UNITED STATES DISTRICT COURT EASTERN DISTRICT OF NEW YORK

CHANIE DAFNER, on behalf of herself and all others similarly situated,

Plaintiffs,

CONTINENTAL SERVICE GROUP, INC.

-against-

Defendant.

CIVIL ACTION

CLASS ACTION COMPLAINT AND DEMAND FOR JURY TRIAL

Plaintiff CHANIE DAFNER (hereinafter, "Plaintiff"), a New York resident, brings this class action complaint by and through her attorney, Joseph H. Mizrahi Law, P.C., against Defendant CONTINENTAL SERVICE GROUP, INC. (hereinafter "Defendant"), individually and on behalf of a class of all others similarly situated, pursuant to Rule 23 of the Federal Rules of Civil Procedure, based upon information and belief of Plaintiff's counsel, except for allegations specifically pertaining to Plaintiff, which are based upon Plaintiff's personal knowledge.

INTRODUCTION/PRELIMINARY STATEMENT

- 1. Congress enacted the FDCPA in 1977 in response to the "abundant evidence of the use of abusive, deceptive, and unfair debt collection practices by many debt collectors." 15 U.S.C. § 1692(a). At that time, Congress was concerned that "abusive debt collection practices contribute to the number of personal bankruptcies, to material instability, to the loss of jobs, and to invasions of individual privacy." *Id.* Congress concluded that "existing laws . . . [we]re inadequate to protect consumers," and that "the effective collection of debts" does not require "misrepresentation or other abusive debt collection practices." 15 U.S.C. §1692(b),(c).
- 2. Congress explained that the purpose of the Act was not only to eliminate abusive debt collection practices, but also to "insure that those debt collectors who refrain from using

abusive debt collection practices are not competitively disadvantaged." *Id.* § 1692(e). After determining that the existing consumer protection laws were inadequate, *id.* § 1692(b), Congress gave consumers a private cause of action against debt collectors who fail to comply with the Act. *Id.* § 1692k.

JURISDICTION AND VENUE

- 3. The Court has jurisdiction over this class action under 28 U.S.C. § 1331, 15 U.S.C. § 1692 *et seq.* and 28 U.S.C. § 2201. If applicable, the Court also has pendent jurisdiction over the state law claims in this action pursuant to 28 U.S.C. § 1367(a).
- 4. Venue is proper in this judicial district pursuant to 28 U.S.C. § 1391(b)(2).

NATURE OF THE ACTION

- 5. Plaintiff brings this class action on behalf of a class of New York consumers seeking redress for Defendant's illegal practices, in connection with the collection of a debt allegedly owed by Plaintiff in violation of the Fair Debt Collection Practices Act, 15 U.S.C. § 1692, et seq. ("FDCPA").
- 6. Defendant's actions violated § 1692 *et seq*. of Title 15 of the United States Code, commonly referred to as the "FDCPA," which prohibits debt collectors from engaging in abusive, deceptive and unfair practices.
- 7. Plaintiff is seeking damages, and declaratory and injunctive relief.

PARTIES

- 8. Plaintiff is a natural person and a resident of the State of New York, and is a "Consumer" as defined by 15 U.S.C. §1692(a)(3).
- 9. Defendant is a collection agency with its principal office located in Fairport, New York.
- 10. Defendant is a company that uses the mail, telephone, and facsimile and regularly engages in business the principal purpose of which is to attempt to collect debts alleged to be due another.

11. Defendant is a "debt collector," as defined by the FDCPA under 15 U.S.C. § 1692a (6).

CLASS ALLEGATIONS

- 12. Plaintiff brings claims, pursuant to the Federal Rules of Civil Procedure (hereinafter "FRCP")
 Rule 23, individually and on behalf of the following consumer class (the "Class"):
 - All New York consumers who received a collection letter from Defendant attempting to collect an obligation owed to or allegedly owed to Mercy College, that contains the alleged violation arising from Defendant's failure to adequately advise the consumer of the amount of debt in violation of 15 U.S.C. §1692e, et seq.
 - The Class period begins one year to the filing of this Action.
- 13. The Class satisfies all the requirements of Rule 23 of the FRCP for maintaining a class action:
 - Upon information and belief, the Class is so numerous that joinder of all members is impracticable because there are hundreds and/or thousands of persons who have received debt collection Letter and/or notices from Defendant that fail to adequately advise the consumer of the amount owed in violation of the FDCPA. Plaintiff is complaining of a standard form letter and/or notice that is sent to hundreds of persons (*See* Exhibit A, except that the undersigned attorney has, in accordance with Fed. R. Civ. P. 5.2 partially redacted the financial account numbers in an effort to protect Plaintiff's privacy);
 - There are questions of law and fact which are common to the Class and which predominate over questions affecting any individual Class member. These common questions of law and fact include, without limitation:
 - a. Whether Defendant violated various provisions of the FDCPA;
 - b. Whether Plaintiff and the Class have been injured by Defendant's conduct;

