

**UNITED STATES DISTRICT COURT
FOR THE DISTRICT OF SOUTH CAROLINA**

DAVID DIBBLE, individually and on
behalf of all others similarly situated,

Plaintiffs,

-against-

WILLIAMS & FUDGE, INC. and JOHN
DOES 1-25,

Defendants.

Civil Case Number: 0:17-cv-02351-CMC

CIVIL ACTION

**CLASS ACTION COMPLAINT
AND
DEMAND FOR JURY TRIAL**

Plaintiff DAVID DIBBLE (hereinafter, “Plaintiff”), a Wyoming resident, brings this class action complaint by and through his attorneys, Marcus & Zelman, LLC, against Defendant WILLIAMS & FUDGE, INC. and JOHN DOES 1-25 (hereinafter “Defendant”), individually and on behalf of a class of all others similarly situated, pursuant to Rule 23 of the Federal Rules of Civil Procedure, based upon information and belief of Plaintiff’s counsel, except for allegations specifically pertaining to Plaintiff, which are based upon Plaintiff’s personal knowledge.

INTRODUCTION/PRELIMINARY STATEMENT

1. Congress enacted the FDCPA in 1977 in response to the “abundant evidence of the use of abusive, deceptive, and unfair debt collection practices by many debt collectors.” 15 U.S.C. § 1692(a). At that time, Congress was concerned that “abusive debt collection practices contribute to the number of personal bankruptcies, to material instability, to the loss of jobs, and to invasions of individual privacy.” *Id.* Congress concluded that “existing laws . . . [we]re inadequate to protect consumers,” and that “the effective collection of debts” does not require “misrepresentation or other abusive debt collection practices.” 15 U.S.C. §§ 1692(b) & (c).
2. Congress explained that the purpose of the Act was not only to eliminate abusive debt

collection practices, but also to “insure that those debt collectors who refrain from using abusive debt collection practices are not competitively disadvantaged.” *Id.* § 1692(e). After determining that the existing consumer protection laws were inadequate, *id.* § 1692(b), Congress gave consumers a private cause of action against debt collectors who fail to comply with the Act. *Id.* § 1692k.

3. The rights and obligations established by section 15 U.S.C. § 1692g were considered by the Senate at the time of passage of the FDCPA to be a “significant feature” of the Act. See *S. Rep. No. 382, 95th Cong., 1st Sess. 4, at 4, reprinted in 1977 U.S.C.C.A.N. 1695, 1696.*

JURISDICTION AND VENUE

4. The Court has jurisdiction over this class action under 28 U.S.C. § 1331, 15 U.S.C. § 1692 *et seq.* and 28 U.S.C. § 2201. If applicable, the Court also has pendent jurisdiction over the state law claims in this action pursuant to 28 U.S.C. § 1367(a).
5. Venue is proper in this judicial district pursuant to 28 U.S.C. § 1391(b)(2).

NATURE OF THE ACTION

6. Plaintiff brings this class action on behalf of a class of Wyoming consumers seeking redress for Defendant’s actions of using false, deceptive and misleading representation or means in connection with the collection of an alleged debt.
7. Defendant's actions violated § 1692 *et seq.* of Title 15 of the United States Code, commonly referred to as the Fair Debt Collections Practices Act (“FDCPA”) which prohibits debt collectors from engaging in false, deceptive or misleading practices.
8. Plaintiff is seeking damages, and declaratory and injunctive relief.

PARTIES

9. Plaintiff is a natural person and a resident of the State of Wyoming, and is a “Consumer” as defined by 15 U.S.C. §1692(a)(3).
10. Defendant Williams & Fudge, Inc. is a collection agency with its principal office and

- registered agent located at 300 Chatham Avenue, Rock Hill, South Carolina 29731.
11. Upon information and belief, Defendant is a company that uses the mail, telephone, or facsimile in a business the principal purpose of which is the collection of debts, or that regularly collects or attempts to collect debts alleged to be due another.
 12. Defendant is a “debt collector,” as defined under the FDCPA under 15 U.S.C. § 1692a(6).
 13. John Does 1-25, are fictitious names of individuals and businesses alleged for the purpose of substituting names of Defendants whose identities will be disclosed in discovery and should be made parties to this action.

