UNITED STATES DISTRICT COURT FOR THE EASTERN DISTRICT OF WISCONSIN MILWAUKEE DIVISION

DENISE DEROSIA, Individually and on Behalf) Case No.: 17-cv-1340
of All Others Similarly Situated,) CLASS ACTION COMPLAINT
Plaintiff,) }
VS.	ý
UNITED COLLECTION BUREAU, INC.,) Jury Trial Demanded))
Defendant.))

INTRODUCTION

1. This class action seeks redress for collection practices that violate the Fair Debt Collection Practices Act, 15 U.S.C. § 1692 *et seq.* (the "FDCPA").

JURISDICTION AND VENUE

2. The court has jurisdiction to grant the relief sought by the Plaintiff pursuant to 15 U.S.C. § 1692k and 28 U.S.C. §§ 1331 and 1337. Venue in this District is proper in that Defendant directed its collection efforts into the District.

PARTIES

- 3. Plaintiff Denise Derosia is an individual who resides in the Eastern District of Wisconsin (Milwaukee County).
- 4. Plaintiff is a "consumer" as defined in the FDCPA, 15 U.S.C. § 1692a(3), in that Defendant sought to collect from him a debt allegedly incurred for personal, family, or household purposes.
- 5. Defendant United Collection Bureau, Inc. ("UCB") is a foreign corporation with its principal place of business located at 5620 Southwyck Boulevard, Toledo, OH 43614.

- 6. UCB is engaged in the business of a collection agency, using the mails and telephone to collect consumer debts originally owed to others.
- 7. UCB is engaged in the business of collecting debts owed to others and incurred for personal, family, or household purposes. UCB is a debt collector as defined in 15 U.S.C. § 1692a.

FACTS

- 8. On or about December 28, 2016, UCB mailed a debt collection letter to Plaintiff regarding an alleged debt owed to "Citibank, N.A." ("Citibank"). A copy of this letter is attached to this Complaint as Exhibit A.
- 9. Upon information and belief, the alleged debt referenced in <u>Exhibit A</u> was incurred through the use of a "Sears"-branded personal credit card account, used only for personal, family, or household purposes.
- 10. Upon information and belief, <u>Exhibit A</u> is a form letter, generated by computer, and with the information specific to Plaintiff inserted by computer.
- 11. Upon information and belief, <u>Exhibit A</u> is a form debt collection letter used by UCB to attempt to collect alleged debts.
 - 12. Exhibit A contains a settlement offer that contradicts itself.
 - 13. <u>Exhibit A</u> contains the following settlement offers:

Option #1 A lump sum payment of \$1,888.11 to settle the account, due by 09-18-2017. (Refer to plan 3862406) (A 25% savings)

Option #2 A settlement of \$1,837.76 in two payments, the first payment of \$918.88 due by the 18th of this month and one additional payments of \$918.88 due by the 18th of each month.

(Refer to plan 3862407) (A 27% savings)

Upon the timely receipt of the entire agreed upon settlement amount and clearance of funds this account will be settled and United Collection Bureau, Inc. will report the settlement to your creditor. We are not obligated to renew these offers.

14. Below the settlement offers, however, Exhibit A states:

As of the date of this letter, you owe the above referenced balance. Because of interest and/or other charges that may vary from day to day, the amount due on the day you pay may be greater. Hence, if you pay the amount shown above, an adjustment may be necessary after your payment is received. For further information, you may write to our office or call the telephone number within this communication.

