Devin Bolton (SBN 290037) dbolton@weitzlux.com

WEITZ & LUXENBERG, PC 1880 Century Park East, Suite 700 3 Los Angeles, CA 90067 Phone: (310) 247-0921 (212) 344-5461 4 Fax: 5 [Additional Attorneys for Plaintiff Listed on Back Cover] Attorneys for Plaintiff 6 7 UNITED STATES DISTRICT COURT CENTRAL DISTRICT OF CALIFORNIA 8 9 SUMNER DAVENPORT, individually and on behalf of all others similarly situated, **Civil Action No.:** 10 Plaintiff, **COMPLAINT FOR DAMAGES** 11 v. 12 L'OREAL USA, INC., 13 Defendant. DEMAND FOR JURY TRIAL 14 15 Plaintiff, Sumner Davenport, on behalf of herself and all others similarly situated, files this class action complaint against Defendant L'Oreal USA, Inc. On personal knowledge of her own 16 17 circumstances and upon investigation and information and belief of her counsel, Plaintiff Davenport 18 alleges the following: 19 JURISDICTION AND VENUE 20 1. This Court has subject matter jurisdiction over this action pursuant to 28 U.S.C. § 21 1332(d)(2) because this civil action is a class action in which the matter in controversy exceeds 22 \$5,000,000 exclusive of interest and costs, and Plaintiff is a citizen of a state that is different than 23 the state of which Defendant is a citizen. 24 2. Venue is proper in this Court pursuant to 28 U.S.C. § 1391(b) because a substantial 25 part of the events or omissions giving rise to Plaintiff's and the Class Members' claims occurred in 26 this District, and Defendant is subject to the Court's personal jurisdiction. 27 3. As a result of Defendant's designing, developing, advertising, selling, and 28 distributing the cosmetic products described herein to consumers throughout California, either

COMPLAINT FOR DAMAGES

directly or indirectly through third parties or related entities, Defendant obtained the benefits of California law and profited from California commerce.

4. Defendant conducted systematic and continuous business activities in and throughout the State of California and otherwise intentionally availed itself of the markets of the State of California through the promotion and marketing of its products.

PARTIES

- 5. Plaintiff Sumner Davenport resides in California, as she did at all relevant times during the conduct alleged in this Complaint.
- 6. Defendant L'Oreal USA, Inc. is a Delaware corporation with a principal place of business in New York, New York. At all times relevant to this Complaint, L'Oreal USA, Inc. has transacted business in this judicial district and throughout the United States, including in California.

STATEMENT OF THE CASE

- 7. L'Oreal USA, Inc., one of the largest cosmetics companies in the world, intentionally fails to disclose to consumers that its popular waterproof mascara products contain Per and Polyfluoroalkyl Substances, or "PFAS," despite the fact that L'Oreal knew or should have known that this information is material to consumers.
- 8. Instead, L'Oreal represented that its waterproof mascaras were safe, effective, high quality, and appropriate for use on consumers' eyelashes.
- 9. However, what L'Oreal did not tell consumers is that PFAS, which can have adverse effects on humans and can bioaccumulate in human's bodies, are present in detectable amounts in its waterproof mascaras. Even very low levels of PFAS can be toxic to humans.
- 10. This is true even where PFAS are not ingested but are rather applied to skin because PFAS can be absorbed through the skin. This risk is particularly high where the PFAS are applied near the eyes, as is the case with mascara products.
- 11. From at least 2018 through the present, Defendant's waterproof mascara was misleadingly and fraudulently advertised because it failed to disclose the presence of PFAS in L'Oreal's waterproof mascara products. This failure to warn injured reasonable consumers, including Plaintiff, who reasonably relied upon Defendant's misleading packaging and ingredient

5

6

7

8

9

10

11

12

13

14

15

16

17

18

19

20

21

22

23

24

25

27

28

1

list that did not disclose that the waterproof mascara products contained harmful PFAS. Had Plaintiff and the putative Class known that L'Oreal's waterproof mascara products contained PFAS, they would not have purchased the products and/or would have paid less for them.

T. THE COSMETICS INDUSTRY

Α. Cosmetics are a Multi-Billion Dollar Industry that is Largely Unregulated

- 12. Personal care products are a multi-billion-dollar industry in the United States. In 2019 alone, the retail value of personal care products was estimated to be greater than \$100 billion in North America, approximately \$20 billion of which came from cosmetic products.
- 13. In the United States, women spend, on average, \$313 per month on beauty products, including cosmetics, and that number is only growing. The most popular products are eye products, particularly mascaras, and lip products.¹
- The cosmetics industry is dominated by large, multinational companies with 14. significant brand recognition and correspondingly significant sales, including L'Oreal USA, Inc. (which owns both L'Oreal and Maybelline branded products), Coty (which owns the CoverGirl brand) and Revlon.
- 15. A recent study from 2021 found that U.S. consumers were both most aware of, and had actually purchased products within the last year from, the CoverGirl, Maybelline, L'Oreal and Revlon brands.²
- 16. The use and labeling of cosmetic products ingredients in the United States is regulated by the Federal Food, Drug, and Cosmetics Act of 1938 and the Fair Packaging and Labeling Act of 1967. Cosmetic products are those that are "intended to be rubbed, poured, sprinkled, sprayed on, introduced into, or otherwise applied to the human body...for cleansing, beautifying, promoting attractiveness, or altering the appearance." FD&C Act, sec. 201(i).
- 17. However, with the exception of some color additives, the FDA does not require cosmetic ingredients or cosmetics products to have FDA approval prior to entering the market, and

https://www.byrdie.com/average-cost-of-beauty-maintenance

² https://www.statista.com/topics/1008/cosmetics-industry/

10

7

15

16

13

21

22

19

26

27

28

federal regulations also do not regulate the type or kind of testing that is needed to determine the safety of cosmetic ingredients or products.³

- 18. The only oversight that exists is entirely voluntary on the part of cosmetics companies. The Voluntary Cosmetic Reporting Program is a "voluntary registration system for cosmetic products" where companies can register the brand name and ingredients of their products.
- 19. The identification of cosmetic product ingredients in the United States generally follow conventions set forth by the International Nomenclature of Cosmetic Ingredients (ICNI), which established standards for naming cosmetic ingredients. The ICNI list is maintained by the Personal Care Products Council, an industry trade group comprised of over 600 member companies.
- 20. The Personal Care Products Council also funds the Cosmetic Ingredient Review, which purportedly assesses the safety of cosmetic ingredients. But, again, participation is entirely voluntary, meaning that, in general, the cosmetics industry is subject to essentially no oversight and consumers are left to simply trust the manufacturers of cosmetics products that the products are safe for use.

В. **Consumers Value Safe and Healthy Cosmetic Products**

- 21. The global market for natural cosmetics and personal care products has increased substantially over the past three years, increasing from almost 34.5 billion dollars in 2018 to roughly 54.5 billion dollars expected in the year 2027.⁴
- 22. This growth has been driven by increased consumer demand for natural ingredients and "green" products in general.⁵ One study found that approximately 70% of U.S. consumers ages 18-29 would prefer to use natural or organic cosmetics.⁶
- 23. The growth has also been driven by legitimate concerns that consumers have about the contents of the products they use on their skin and body. For example, consumers have pursued

³ https://www.fda.gov/cosmetics/voluntary-cosmetic-registration-program

https://www.statista.com/statistics/673641/global-market-value-for-natural-cosmetics/

⁵ https://www.futuremarketinsights.com/reports/organic-cosmetics-market

⁶ https://disturbmenot.co/beauty-industry-statistics/

ingredients.

13

14

11

15 16

18 19

17

20 21

23

25

26

27

28

22

24

https://www.vox.com/the-goods/2018/9/18/17866150/natural-clean-beauty-products-feinsteincosmetics-bill-fda

⁸ https://www.sephora.com/beauty/clean-beauty-products

⁹ https://www.sephora.com/shop/clean-makeup

¹⁰ https://www.ulta.com/conscious-beauty/clean-ingredients/

¹¹https://cdn.shopify.com/s/files/1/0637/6147/files/The_Dirty_List_PDF_August_Update.pdf?v=1 598294504

high profile lawsuits like the one against Johnson & Johnson related to its baby powder causing

- 25. For example, popular beauty retailer Sephora has created an internal "seal of approval" to designate "clean" beauty brands. As of July 2021, one of Sephora's requirements for that designation is that the product does not contain PFAs.⁸ Sephora's website lists 374 cosmetics products, including mascara and lip products, that have attained its "clean" designation.
- 26. Ulta Beauty, another large cosmetics retailer, also maintains a "clean ingredients" list of cosmetics made without certain harmful ingredients, including PFAS.¹⁰
- 27. Similarly, this increased demand has spurred the expansion of retailers dedicated to "clean" beauty, including Credo, which launched in 2015 and currently has ten brick and mortar retail locations in the U.S. and sells 418 separate cosmetics products on its website, all of which it contends are free of any of the 2,700 ingredients on its "Dirty List," including PFAs. 11
 - 28. Even retailers like Target and CVS have dedicated additional shelf-space to natural

beauty offerings. 12

29. Retailer willingness to incorporate and promote "clean" beauty products is due in part to consumers' willingness to pay more for these products that they perceive as a safer and healthier alternative to traditional brands. For example, a popular brand called Benefit, which is not "clean," sells a highly-rated foundation for \$30, whereas Tarte, another popular brand, sells a highly-rated, but "clean" foundation for \$39.¹³

II. PFAS ARE TOXIC AND POSE SUBSTANTIAL HEALTH RISKS TO HUMANS AND THE ENVIRONMENT

- 30. PFAS are human-made, synthetic chemicals that do not exist naturally in the environment. They have been used for decades in industrial processes and to produce consumer, household, and commercial products.
- 31. Consumer products manufactured with PFAS were often promoted as being resistant to heat and stains, long-lasting, and capable of repelling water, oil, and grease. Companies have utilized PFAS to make, among other things, carpets, clothing, fabrics for furniture, paper packaging for food, and other materials such as cookware that are resistant to water, grease, or stains.
- 32. Although there are thousands of unique PFAS in existence, the details of many of these compounds are proprietary and known only to manufacturers and industrial users. But, what all PFAS share is that they contain multiple carbon-fluorine bonds, considered one of the strongest in chemistry, making them highly persistent in the environment and in human and animal bodies. In addition, the shared, characteristic chemistry common to all PFAS confers on each of these compounds hydrophobic and oleophobic properties, making PFAS effective surface protectors.
- 33. PFAS are extremely soluble in water, which has led to their discovery in groundwater, rivers, and the ocean, as well as drinking water resources, fish, and marine mammals.