CLASS ALLEGATIONS

14. Plaintiff brings claims, pursuant to the Federal Rules of Civil Procedure (hereinafter “FRCP”) Rule 23, individually and on behalf of the following consumer class (the “Class”) consisting of: a) All consumers who have an address in the state of Wyoming b) who were sent a collection letter from the Defendant c) attempting to collect a consumer debt, d) that states “Because of interest, late charges, and other charges that may vary from day to day, the amount due on the day you pay may be greater.” And (e) attempts to charge a \$7.00 fee for debit/credit card payments (f) which letter was sent on or after a date one year prior to the filing of this action and on or before a date 21 days after the filing of this action.
15. The identities of all class members are readily ascertainable from the records of Defendants and those companies and entities on whose behalf they attempt to collect and/or have purchased debts.
16. Excluded from the Plaintiff Classes are the Defendants and all officers, members, partners, managers, directors, and employees of the Defendants and their respective immediate families, and legal counsel for all parties to this action and all members of

their immediate families.

17. There are questions of law and fact common to the Plaintiff Classes, which common issues predominate over any issues involving only individual class members. The principal issue is whether the Defendants' written communications to consumers, in the forms attached as *Exhibit A*, violate 15 U.S.C. § 1692e and 1692f.
18. The Plaintiffs' claims are typical of the class members, as all are based upon the same facts and legal theories.
19. The Plaintiffs will fairly and adequately protect the interests of the Plaintiff Classes defined in this complaint. The Plaintiffs have retained counsel with experience in handling consumer lawsuits, complex legal issues, and class actions, and neither the Plaintiffs nor their attorneys have any interests, which might cause them not to vigorously pursue this action.
20. This action has been brought, and may properly be maintained, as a class action pursuant to the provisions of Rule 23 of the Federal Rules of Civil Procedure because there is a well-defined community interest in the litigation:
 - (a) **Numerosity:** The Plaintiffs are informed and believe, and on that basis allege, that the Plaintiff Classes defined above are so numerous that joinder of all members would be impractical.
 - (b) **Common Questions Predominate:** Common questions of law and fact exist as to all members of the Plaintiff Classes and those questions predominate over any questions or issues involving only individual class members. The principal issue is whether the Defendants' written communications to consumers, in the forms attached as *Exhibit A*, violate 15 U.S.C. § 1692e.
 - (c) **Typicality:** The Plaintiffs' claims are typical of the claims of the class members. The Plaintiffs and all members of the Plaintiff Classes have claims arising out of the Defendants' common uniform course of conduct complained of herein.

(d) **Adequacy:** The Plaintiffs will fairly and adequately protect the interests of the class members insofar as Plaintiffs have no interests that are averse to the absent class members. The Plaintiffs are committed to vigorously litigating this matter. Plaintiffs have also retained counsel experienced in handling consumer lawsuits, complex legal issues, and class actions. Neither the Plaintiffs nor their counsel have any interests which might cause them not to vigorously pursue the instant class action lawsuit.

(e) **Superiority:** A class action is superior to the other available means for the fair and efficient adjudication of this controversy because individual joinder of all members would be impracticable. Class action treatment will permit a large number of similarly situated persons to prosecute their common claims in a single forum efficiently and without unnecessary duplication of effort and expense that individual actions would engender.

21. Certification of a class under Rule 23(b)(3) of the Federal Rules of Civil Procedure is also appropriate in that the questions of law and fact common to members of the Plaintiff Classes predominate over any questions affecting an individual member, and a class action is superior to other available methods for the fair and efficient adjudication of the controversy.

22. Depending on the outcome of further investigation and discovery, Plaintiffs may, at the time of class certification motion, seek to certify a class(es) only as to particular issues pursuant to Fed. R. Civ. P. 23(c)(4).

ALLEGATIONS OF FACT

23. Plaintiff repeats, reiterates and incorporates the allegations contained in paragraphs above herein with the same force and effect as if the same were set forth at length herein.

24. Some time prior to August 31, 2016, an obligation was allegedly incurred to LARAMIE

COUNTY COMMUNITY COLLEGE.