- 15. <u>Exhibit A</u> implies that the amount of money necessary to settle the alleged debt changes and may not be the amount stated in the letter.
- 16. Exhibit A fails to state the terms of the settlement offer in a non-confusing manner. The amounts \$1,888.11, \$1,837.76, and \$2,517.48, the amount listed as the "account balance" are each an "amount shown above" the language identified in Paragraph 14 of this complaint.
- 17. The unsophisticated consumer could not determine from Exhibit A if the settlement offer is for a set amount or a possibly variable amount.
- 18. The normal meaning of "settling" a debt means that the debt is permanently resolved in exchange for a payment of a portion of the balance.
- 19. The consumer could send the amounts specified in the settlement offers and would not know whether they had sent enough money to actually settle the account, due to the possibility that UCB or Citibank had added interest or other charges to the settlement amount.
- 20. The consequences of misleading a consumer with respect to settling a debt are much greater than misleading about the amount of the debt. A payment of the entire debt would leave pennies or, at most, a few dollars left over for payment later. *See eg. Miller v. McCalla, Raymer, Padrick, Cobb, Nichols, & Clark, L.L.C.*, 214 F.3d 872, 876 (7th Cir. 2000). Due to a few remaining dollars or cents of interest, however, UCB could continue to collect the entire remaining balance of the alleged debt.
 - 21. Plaintiff was confused by Exhibit A.

- 22. Plaintiff had to spend time and money investigating <u>Exhibit A</u>, and the consequences of any potential responses to <u>Exhibit A</u>.
- 23. Plaintiff had to take time to obtain and meet with counsel, including traveling to counsel's office by car and its related expenses, including but not limited to the cost of gasoline and mileage, to advise Plaintiff on the consequences of Exhibit A.
- 24. The FDCPA creates substantive rights for consumers; violations cause injury to consumers, and such injuries are concrete and particularized. Bock v. Pressler & Pressler, LLP, No. 11-7593, 2017 U.S. Dist. LEXIS 81058 *21 (D.N.J. May 25, 2017) ("through [s]ection 1692e of the FDCPA, Congress established 'an enforceable right to truthful information concerning' debt collection practices, a decision that 'was undoubtedly influenced by congressional awareness that the intentional provision of misinformation' related to such practices, 'contribute[s] to the number of personal bankruptcies, to marital instability, to the loss of jobs, and to invasions of individual privacy,"); Quinn v. Specialized Loan Servicing, LLC, No. 16 C 2021, 2016 U.S. Dist. LEXIS 107299 *8-13 (N.D. Ill. Aug. 11, 2016) (rejecting challenge to Plaintiff's standing based upon alleged FDCPA statutory violation); Lane v. Bayview Loan Servicing, LLC, No. 15 C 10446, 2016 U.S. Dist. LEXIS 89258 *9-10 (N.D. Ill. July 11, 2016) ("When a federal statute is violated, and especially when Congress has created a cause of action for its violation, by definition Congress has created a legally protected interest that it deems important enough for a lawsuit."); Church v. Accretive Health, Inc., No. 15-15708, 2016 U.S. App. LEXIS 12414 *7-11 (11th Cir. July 6, 2016) (same); see also Mogg v. Jacobs, No. 15-CV-1142-JPG-DGW, 2016 U.S. Dist. LEXIS 33229, 2016 WL 1029396, at *5 (S.D. Ill. Mar. 15, 2016) ("Congress does have the power to enact statutes creating legal rights, the invasion of which creates standing, even though no injury would exist without the statute," (quoting Sterk v.

Redbox Automated Retail, LLC, 770 F.3d 618, 623 (7th Cir. 2014)). For this reason, and to encourage consumers to bring FDCPA actions, Congress authorized an award of statutory damages for violations. 15 U.S.C. § 1692k(a).

- 25. Moreover, Congress has explicitly described the FDCPA as regulating "abusive practices" in debt collection. 15 U.S.C. §§ 1692(a) 1692(e). Any person who receives a debt collection letter containing a violation of the FDCPA is a victim of abusive practices. *See* 15 U.S.C. §§ 1692(e) ("It is the purpose of this subchapter to eliminate abusive debt collection practices by debt collectors, to insure that those debt collectors who refrain from using abusive debt collection practices are not competitively disadvantaged, and to promote consistent State action to protect consumers against debt collection abuses").
- 26. 15 U.S.C. § 1692e generally prohibits "any false, deceptive, or misleading representation or means in connection with the collection of any debt."
- 27. 15 U.S.C. § 1692e(2)(a) specifically prohibits "The false representation of— the character, amount, or legal status of any debt.
- 28. 15 U.S.C. § 1692e(10) specifically prohibits the "use of any false representation or deceptive means to collect or attempt to collect any debt."
- 29. 15 U.S.C. § 1692f generally prohibits "unfair or unconscionable means to collect or attempt to collect any debt."