- c. Whether Plaintiff and the Class have sustained damages and are entitled to restitution as a result of Defendant's wrongdoing and if so, what is the proper measure and appropriate statutory formula to be applied in determining such damages and restitution; and
- d. Whether Plaintiff and the Class are entitled to declaratory and/or injunctive relief.
- Plaintiff's claims are typical of the Class, which all arise from the same operative facts and are based on the same legal theories.
- Plaintiff has no interest adverse or antagonistic to the interest of the other members of the Class.
- Plaintiff will fairly and adequately protect the interest of the Class and has retained experienced and competent attorneys to represent the Class.
- A Class Action is superior to other methods for the fair and efficient adjudication of the claims herein asserted. Plaintiff anticipates that no unusual difficulties are likely to be encountered in the management of this class action.
- A Class Action will permit large numbers of similarly situated persons to prosecute their common claims in a single forum simultaneously and without the duplication of effort and expense that numerous individual actions would engender. Class treatment will also permit the adjudication of relatively small claims by many Class members who could not otherwise afford to seek legal redress for the wrongs complained of herein. Absent a Class Action, class members will continue to suffer losses of statutory protected rights as well as

- monetary damages. If Defendant's conduct is allowed to proceed without remedy they will continue to reap and retain the proceeds of their ill-gotten gains.
- Defendant has acted on grounds generally applicable to the entire Class, thereby
 making appropriate final injunctive relief or corresponding declaratory relief
 with respect to the Class as a whole.

ALLEGATIONS OF FACT PARTICULAR TO CHANIE DAFNER

- 14. Plaintiff repeats, reiterates and incorporates the allegations contained in paragraphs numbered "1" through "13" herein with the same force and effect as if the same were set forth at length herein.
- 15. Defendant collects and attempts to collect debts incurred or alleged to have been incurred for personal, family or household purposes on behalf of creditors using the United States Postal Services, telephone and Internet.
- 16. Upon information and belief, within the last year Defendant commenced efforts to collect an alleged consumer "debt" as defined by 15 U.S.C. 1692a(5), when it mailed a Collection Letter to Plaintiff seeking to collect on an unpaid account allegedly owed to Mercy College.
- 17. On or around June 1, 2017 Defendant sent Plaintiff a collection letter. See Exhibit A.
- 18. The letter was sent or caused to be sent by persons employed by Defendant as a "debt collector" as defined by 15 U.S.C. §1692a(6).
- 19. The letter is a "communication" as defined by 15 U.S.C. §1692a(2).
- 20. The June 1, 2017 letter was an initial communication between Plaintiff and Defendant.
- 21. As a result of the following Counts Defendant violated the FDCPA.

<u>First Count</u> 15 U.S.C. §1692g and §1692e *et seq*.

Failure to Adequately and Honestly Convey the Amount of the Debt

22. Plaintiff repeats, reiterates and incorporates the allegations contained in paragraphs numbered "1" through "21" herein with the same force and effect as if the same were set forth at length herein.