25. The LARAMIE COUNTY COMMUNITY COLLEGE obligation arose out of a transaction in which money, property, insurance or services, which are the subject of the transaction, are primarily for personal, family or household purposes.
26. The alleged LARAMIE COUNTY COMMUNITY COLLEGE obligation is a "debt" as defined by 15 U.S.C. § 1692a(5).
27. LARAMIE COUNTY COMMUNITY COLLEGE is a "creditor" as defined by 15 U.S.C. § 1692a(4).
28. Defendant contends that the LARAMIE COUNTY COMMUNITY COLLEGE debt is past due.
29. Defendant is a company that uses mail, telephone or facsimile in a business the principal purpose of which is the collection of debts, or that regularly collects or attempts to collect debts incurred or alleged to have been incurred for personal, family or household purposes on behalf of creditors.
30. LARAMIE COUNTY COMMUNITY COLLEGE directly or through an intermediary contracted the Defendant to collect the alleged debt.
31. On or about August 31, 2016, the Defendant caused to be delivered to the Plaintiff a collection letter in an attempt to collect the alleged LARAMIE COUNTY COMMUNITY COLLEGE debt. *See Exhibit A.*
32. Upon information and belief, the August 31, 2016 letter was the first communication between the Defendant and Plaintiff regarding the LARAMIE COUNTY COMMUNITY COLLEGE debt.
33. The August 31, 2016 letter was sent or caused to be sent by persons employed by Defendant as a "debt collector" as defined by 15 U.S.C. § 1692a(6).
34. The August 31, 2016 letter is a "communication" as defined by 15 U.S.C. § 1692a(2).
35. The Plaintiff received and read the Letter sometime after June 23, 2016.

36. The Letter stated in part:

“Amount Due \$927.00”

37. The Letter further stated:

“Because interest continues to accrue on your account, the amount due on the day that you pay may be greater than the balance due set forth above.”

38. The Plaintiff, as would any least sophisticated consumer read the above statement and believed that the Defendant could potentially impose additional charges, even though that would never actually incur. *See e.g., Beauchamp v. Fin. Recovery Servs., Inc.*, No. 10 CIV. 4864 SAS, 2011 WL 891320, at *3 (S.D.N.Y. Mar. 14, 2011) (finding that a letter stating that the debt balance may increase could mislead the least sophisticated debtor into believing that additional charges or interest would accrue).

39. By inputting this language, the Defendant caused the Plaintiff a real risk of harm. Plaintiff, as would the least sophisticated consumer, would believe that they have a financial incentive to pay this debt sooner, or risk owing a higher amount.

40. The Letter further stated:

“Note: Subject to applicable state law, payments by debit/credit card are subject to a convenience fee in the amount of \$7.00.”

41. Upon information and belief, the Defendant has no legal or contractual right to charge a convenience fee of \$7.00.

42. By charging the Plaintiff a fee that they were not entitled to, Defendant harmed the Plaintiff.

43. Defendants could have taken the steps necessary to bring its actions within compliance with the FDCPA, but neglected to do so and failed to adequately review its actions to ensure compliance with the law.

COUNT I

**VIOLATIONS OF THE FAIR DEBT COLLECTION PRACTICES ACT
15 U.S.C. §1692e *et seq.***

38. Plaintiff repeats, reiterates and incorporates the allegations contained in paragraphs above herein with the same force and effect as if the same were set forth at length herein.

39. Defendants' debt collection efforts attempted and/or directed towards the Plaintiff violated various provisions of the FDCPA, including but not limited to 15 U.S.C. § 1692e.

40. Pursuant to 15 U.S.C. § 1692e, a debt collector may not use any false, misleading and/or deceptive means to collect or attempt to collect any debt or to obtain information concerning a consumer.

41. The Defendants violated said section in its letter to the Plaintiff by:

- a. Using a false, deceptive, and misleading representations or means in connection with the collection of a debt;
- b. Falsely representing the amount of the alleged debt in violation of 1692e(2)(A);
- c. Making a false representation or using deceptive means to collect a debt in violation of 1692e(10).

42. By reason thereof, Defendant is liable to Plaintiff for judgment that Defendant's conduct violated Section 1692e *et seq.* of the FDCPA, actual damages, statutory damages, costs and attorneys' fees.

COUNT II

**VIOLATIONS OF THE FAIR DEBT COLLECTION PRACTICES ACT
15 U.S.C. §1692f *et seq.***

1. Plaintiff repeats, reiterates and incorporates the allegations contained in the paragraphs

numbered above with the same force and effect as if the same were set forth at length herein.