 $^{^{12} \}quad https://www.vox.com/the-goods/2018/9/18/17866150/natural-clean-beauty-products-feinstein-cosmetics-bill-fda$

 $^{^{13}\}mbox{https://www.huffpost.com/entry/why-clean-beauty-is-more-expensive_l_5fdb7307c5b6f24ae35e39d8$

- 34. PFAS can be categorized as either "long-chain" or "short-chain" based on the number of carbon atoms they contain. Long-chain PFAS contain 7 or more carbon atoms, while PFAS containing fewer than 7 carbon atoms are considered short chain.
- 35. Long-chain PFAS such as perfluorooctanoic acid (PFOA) and perfluorooctane sulfonate (PFOS) have been widely detected in environmental samples, wildlife, and humans across the globe. Long-chain PFAS bioaccumulate and bio-magnify in both humans and in wildlife.
- 36. In the Stockholm Convention on Persistent Organic Pollutants, PFOS is listed in Annex B. Annex B consists of persistent organic pollutants whose production, use, import, and export the Convention aims to restrict.
- 37. The European Union specifically regulates products containing PFAS, restricting the manufacture or import of products containing more than 25 parts per billion (ppb) of PFOA.
- 38. In October 2021, the US government announced its "PFAS Strategic Roadmap," which is an interagency plan to combat the continued use and release of PFAS. As part of the Strategic Roadmap, the Environmental Protection Agency (EPA) committed to designating PFOA and PFOS as "hazardous substances" under the Comprehensive Environmental Response, Compensation, and Liability Act (CERCLA); finalizing a PFAS reporting rule under the Toxic Substances Control Act (TSCA) section 8(e); and publishing toxicity assessments for 7 widely-used PFAS, including the short-chain compound GenX, PFBA, PFHxA, PFHxS, PFNA, and PFDA.
- 39. Following announcement of the Strategic Roadmap, a majority of the EPA's Science Advisory Board (SAB) agreed with the EPA that PFOA is a "likely carcinogen," with some members supporting a designation of "carcinogen." For PFOS, the SAB indicated that the evidence supports a label of "likely carcinogen."
- 40. Short-chain PFAS unfortunately pose health and safety risks that are similar to their long-chain counterparts.
- 41. Short-chain PFAS consist of multiple carbon-fluorine bonds, which, like long-chain PFAS, makes them highly persistent in the environment. They also bioaccumulate in human and animal bodies.
 - 42. A 2019 study conducted by the U.S. Department of Health and Human Services'

National Toxicology Program found that short-chain PFAS have the same adverse effects as long-chain compounds. This study determined that both long and short-chain PFAS compounds affect the same organ systems, with the greatest impact observed in the liver and thyroid hormone.¹⁴

- 43. Humans may be exposed to PFAS through a variety of pathways, including ingestion, inhalation, and skin absorption. Studies dating back at least a decade have indicated that PFAS can be absorbed through skin, with evidence showing that PFAS in the blood increase after application to skin.
- 44. Many PFAS, both long and short chain, are toxic to humans at extremely low levels. Exposure to certain PFAS is associated in the medical and scientific literature with harmful and serious health effects in humans and animals, including but not limited to: (a) altered growth; (b) impacts to learning and behavior of infants and older children; (c) lowering a woman's chance of getting pregnant; (d) interference with the body's natural hormones; (e) increased cholesterol levels; (f) modulation of the immune system; (g) testicular and kidney cancers; (h) thyroid disease; (i) high uric acid levels; (j) elevated liver enzymes; (k) ulcerative colitis; and (l) pregnancy-induced hypertension.
- 45. The International Agency for Research on Cancer (IARC) has classified PFOA as possibly carcinogenic to humans.¹⁵
- 46. There is also evidence in the scientific literature that PFAS exposure is positively correlated with certain metabolic diseases, such as diabetes, overweight, obesity, and heart disease.
- 47. The Center for Disease Control's Agency for Toxic Substances and Disease Registry has recognized that exposure to PFAS may impact the immune system and reduce antibody response to vaccines. This is especially significant given the current public health risks posed by COVID-19 and efforts to protect against the virus with vaccines.
 - 48. PFAS is capable of crossing the placenta, meaning pregnant women transfer PFAS

¹⁴ https://ntp.niehs.nih.gov/whatwestudy/topics/pfas/index.html

^{01.}pdf?source=post_page

to their unborn children. Women exposed to PFAS during pregnancy have higher risks of gestational diabetes and pre-eclampsia, and their babies are more likely to undergo abnormal growth in utero, leading to low birth weight, and later face an increased risk of childhood obesity and infections.

- 49. Researchers have begun to find significant increases of certain short-chain PFAS in the blood of sample populations, raising concerns that short-chain PFAS are assuming the body burden once exclusively occupied by long-chain compounds.
- 50. Consumers are rightfully concerned about the presence or risk of PFAS in various products.
- 51. However, PFAS are essentially unregulated at the federal level. For example, the Safe Drinking Water Act ("SDWA") protects public water supplies across the U.S. and is enforced by the Environmental Protection Agency (EPA). Under this law, the EPA has not (although it could) formally created a Maximum Contaminant Level for PFAS in the water supply. Rather, the EPA has issued a health advisory for PFOA and PFOS that serve as "informal technical guidance" to assist government officials and water system managers in sampling and treating PFOA and PFOS in drinking water.¹⁶
- 52. Over the past decade, several states have enacted maximum contaminant levels regulating certain PFAS, including PFOA and PFOS, in drinking water.
- 53. California has been on the forefront of enacting legislation to manage and lessen the health and safety risks of PFAS for its citizens.
- 54. The California Office of Environmental Health Hazard Assessment (OEHHA), for example, has proposed a Public Health Goal for PFOA in drinking water of 0.007 parts per trillion (ppt) and a Public Health Goal for PFOS of 1 ppt.¹⁷
- 55. California Health and Safety Code 116378 provides that the state can order public water systems to monitor for PFAS. California's Proposition 65 requires products to carry a warning

¹⁶ https://www.epa.gov/pfas/pfas-laws-and-regulations

https://oehha.ca.gov/water/report/perfluorooctanoic-acid-pfoa-and-perfluorooctane-sulfonic-acid-pfos-drinking-water

25

26

27

²⁰ https://www.dec.ny.gov/chemical/108831.html

²¹https://www.natlawreview.com/article/new-york-bans-pfas-food-

packaging#:~:text=New%20York%20State%20Governor%20Andrew,%2C%20effective%20Dece mber%2031%2C%202022

²²https://portal.ct.gov/Office-of-the-Governor/News/Press-Releases/2021/07-2021/Governor-Lamont-Signs-Legislation-Banning-Use-Of-PFAS

https://www.reuters.com/article/us-du-pont-lawsuit-west-virginia/dupont-settles-lawsuits-over-

²⁴ https://www.natlawreview.com/article/connecticut-and-vermont-ban-pfas-food-packaging

26

27

28

²⁵ https://3msettlement.state.mn.us/

leak-of-chemical-used-to-make-teflon-idUSKBN15S18U

- 67. The most common PFAS identified and/or disclosed as ingredients in cosmetic products are polytetrafluoroethylene (PTFE), perfluorooctyl triethoxysilane, perfluorononyl dimethicone, perfluorodecalin, and perfluorohexane.
- 68. PTFE is known by its brand name, Teflon. According to a 2018 market analysis, Teflon was disclosed as an ingredient in 66 different cosmetic products from 15 brands. Teflon was the most common PFAS compound identified in a product's ingredient list.²⁷
- 69. This 2018 market analysis identified 13 different PFAS compounds in nearly 200 products from 28 brands.²⁸ These compounds were intentionally added ingredients disclosed in each product's ingredient list. That said, a reasonable consumer would be unlikely to identify most of the compounds as part of the PFAS family simply by looking at the name of the ingredient.
- 70. Even where PFAS are identified in a product's ingredient list, the quantity of the PFAS contained in the product is not disclosed.
- 71. Because there are no formal federal regulations governing what cosmetic labels must disclose, many cosmetic products that contain PFAS do not disclose this on the product label or on the ingredient list.
- 72. The 2018 market analysis reviewed only PFAS ingredients that were disclosed in an ingredient list or product label. Disclosed PFAS ingredients, however, make up only a fraction of the PFAS contained in cosmetic products.
- 73. PFAS occurs in cosmetic products both as an intended ingredient and as degradation products and impurities from the production of certain PFAS precursors used in certain products.
- 74. Prior to 2021, no scientific research had been published analyzing whether PFAS were present in cosmetic products where the label did not disclose the presence of any such