COUNT I - FDCPA

30. Plaintiff incorporates by reference as if fully set forth herein the allegations contained in the preceding paragraphs of this Complaint.

- 31. UCB's letter provides a purported "settlement offer," but that offer is misleading, as the amount necessary to effectuate the settlement may be greater than the amount printed on the letter and is unspecified.
- 32. A consumer who mails a payment in the full amount of the "settlement amount" listed on the letter may not have sent enough money to actually settle the claim.
- 33. UCB's letter encourages settlement payments to be short of the amount necessary for the creditor to agree to settle the alleged debt, allowing UCB or the creditor to continue collecting the remaining balance of the alleged debt, plus additional interest.
 - 34. Defendant violated 15 U.S.C. §§ 1692e, 1692e(2)(a), 1692e(10) and 1692f.

CLASS ALLEGATIONS

- 35. Plaintiff brings this action on behalf of a Class consisting of (a) all natural persons in the State of Wisconsin, (b) who were sent collection letters in the form represented by Exhibit A to the complaint in this action, (c) seeking to collect a debt, incurred for personal, family or household purposes, (d) between September 29, 2016 and September 29, 2017, inclusive, (e) that was not returned by the postal service.
- 36. The Class is so numerous that joinder is impracticable. Upon information and belief, there are more than 50 members of the Class.
- 37. There are questions of law and fact common to the members of the class, which common questions predominate over any questions that affect only individual class members. The predominant common question is whether Exhibit A violates the FDCPA.
- 38. Plaintiff's claims are typical of the claims of the Class members. All are based on the same factual and legal theories.

- 39. Plaintiff will fairly and adequately represent the interests of the Class members. Plaintiff has retained counsel experienced in consumer credit and debt collection abuse cases.
- 40. A class action is superior to other alternative methods of adjudicating this dispute. Individual cases are not economically feasible.

JURY DEMAND

41. Plaintiff hereby demands a trial by jury.

PRAYER FOR RELIEF

WHEREFORE, Plaintiff requests that the Court enter judgment in favor of Plaintiff and the Class and against Defendant for:

- (a) actual damages;
- (b) statutory damages;
- (c) attorneys' fees, litigation expenses and costs of suit; and
- (d) such other or further relief as the Court deems proper.

Dated: September 29, 2017

ADEMI & O'REILLY, LLP

By: /s/ John D. Blythin
Shpetim Ademi (SBN 1026973)
John D. Blythin (SBN 1046105)
Mark A. Eldridge (SBN 1089944)
3620 East Layton Avenue
Cudahy, WI 53110
(414) 482-8000
(414) 482-8001 (fax)
sademi@ademilaw.com
jblythin@ademilaw.com
meldridge@ademilaw.com

EXHIBIT A

September 1, 2017

1-877-305-3310

DENISE M DEROSIA 4246 S 60TH ST APT 223 MILWAUKEE WI 53220-3164

Creditor:

Regarding:

Last Four Digits of Creditor Account Number: United Collection Bureau, Inc. Reference Number:

Account Balance:

CITIBANK, N.A. SEARS CARD

XXXXXXXXXXXX1195 696

\$2517.48

Dear DENISE M DEROSIA:

Great News!!! United Collection Bureau, Inc. acting on behalf of CITIBANK, N.A., is willing to reduce your balance by offering you the following settlement offers:

REPAYMENT PLAN OPTIONS

Option #1 A lump sum payment of \$1,888.11 to settle the account, due by 09-18-2017.