2. Defendants' debt collection efforts attempted and/or directed towards the Plaintiff violated various provisions of the FDCPA, including but not limited to 15 U.S.C. § 1692f(1).
3. Pursuant to 15 USC §1692f(1), a debt collector may not use unfair or unconscionable means to collect or attempt to collect any debt. Without limiting the general application of the foregoing, the following conduct is a violation of this section: (1) The collection of any amount (including interest, fee, charge, or expense incidental to the principal obligation) unless such amount is expressly authorized by the agreement creating the debt or permitted by law.
4. Defendants violated said section by charging a fee not expressly authorized by the agreement creating the debt or permitted by law.
5. By reason thereof, Defendant is liable to Plaintiff for judgment that Defendant's conduct violated Section 1692f *et seq.* of the FDCPA, actual damages, statutory damages, costs and attorneys' fees.

DEMAND FOR TRIAL BY JURY.

43. Pursuant to Rule 38 of the Federal Rules of Civil Procedure, Plaintiff hereby request a trial by jury on all issues so triable.

PRAYER FOR RELIEF

WHEREFORE, Plaintiff demands judgment against Defendants as follows:

- (a) Declaring that this action is properly maintainable as a Class Action and

certifying Plaintiff as Class representative and Ari H. Marcus, Esq and Yitzchak Zelman, Esq.,
as Class Counsel;

- (b) Awarding Plaintiff and the Class statutory damages;
- (c) Awarding Plaintiff and the Class actual damages;
- (d) Awarding Plaintiff costs of this Action, including reasonable attorneys' fees and expenses;
- (e) Awarding pre-judgment interest and post-judgment interest; and
- (f) Awarding Plaintiff and the Class such other and further relief as this

Court may deem just and proper.

Dated: August 31, 2017

By: /s/Kenneth Norsworthy

Kenneth E. Norsworthy, Jr.
NORSWORTHY LAW, LTD. CO.
505 Pettigru Street
Greenville, SC 29601
Phone: (864) 804-0581
Facsimile: (864) 756-1153
Email: kenorsworthy@me.com

PRO HAC VICE APPLICATION

Ari Marcus, Esq.
MARCUS ZELMAN, LLC
1500 Allaire Avenue, Suite 101
Ocean, New Jersey 07712
Phone: (732) 695-3282
Facsimile: (732) 298-6256
Email: ari@marcuszelman.com
Attorneys for Plaintiff

Consumer Information	
Williams & Fudge, Inc. Consumer ID #	██████████
Williams & Fudge, Inc. Pin #	██████
Amount Due for Accounts Listed Below	\$ 927.00

WILLIAMS & FUDGE, INC

300 Chatham Ave., P.O. Box 11590
Rock Hill, SC 29731-1590
1-803-329-9791 1-800-551-5772
TTY: 1-866-220-2920

August 31, 2016

Account(s) Details

Creditor	Account #	Amount Ow
LARAMIE COUNTY COMMUNITY COLLEGE AR	██████████4539	927.
		----- \$ 927.

We represent the above creditor(s) to collect the total amount from you in connection with a delinquent debt.

There have been many attempts to contact you in an effort to resolve this debt. We want to find a way to work with you in order to clear this outstanding balance. As of this date we have not been able to resolve the above account(s) with you.

It is important that we arrive at an agreement to begin taking care of this/these debt(s). You may contact my office at the extension below or communicate with me via my email address below with your intentions.

As of the date of this letter, the amount placed into collections is \$ 927.00. Because of interest, late charges, and other charges that may vary from day to day, the amount due on the day you pay may be greater. Hence, if you pay the amount shown above, an additional balance may remain after we receive your payment. For further information, write or call the undersigned.

Williams & Fudge, Inc.
Carmen Galleguillos
803-326-1206
Cgalleguillos@wfcorp.Com

This communication is an attempt to collect a debt and any information obtained will be used for that purpose.

FOR INFORMATION ABOUT THE COLORADO FAIR DEBT COLLECTION PRACTICES ACT, SEE WWW.COLORADOATTORNEYGENERAL.GOV/CA. As required by law, you have the right to request in writing that we cease further communication with you. A written request to cease communication will not prohibit us from taking any other action authorized by law to collect the debt. Agency Colorado Office: Colorado Management Inc., 80 Garden Center, Suite 3, Broomfield, CO 80020 Tel. (303) 920-4763.