 $^{^{27}\} https://www.ewg.org/skindeep/contents/is-teflon-in-your-cosmetics/\#.Wqk_bb3wajT$

²⁸ PFAS compounds identified by the analysis included: (i) PTFE, (ii) perfluorononyl dimethicone, (iii) perfluorodecalin, (iv) C9-15 fluoroalcohol phosphate, (v) octafluoropentyl methacrylate, (vi) perfluorohexane, (vii) pentafluoropropane, (viii) polyperfluoroethoxymethoxy difluoroethyl peg phosphate, (ix) polyperfluoroethoxymethoxy peg-2 phosphate, (x) methyl perfluorobutyl ether, (xi) perfluorononylethyl carboxydecyl peg-10 dimethicone, (xii) perfluorodimethylcyclohexane, and (xiii) perfluoroperhydrophenanthrene.

1 compounds.

- 75. In June 2021, researchers at Notre Dame published a peer-reviewed analysis of 231 cosmetic products using particle-induced gamma ray emission (PIGE) to screen for total fluorine. Researchers analyzed lip products, eye products, foundations, face products, mascaras, concealers, and eyebrow products purchased from retailers such as Ulta Beauty, Sephora, Target, and Bed Bath & Beyond.²⁹
- 76. Because all PFAS are comprised of carbon-fluorine bonds, analyzing a product for total fluorine is a method to investigate whether PFAS are present.
- 77. Foundations produced the highest median total fluorine concentration, while mascaras produced the largest range of total fluorine measurements. Several mascaras gave the highest fluorine concentrations measured. The three product categories with the highest proportion of fluorine concentrations were foundations, mascaras, and lip products.
- 78. Researchers found high fluorine levels in products commonly advertised as "wear-resistant" to water and oils or "long-lasting," including foundations, liquid lipsticks, and waterproof mascaras. Industrial and consumer products containing PFAS are often described as water or stain-resistant.
- 79. Researchers performed a further analysis of 29 foundations, mascaras, and lip products using liquid chromatography-tandem mass spectrometry and gas chromatographic mass spectrometry.
- 80. This further analysis revealed that short-chain PFAS were most commonly detected in these products.
- 81. However, researchers also found that the 29 products also contained long-chain PFAS.
- 82. Only 8% of the 231 cosmetics screened for total fluorine listed any PFAS as an ingredient and only 3% of the 29 products in the second round of testing listed any PFAS as an

²⁹ https://pubs.acs.org/doi/10.1021/acs.estlett.1c00240

3.405.018/ 401/ 10:1021/ 405.01

ingredient. Long and short-chain PFAS were detected in all 29 products analyzed in the second round of testing, meaning that very few disclosed that PFAS were present in the product.

- 83. Some cosmetic product ingredients, such as mica, talc, silica, Nylon-12, and color additives, are treated with PFAS to provide hydrophobic properties.
- 84. The use of PFAS in cosmetic products is likely to cause unwanted or unforeseen human exposures. Consumers may inadvertently ingest PFAS from liquid lips products or absorb PFAS from mascara through their tear ducts. PFAS may be absorbed through the skin from foundations or other products that require dermal applications.
- 85. In addition, PFAS in cosmetic products contributes to PFAS entering wastewater streams and cause ecosystem exposures when those products are discarded in landfills.
- 86. Because many PFAS are not disclosed on product labels or in a product's ingredient list, consumers are likely unaware of their personal exposure, as well as their contribution to ecosystem exposures.
- 87. Following publication of the June 2021 research, the federal government moved to curtail the widespread inclusion of PFAS in cosmetic products.
- 88. In June 2021, bipartisan legislation was introduced in the U.S. Senate by Senator Susan Collins (R-ME) and Senator Richard Blumenthal (D-CT) that would ban PFAS in cosmetic products, including makeup, moisturizer and perfume. That proposed legislation would direct the FDA to issue a proposed rule banning the intentional addition of PFAS in cosmetics within 270 days of the law's enactment and require a final rule to be issued 90 days thereafter.³⁰ Similar legislation was introduced in the House of Representatives as well by Representatives Debbie Dingell (D-MI), Brian Fitzpatrick (R-PA), Annie Kuster (D-NH), and John Katko (R-NY).³¹
- 89. Members of the scientific community support this proposed legislation. Arelene Blum, PhD, who is the executive director of the Green Science Policy Institute and a co-author of

³⁰ https://www.collins.senate.gov/newsroom/collins-blumenthal-introduce-bill-ban-pfas-chemicals-cosmetics

³¹ https://debbiedingell.house.gov/news/documentsingle.aspx?DocumentID=3097

- 1			
1	the Notre Dame study, stated, "PFAS chemicals are not necessary for makeup. Given their larg		
2	potential for harm, I believe they should not be used in any personal care products." And Sco		
3	Faber, the Senior Vice President of Government Affairs for the Environmental Working Group		
4	stated, "Toxic forever chemicals have no place in personal care products." ³²		
5	IV. INDEPENDENT LAB TESTING CONFIRMS PRESENCE OF PFAS IN CERTAIN		
6	L'OREAL COSMETIC PRODUCTS		
7	90. After reviewing the study conducted by Notre Dame researchers, Plaintiff sought		
8	independent third-party testing to determine whether certain L'Oreal cosmetic products contained		
9	PFAS.		
10	91. To perform this testing, Plaintiff sought out an independent laboratory that utilized		
11	industry standard techniques to detect PFAS constituents in cosmetic products.		
12	92. Plaintiff's independent testing from a third-party lab determined that PFAS,		
13	including certain long-chain PFAS like PFOA, were present within several popular L'Oreal		
14	waterproof mascara products, including L'Oreal Voluminous Waterproof Mascara, Voluminous		
15	Lash Paradise TM Waterproof Mascara, Maybelline Volum' Express the Falsies Waterproof Mascara,		
16	Maybelline Volum' Express Total Temptation Waterproof Mascara, Maybelline Great Lash		
17	Waterproof Mascara, and Maybelline Total Temptation Waterproof Mascara (collectively, the		
18	"Waterproof Mascara Products").		
19	93. The presence of PFAS in a cosmetic product that is applied to the eye is material to		
20	Plaintiff, customers, and members of the putative class.		
21	94. As set forth below, none of the waterproof mascara products identified herein		
22	disclose to the consumer that they contain PFAS that was detected in Plaintiff's testing.		
23	V. L'OREAL'S MISLEADING ADVERTISING OF ITS WATERPROOF MASCARA		
24	PRODUCTS		
25	95. Defendant L'Oreal is one of the largest cosmetics companies in the world, generating		
26			
27	32 https://www.collins.senate.gov/newsroom/collins-blumenthal-introduce-bill-ban-pfas-chemicals-		
28	cosmetics		

over \$7 billion in sales per year in the U.S. alone.³³ It owns and operates over 30 different beauty brands from its headquarters in New York City, and employs over 12,000 people in facilities across 14 different states.³⁴

- 96. According to L'Oreal, its mission is to bring "innovative, effective, high-quality products to our consumers around the world," and to do this L'Oreal selects suppliers "who are experts in their field" to ensure "the quality, effectiveness and traceability of our products." 35
- 97. L'Oréal develops all of its own products and employs 4,000 people in its Research & Innovation centers around the world. L'Oreal claims its research "provid[es] a continuously improving response to the Beauty needs and aspirations of consumers, while the products they create are ever more effective, and provide the highest standards of quality and safety."³⁶
- 98. L'Oreal touts its commitment to research, proudly declaring on its website that it employs over 470 U.S.-based researchers and scientists.³⁷ The L'Oreal Paris brand website states that its products are "Rooted in Science" and "based on the deepest knowledge thanks to its 4000 researchers and 21 scientific research centers around a [sic] world."³⁸
- 99. L'Oreal claims that "The Quality and Safety of Our Products Are Our Priority" and that it is "Going above and beyond industry standards" by "providing the best [] ingredients, formulation, and performance [] in each and every one of our products." 39
- 100. One of L'Oreal's brands is its popular "L'Oreal Paris" cosmetics line, consisting of makeup (including mascara, lipstick, foundation, etc.), skin care (including eye cream, moisturizer, sunscreen etc.), hair color (including permanent and semi-permanent color, hair highlights, and root

³³ https://www.loreal.com/en/usa/

³⁴ *Id*.

 $^{^{35}\} https://www.loreal.com/en/audiences/suppliers/$

³⁶ https://www.loreal.com/en/beauty-science-and-technology/beauty-research-and-innovation/

³⁷ *Id*.