- 23. 15 U.S.C. § 1692g provides that within five days after the initial communication with a consumer in connection with the collection of any debt, a debt collector shall, unless the information is contained in the initial communication or the consumer has paid the debt, send the consumer a written notice containing certain enumerated information.
- 24. 15 U.S.C. § 1692g(a)(1) requires the written notice provide "the amount of the debt."
- 25. The written notice, to comply with 15 U.S.C. § 1692g(a)(1), must convey the amount of the debt clearly and accurately from the perspective of the least sophisticated consumer.
- 26. The written notice, to comply with 15 U.S.C. § 1692g(a)(1), must state whether interest, late fees and/or other fees are accruing.
- 27. The written notice, to comply with 15 U.S.C. § 1692g(a)(1), must allow the least sophisticated consumer to determine the minimum amount he or she owes at the time of the notice.
- 28. The written notice, to comply with 15 U.S.C. § 1692g(a)(1), must allow the least sophisticated consumer to determine what he or she will need to pay to resolve the debt at any given moment in the future.
- 29. The written notice, to comply with 15 U.S.C. § 1692g(a)(1), must contain an explanation, understandable by the least sophisticated consumer, of any fees or interest that may cause the balance to increase at any time in the future.
- 30. The failure to include the foregoing information renders an otherwise accurate statement of the "amount of the debt" violative of 15 U.S.C. § 1692g(a)(1).
- 31. The Letter states,
 - "As of the date of this letter, you owe the balance shown on this letter. Because this debt may require you to pay interest on the outstanding portion of your balance, as well as other assessed Collection Costs, which may vary from day to day, the amount required to pay this debt in full may be greater than the amount stated here."
- 32. The Letter fails to provide information that would allow the least sophisticated consumer to

- determine what he or she will need to pay to resolve the debt at any given moment in the future.
- 33. The Letter fails to provide information that would allow the least sophisticated consumer to determine the amount of interest owed.
- 34. For instance, the Letter fails to indicate the date of accrual of interest.
- 35. For instance, the Letter fails to indicate the amount of interest during any measurable period.
- 36. The Letter fails to contain an explanation, understandable by the least sophisticated consumer, of any fees and interest that may cause the amounts stated to increase.
- 37. The Letter fails to state what part of the amounts stated is attributable to principal.
- 38. The Letter fails to state what part of the amounts stated is attributable to interest.
- 39. The Letter, because of the aforementioned failures, would render the least sophisticated consumer unable to determine what she will need to pay to resolve the debt at any given moment in the future.
- 40. The Letter, because of the aforementioned failures, would render the least sophisticated consumer unable to determine the amount of his or her debt.
- 41. The Letter, because of the aforementioned failures, would render the least sophisticated consumer unable to determine the amount of her debt because the consumer would not know whether interest and fees would continue to accrue, or whether the amount of the debt was static.
- 42. The Letter, because of the aforementioned failures, did not convey "the amount of the debt" clearly and accurately from the perspective of the least sophisticated consumer.
- 43. Defendant violated 15 USC §1692g by failing to accurately state, in its initial communication to Plaintiff, the balance of the debt by stating that the outstanding balance "may be different" without adequately advising the Plaintiff of possible adjustments that may occur, including an increase due to accrued contractual interests and/or fees.

- 44. Moreover, Plaintiff's rights under 1692g were violated because Defendant demanded payment without sufficiently communicating to Plaintiff the exact amount due and owing on the alleged account.
- 45. As a result of Defendant's communications, Plaintiff and the least sophisticated consumer would not be able to adequately discern the exact amount due and owing on the alleged debt.
- 46. As the Second Circuit recently stated:

Absent fuller disclosure, an unsophisticated consumer may not understand how these fees are calculated, whether they may be disputed, or what provision of the note gives rise to them. Because the statement gives no indication as to what the unaccrued fees are or how they are calculated, she cannot deduce that information from the statement. *Carlin v. Davidson Fink LLP*, No. 15-3105-cv (2d Cir. Mar. 29, 2017).

47. The Court further elaborated by stating that it is a violation of Section 1692g if the debt collector in "the Payoff Statement only expresses that the Total Amount Due may include estimated fees and costs. There is no clarity as to whether new fees and costs are accruing or as to the basis for those fees and costs." *Id*.

48. It went on to state:

We do not hold that a debt collector may never satisfy its obligations under § 1692g by providing a payoff statement that provides an amount due, including expected fees and costs. But a statement is incomplete where, as here, it omits information allowing the least sophisticated consumer to determine the minimum amount she owes at the time of the notice, what she will need to pay to resolve the debt at any given moment in the future, and an explanation of any fees and interest that will cause the balance to increase" (emphasis added). *Id*.

