

Encore Enterprises
c/o Cyberscout
P.O. Box 3826
Suwanee, GA 30024



Jane A Sample
126 Main St
Apt A
Test MA Adult, XX ABC12 DE37

October 14, 2026

Dear Jane Sample:

Encore Enterprises writes to notify you of a recent incident that may impact the privacy of certain information provided to us. We take this incident very seriously, and we are making resources available to you to help protect your information. The type of information potentially impacted by this incident may include your name, together with your test data.

In response to this incident, we are reviewing our policies and procedures. Additionally, we are providing you access to test of credit monitoring and identity protection services at no cost to you. Instructions about how to enroll in these services and additional resources available to you are included in the enclosed *Steps You Can Take to Help Protect Your Information*.

We understand you may have questions about this incident. You can contact our third-party dedicated assistance line at +1 855-474-9656, Monday through Friday, 8:00 a.m. to 8:00 p.m. EST, excluding holidays, or write to us at 16980 Dallas Pkwy, Suite 200, Dallas, TX 75248.

We sincerely regret any concern this incident may cause you. The privacy of information is important to us, and we will continue to take steps to protect information in our care.

Sincerely,

Encore Enterprises