³⁸ https://www.loreal.com/en/consumer-products-division/loreal-paris/

 $^{^{39}} https://www.loreal.com/en/commitments-and-responsibilities/for-our-products/product-quality-and-safety/\\$

40 https://www.lorealparisusa.com/

27

⁴¹ See https://www.lorealparisusa.com/makeup/eye/mascara?page=2.

113. L'Oreal's Voluminous Lash Paradise Waterproof Mascara contains similar misrepresentations, stating that it is "ophthalmologist and allergy tested. Suitable for sensitive eyes. Tested under dermatological control for safety."

1 2147440 LOREAL HAMANAM 2 VOLUMINOUS 3 LASH PARADISE 10 OUR 1ST MASCARA FOR VOLUPTUOUS VOLUME & LUSH LENGTH WITH ULTRA SENSORIAL APPLICATION TO FULFILL YOUR LASH DESIRES 4 SOFT WAVY BRUSH MORE THAN 200 BRISTLES HOLD MAXIMUM FORMULA FOR A DRAMATIC VOLUMIZING CHARGE TO CATCH EVERY LASH.

SMOOTH GLIDE FORMULA 5 PROVIDES SILKY VOLUME IN ONE COAT, INTENSE AT THE GAZE, SOFT TO THE TOUCH. 6 REMOVES EASILY WITH WATERPROOF EYEMAKEUP REMOVER, OPHTHAL-MOLOGIST AND ALLERGY TESTED, SUITABLE FOR SENSITIVE EYES, TESTED UNDER DERMATOLOGICAL CONTROL FOR SAFETY. 7 CAUTION: FLAMMABLE UNTIL DRY. DO NOT USE NEAR FIRE, FLAME OR HEAT, TO SAFEGUARD L'ORÉAL PURITY, RESERVE THIS PRODUCT FOR YOUR PERSONAL USE. TREAT THE APPLICATOR WITH THE HYGIENIC CARE YOU GIVE YOUR EYES. NEVER APPLY THIS 8 PRODUCT IN A MOVING VEHICLE, DO NOT DILUTE MASCARA WITH WATER, SALIVA, OR ANY OTHER SUBSTANCE, CAP TIGHTLY AFTER USE. IF CHANGE IN ODOR OR APPEARANCE OCCURS, DISCONTINUE USE, DO NOT USE THIS 9 OR ANY OTHER EYE COSMETIC IF YOUR EYE IS INJURED, IRRITATED, OR INFECTED, CONSULT A PHYSICIAN PROMPTLY NOTRE PREMIER MASCARA POUR UN VOLUME VOLUPTUEUX ET UNE LONGUEUR LUXUEUSE AVEC UNE APPLICATION ULTRA SENSORIELLE POUR COMBLER LES ENVIES DE VOS CILS. 10 BROSSE ONDULÉE ET SOUPLE PLUS DE 200 FIBRES RETIENNENT LE MAXIMUM DE FORMU VOLUMISANT DRAMATIQUE QUI CAPTURE CHAQUE CIL. ORMULE POUR UN EFFET 11 FORMULE LISSE PROCURE UN VOLUME SOYEUX EN UNE COUCHE, INTENSE AU REGARD, MAIS DOUX AU TOUCHER. 12 S'ENLÈVE FACILEMENT À L'AIDE D'UN DÉMAQUILLANT HYDROFUGE. TESTÉ SOUS CONTRÔLE OPHTALMOLOGIQUE ET SOUMIS À DES TESTS D'ALLERGIES. CONVIENT AUX YEUX SENSIBLES. TESTÉ SOUS CONTRÔLE DERMATOLOGIQUE POUR LA SÉCURITÉ. 13 MISE EN GARDE: INFLAMMABLE JUSQU'À SÉCHAGE; NE PAS UTILISER À PROKIMITÉ DU FEU, D'UNE FLAMME OU D'UNE SOURCE DE CHALEUR. POUR PRÉSERVER LA PURETÉ L'ORÉAL, RÉSERVER CE PRODUIT À UN USAGE PERSONNEL. APPLIQUER LES MÉMES RÉGLES DE PRÉCAUTION HYGIÉNIQUE À L'ÉGARD DE L'APPLICATEUR QU'À L'ÉGARD DES YEUX NE JAMAIS APPLIQUER CE PRODUIT DANS UN VÉHICULE EN MOUVEMENT. NE PAS DILUIER LE MASCARA AVEC DE L'EAU, DE LA SAUVE OU TOUTE 14 AUTRE SUBSTANCE, BIEN REFERMER APRÈS USAGE, SI L'ODEUR OU L'APPARENCE DU CONTENU CHANGE, CESSER L'UTILISATION. NE PAS UTILISER LE MASCARA OU TOUT AUTRE PRODUIT COSMÉTIQUE POUR LES YEUX SI VOS YEUX SONT BLESSÉS, IRRITÉS OU INFECTÉS. CONSULTER UN 15 MÉDECIN IMMÉDIATEMENT. 16 G787979 INGREDIENTS: ISODODECANE • CERA ALBA / BEESWAX / CIRE DABEILLE • COPERNICIA CERIFERA CERA / CARNAUBA WAX./ CIRE DE CARMAUBA • DISTEARDINIONIUM HECTORITE • DILINOLEIC ACID/BUTANEDIOL COPOLYMER • AQUA / WATER / EAU . ALLYL STEARATE/VA COPOLYMER . ORYZA SATIVA CERA / RICE BRAN WAX • PARAFIN • ALCOHOL DENAT • POLYMBYL LAIBATE •
VPIEICOSENE COPOLYMER • PROPYLENE CARBONATE • TALC •
SYNTHETIC BEESWAX • ETHYLENEDIAMINE/STEARYL DIMER
OLINOLEATE COPOLYMER • PEG-30 GLYCERYL STEARATE •
CANDELILLA CERA / CANDELILLA WAX / CIRE DE CANDELILLA •
PANTHENDL • PEMTAERYTHRITYL TETRA-DI-T-BUTYL HYDROXYHYDRO-17 18 CIMMANATE • BHT [+/- MAY CONTAIN / PEUT CONTEMIR CI 77499 / IRON GXIDES • CI 77891 / TITANNUM DIQXIDE] FIL 8195341/1 19 20 21 22

114. Maybelline's Volum' Express the Falsies Waterproof Mascara and Maybelline the Colossal Waterproof Mascara both state that the product is "ophthalmologist tested. Suitable for contact wearers."

26

25

23

24

27

FALSIES*

VERY BLACK NOIR INTENSE NEGRO INTENSO

0727211

WASHABLE MASCARA

- ▶ INSTANT FALSE LASH LOOK: Kera-fiber infused formula builds corner to corner volume and fills gaps, does not clump. Flexible spoon brush easily glides through lashes, scooping and coating from root to tip. Ophthalmologist tested. Suitable for contact lenses.
- ▶ TO USE: For best results, hold brush with spoon side against lashes and sweep from root to tip. Repeat until desired look is achieved. Do not let dry between coats.

 TO SAFEGUARD MAYBELLINE PURITY, RESERVE THIS PRODUCT FOR YOUR PERSONAL USE. TREAT THE APPLICATOR WITH THE HYGENIC CARE YOU GIVE YOUR EYES. NEVER APPLY THIS PRODUCT IN A MOVING VEHICLE. DO NOT DILUTE MASCARA WITH WATER, SALINA OR ANY OTHER SUBSTANCE CAP TIGHTLY AFTER USE. IF CHANGE IN DOOR OR APPEARANCE OCCURS, DISCONTINUE USE. DO NOT USE THIS OR ANY OTHER EYE COSMETIC IF YOUR EYE IS INJURED, IRRITATED, OR INFECTED. CONSULT A PHYSICIAN PROMPTLY.

MASCARA LAVABLE

- ▶ LOOK FAUX CILS INSTANTANÉ: La formule enrichie de kéra-fibre procure un volume d'un coin à l'autre et remplit les espaces, sans grumeaux. La brosse flexible en forme de cuilière glisse facilement sur les cils, les soulève et les enrobe de la racine à la pointe. Testé sous contrôle ophtalmologique. Convient au port de lentilles cornéennes.
- ▶ MODE D'EMPLOI : Pour de meilleurs résultats, tenez la brosse avec le côté incurvé contre les cils et appliquez de la racine à la pointe. Répétez jusqu'à l'obtention de l'effet désiré. Ne laissez pas sécher entre les applicatines des différentes couches. Pour conserver La Pure té de votre produit MayBelline, N'employez CE PRODUIT QUE POUR voint voint ratine aven voint la APPLIQUEZ LES MÉMES RÉGLES D'HYGIENE POUR L'APPLICATEUR QUE POUR VOS YEUX. N'APPLIQUEZ JAMAIS CE PRODUIT DANS UN VÉHICULE EN MOUVEMENT. NE LE DILUEZ PAS AVEC DE L'EAU, DE LA SALIVE QUI TOUTE AUTRE SUBSTANCE. RÉFERMEZ HEMÉTIQUEMENT APRES USABLE CESSEZ L'UTILISATION SI VOUS CONSTATEZ UN CHAIGEMENT DANS L'OBLEN DU L'APPARENCE DU PRODUIT. N'UTILISEZ PAS CE PRODUIT DU TOUT AUTRE PRODUIT COSMÉTIQUE POUR LES YEUX SI VOUS AVEZ UNE BLESSURE, UNE IRRITATION OU UNE INFECTION À L'ŒIL. DANS UN TEL CAS, CONSULTEZ IMMÉDIATEMENT UN PROFESSIONNEL DE LA SANTÉ.