- 49. The Collection Letter at bar merely states that "the amount required to pay this debt in full may be greater." Defendant fails to clarify whether the balance is actually accruing. Instead it merely asserts that the balance "may be greater."
- 50. Furthermore, the Letter also fails to clarify what Plaintiff will need to pay to resolve the debt at any given moment in the future, and fails to provide an adequate explanation of any fees and

- interest that will cause the balance to increase, in violation of the Second Circuit recent holding in *Carlin*, supra.
- 51. The Letter, because of the aforementioned failures, renders the statements of the amount of the debts, even if otherwise accurate, violative of 15 U.S.C. § 1692g(a)(1).
- 52. The Letter, because of the aforementioned failures, did not adequately set forth "the amount of the debt" as required by 15 U.S.C. § 1692g.
- 53. The Letter, because of the aforementioned failures, violates 15 U.S.C. § 1692g.
- 54. For these reasons, Defendant failed to clearly state the amount of the debt.

Second Count 15 U.S.C. §1692e et seq. False or Misleading Representations as to Status of Debt

- 55. Plaintiff repeats, reiterates and incorporates the allegations contained in paragraphs numbered "1" through "54" herein with the same force and effect as if the same were set forth at length herein.
- 56. Defendant's debt collection efforts attempted and/or directed towards Plaintiff violated various provisions of the FDCPA, including but not limited to 15 U.S.C. § 1692e.
- 57. Pursuant to 15 U.S.C. §1692e, a debt collector is prohibited from using false, deceptive, or misleading representation in connection with the collection of a debt.
- 58. While § 1692e specifically prohibits certain practices, the list is non-exhaustive, and does not preclude a claim of falsity or deception based on non-enumerated practice.
- 59. Collection notices are deceptive if they can be reasonably read to have two or more different meanings, one of which is inaccurate.
- 60. The question of whether a collection letter is deceptive is determined from the perspective of the "least sophisticated consumer."
- 61. Defendant violated §1692e by falsely suggesting that immediate payment of the balance would benefit Plaintiff financially by stating that the account balance stated above would be subject

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to change, and could be subject to interest, late Collection Costs or other Collection Costs. As the account balance Defendant seeks to collect *never* varies from the date of issuance of its Collection, and Defendant *never* makes an adjustment due to the terms of the original credit agreement after it receives payment in the amount of the initial letter, the statement in its letter is false, deceptive and misleading.

- 62. Defendant's debt collection efforts attempted and/or directed towards Plaintiff violated various provisions of the FDCPA, including but not limited to § 1692(e).
- 63. By reason thereof, Defendant is liable to Plaintiff for judgment that Defendant's conduct violated Section 1692e *et seq.* of the FDCPA, actual damages, statutory damages, costs and attorneys' fees.

Third Count Violation of 15 U.S.C. §§ 1692e and 1692f, et seq Charging of Unlawful Fees

- 64. Plaintiff repeats, reiterates and incorporates the allegations contained in paragraphs numbered "1" through "63" herein with the same force and effect as if the same were set forth at length herein.
- 65. 15 U.S.C. § 1692e prohibits a debt collector from using any false, deceptive, or misleading representation or means in connection with the collection of any debt.
- 66. While § 1692e specifically prohibits certain practices, the list is non-exhaustive, and does not preclude a claim of falsity or deception based on non-enumerated practice.
- 67. Collection notices are deceptive if they can be reasonably read to have two or more different meanings, one of which is inaccurate.
- 68. The question of whether a collection letter is deceptive is determined from the perspective of the "least sophisticated consumer."
- 69. Defendant's debt collection efforts attempted and/or directed towards Plaintiff violated various provisions of the FDCPA, including but not limited to § 1692(e).

