

Desert Physicians Management  
c/o Return Mail Processing  
PO Box 1286  
Dearborn, MI 48120-9998



DESERT PHYSICIANS MANAGEMENT, LLC



June 22, 2023

Dear [REDACTED]:

Desert Physicians Management ("DPM") provides administrative support services to physicians groups, including Choice Physicians Network/Choice Medical Group, Choice Healthcare Associates, and Horizon Valley Medical Group. As part of that relationship, DPM maintains some of the physicians groups' computer systems. We place a high value on maintaining the privacy and security of patient information. Regrettably, we are writing to inform you of a recent event that involved some of your information. This letter explains the event, outlines measure we have taken in response, and steps you may consider taking.

**What Happened?** On April 23, 2023, we identified unusual activity on our computer systems. We immediately took steps to contain the activity and began an investigation with the assistance of third-party forensic specialists. We also reported the incident to law enforcement. On or about May 18, 2023, the investigation determined that certain files were copied from our network on April 23, 2023. We then began a thorough review of the files in order to identify what specific information was present in the files and to whom it related.

**What Information Was Involved?** Our investigation determined that some of your information was contained within the files, which may have included one or more of the following: name, address, date of birth, health insurance information, and/or clinical information, such as diagnosis, treatment information, and/or medication information. Your Social Security number, financial account and/or payment information were **not** involved in this incident.

**What We Are Doing & What You Can Do.** We deeply regret any concern this event may cause and want to assure you that we take it very seriously. As part of our ongoing commitment to the security of our systems and the information we maintain, we have implemented additional security measures to help prevent a similar incident from occurring in the future.

While, to date, we are not aware of any fraudulent use of your information, as a precaution, we encourage you to review any billing statements you receive from your health insurer and healthcare providers. If you see charges for services you did not receive, please contact the insurer or provider immediately.

**For More Information.** If you have additional questions, please call our dedicated, toll-free call center at 1-833-705-0580 from 8:00 am to 8:00 pm ET, Monday through Friday, excluding holidays.

Sincerely,

A handwritten signature in cursive script that reads "Sharla Greiner".

Sharla Greiner, CHC, CRC  
Director of Compliance / Compliance Officer  
Risk Adjustment Coding/Quality Improvement

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