Notice of Data Breach

The following contains important information about a recent breach from a ransomware cyberattack that potentially impacted the personal information of patients of Regal Medical Group, Lakeside Medical Organization, Affiliated Doctors of Orange County and Greater Covina Medical Group (collectively, "Regal").

What Happened	Regal became aware of the breach on December 8, 2022. The breach occurred on or about December 1, 2022. On Friday, December 2, 2022, Regal employees noticed difficulty in accessing some of our servers. After extensive review, malware was detected on some of our servers, which a threat actor utilized to access and exfiltrate data. We hired third-party vendors experienced in this area to assist with our response to the incident. The Regal team worked with the vendors to efficiently restore access to our systems and to analyze the impacted data.
What Information Was Involved	For patients who may have been impacted by the breach, the categories of impacted personal information may include, among other things: your name, social security number (for certain, but not all, potentially impacted individuals), address, date of birth, diagnosis and treatment, laboratory test results, prescription data, radiology reports, health plan member number, and phone number.
What We Are Doing	Regal is taking steps to notify potentially impacted individuals of this breach to ensure transparency. In order to help protect your information, we have taken the following steps: • Regal will cover the cost for one year for you to receive credit monitoring from Norton LifeLock. To take advantage of this offer, please contact us at the number provided below; • Added additional computer security protections and protocols to ensure that your personal information is protected from unauthorized access; • Notified law enforcement of this incident; • Notified the US Department of Health and Human Services, Office for Civil Rights, of this incident, as well as the California Attorney General and other applicable regulatory agencies; and • Notified the local media to ensure that all impacted individuals are aware of the breach.

What You Can Do	To help protect their identity, we recommend that potentially impacted individuals take immediate steps to protect themselves from potential harm:
	
	• Register a fraud alert with the following credit bureaus; and order credit reports as follows:
	  ○ Experian: (888) 397-3742; www.experian.com (https://www.experian.com); National Consumer Assistance, P.O. Box 9554, Allen, TX 75013
	  ○ TransUnion: (800) 680-7289; www.transunion.com (https://www.transunion.com); Fraud Victim Assistance Department, P.O. Box 2000, Chester, PA 19016-2000
	  ○ Equifax: (800) 525-6285; www.equifax.com (https://www.equifax.com); Fraud Victim Assistance Department, Consumer Fraud Division, P.O. Box 740256, Atlanta, GA 30374
	• Monitor account statements, Explanation of Benefit forms, and credit bureau reports closely; and
	• Contact your state Consumer Protection Agency: www.usa.gov/state-consumer.
	
	If you think that your personal information is being improperly used, you can also contact local law enforcement to file a police report. Finally, you can contact the Federal Trade Commission ("FTC") at 1-877-ID THEFT (877-438-4338) or review the information on identity theft promulgated by the FTC at www.ftc.gov/bcp/edu/microsites/idtheft/ (https://www.ftc.gov/bcp/edu/microsites/idtheft/).

Other Information	For information about your health information privacy rights, you may visit https://www.hhs.gov/hipaa/for-individuals/index.html (https://www.hhs.gov/hipaa/for-individuals/index.html)
For More Information	If you have any additional questions about this incident, please contact us at (866) 918- 5293

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⊕ **Back to top**

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