(Refer to plan 3862406)

(A 25% savings)

Option #2 A settlement of \$1,837.76 in two payments, the first payment of \$918.88 due by the 18th of this month and one additional payments of \$918.88 due by the 18th of each month.

(Refer to plan 3862407)

(A 27% savings)

Upon the timely receipt of the entire agreed upon settlement amount and clearance of funds this account will be settled and United Collection Bureau, Inc. will report the settlement to your creditor. We are not obligated to renew these offers.

HOW TO TAKE ADVANTAGE OF ONE OF THE REPAYMENT PLAN OFFERS??? 3 Easy Ways to Pay:

- Call us toll free at 1-877-305-3310 to schedule your plan.
- Please scan the QR code below to be directed to our website to make a payment, or you can go to: www.ucbinc.com, click on make a payment and follow the prompts.
 - Mail the bottom tear off portion of this letter and return with your payment in the envelope provided.
 - Please make payments payable to Citibank.

If for any reason you are unable to take advantage of the two options listed above, please call us at 1-877-305-3310 and we will customize a repayment plan for you.

As of the date of this letter, you owe the above referenced balance. Because of interest and/or other charges that may vary from day to day, the amount due on the day you pay may be greater. Hence, if you pay the amount shown above, an adjustment may be necessary after your payment is received. For further information, you may write to our office or call the telephone number within this communication.

Sincerely.

United Collection Bureau, Inc.

Business Hours:

8:00 a.m. - 9:00 p.m. ET Monday - Thursday

8:00 a.m. - 7:00 p.m. ET Friday

This is an attempt to collect a debt by United Collection Bureau, Inc., a debt collector, and any information obtained will be used for that purpose.

Please select one of the options listed on the back tear off portion of this letter, and return it with your payment.

SEE REVERSE SIDE FOR IMPORTANT INFORMATION

603CU027000CSIFM2

REMIT TO:

PO BOX 140310

ADDRESS SERVICE REQUESTED

Regarding: Last Four Digits of Creditor Account Number: Account Balance: United Collection Bureau, Inc. Reference No: United Collection Bureau, Inc. Telephone No:

CITIBANK, N.A. SEARS CARD XXXXXXXXXXXX1195 \$2517.48

1-877-305-3310

September 1, 2017

TOLEDO OH 43614

UNITED COLLECTION BUREAU, INC. PO BOX 140310 **TOLEDO OH 43614**

<u>ԿըրդինձվարիիըՄինդինանինանին</u> DENISE M DEROSIA

4246 S 60TH ST APT 223 MILWAUKEE WI 53220-3164

We are required under state law to notify consumers of the following rights. This list does not contain a complete list of the rights consumers have under state and federal law.

When you provide a check as payment, you authorize us either to use information from your check to make a one-time electronic fund transfer from your account or to process the payment as a check transaction.

CALIFORNIA: The state Rosenthal Fair Debt Collection Practices Act and the federal Fair Debt Collection Practices Act require that, except under unusual circumstances, collectors may not contact you before 8 a.m. or after 9 p.m. They may not harass you by using threats of violence or arrest or by using obscene language. Collectors may not use false or misleading statements or call you at work if they know or have reason to know that you may not receive personal calls at work. For the most part, collectors may not tell another person, other than your attorney or spouse, about your debt. Collectors may contact another person to confirm your location or enforce a judgment. For more information about debt collection activities, you may contact the Federal Trade Commission at 1-877-FTC-HELP or www.ftc.gov. Nonprofit credit counseling services may be available in the area.