MASCARA DE PESTAÑAS LAVABLE

- ▶ LOOK PESTAÑAS POSTIZAS AL INSTANTE: Fórmula con fibras pro-keratina, reliena los espacios entre las pestañas y aporta volumen al instante de extremo a extremo sin grumos. Cepillo flexible en forma de cuchara, se extiende fácilmente entre las pestañas, cubriêndolas de la raíz a la punta. Probado bajo control oftalmológico. Adecuado para usuarias de lentes de contacto.
- ▶ MODO DE USO: Para mejores resultados, utiliza el cepillo con el lado curvo hacia las pestañas y extiede de la raiz a la punta. Repite hasta lograr el look deseado. No dejes secar entre capas. PARA PRESENIAR LA PUREZA DE ESTE PRODUCTO MAYBELLINE, RESÉNIALO PARA USO PERSONAL TRATA AL APLICADOR CON EL MISMO CUIDADO HIDÉNICO QUE TUS QUES, NO APLIQUES EL PRODUCTO EN UN VEHÍCULO EN MOVIMIENTO. NO DILLIYAS LA MASCARA CON AGUA. SALIVA U OTRA SUSTANCIA, CIERRA BIEN LA TAPA DESPUÉS DE USARLA. SI EXISTE UN CAMBIO EN QUOR O APARIENCIA, SUSPENDE SU USO NO UTILLICES ÉSTE NI OTRO PRODUCTO COSMÉTICO SI TIENES LOS QUOS LASTIMADOS, INFECTADOS O IPRITADOS. CONSULTA A UN MÉDICO DE INMEDIATO.

INGREDIENTS: G3156 1 ADUA/WATER/EAU, PARAFFIN, POTASSIUM CETYL PHOSPHATE, CERA ALBA/BEESMAX/CRE DABEILLE, COPERNICIA CERIFERA CERA/CARNAUBA

6M

WAX/CIRE DE CARINAUBA, ACACIA SENEGAL GUM, GLYCERIM, DETYL ALCOHOL, ACRYLATES COPOLYMER, HYDROXYETHINDELLULGS, PRIONIXETHANUL, PEGIPO-17/19 DIMETIRORE, SIEARETI-SO, MYDROXEDETA CORN STARCH, SULCA, CAPHYLYI. GLYCOL, SODUJUR POLYMETHACHYLATE, SODUJUN DENYDROACETATE, HYDROGENATED JOLOGA OL, HYDROGENATED PALM DU, SIMETHICONE, RIXION, DISDUDUM EDTA, STEARYL, ALCOHOL, ARBINNE, SERINE, MYRISTYL ALCOHOL, GLUTAMIC ACD, 2-OLEAMIDO-1,3-OCTADECANEDIOL, PANTHEMOL, LUMETH-21, BIT. [A-/ MAY CONTAIN-POIT CONTRONE OF TYA91, CI 77492, O TYA99/RON OXIDES, CI 77007/ULTRAMARINES, CI 75-TOLORAMINE O T788/VITTANIUM DIOCOE, MICA, CI 77288/CHROMUM OXIDE GREENS, CI 77289/CHROMUM HYDROXIDE GREEN, CI 777742/MANGÁNESE VIOLET, CI 7751D/FERRIC FERROCKANDOE; FILLA DOSTSIATS



MAYBELLINE®

MAYBELLINE LLC, NEW YORK, NY 10001 * IMP. BY/PAR MAYBELLINE CANADA, MONTREAL HAT 1805 Made in USA of US and/ior Imported ingredients * Fait aux E-U, avec des ingredients americains et/ou importifis * Hecho en E.U.A. con ingredients nacionales y/o importatios * www.maybelline.com

1 500VECW-00 **GLAM BLACK** NEGRO GLAMOROSO 2 **NOIR GLAMOUR** 1604722 3 0604 4 4 5 WATERPROOF MASCARA Mega Brush instantly zooms on 7x the volume, without clumps 6 Volume-plumping waterproof formula contains collager Ophthalmologist tested • Contact lens safe To use: For best results, sweep Mega Brush from root to tip for instant volume. Do not let dry between coats. Removes easily with Maybelline® New York Expert Eyes® Moisturizing Eye Makeup Remover. 7 TO SAFEGUARD MAYBELUNE" PURITY, RESERVE THIS PRODUCT FOR YOUR PERSONAL USE. TREAT THE APPLICATOR WITH THE HYGIENIC CARE YOU GIVE YOUR EYES. NEVER APPLY THIS PRODUCT IN A MOVING VEHICLE. DO NOT DILUTE MASCARA WITH WATER, SALIVA, OR ANY OTHER SUBSTANCE. CAP TIGHTLY AFTER USE. IF CHANGE IN ODOR OR APPEARANCE OCCURS. 8 DISCONTINUE USE. DO NOT USE THIS OR ANY OTHER EYE COSMETIC IF YOUR EYE IS INJURED, IRRITATED, DR INFECTED. CONSULT A PHYSICIAN PROMPTLY 9 MASCARA A PRUEBA DE AGUA • El Mega Cepillo le da a las pestañas 7 veces más volumen al instante, sin grumos La fórmula a prueba de agua que aumenta el volumen contiene colágeno 10 Sometida a pruebas oftalmológicas • Adecuada para quienes usan lentes de contacto Sometida a pruebas oftalmológicas - Adecuada para quienes usan tentes de contacto Aplicación: Para mejores resultados, desiliza el Mega Cepillo desde la raiz hacia la punta de las pestañas para aumentar el volumen al instante. No dejes secar entro capas. Se retira fácilmente con Maybelline" New York Expert Eyes" Molsturizing Eye Makeup Remover. PARA ASEGURRA ILA PUREZA DE ESTE PRODUCTO MAYBELINE", RESENIALO PARA TIUSO PERSONAL. AL USAR EL APULCADOR RIGIETE POR LAS MISMAS NORMAS DE HIGIENE DU EUSAS PARA TUS DUOS. NO TE APLIQUES ESTE PRODUCTO MENTRAS TE ENCIDENTRES EN UN VEHÍCULO DE NOVIMIENTO. NO DILUYAS LA MASCARA CON AGUA, SALIVA U OTRA SUSTANCIA. CIERRA BIEN LA TAPA DESPUÉS DE USARIA. SI DOSERVAS ALGUN CAMBIO EN SU OLOR O APARIENCIA, DESCONTINHA SU USO. SI TIENES LOS QUOS LASTANDOS, RITIADOS O INFECTADOS NO UTILICES ESTE NI OTRO PRODUCTO COSMETICO PARA OUSC. DIVISIO TA COM IN MÉDICO DE PIMAFOLIATO. 11 12 13 CONSULTA CON UN MÉDICO DE INMEDIATO. MASCARA HYDROFUGE 14 La Mega brosse fournit aux cils 7 fois plus de volume, sans grumeaux. La formule volumisante hydrofuge contient du collagène. Testé par des ophtalmologistes • Convient aux porteurs de lentilles

Mode d'emplot : Pour des résultats optimaux, balayez la Mega Brosse de la racine vers la pointe pour
donner un volume instantane. Ne laissez pas sécher le produit entre les couches.
S'eniève facilement avec le démaquillant hydratant Expert Eyes" de Maybelline" New York.
POUR PRÉSERVER LA PURETE DE CF PRODUIT MATBELLINE", NE RÉSERVEZ DE PRODUIT QU'À VOTRE USAGE PERSONNEL.
TRAITEZ DE PRODUIT SELON LES MÉMES RÉGLES D'HYGIÈNE QUE POUR VOS YEUX, N'APPLIQUEZ JAMAIS
CE PRODUIT DANS UN VÉHICULE EN MOUVEMENT. NE DILUEZ PAS LE MASCARA AVEC DE L'EAU, DE LA SALIVE
OUL AUDINE AUTRE SUBSTANCE. VISSEZ BIEN LA BROSSE APRÈS USAGE. EN CAS DE CHANGEMENT DE
L'ODEUR QU DE L'APPARENCE DU PRODUIT, CESSEZ D'UTULISER. N'UTULISEZ PAS CE PRODUIT NI AUDUN
AUTRE PRODUIT COSMÉTIQUE POUR LES YEUX EN CAS DE BLESSURE, D'IRRITATION OU D'INFECTION.
CONSULTEZ MAMEDIATEMENT UN MÉDECIN. • Testé par des ophtalmologistes • Convient aux porteurs de lentilles 15 16 17 CONSULTEZ IMMÉDIATEMENT UN MÉDECIN. 18 G3146 1 INGREDIENTS: ISODODECANE, CERA MICROCRISTALLINA/MICROCRYSTALLINE WAX/CIRE MICROCRISTALLINE, C8-9 ISOPARAFFIN, CERA ALBA/BEESWAX/CIRE DABEILLE, DIS 19 TEARDIMONIUM HECTORITE, CERA CARNAUBA/CARNAUBA WAX/CIRE DE CARNAUBA AQUA/WATER/EAU, PROPYLENE CARBONATE, ALLYL STEARATE/NA COPOLYMER, LECITHIN, SODIUM POLYMETHACRYLATE, HYDROGENATED JOJOBA OIL, PHENOXYETHANOL, PEG/PPG-17/18 DIMETHICONE, ETHYLENEDIAMINE/STEARYL DIMER DILINOLEATE COPOLYMER, 20 ETHYLPARABEN, POLYVINYL LAURATE, SILICA, POLYDUATERNIUM-10, SOLUBLE COLLAGEN. PANTHENOL, PROPYLPARASEN, ISOBUTYLPARASEN, METHYLPARASEN, BUTYLPARASEN, ORYZA SATIVA STARCH/RICE STARCH. [4/- MAY CONTAIN/PEUT CONTENIR: CI 77499, CI 77492, CI 21 77491/IRON OXIDES. CI 77742/MANGANESE VIOLET, CI 77007/ULTRAMARINES, CI 77891/TITANIUM DIOXIDE, CI 77288/CHROMIUM OXIDE GREENS, CI 77289/CHROMIUM HYDROXIDE GREEN, C177510/FERRIC FERROCYANIDE, MICAJ F.I.L. 036225/5 U.S. 22 PATENTS/BREVETS AMERICAINS: 6,099,183, 6,227,735; 6,296,411; 6,299,370 6.299.371, 6.305,862, 6.309,123, 6.325,562, 6,331,086, 6,345,923, 5,462,798 23 MAYBELLINE® MAYBELLINE LLC, NEW YORK, NY 10017 DIST, MAYBELLINE CANADA, MONTRÉAL H4T 1K5 MADE IN U.S.A. www.maybelline.com 24

