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Amanda Dry

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SCAN ME

Or Visit:

https://app.idx.us/account-creation/protect

July 12, 2023

Subject: Notice of Data Security Incident:

Dear Amanda Dry:

The Accreditation Commission for Education in Nursing, Inc. ("ACEN") is writing to inform you of a data security incident that may have affected your personal information. ACEN is a non-profit organization that accredits nursing education programs throughout the United States. Please read this letter carefully as it contains important information about the incident and resources you can utilize to protect your information.

What Happened? On March 9, 2023, ACEN received an email from an unknown sender who claimed to have gained unauthorized access to ACEN's computer network. After working with IT staff to ensure our network was secure, we engaged outside cybersecurity experts to conduct a forensic investigation into the legitimacy of these claims. That investigation concluded that an unknown actor gained unauthorized access to ACEN's managed file transfer server and potentially acquired certain files between February 6 and February 27, 2023. ACEN reviewed the files in detail to determine whether any personal or other sensitive data was involved. That review concluded on June 12, 2023 and confirmed that your personal information may have been impacted, which is the reason for this notification.

What Information Was Involved? The information that may have been accessed or acquired during the incident includes your name, as well as your Social Security number. Please note that ACEN has <u>no evidence</u> of any actual or attempted misuse of this information.

What Are We Doing? As soon as we learned of the claims of unauthorized access, we worked with IT staff to ensure our environment was secure and implemented security measures to further protect our network going forward. We also enlisted external cybersecurity experts to conduct a forensic investigation. We have reported the incident to federal law enforcement and are cooperating in their investigation to hold the perpetrators accountable.

In addition, to alleviate any concerns you may have, we are offering you 12 months of credit monitoring and identity theft protection at no cost through IDX – an expert in data breach and recovery services. These services include credit and CyberScan monitoring, a \$1,000,000 insurance reimbursement policy, and fully managed identity theft recovery services. With these services, IDX will help you resolve issues if your identity is compromised. To enroll, please visit https://app.idx.us/account-creation/protect or call 1-888-220-5764 and provide the enrollment code above. The enrollment deadline is October 12, 2023.

¹ To receive credit monitoring services, you must be over the age of 18 and have established credit in the U.S., have a Social Security number in your name, and have a U.S. residential address associated with your credit file.

For More Information 1989 1:23 CV 03337-LMM Document 1-1 Filed 07/27/23 Page 3 of 4 being offered to you, please call IDX at 1-888-220-5764 from 9:00 A.M. to 9:00 P.M. Eastern Time, Monday through Friday (excluding holidays).

We sincerely regret this incident and apologize for any worry or inconvenience that this may cause. ACEN takes this matter extremely seriously and has taken steps to ensure a similar incident does not happen again.

Sincerely,

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Nell Ard, Interim CEO Accreditation Commission for Education in Nursing, Inc. 3390 Peachtree Road NE, Suite 1400 Atlanta, GA 30326 Review Your Account Statements and Notify Law Enforcement of Suspicious Activity: As a precautionary measure, we recommend that Case 123-02-103887 remaining ocument and statement of Suspicious Activity: As a precautionary measure, we recommend that Case 123-02-103887 remaining ocument and statement of Suspicious Activity: As a precautionary measure, we recommend that Case 123-02-103887 remaining ocument and Statement of Suspicious Activity: As a precautionary measure, we recommend that Case 123-02-103887 remaining ocument and Statement of Suspicious Activity: As a precautionary measure, we recommend that Case 123-02-103887 remaining ocument of Suspicious Activity: As a precautionary measure, we recommend that Case 123-02-103887 remaining ocument of Suspicious Activity: As a precautionary measure, we recommend that Case 123-02-103887 remaining ocument of Suspicious Activity: As a precautionary measure, we recommend that Case 123-02-103887 remaining ocument of Suspicious Activity: As a precautionary measure, we recommend that Case 123-02-103887 remaining ocument of Suspicious Activity: As a precautionary measure, we recommend that Case 123-02-103887 remaining ocument of Suspicious Activity: As a precautionary measure, we recommend that Case 123-02-103887 remaining ocument of Suspicious Activity: As a precautionary measure, we recommend that Case 123-02-103887 remaining ocument of Suspicious Activity of S

Request a Copy of Your Credit Report: You may obtain a free copy of your credit report from each of the three major credit reporting agencies once every 12 months by visiting https://www.annualcreditreport.com, calling toll-free 1-877-322-8228, or by completing an Annual Credit Report Request Form and mailing it to Annual Credit Report Request Service, P.O. Box 105281, Atlanta, GA 30348. You also can contact one of the following three national credit reporting agencies:

Equifax

P.O. Box 105851 Atlanta, GA 30348 1-800-525-6285 www.equifax.com Experian

P.O. Box 9532 Allen, TX 75013 1-888-397-3742 www.experian.com TransUnion

P.O. Box 1000 Chester, PA 19016 1-800-916-8800 www.transunion.com

Place a Fraud Alert: You may want to consider placing a fraud alert on your credit report. An initial fraud alert is free and will stay on your credit file for at least one year. The alert informs creditors of possible fraudulent activity within your report and requests that the creditor contact you prior to establishing any accounts in your name. To place a fraud alert on your credit report, contact any of the three credit reporting agencies identified above. Additional information is available at https://www.annualcreditreport.com.

Put a Security Freeze: You have the right to put a security freeze on your credit file for up to one year at no cost. This will prevent new credit from being opened in your name without the use of a PIN number that is issued to you when you initiate the freeze. A security freeze is designed to prevent potential creditors from accessing your credit report without your consent. As a result, using a security freeze may interfere with or delay your ability to obtain credit. You must separately place a security freeze on your credit file with each credit reporting agency. In order to place a security freeze, you may be required to provide the consumer reporting agency with information that identifies you, including your full name, Social Security Number, date of birth, current and previous addresses, a copy of your state-issued identification card, and a recent utility bill, bank statement or insurance statement.

Additional Free Resources: You can obtain information from the consumer reporting agencies, the FTC, or from your respective state Attorney General about fraud alerts, security freezes, and steps you can take toward preventing identity theft. You may report suspected identity theft to local law enforcement, including to the FTC or to the Attorney General in your state.

Federal Trade Commission (FTC)

600 Pennsylvania Ave, NW Washington, DC 20580 consumer.ftc.gov, and www.ftc.gov/idtheft 1-877-438-4338

Maryland Attorney General

200 St. Paul Place Baltimore, MD 21202 oag.state.md.us 1-888-743-0023 New York Attorney General

Bureau of Internet and Technology Resources 28 Liberty Street New York, NY 10005 1-212-416-8433

North Carolina Attorney General

9001 Mail Service Center Raleigh, NC 27699 ncdoj.gov 1-877-566-7226 **Rhode Island Attorney General**

150 South Main Street Providence, RI 02903 http://www.riag.ri.gov 1-401-274-4400 Washington D.C. Attorney General

441 4th Street, NW Washington, DC 20001 oag.dc.gov 1-202-727-3400

You also have certain rights under the Fair Credit Reporting Act (FCRA): These rights include to know what is in your file; to dispute incomplete or inaccurate information; to have consumer reporting agencies correct or delete inaccurate, incomplete, or unverifiable information; as well as other rights. For more information about the FCRA and your rights pursuant to the FCRA, please visit https://www.consumer.ftc.gov/articles/pdf-0096-fair-credit-reporting-act.pdf.