COLORADO: FOR INFORMATION ABOUT THE COLORADO FAIR DEBT COLLECTION PRACTICES ACT, SEE WWW.COAG.GOV/CAR. A consumer has the right to request in writing that a debt collector or collection agency cease further communication with the consumer. A written request to cease communication will not prohibit the debt collector or collection agency from taking any other action authorized by law to collect the debt. Payments can be made in person at: Colorado Manager, Inc., Building B, 80 Garden Center, Suite 3, Broomfield, Colorado 80020, 303-920-4763.

IDAHO: Toll Free 1-866-209-0622 during normal business hours.

KANSAS: An investigative consumer report, which includes information as to your character, general reputation, personal characteristics and mode of living, may have been requested. You have the right to request additional information, which includes the nature and scope of the investigation.

MAINE: Hours of operation (ET): Monday through Thursday, 8:00 a.m. to 8:00 p.m.; Friday, 8:00 a.m. to 5:00 p.m.

MASSACHUSETTS: **NOTICE OF IMPORTANT RIGHTS** You have the right to make a written or oral request that telephone calls regarding your debt not be made to you at your place of employment. Any such oral request will be valid for only ten days unless you provide written confirmation of the request postmarked or delivered within seven days of such request. You may terminate this request by writing to the debt collector. Hours of operation (ET): Monday through Thursday, 8:00 a.m. to 8:00 p.m.; Friday, 8:00 a.m. to 5:00 p.m.

MINNESOTA: This collection agency is licensed by the Minnesota Department of Commerce.

NEW YORK CITY: New York City Department of Consumer Affairs License Number 1004887.

NORTH CAROLINA: North Carolina Permit Numbers: 101866, 3843, 4022 and 4367.

TENNESSEE: This collection agency is licensed by the Collection Service Board of the Department of Commerce and Insurance.

WISCONSIN: This collection agency is licensed by the Division of Banking in the Wisconsin Department of Financial Institutions, www.wdfi.org.

If you have a concern about the way we are collecting this debt, please call our toll-free Consumer Service Hotline at 1-866-209-0622, email us at UCBCompliance@ucbinc.com, or mail us at United Collection Bureau, Inc., Compliance Department, 5620 Southwyck Blvd, Ste 206, Foledo, OH 43614. Please include your account number on all communication.

UCBV15 08.23.17

Please select one of the follo	owing options and return with your payment:
☐ Repayment Option #1	Enclosed is my payment of \$1,888.11 (a 25% discount). My account is now settled.
☐ Repayment Option #2	Enclosed is my first payment of \$918.88 towards the settlement balance of \$1,837.76 (a 27% discount).

CIVIL COVER SHEET

The JS 44 civil cover sheet and the information contained herein neither replace nor supplement the filing and service of pleadings or other papers as required by law, except as provided by local rules of court. This form, approved by the Judicial Conference of the United States in September 1974, is required for the use of the Clerk of Court for the purpose of initiating the civil docket sheet. (SEE INSTRUCTIONS ON THE REVERSE OF THE FORM.)

