

111. Therefore, it is inequitable and unjust for Defendant to retain the profit, 14 benefit, or compensation conferred upon it without paying Plaintiff and the members 15 of the Classes back for the difference of the full value of the benefits compared to 16 the value actually received. 17

18 112. As a direct and proximate result of Defendant's unjust enrichment, Plaintiff and members of the Classes are entitled to restitution, disgorgement, and/or 19 the imposition of a constructive trust upon all profits, benefits, and other 20 21 compensation obtained by Defendant from its deceptive, misleading, and unlawful conduct as alleged herein. 22

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Plaintiff realleges paragraphs 1-53above as if fully set forth herein. 113.

SEVENTH CLAIM FOR RELIEF **Intentional Misrepresentation**

(for the Classes)

Plaintiff brings this claim individually and on behalf of the members of 114. 27 the Classes against Defendant. 28

-24-

1 115. Defendant marketed the Products in a manner indicating that the
 2 Products are from France. However, the Products are not made in France. Therefore,
 3 Defendant has made misrepresentations as to the Products.

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116. Defendant's misrepresentations regarding the Products are material to a reasonable consumer because they relate to the characteristics of the Products. A reasonable consumer would attach importance to such representations and would be induced to act thereon in making purchase decisions.

8 117. At all relevant times when such misrepresentations were made,
9 Defendant knew that the representations were misleading, or has acted recklessly in
10 making the representations, without regard to the truth.

11 118. Defendant intends that Plaintiff and other consumers rely on these
12 representations, as evidenced by Defendant intentionally using packaging that either
13 directly states or clearly implies that the Products are from France.

14 119. Plaintiff and members of the Classes have reasonably and justifiably
15 relied on Defendant's intentional misrepresentations when purchasing the Products,
16 and had the correct facts been known, would not have purchased the Products or
17 would not have purchased them at the prices at which they were offered.

18 120. Therefore, as a direct and proximate result of Defendant's intentional
19 misrepresentations, Plaintiff and members of the Classes have suffered economic
20 losses and other general and specific damages, including but not limited to the
21 amounts paid for the Products, and any interest that would have accrued on those
22 monies, all in an amount to be proven at trial.

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- 121. Plaintiff realleges paragraphs 1-53 above as if fully set forth herein.122. Plaintiff brings this claim individually and on behalf of the members of

EIGHTH CLAIM FOR RELIEF

Negligent Misrepresentation

(for the Classes)

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CLASS ACTION COMPLAINT

-25-

1 the Classes against Defendant.

2 123. Defendant marketed the Products in a manner indicating that the
3 Products are from France. However, the Products are not made in France. Therefore,
4 Defendant has made misrepresentations as to the Products.

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124. Defendant's misrepresentations regarding the Products are material to a reasonable consumer because they relate to the characteristics of the Products. A reasonable consumer would attach importance to such representations and would be induced to act thereon in making purchase decisions.

9 125. At all relevant times when such misrepresentations were made,
10 Defendant knew or had been negligent in not knowing that the Products were not
11 imported from France. Defendant had no reasonable grounds for believing its
12 misrepresentations were not false and misleading.

- 13 126. Defendant intends that Plaintiff and other consumers rely on these
 14 representations, as evidenced by Defendant intentionally using packaging that either
 15 directly states or clearly implies that the Products are from France.
- 16 127. Plaintiff and members of the Classes have reasonably and justifiably
 17 relied on Defendant's misrepresentations when purchasing the Products, and had the
 18 correct facts been known, would not have purchased the Products or would not have
 19 purchased them at the prices at which they were offered.

128. Therefore, as a direct and proximate result of Defendant's negligent
misrepresentations, Plaintiff and members of the Classes have suffered economic
losses and other general and specific damages, including but not limited to the
amounts paid for the Products, and any interest that would have accrued on those
monies, all in an amount to be proven at trial.

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PRAYER FOR RELIEF

WHEREFORE, Plaintiff, individually and on behalf of the members of theClasses, respectfully requests the Court to enter an Order:

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-26-

1A. certifying the proposed Classes under Federal Rule of Civil Procedure223(a), (b)(2), and (b)(3), as set forth above;

B. declaring that Defendant is financially responsible for notifying the
Class members of the pendency of this suit;

5 C. declaring that Defendant has committed the violations of law alleged
6 herein;

D. providing for any and all injunctive relief the Court deems appropriate;

8 E. awarding statutory damages in the maximum amount for which the law9 provides;

F. awarding monetary damages, including but not limited to any
compensatory, incidental, or consequential damages in an amount that the Court or
jury will determine, in accordance with applicable law;

G. providing for any and all equitable monetary relief the Court deems
appropriate;

H. awarding punitive or exemplary damages in accordance with proof and
in an amount consistent with applicable precedent;

I. awarding Plaintiff reasonable costs and expenses of suit, including
attorneys' fees;

J. awarding pre- and post-judgment interest to the extent the law allows;
and providing such further relief as this Court may deem just and proper.

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DEMAND FOR JURY TRIAL

Plaintiff hereby demands a trial by jury on all claims so triable.

CLASS ACTION COMPLAINT

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c	ase 2:23-cv-01955 Document 1 F	iled 03/16/23 Page 29 of 30 Page ID #:29
1	Date: March 16, 2023	FARUQI & FARUQI, LLP
2 3		
3 4		/s/ Lisa Omoto Lisa Omoto (SBN: 303830)
5		<i>lomoto@faruqilaw.com</i> 1901 Avenue of the Stars, Suite 1060
6		Los Angeles, California 90067
7		Telephone: (424) 256-2884 Facsimile: (424) 256-2885
8		
9		Counsel for Plaintiff
10		and the Proposed Classes
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20		-28- ACTION COMPLAINT

1	CLRA Venue Declaration Pursuant to California Civil Code Section 1780(d)			
2	I, David Faris, declare as follows:			
3	1. I am a Plaintiff in this action and a citizen of the State of California. I			
4	have personal knowledge of the facts stated herein and, if called as a witness, I			
5	could testify competently thereto.			
6	2. This Class Action Complaint is filed in the proper place of trial			
7	because Defendant's principal place of business is in this District.			
8				
9	the foregoing is true and correct, executed on $\frac{3/15/2023 9:41 \text{ PM} \text{EDT}}{\text{at Torrance, California.}}$			
10	DocuSigned by:			
11	939340CF17E44C2			
12	David Faris			
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	CLASS ACTION COMPLAINT			

ClassAction.org

This complaint is part of ClassAction.org's searchable class action lawsuit database and can be found in this post: <u>Pot de Crème Desserts Falsely Represented</u> <u>as French-Made, Class Action Claims</u>