- 70. 15 U.S.C. § 1692e(2)(A) prohibits debt collectors from making a false representation regarding the character, amount, or legal status of any debt.
- 71. Defendant's June 1, 2017 Collection Letter purports to charge Plaintiff "Collection Costs" in the amount of \$958.65. *See* Exhibit A.
- 72. Defendant violated the FDCPA by failing to specify the nature of said "Collection Costs."
- 73. Additionally, Defendant violated 15 U.S.C. § 1692e(2)(A) by charging and/or attempting to charge an amount in excess of what was actually owed in the guise of said Collection Costs."
- 74. The notification and collection of a \$958.65 Collection Cost is unlawful. See e.g. *Shami v. National Enter. Sys.*, 2010 WL 3824151 (E.D.N.Y. Sept.23, 2010) (the Court concluded that the complaint sufficiently pleaded a cause of action for violation of §§ 1692f(1) and 1692e(2). The complaint involved a collection letter including the language "you can now pay by automated phone system...or on the internet. Transaction fees will be charged if you use the automated phone system or the internet to make payment on this account."), *McCutcheon v. Finkelstein, Kern, Steinberg & Cunningham*, 2012 WL 266893 (M.D. Tenn. Jan.30, 2012). (Plaintiff states a viable FDCPA claim by alleging that Defendant collected or attempted to collect a \$4.24 payment Collection Cost not expressly authorized by the agreement creating the debt); *Quinteros v. MBI Assocs.*, 2014 U.S. Dist. LEXIS 27735 (E.D.N.Y. Feb.27, 2014). (FDCPA violated by Collector's Fee to process payments by credit card, or checks over phone).
- 75. Defendant's Collection Cost demand is in violation of 15 U.S.C. §§ 1692e(2) and 1692f(1) for engaging in deceptive practices, by making a false representation that it was entitled to receive compensation for payment by credit card, or by collecting an amount that was not authorized by contract or permitted by law.
- 76. 15 U.S.C. § 1692f prohibits the collection of any amount (including any interest, fee, charge,

or expense incidental to the principal obligation) unless such amount is expressly authorized

by the agreement creating the debt or permitted by law.

77. Defendant attempted to collect an amount in excess of which it was authorized to collect by

charging a Collection Cost in violation of the FDCPA.

78. By reason thereof, Defendant is liable to Plaintiff for judgment that Defendant's conduct

violated Section 1692(e) and (f) et seq. of the FDCPA, actual damages, statutory damages,

costs and attorneys' fees.

PRAYER FOR RELIEF

WHEREFORE, Plaintiff demands judgment against Defendants as follows:

(a) Declaring that this action is properly maintainable as a Class Action and

certifying Plaintiff as Class representative and Joseph H. Mizrahi Law,

P.C., as Class Counsel;

(b) Awarding Plaintiff and the Class statutory damages;

(c) Awarding Plaintiff and the Class actual damages;

(d) Awarding Plaintiff costs of this Action, including reasonable attorneys'

fees and expenses;

(e) Awarding pre-judgment interest and post-judgment interest; and

(f) Awarding Plaintiff and the Class such other and further relief as this Court

may deem just and proper.

Dated:

Brooklyn, New York

July 12, 2017

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Respectfully submitted,

By: /s/ Joseph H. Mizrahi Joseph H. Mizrahi, Esq. Joseph H. Mizrahi Law, P.C. 337 Avenue W, Suite 2F Brooklyn, New York 11223

Phone: (917) 299-6612 Fax: (347) 665-1545

Email: Jmizrahilaw@gmail.com

Attorney for Plaintiff

DEMAND FOR TRIAL BY JURY

Pursuant to Rule 38 of the Federal Rules of Civil Procedure, Plaintiff hereby requests a trial by jury on all issues so triable.

> /s/ Joseph H. Mizrahi Joseph H. Mizrahi, Esq.

Brooklyn, New York Dated:

July 12, 2017

JS 44 (Rev. 06/17)

Case 1:17-cv-04126 Document 2-1 VEHed 07/12/17 Page 1 of 2 PageID #: 14

The JS 44 civil cover sheet and the information contained herein neither replace nor supplement the filing and service of pleadings or other papers as required by law, except as provided by local rules of court. This form, approved by the Judicial Conference of the United States in September 1974, is required for the use of the Clerk of Court for the purpose of initiating the civil docket sheet. (SEE INSTRUCTIONS ON NEXT PAGE OF THIS FORM.)