Place an X in the appropriate	Box: Green Bay Div	vision	V	Milwaukee Division	
I. (a) PLAINTIFFS			DEFENDANTS		
Denise Deros	ia		United Collec	tion Bureau, Inc.	
` '	e of First Listed Plaintiff XCEPT IN U.S. PLAINTIFF CASES)	ukee		f First Listed Defendant (IN U.S. PLAINTIFF CASES OF CONDEMNATION CASES, US	,
(2) A44 2 7 7 7			LAND I	NVOLVED.	E THE ECCNTION OF THE
Ademi & O'Reilly, LLP,	e, Address, and Telephone Number) 3620 E. Layton Ave., Cudahy, WI 53110 ne (414) 482-8001-Facsimile		Attorneys (If Known)		
II. BASIS OF JURISI	OICTION (Place an "X" in One Bo	ox Only) III. CI	<u> </u> TIZENSHIP OF PI	RINCIPAL PARTIES	Place an "X" in One Box for Plaintiff
U.S. Government	☑ 3 Federal Question (U.S. Government Not a Part)		(For Diversity Cases Only)	TF DEF	and One Box for Defendant) PTF DEF incipal Place
2 U.S. Government Defendant	4 Diversity (Indicate Citizenship of Partie		en of Another State		Principal Place 5 5
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CONTRACT	T (Place an "X" in One Box Only) TORTS	FC	ORFEITURE/PENALTY	BANKRUPTCY	OTHER STATUTES
□ 110 Insurance □ 120 Marine □ 130 Miller Act □ 140 Negotiable Instrument □ 150 Recovery of Overpayment ∞ Enforcement of Judgment □ 151 Medicare Act □ 152 Recovery of Defaulted Student Loans (Excl. Veterans) □ 153 Recovery of Overpayment of Veteran's Benefits □ 160 Stockholders' Suits □ 190 Other Contract □ 195 Contract Product Liability 196 Franchise ■ REAL PROPERTY □ 210 Land Condemnation □ 220 Foreclosure □ 230 Rent Lease & Ejectment □ 240 Torts to Land □ 245 Tort Product Liability □ 290 All Other Real Property	310 Airplane	Personal Injury -	10 Agriculture 20 Other Food & Drug 25 Drug Related Seizure of Property 21 USC 881 30 Liquor Laws 40 R.R. & Truck 50 Airline Regs. 50 Occupational Safety/Health 00 Other LABOR 10 Fair Labor Standards Act 10 Labor/Mgmt. Relations 10 Labor/Mgmt. Reporting & Disclosure Act 10 Railway Labor Act 10 Other Labor Litigation 11 Empl. Ret. Inc. Security Act IMMIGRATION 52 Naturalization Application 33 Habeas Corpus - Alien Detainee 55 Other Immigration Actions	□ 422 Appeal 28 USC 158 □ 423 Withdrawal 28 USC 157 PROPERTY RIGHTS □ 820 Copyrights □ 830 Patent □ 840 Trademark SOCIAL SECURITY □ 861 HIA (1395ff) □ 862 Black Lung (923) □ 863 DIWC/DIWW (405(g)) □ 864 SSID Title XVI □ 865 RSI (405(g)) FEDERAL TAX SUITS □ 870 Taxes (U.S. Plaintiff or Defendant) □ 871 IRS—Third Party 26 USC 7609	400 State Reapportionment 410 Antitrust 430 Banks and Banking 450 Commerce 460 Deportation 470 Racketeer Influenced and Corrupt Organizations 480 Consumer Credit 490 Cable/Sat TV 810 Selective Service 850 Securities/Commodities/Exchange 875 Customer Challenge 12 USC 3410 890 Other Statutory Actions 891 Agricultural Acts 892 Economic Stabilization Act 893 Environmental Matters 894 Energy Allocation Act 895 Freedom of Information Act 900Appeal of Fee Determination Under Equal Access to Justice 950 Constitutionality of State Statutes
☑ 1 Original ☐ 2 R	an "X" in One Box Only) emoved from	te Court Reop	pened anothe (specif		
VI. CAUSE OF ACTI	ON Cite the U.S. Civil Statute und 15 U.S.C. 1692 et seq Brief description of cause: Violation of Fair Debt Collection		(Do not cite Jurisdiction:	ai statutes uniess diversity):	
VII. REQUESTED IN COMPLAINT:	CHECK IF THIS IS A CL UNDER F.R.C.P. 23	LASS ACTION D	EMAND \$	CHECK YES only JURY DEMAND:	if demanded in complaint: ☑ Yes ☐ No
VIII. RELATED CAS IF ANY	(See instructions): JUDGE	<u></u>		DOCKET NUMBER	
DATE	SIGN	NATURE OF ATTORNEY	OF RECORD	_	<u>-</u>
September 29, 2	2017 s	s/ John D. Bly	thin		
FOR OFFICE USE ONLY					