115. Maybelline Great Lash Waterproof Mascara states that it is "contact lens safe" and "hypoallergenic."

28

25

26

2

3

4

5

6

7

8

9

10

11

12

13

14

15

16

17

18

19

20

21

22

23

24

25

26

27

28

116. These misrepresentations are likely to mislead a reasonable consumer, including Plaintiff, into believing the Waterproof Mascara Products are safe for use and do not contain carcinogenic and/or toxic PFAS compounds not disclosed on the product label or packaging.

VI. PLAINTIFF'S USE OF L'OREAL'S WATERPROOF MASCARA PRODUCTS

117. After viewing in-store advertisements and product packaging for L'Oreal's Voluminous Waterproof Mascara (the "Waterproof Mascara") regarding its purported contents and benefits, including the statements that it is "ophthalmologist and allergy tested" and "Suitable for sensitive eyes and contact lens wearers," Plaintiff began purchasing the Waterproof Mascara in

118.

Waterproof Mascara because she reasonably believed it was safe for her use around, adjacent to and near her eyes.

As a result of Defendants' misrepresentations and omissions, Plaintiff purchased the

- 119. Plaintiff would not have purchased the Waterproof Mascara, or would have paid less for it, had she known that it contained and/or had a material risk of containing dangerous PFAS.
 - 120. Plaintiff had not used any Waterproof Mascara products previously.
- 121. Plaintiff followed the instructions and applied the Waterproof Mascara Products around her eyes.
- 122. Plaintiff estimates that during summer 2017, 2018, 2019, 2020 and 2021, she purchased the Waterproof Mascara in total on approximately seven occasions. Prior to purchase, Plaintiff saw and relied upon Defendant's packaging and the Products' ingredient list when making her decision to purchase one of the Waterproof Mascara Products.
- 123. Plaintiff was unaware that the Waterproof Mascara Products contained detectable levels of PFAS.
- 124. Plaintiff, like other reasonable consumers, reasonably relied on Defendant's packaging, labeling, ingredient list, and disclosures when deciding to purchase the Waterproof Mascara Products.
- 125. L'Oreal's Waterproof Mascara Products were misleadingly advertised. As a result of Defendant's negligent, reckless, and/or knowingly deceptive conduct, Plaintiff was injured by purchasing, at a premium price, the Waterproof Mascara Products that were not of the quality and safety promised and that Plaintiff would not have purchased if she had not been misled by Defendant.
- 126. If Plaintiff or the members of the putative Class were to encounter the Waterproof Mascara Products in the future, they could not reasonably rely on the truthfulness of the packaging unless Defendant's packaging and labeling corrected the misleading packaging omission.

VII. DEFENDANT'S PACKAGING CLAIMS MISLED AND DECEIVED CONSUMERS

127. Defendant's packaging claims, representations, and omissions were misleading to

consumers because the Products contained and/or had a material risk of containing PFAS.

- 128. Reasonable consumers, including the Plaintiff and the Class, paid Defendant a price premium for the Products because the consumers relied on the accuracy and disclosures on Defendant's packaging.
- 129. Reasonable consumers, including the Plaintiff and the Class, considered the above packaging claims to be material to their decision to purchase the Products.
- 130. Defendant knew or should have known, yet failed to disclose, that the Products contained and/or had a material risk of containing PFAS, and thus did not conform to the packaging claims.
- 131. Defendant also knew or should have known that the presence or material risk of PFAS were a material consideration to consumers like Plaintiff and the Class when they purchased the Products.
- 132. A reasonable consumer would not have paid the price premium for the Products if they had known that the Products contained or had a material risk of containing PFAS.
- 133. In fact, reasonable consumers, including Plaintiff and the Class, would have refused to purchase the Products entirely if they had known that the Products contained or had a material risk of containing PFAS.
- 134. As a result of Defendant's misleading packaging claims and omissions, consumers like Plaintiff and the Class suffered substantial financial losses by paying premium prices for the Products that did not conform to their packaging claims.

VIII. CONSUMER RELIANCE WAS REASONABLE AND FORESEEABLE

- 135. Plaintiff and the Class reasonably relied upon Defendant's misleading packaging claims and omissions when making their decision to purchase the Products.
- 136. Any reasonable consumer would consider the packaging and labeling of a cosmetics product and, similarly, could not know the omitted information about the presence or risk of PFAS, at the time of purchase.
- 137. Consumers reasonably relied upon Defendant's misleading packaging claims as objective statements that communicated, represented and advertised that the Products had specific

138. Defendant knew, or should have known, that Plaintiff and the Class would rely on their misleading packaging claims. Defendant designed the Products' packaging, including omitting information about the presence or risk of PFAS, in order to target and induce consumers like Plaintiff and the Class to purchase the Product at the advertised price.

139. Plaintiff and the Class are intended third-party beneficiaries of any implied warranty between L'Oreal and retailers. Retailers were not intended to be the ultimate consumers of the Waterproof Mascara Products as any implied warranty that exists was intended to benefit consumers.

IX. DEFENDANT'S KNOWLEDGE OF THE MISREPRESENTATIONS AND OMISSIONS

- 140. Defendant had exclusive knowledge of the contents and formula of its Products, including whether they contained or were at a risk of containing PFAS.
- 141. Defendant also had exclusive knowledge of its ingredient suppliers and could have obtained information from their suppliers about the contents of the ingredients, including whether they contained or were at risk of containing PFAS.
- 142. Consumers like Plaintiff and the Class were unable to determine or identify that Defendant's Products contained or were at risk of containing PFAS given the Product's mislabeling and failure to disclose the presence or risk of PFAS.

X. DEFENDANT ACTED NEGLIGENTLY AND/OR INTENTIONALLY TO MISLEAD CONSUMERS

- 143. Defendant acted negligently and/or intentionally to deceive consumers, including Plaintiff and the Class, by its misleading Product packaging that did not disclose the presence or risk of PFAS in the Products.
- 144. Defendant did so despite knowing that the presence and/or material risk of PFAS in the Products, as well as knowing that PFAS could be eliminated from its Products. Defendant knew that consumers like Plaintiff and the Class trusted and relied on Defendant to ensure that the

Products conformed to their packaging claims and did not contain undisclosed PFAS.

XI. TOLLING OF STATUTES OF LIMITATIONS

- 145. Any applicable statute of limitations has been tolled by Defendant's knowing and active concealment of the presence or risk of PFAS in the Waterproof Mascara Products and the misrepresentations and omissions alleged herein. Through no fault or lack of diligence, Plaintiff and members of the Class were deceived regarding the Waterproof Mascara Products and could not reasonably discover that they contained, or may contain, PFAS.
- 146. Plaintiff and members of the Class did not discover and did not know of any facts that would have caused a reasonable person to expect that the Defendant was concealing the presence or risk of PFAS in the Waterproof Mascara Products. As alleged herein, the presence or risk of PFAS was material to Plaintiff and members of the Class at all relevant times. Within the time period of any applicable statute of limitations, Plaintiff and members of the Class would not have discovered through the existence of reasonable diligence that the Waterproof Mascara Products contain, or may contain, PFAS.
- 147. At all times, Defendant is and was under a continuous duty to disclose to Plaintiff and the Class the true standard, quality, and grade of the Waterproof Mascara Products and to disclose the presence or risk of PFAS due to its exclusive and superior knowledge of the contents and ingredient sourcing for the Waterproof Mascara Products.
- 148. Defendant knowingly, actively, and affirmatively concealed the facts alleged herein. Plaintiff and members of the Class reasonably relied on Defendant's knowing, active, and affirmative concealment.
- 149. For these reasons, all applicable statutes of limitation have been tolled based on the discovery rule and Defendant's fraudulent concealment, and Defendant is estopped from relying on any statues of limitations in defense of this action.