purpose of illitiating the civil di	ocket sheet. (SEE hv31k0C	TIONS ON NEXT FAGE O	or mis re	JKWI.)		
I. (a) PLAINTIFFS CHANIE DAFNER, on behalf of herself and all others similarly situated,				DEFENDANTS		
				CONTINENTAL SERVICE GROUP, INC.		
(b) County of Residence of First Listed Plaintiff (EXCEPT IN U.S. PLAINTIFF CASES)			County of Residence of First Listed Defendant (IN U.S. PLAINTIFF CASES ONLY) NOTE: IN LAND CONDEMNATION CASES, USE THE LOCATION OF THE TRACT OF LAND INVOLVED.			
(a) Attornova (Eine N	Allows and Tiled and New Lo			Attorneys (If Known)		
(c) Attorneys (Firm Name, A JOSEPH H. MIZRAHI LA 11223, (347) 927-4529	-		n, NY	7 Ktorneys (ij Known)		
II. BASIS OF JURISDI	ICTION (Place an "X" in C	One Box Only)			RINCIPAL PARTIES	(Place an "X" in One Box for Plainti
☐ 1 U.S. Government			(For Diversity Cases Only) P1 en of This State			
☐ 2 U.S. Government Defendant	☐ 4 Diversity (Indicate Citizensh	ip of Parties in Item III)	Citiz	en of Another State	2	
				en or Subject of a reign Country	3 🗖 3 Foreign Nation	□ 6 □ 6
IV. NATURE OF SUIT	Γ (Place an "X" in One Box Or	uly)			Click here for: Nature	of Suit Code Descriptions.
CONTRACT		ORTS		ORFEITURE/PENALTY	BANKRUPTCY	OTHER STATUTES
☐ 110 Insurance ☐ 120 Marine ☐ 130 Miller Act ☐ 140 Negotiable Instrument ☐ 150 Recovery of Overpayment & Enforcement of Judgment ☐ 151 Medicare Act ☐ 152 Recovery of Defaulted Student Loans (Excludes Veterans) ☐ 153 Recovery of Overpayment of Veteran's Benefits ☐ 160 Stockholders' Suits ☐ 190 Other Contract ☐ 195 Contract Product Liability ☐ 196 Franchise	□ 330 Federal Employers' Liability □ 340 Marine □ 345 Marine Product Liability □ 350 Motor Vehicle □ 355 Motor Vehicle Product Liability □ 360 Other Personal Injury	PERSONAL INJUR □ 365 Personal Injury - Product Liability □ 367 Health Care/ Pharmaceutical Personal Injury Product Liability □ 368 Asbestos Personal Injury Product Liability PERSONAL PROPEI □ 370 Other Fraud □ 371 Truth in Lending □ 380 Other Personal Property Damage □ 385 Property Damage	1 69 FRTY	25 Drug Related Seizure of Property 21 USC 881 20 Other LABOR 10 Fair Labor Standards Act 20 Labor/Management Relations 10 Railway Labor Act	□ 422 Appeal 28 USC 158 □ 423 Withdrawal 28 USC 157 PROPERTY RIGHTS □ 820 Copyrights □ 830 Patent □ 835 Patent - Abbreviated New Drug Application □ 840 Trademark SOCIAL SECURITY □ 861 HIA (1395ff) □ 862 Black Lung (923) □ 863 DIWC/DIWW (405(g)) □ 864 SSID Title XVI □ 865 RSI (405(g))	□ 375 False Claims Act □ 376 Qui Tam (31 USC 3729(a)) □ 400 State Reapportionment □ 410 Antitrust □ 430 Banks and Banking □ 450 Commerce □ 460 Deportation □ 470 Racketeer Influenced and Corrupt Organizations □ 490 Cable/Sat TV □ 850 Securities/Commodities/ Exchange □ 890 Other Statutory Actions □ 891 Agricultural Acts
REAL PROPERTY 210 Land Condemnation 220 Foreclosure 230 Rent Lease & Ejectment 240 Torts to Land 245 Tort Product Liability 290 All Other Real Property	□ 362 Personal Injury - Medical Malpractice CIVIL RIGHTS □ 440 Other Civil Rights □ 441 Voting □ 442 Employment □ 443 Housing/ Accommodations □ 445 Amer. w/Disabilities - Employment □ 446 Amer. w/Disabilities - Other □ 448 Education	Product Liability PRISONER PETITIO Habeas Corpus: 463 Alien Detainee 510 Motions to Vacate Sentence 530 General 535 Death Penalty Other: 540 Mandamus & Oth 550 Civil Rights 555 Prison Condition Conditions of Confinement	NS □ 79 □ 79 □ 79	51 Family and Medical Leave Act 90 Other Labor Litigation 91 Employee Retirement Income Security Act IMMIGRATION 52 Naturalization Application 55 Other Immigration Actions	FEDERAL TAX SUITS □ 870 Taxes (U.S. Plaintiff or Defendant) □ 871 IRS—Third Party 26 USC 7609	□ 893 Environmental Matters □ 895 Freedom of Information Act □ 896 Arbitration □ 899 Administrative Procedure Act/Review or Appeal of Agency Decision □ 950 Constitutionality of State Statutes
		Remanded from Appellate Court		nstated or	r District Litigation	
VI. CAUSE OF ACTIO	15 LISC 1602	nuse:	re filing (A	Do not cite jurisdictional stat	utes unless diversity):	
VII. REQUESTED IN COMPLAINT:		IS A CLASS ACTION	N D	EMAND \$	CHECK YES only JURY DEMAND:	if demanded in complaint:
VIII. RELATED CASI IF ANY	E(S) (See instructions):	JUDGE			DOCKET NUMBER	
DATE 07/12/2017 FOR OFFICE USE ONLY		SIGNATURE OF AT /S/ JOSEPH H.				
	MOUNT	APPLYING IFP		JUDGE	MAG. JUD	DGE