– $\overset{ ext{AMOUNT}}{\text{Case 2:17-cv-01}}$ 340 Filed $\overset{ ext{O9/29/17}}{\text{O9/29/17}}$ Page $\overset{ ext{JUDGE}}{\text{1 of 2}}$ Document $\overset{ ext{MAG,JUDGE}}{\text{1-2}}$

INSTRUCTIONS FOR ATTORNEYS COMPLETING CIVIL COVER SHEET FORM JS 44

Authority For Civil Cover Sheet

The JS 44 civil cover sheet and the information contained herein neither replaces nor supplements the filings and service of pleading or other papers as required by law, except as provided by local rules of court. This form, approved by the Judicial Conference of the United States in September 1974, is required for the use of the Clerk of Court for the purpose of initiating the civil docket sheet. Consequently, a civil cover sheet is submitted to the Clerk of Court for each civil complaint filed. The attorney filing a case should complete the form as follows:

- I. (a) Plaintiffs-Defendants. Enter names (last, first, middle initial) of plaintiff and defendant. If the plaintiff or defendant is a government agency, use only the full name or standard abbreviations. If the plaintiff or defendant is an official within a government agency, identify first the agency and then the official, giving both name and title.
- (b) County of Residence. For each civil case filed, except U.S. plaintiff cases, enter the name of the county where the first listed plaintiff resides at the time of filing. In U.S. plaintiff cases, enter the name of the county in which the first listed defendant resides at the time of filing. (NOTE: In land condemnation cases, the county of residence of the "defendant" is the location of the tract of land involved.)
- (c) Attorneys. Enter the firm name, address, telephone number, and attorney of record. If there are several attorneys, list them on an attachment, noting in this section "(see attachment)".
- **II. Jurisdiction**. The basis of jurisdiction is set forth under Rule 8(a), F.R.C.P., which requires that jurisdictions be shown in pleadings. Place an "X" in one of the boxes. If there is more than one basis of jurisdiction, precedence is given in the order shown below.

United States plaintiff. (1) Jurisdiction based on 28 U.S.C. 1345 and 1348. Suits by agencies and officers of the United States are included here.

United States defendant. (2) When the plaintiff is suing the United States, its officers or agencies, place an "X" in this box.

Federal question. (3) This refers to suits under 28 U.S.C. 1331, where jurisdiction arises under the Constitution of the United States, an amendment to the Constitution, an act of Congress or a treaty of the United States. In cases where the U.S. is a party, the U.S. plaintiff or defendant code takes precedence, and box 1 or 2 should be marked.

Diversity of citizenship. (4) This refers to suits under 28 U.S.C. 1332, where parties are citizens of different states. When Box 4 is checked, the citizenship of the different parties must be checked. (See Section III below; federal question actions take precedence over diversity cases.)

- III. Residence (citizenship) of Principal Parties. This section of the JS 44 is to be completed if diversity of citizenship was indicated above. Mark this section for each principal party.
- IV. Nature of Suit. Place an "X" in the appropriate box. If the nature of suit cannot be determined, be sure the cause of action, in Section VI below, is sufficient to enable the deputy clerk or the statistical clerks in the Administrative Office to determine the nature of suit. If the cause fits more than one nature of suit, select the most definitive.
- V. Origin. Place an "X" in one of the seven boxes.

Original Proceedings. (1) Cases which originate in the United States district courts.

Removed from State Court. (2) Proceedings initiated in state courts may be removed to the district courts under Title 28 U.S.C., Section 1441. When the petition for removal is granted, check this box.

Remanded from Appellate Court. (3) Check this box for cases remanded to the district court for further action. Use the date of remand as the filing date.

Reinstated or Reopened. (4) Check this box for cases reinstated or reopened in the district court. Use the reopening date as the filing date.

Transferred from Another District. (5) For cases transferred under Title 28 U.S.C. Section 1404(a). Do not use this for within district transfers or multidistrict litigation transfers.