CLASS ACTION ALLEGATIONS

150. Plaintiff brings this action as a class action pursuant to Rule 23 of the Federal Rules of Civil Procedure on behalf of herself and the classes. This action satisfies the requirements set

Plaintiff brings this action on behalf of the following class(es) (together referred to

Excluded from the Class are Defendant, its legal representatives, assigns and

All individuals in the State of California who purchased the Waterproof Mascara

forth in Rule 23(a) and Rule 23(b)(3).

Products from 2018 to the present.

1

2

3

4

5

6

as the "Class"):

152.

7	successors and any entity in which Defendant has a controlling interest. Also excluded is the judg			
8	to whom this case is assigned and any member of the judge's immediate family and judicial staff			
9	Claims for personal injury are specifically excluded from the Class.			
10	153. This action is brought and may be properly maintained as a class action. There is			
11	well-defined community of interests in this litigation and the members of the Class are easil			
12	ascertainable.			
13	154.	Numerosity (Rule 23(a)(1)): Although the actual size of the Class is uncertain,		
14	Plaintiff is informed and believes that the Class is comprised of at least thousands of purchasers of			
15	the Waterproof Mascara Products, making joinder impracticable. The disposition of the claims of			
16	the Class in a single action will provide substantial benefits to the parties and the Court.			
17	155.	Commonality (Rule 23(a)(2)): Questions of law and fact common to Plaintiff and the		
18	Class include,	but are not limited to, the following:		
19	a.	Whether Defendant owed a duty of care to Plaintiff and the Class;		
20	b.	Whether the Waterproof Mascara Products contained detectable levels of PFAS;		
21	c.	Whether Defendant knew or should have known that the Waterproof Mascara		
22		Products contained detectable levels of PFAS not disclosed on the product label		
23		and/or packaging;		
24	d.	Whether Defendant failed to test, or require its suppliers to test, the Waterproof		
25		Mascara Products and their ingredients for the presence of PFAS;		
26	e.	Whether Defendant failed to disclose that the Waterproof Mascara Products		
27		contained PFAS;		
28	f.	Whether Defendant wrongfully represented that the Waterproof Mascara Products		
		28		

COMPLAINT FOR DAMAGES

were safe for use and did not include toxic PFAS substances;

2	g. Whether Defendant wrongfully represented, and continues to represent, that the	
3	Waterproof Mascara Products are safe for use on eyes and high-quality;	
4	h. Whether reasonable consumers would consider that the Waterproof Mascar	
5	Products containing detectable levels of PFAS to be a material fact in purchasing the	
6	Waterproof Mascara Products;	
7	i.	Whether Defendant continued to manufacture and sell the Waterproof Mascara
8	Products despite knowing that they contain detectable levels of PFAS;	
9	j.	Whether Defendant's omission of the presence of PFAS in the Waterproof Mascara
10	Products was likely to mislead, deceive, confuse, or confound consumers acting	
11		reasonably;
12	k.	Whether Defendant violated California law;
13	1.	Whether Defendant engaged in unfair trade practices;
14	m.	Whether Defendant engaged in false advertising;
15	n.	Whether Defendant made fraudulent omissions;
16	0.	Whether Defendant unjustly enriched itself at consumers' expense;
17	p.	Whether Defendant's conduct was negligent per se;
18	q.	Whether Defendant had a duty to disclose the material omission regarding the
19		presence of detectable levels of PFAS in the Waterproof Mascara Products;
20	r.	Whether Plaintiff and the Class are entitled to actual, statutory, and treble damages;
21		and
22	S.	Whether Plaintiff and the Class are entitled to declaratory and injunctive relief.
23	156.	<u>Typicality (Rule 23(a)(3)):</u> The claims of the representative Plaintiff are typical of
24	the claims of members of the Class, in that the representative Plaintiff, like all members of the Class,	
25	purchased the Waterproof Mascara Products from Defendant without knowing that it contained	
26	detectable levels of PFAS and, if Plaintiff, like all members of the Class, had known that	
27	information, she would not have purchased the products or would have paid less for them. Thus, the	
28	representative Plaintiff, like all members of the Class, has suffered a common injury. The factual	

3

4

5 6

7 8

9

10 11

13

12

14 15

16

17

18 19

20 21

22

23 24

25 26

27 28 basis of Defendant's misconduct is common to all members of the Class.

- Adequacy (Rule 23(a)(4)): Plaintiff will fairly and adequately represent and protect the interests of the Class. Plaintiff has retained counsel with substantial experience in prosecuting consumer class actions, including actions involving mislabeling and false advertising, product liability, and violation of consumer protection statutes. Plaintiff and her counsel are committed to vigorously prosecuting this action on behalf of the Class and have the financial resources to do so. Neither Plaintiff nor her counsel have any interests adverse to those of the Class.
- 158. Predominance of Common Questions (Rule 23(b)(3)): Common questions of law and fact predominate over any questions involving individualized analysis. There are no fundamental questions of fact or law that are not common to members of the Class. The undisclosed presence of PFAS in the Waterproof Cosmetics Products is a common question, as is the Defendant's knowledge regarding the presence of detectable levels of PFAS in its Waterproof Mascara Products and Defendant's unform omission to members of the Class of this material fact. Common questions of law include whether Defendant's conduct violates state consumer protection statutes and other laws, and the Class members' entitlement to damages and remedies.
- Superiority (Rule 23(b)(3)): Plaintiff and members of the Class have suffered and will continue to suffer harm and damages as a result of Defendant's unlawful and wrongful conduct. A class action is superior to other available methods for the fair and efficient adjudication of the subject controversy. Most members of the Class likely would find the cost of litigating their individual claims to be prohibitive and will have no adequate remedy at law. Thus, absent a class action, members of the Class will continue to incur damages and Defendant's misconduct will proceed without remedy. Class treatment of common questions of fact and law is superior to multiple individual actions or piecemeal litigation because it will conserve the resources of the courts and the litigants and promote consistency and efficiency of adjudication. There is no impediment to the management of this action as a class action because the questions of fact and law are virtually identical for Plaintiff and all Class members.
- 160. <u>Injunctive Relief (Rule 23(b)(2)):</u> Defendant has engaged in, and continues to engage in, business practices which are unfair and fraudulent by, among other things, failing to disclose the

1 material fact that the Waterproof Mascara Products contain detectable levels of PFAS. Plaintiff

2	seeks class-wide injunctive relief on grounds consistent with the standards articulated in Rule	
3	23(b)(2) that establish final injunctive relief as an appropriate class-wide remedy, in that Defenda	
4	continues to manufacture, market, and sell the Waterproof Mascara Products and omit material facts.	
5	The injuries suffered by Plaintiff and the Class as a result of Defendant's actions are ongoing.	
6	<u>CAUSES OF ACTION</u>	
7	FIRST CAUSE OF ACTION	
8	Violation of California Consumers Legal Remedies Act ("CLRA")	
9	161. Plaintiff incorporates by reference all preceding allegations contained in this	
10	Complaint.	
11	162. Defendant is a "person" as defined by California Civil Code section 1761(c).	
12	163. Defendant engaged in unfair competition or unfair or deceptive acts or practices in	
13	violation of California Civil Code sections 1770(a)(5), (a)(7), and (a)(9) when Defendant failed to	
14	disclose that its Waterproof Mascara contained and/or had a material risk of containing PFAS and	
15	by misrepresenting that it was safe for use on eyes.	
16	164. Plaintiff and Class Member's relied on Defendant's packaging representations and	
17	omissions.	
18	165. Defendant's deceptive practices were specifically designed to induce Plaintiff and	
19	Class Members to purchase the Waterproof Mascara Products. Defendant engaged in marketing	
20	efforts as detailed in this complaint, to reach Class Members, to persuade them to purchase	
21	Waterproof Mascara developed and marketed by Defendant.	
22	166. To this day, Defendant continues to engage in unlawful practices in violation of the	
23	CLRA. Defendant continues to conceal the defective nature of the Waterproof Mascara Products	
24	and have failed to disclose, on inquiry from Plaintiff and Class Members, the true nature of the	
25	Waterproof Mascara Products including that it contained and/or had a material risk of containing	
26	PFAS.	
27	167. Plaintiff served Defendant with notice of its CLRA violations by serving notice on	

February 1, 2021. A copy of the notice is attached to this Complaint as Exhibit A.

WHEREFORE, Plaintiff on behalf of herself and for all others similarly situated, demands a permanent injunction be issued against Defendant to refrain from continued advertising of Waterproof Mascara that omits material facts about product, including that it contained and/or had a material risk of containing PFAS. Plaintiff further seeks injunctive relief forcing Defendant to replace and all Waterproof Mascara Products for Class Members, plus costs and attorneys' fees pursuant to California Civil Code section 1780(d). Plaintiff will amend this complaint to request damages under this cause of action unless Defendant remedies the defect pursuant to Plaintiff's demand letter.