As a convenience we provide multiple methods for payment of the above balance.

Online/Mobile App Payments

www.wfpayaccounts.com

ElectronicChecks (ACH), Visa, Master Card, and Discover

You may also view account information at our website by selecting the "Check Balance" option.

Pay by Phone

Carmen Galleguillos 803-326-1206 Cgalleguillos@wfcorp.Com

ElectronicChecks (ACH), Visa, Master Card, and Discover

Pay by Mail

Williams & Fudge, Inc.

P.O. Box 11590

Rock Hill, SC 29731-1590

Note: Subject to applicable state law, payments by debit/credit card are subject to a maximum convenience fee in the amount of \$7.00. Payment by debit/credit card is not allowed by every Williams & Fudge, Inc. client. If you attempt to pay your debt via credit card and the applicable creditor does not allow Williams & Fudge, Inc. to accept credit card payments, then we will not run your payment. We will attempt to contact you to secure an alternate method of payment. Please contact us to attempt a credit card payment if you have any questions or concerns.

2TTWILL118

WILLIAMS & FUDGE, INC.

300 Chatham Ave., P.O. Box 11590
Rock Hill, SC 29731-1590
1-803-329-9791 1-800-849-9791

TTWILL11
PO Box 1099
Wixom MI 48393-1099
ADDRESS SERVICE REQUESTED

November 10, 2016

269774350

David N Dibble



Williams & Fudge, Inc.
PO Box 11590
Rock Hill SC 29731-1590



Consumer Information	
Williams & Fudge, Inc. Consumer ID #	[REDACTED]
Williams & Fudge, Inc. Pin #	[REDACTED]
Amount Due for Accounts Listed Below	\$ 927.00

Detach Upper Portion And Return With Payment

Account(s) Details

Creditor	Account #	Amount Owed
LARAMIE COUNTY COMMUNITY COLLEGE AR	[REDACTED] 4539	927.00
		----- \$ 927.00

Please find enclosed the information you requested for the above referenced account. Should you have any questions you may contact the undersigned directly.

Williams & Fudge, Inc.
Karrie Adams 803-326-1401 Kadams@wfcorp.Com

This communication is from a debt collector and is an attempt to collect a debt. Any information obtained will be used for that purpose.



LARAMIE COUNTY
COMMUNITY COLLEGE

Monday, November 07, 2016

To whom it may concern:

Re: Dibble, David N – Student ID # [REDACTED]

In reference to the dispute of charges, I have reviewed the students account for details. The student registered for classes for fall 2010 on August 20, 2010. This was done using the online web portal, Eagles Eye; where students cannot complete online registration without agreeing to the terms of financial responsibility. The student dropped his Western Civilization class on October 17th, 2010, after the refund period had ended, and that he stopped attending his US Military History on October 18th according to his instructor.. This also was done through his web portal account. Review of his attendance record for the Philosophy of Religion class has revealed that the student did not attend that class according to the reports from his instructor, and he has been administratively withdrawn from that class, thus reducing the balance due by \$309.00

The student's account was sent to the Collection Center in October 2012, but efforts to collect were unsuccessful. The contract between that agency and LCCC was terminated in Sept 2014. The student's account was forwarded to Williams & Fudge on 4/8/2016. The current balance on is \$618.00 after removal for the cost of the Philosophy of Religion course.

I have enclosed the following documents to show evidence of the debt being valid:

- Statement of accounts for registration, and turnover to collections.
- A copy of the student's web application showing SSN & DOB.
- A copy of the refund period table from the student catalog for the 2010-2011 academic year

If any further information is required, please contact us.

Kindest regards,

Shauna Best
Student Accounts Technician
Cashier/Collections
LCCC Cheyenne Campus
studentaccounts@lccc.wy.edu
(307) 778-1199
Fax: (307) 432-7866

Enclosures: Account Statements (2), application, catalog pages (2)

ClassAction.org

This complaint is part of ClassAction.org's searchable class action lawsuit database and can be found in this post: [Williams & Fudge Facing FDCPA Lawsuit Over Language in Debt Collection Letter](#)