Multidistrict Litigation. (6) Check this box when a multidistrict case is transferred into the district under authority of Title 28 U.S.C. Section 1407. When this box is checked, do not check (5) above.

Appeal to District Judge from Magistrate Judgment. (7) Check this box for an appeal from a magistrate judge's decision.

VI. Cause of Action. Report the civil statute directly related to the cause of action and give a brief description of the cause. Do not cite jurisdictional statutes unless diversity. Example:

U.S. Civil Statute: 47 USC 553

Brief Description: Unauthorized reception of cable service

VII. Requested in Complaint. Class Action. Place an "X" in this box if you are filing a class action under Rule 23, F.R.Cv.P.

Demand. In this space enter the dollar amount (in thousands of dollars) being demanded or indicate other demand such as a preliminary injunction.

Jury Demand. Check the appropriate box to indicate whether or not a jury is being demanded.

VIII. Related Cases. This section of the JS 44 is used to reference related pending cases if any. If there are related pending cases, insert the docket numbers and the corresponding judge names for such cases.

Date and Attorney Signature. Date and sign the civil cover sheet.

UNITED STATES DISTRICT COURT

for the Eastern District of Wisconsin

	Edstern E	istrict of Wisconsin
))
DENISE DE	EROSIA)
Plaintifj		_)
v.		Civil Action No. 17-cv-1340
		,)
UNITED COLLECTION	ON BUREAU INC)
		-))
J		,
	SUMMONS	S IN A CIVIL ACTION
To: (Defendant's name and address)	UNITED COLLECTION c/o CORPORATION SE 8040 EXCELSIOR DRIV MADISON, WI 53717	RVICE COMPANY
A lawsuit has been file	ed against you.	
the United States or a United 12(a)(2) or (3) – you must se	States agency, or an officerve on the plaintiff an ar	on you (not counting the day you receive it) – or 60 days if you are icer or employee of the United States described in Fed. R. Civ. P. nswer to the attached complaint or a motion under Rule 12 of the on must be served on the plaintiff or the plaintiff's attorney, whose
If you fail to respond, You also must file your answe	, judgment by default wi	ll be entered against you for the relief demanded in the complaint.
		STEPHEN C. DRIES, CLERK OF COURT
Date:		
		Signature of Clerk or Deputy Clerk

Civil Action No. 17-cv-1340

PROOF OF SERVICE

(This section should not be filed with the court unless required by Fed. R. Civ. P. 4(l))

received by me on (date)	·		
☐ I personally serve	d the summons and the attached com	plaint on the individual at (place):	
		On (date)	; or
☐ I left the summons	s and the attached complaint at the ir	ndividual's residence or usual place of a	bode with (name
	, a p	erson of suitable age and discretion who	o resides there,
on (date)	, and mailed a copy	to the individual's last known address;	or
☐ I served the summ	ons and the attached complaint on (r	name of individual)	
who is designated by	law to accept service of process on b	ehalf of (name of organization)	
		on (date)	_; or
\Box I returned the sum	mons unexecuted because		; or
	mons unexecuted because		; or
☐ Other (specify):			; or
Other (specify): My fees are \$		for services, for a total of \$	
Other (specify): My fees are \$	for travel and \$y of perjury that this information is t	for services, for a total of \$ _ rue.	
Other (specify): My fees are \$ I declare under penalt	for travel and \$y of perjury that this information is t	for services, for a total of \$	
Other (specify): My fees are \$ I declare under penalt	for travel and \$y of perjury that this information is t	for services, for a total of \$ _ rue.	
Other (specify): My fees are \$ I declare under penalt	for travel and \$y of perjury that this information is t	for services, for a total of \$ rue. Server's signature	· · · · · · · · · · · · · · · · · · ·

Additional information regarding attempted service, etc.:

ClassAction.org

This complaint is part of ClassAction.org's searchable class action lawsuit database and can be found in this post: <u>United Collection Bureau Sued Over 'Misleading' Debt Settlement Offers</u>