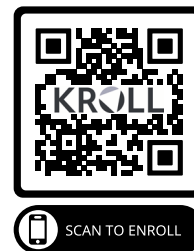




<<Return to Kroll>>
<<Return Address>>
<<City, State ZIP>>

<<FIRST_NAME>> <<MIDDLE_NAME>> <<LAST_NAME>> <<SUFFIX>>
<<ADDRESS_1>>
<<ADDRESS_2>>
<<CITY>>, <<STATE_PROVINCE>> <<POSTAL_CODE>>
<<COUNTRY>>



<<Date>> (Format: Month Day, Year)

Notice of Data Breach

Dear <<First_name>> <<Last_name>>,

DentaQuest works with, or used to work with, your health plan to provide your dental or vision benefits. We are writing to tell you about a data security incident. Your personal information was accessed by unauthorized individuals. The safety of your information is very important to us. We are writing to tell you what happened and what you can do.

What happened?

On May 20, 2026, DentaQuest discovered that unauthorized individuals accessed certain data on our computer network. This included personal identification and dental or vision health information. We took immediate action to secure the network. We also reported the incident to law enforcement. We later learned that the incident began on May 17, 2026, and ended by May 20, 2026. We immediately began an investigation with leading, independent cybersecurity experts to learn what information was accessed. After finishing our review, we determined that your personal information was accessed and posted on the internet.

What information was involved?

The information included your name, <<b2b_text_1 (Data Elements)>> and dental or vision health information, such as provider names, diagnoses, treatments and billing information.

What we are doing.

We are offering you identity monitoring by Kroll at no cost to you for 24 months. To help keep this from happening again, we engaged cybersecurity experts and provided more employee training. We also added new security measures and increased monitoring.

Kroll is an expert at helping people whose private data has been exposed. The identity monitoring services include Credit Monitoring, Fraud Consultation and Identity Theft Restoration. To start your identity monitoring services, visit [Enroll.krollmonitoring.com/redeem](https://enroll.krollmonitoring.com/redeem).

You will need your Activation Code: <<b2b_text_5 (Activation Code)>> and Your Verification ID: <<b2b_text_4 (Verification ID)>> to enroll.

You have 90 days from the date this letter was mailed to start your identity monitoring services.

For more information about Kroll and your identity monitoring services, you can visit info.krollmonitoring.com or call 1-844-959-7163.

What you can do.

Please read the “Additional Resources” at the end of this letter. It describes more steps you can take to help protect yourself. This includes tips from the Federal Trade Commission about identity theft protection and details on how to place a fraud alert or a security freeze on your credit file.

For more information.

If you have questions, please call 1-844-959-7163, Monday through Friday, from 8:00 a.m. to 5:30 p.m. Central Time, excluding major U.S. holidays. Please have your activation code ready.

Sincerely,

DentaQuest