SECOND CAUSE OF ACTION

Violation of California Unfair Competition Law – Unlawful Business Practice

- 168. Plaintiff incorporates by reference all preceding allegations contained in this Complaint.
- 169. California Business and Professions Code section 17200 *et seq.* prohibits acts of unfair competition, which includes unlawful business practices.
- 170. Defendant engaged in unlawful business practices in failing to disclose its Waterproof Mascara Products contained and/or had a material risk of containing PFAS.
- 171. Defendant's deceptive practices constitute an unlawful business practice in that the practices were specifically designed to induce Plaintiff, Class Members, to purchase and use the Waterproof Mascara Products.
- 172. To this day, Defendant has engaged in and continued to engage in unlawful business practices by concealing the true nature of the Waterproof Mascara Products. Defendant has knowingly misrepresented to Class Members the Waterproof Mascara Products' qualities and characteristics.
- 173. As a direct and proximate cause of Defendant's unfair and unlawful methods of competition and unfair, deceptive, or unlawful acts or practices, Plaintiff and Class Members have suffered actual damages. Plaintiff and Class Members must incur costs to replace the Waterproof

181.

that Plaintiff and Class members would use it.

4

6

5

7 8

9

10 11

12 13

14 15

16

17 18

19 20

21 22

23 24

26

25

27

28

182. Defendant is a merchant of the Waterproof Mascara and marketed, promoted, and sold it to the consuming public.

Defendant designed, developed, and sold the Waterproof Mascara Products knowing

- 183. Defendant expected the consuming public, including Plaintiff and Class Members, to use the Waterproof Mascara Products and such use was reasonably foreseeable. The Waterproof Mascara Products were not merchantable at the time Defendant sold them.
- Defendant warranted to Plaintiff and Class Members that the Waterproof Mascara 184. Products were of a quality that would pass without objection in the trade and was at least fit for the ordinary purposes for which such goods were used, and in all other respects were of merchantable quality.
 - 185. Plaintiff and members of the Class relied on that implied warranty.
- 186. As alleged here, Defendant concealed and failed to disclose the true nature of the Waterproof Mascara Products and failed to adequately warn Plaintiff and the Class that the Waterproof Mascara Products contained and/or had a material risk of containing dangerous PFAS.
- 187. Defendant breached its implied warranties of merchantability because the Waterproof Mascara Products were not of merchantable quality and was defectively designed and was unfit for the ordinary purposes for which it was designed and used.
- 188. Defendant did not properly disclaim the warranty of merchantability and fitness for a particular purpose.
- 189. Plaintiff and the Class notified Defendant of the defective nature of the Waterproof Mascara Products and that Defendant breached these warranties within a reasonable time of discovery.
- 190. As a direct and proximate result of Defendant's breaches of the implied warranty of merchantability and fitness for a particular purpose, Plaintiff and members of the Class have been damaged in an amount to be proven at trial.

FIFTH CAUSE OF ACTION

Unjust Enrichment 1 2 191. Plaintiff incorporates by reference all preceding allegations contained in this 3 Complaint. 192. As the intended and expected result of its conscious wrongdoing, Defendant has 4 5 profited and benefited from the purchase of the Waterproof Mascara by Plaintiff and the Class. 6 Plaintiff and Class's payments for the Waterproof Mascara Products flowed to Defendant. 7 193. Defendant have voluntarily accepted and retained these profits and benefits, derived 8 from Plaintiff and the Class, with full knowledge and awareness that, as a result of its misconduct, 9 Plaintiff and the Class were not receiving products of the quality, nature, fitness or value that had 10 been represented by Defendant, and that Plaintiff and the Class, as reasonable consumers, expected. 11 194. Defendant has been unjustly enriched by its fraudulent and deceptive withholding of benefits from Plaintiff and the Class, at the expense of Plaintiff and the Class. 13 195. Defendant's retention of these profits and benefits is inequitable. 14 196. Plaintiff and the Class seek the disgorgement and restitution of Defendant's wrongful 15 profits, revenue, and benefits, plus interest, to the extent and in the amount deemed appropriate by 16 the Court, and such other relief as the Court deems just and proper to remedy Defendant's unjust 17 enrichment. 18 PRAYER FOR RELIEF 19 WHEREFORE, Plaintiff prays that the Court enter judgment against Defendant and in favor of 20 Plaintiff, and to award the following relief: 21 Certification of the Class with Plaintiff appointed as class representative and the undersigned 22 appointed as Class Counsel; 23 A declaration that Defendant is financially responsible for notifying all Class Members of the 24 problems with the Waterproof Mascara Products; 25 Injunctive relief requiring Defendant to replace all Waterproof Mascara Products owned by the 26 Class, and enjoining Defendant from continuing to mislabel Waterproof Mascara Products and require 27 Defendant to disclose the true nature of the Waterproof Mascara Products, including that they contain

28

and/or have a material risk of containing PFAS;

1	A declaration that Defendant must disgorge, for the benefit of the Class, all or part of its ill		
2	gotten profits received from the sale of the Waterproof Mascara Products;		
3	An award of all actual, general, special, incidental, statutory, treble, or other multiple, punitiv		
4	and consequential damages under statutory and common law as alleged in this Complaint, in a		
5	amount to be determined at trial, except that Plaintiff does not yet seek damages under the CLRA;		
6	An award to the Class for economic injury due to the price premium that they paid at of		
7	following the point of sale;		
8	An award of pre-judgment and post-judgment interest at the maximum rate allowable by law		
9	An award of costs and attorneys' fees, as allowed by law, and/or from a common fund create		
10	hereby; and		
11	Orders granting such other and further relief as may be appropriate.		
12	Dated: February 22, 2022 Respectfully submitted,		
13			
14	_/s/ Devin Bolton		
15	Devin Bolton (SBN 290037)		
16	dbolton@weitzlux.com WEITZ & LUXENBERG, PC		
	1880 Century Park East, Suite 700 Los Angeles, CA 90067		
17	Phone: (212) 558-5552		
18	Fax: (212) 344-5461		
19	James Bilsborrow (pro hac vice application		
20	forthcoming) jbilsborrow@weitzlux.com		
21	WEITZ & LUXENBERG, PC		
	700 Broadway		
22	New York, NY 10003 Phone: (212) 558-5500		
23	Fax: (212) 344-5461		
24			
25	Christopher A. Seeger (<i>pro hac vice</i> application forthcoming)		
26	cseeger@seegerweiss.com Matt Pawa (pro hac vice application forthcoming)		
27	mpawa@seegerweiss.com		
28	Jeff Grand (pro hac vice application forthcoming) jgrand@seegerweiss.com		
20			

ase 2:22-cv-01195 Document 1 Filed 02/22/22 Page 37 of 39 Page ID #:37

1	Christopher Ayers (pro hac vice application forthorning)
2	forthcoming) cayers@seegerweiss.com
3	SEEGER WEISS LLP 55 Challenger Road
4	Ridgefield Park, NJ 07660
5	Phone: (973) 639-9100 Fax: (973) 679-8656
6	Sam Strauss (pro hac vice application forthcoming) sam@turkestrauss.com
7	Raina Borrelli (pro hac vice application forthcoming)
8	raina@turkestrauss.com TURKE & STRAUSS LLP
9	613 Williamson St., Suite 201
10	Madison, Wisconsin 53703-3515 Telephone: (608) 237-1775
11	Facsimile: (608) 509 4423
12	Attorneys for Plaintiff
13	
14	
15	
16	
17	
18	
19	
20	
21	
22	
23	
24	
25	
26	
27	
28	
	37 COMPLAINT FOR DAMAGES

1	JURY TRIAL DEMAND		
2	Plaintiff demands a trial by jury on all of the triable issues within this pleading.		
3			
4	Dated: February 22, 2022	Respectfully submitted,	
5			
6		/s/ Devin Bolton	
7		Devin Bolton (SBN 290037) dbolton@weitzlux.com	
		WEITZ & LUXENBERG, PC	
8		1880 Century Park East, Suite 700	
9		Los Angeles, CA 90067	
10		Phone: (212) 558-5552 Fax: (212) 344-5461	
		1 ux. (212) 544 5401	
11		James Bilsborrow (pro hac vice application	
12		forthcoming)	
		jbilsborrow@weitzlux.com	
13		WEITZ & LUXENBERG, PC 700 Broadway	
14		New York, NY 10003	
		Phone: (212) 558-5500	
15		Fax: (212) 344-5461	
16		Christopher A. Seeger (<i>pro hac vice</i> application	
17		forthcoming)	
		cseeger@seegerweiss.com	
18		Matt Pawa (pro hac vice application forthcoming)	
19		<pre>mpawa@seegerweiss.com Jeff Grand (pro hac vice application forthcoming)</pre>	
20		jgrand@seegerweiss.com	
20		Christopher Ayers (<i>pro hac vice</i> application	
21		forthcoming)	
22		cayers@seegerweiss.com	
22		SEEGER WEISS LLP 55 Challenger Road	
23		Ridgefield Park, NJ 07660	
24		Phone: (973) 639-9100	
		Fax: (973) 679-8656	
25		Sam Strauss (pro hac vice application forthcoming)	
26		sam@turkestrauss.com	
27		Raina Borrelli (pro hac vice application forthcoming)	
41		raina@turkestrauss.com	
28		TURKE & STRAUSS LLP	
		20	

613 Williamson St., Suite 201 Madison, Wisconsin 53703-3515 Telephone: (608) 237-1775 Facsimile: (608) 509 4423 Attorneys for Plaintiff COMPLAINT FOR DAMAGES

ase 2:22-cv-01195 Document 1 Filed 02/22/22 Page 39 of 39 Page ID #:39

ClassAction.org

This complaint is part of ClassAction.org's searchable class action lawsuit database and can be found in this post: L'Oréal, Maybelline Waterproof Mascaras Contain Toxic PFAS, Class Action Alleges