CERTIFICATION OF ARBITRATION ELIGIBILITY

Local Arbitration Rule 83.10 provides that with certain exceptions, actions seeking money damages only in an amount not in excess of \$150,000, exclusive of interest and costs, are eligible for compulsory arbitration. The amount of damages is presumed to be below the threshold amount unless a certification to the contrary is filed.

I, JOSEPH ineligit	ole for co	ompulsory arbitration for the following reason(s): do hereby certify that the above captioned civil action is	
	X	monetary damages sought are in excess of \$150,000, exclusive of interest and costs,	
		the complaint seeks injunctive relief,	
	X	the matter is otherwise ineligible for the following reason Questions of law rather than questions of fact predominate <u>DISCLOSURE STATEMENT - FEDERAL RULES CIVIL PROCEDURE 7.1</u>	
NONE		Identify any parent corporation and any publicly held corporation that owns 10% or more or its stocks:	
		RELATED CASE STATEMENT (Section VIII on the Front of this Form)	
provides because same jud case: (A)	that "A ci the cases a lge and ma) involves	s that are arguably related pursuant to Division of Business Rule 50.3.1 in Section VIII on the front of this form. Rule 50.3.1 (a) ivil case is "related" to another civil case for purposes of this guideline when, because of the similarity of facts and legal issues or arise from the same transactions or events, a substantial saving of judicial resources is likely to result from assigning both cases to the agistrate judge." Rule 50.3.1 (b) provides that "A civil case shall not be deemed "related" to another civil case merely because the civil identical legal issues, or (B) involves the same parties." Rule 50.3.1 (c) further provides that "Presumptively, and subject to the power mine otherwise pursuant to paragraph (d), civil cases shall not be deemed to be "related" unless both cases are still pending before the	
		NY-E DIVISION OF BUSINESS RULE 50.1(d)(2)	
1.)	Is the ci County:	vil action being filed in the Eastern District removed from a New York State Court located in Nassau or Suffolk	
2.)		nswered "no" above: he events or omissions giving rise to the claim or claims, or a substantial part thereof, occur in Nassau or Suffolk	
b) Did the events or omissions giving rise to the claim or claims, or a substantial part thereof, occur in the Eastern District? YES			
If your answer to question 2 (b) is "No," does the defendant (or a majority of the defendants, if there is more than one) reside in Nassau or Suffolk County, or, in an interpleader action, does the claimant (or a majority of the claimants, if there is more than one) reside in Nassau or Suffolk County?			
BAR ADMISSION			
I am cui	rrently ad	Imitted in the Eastern District of New York and currently a member in good standing of the bar of this court. Yes No	
Are you currently the subject of any disciplinary action (s) in this or any other state or federal court? Yes (If yes, please explain) No			

I certify the accuracy of all information provided above.

Signature:_/s/ Joseph H. Mizrahi

United States District Court

for the

Eastern District of New York

CHANIE DAFNER, on behalf of hers similarly situated Plaintiff(s)	elf and all others))))		
v.		Civil Action No.		
CONTINENTAL SERVICE GROUP, INC		,)))		
Defendant(s)	·)		
	SUMMONS IN A	A CIVIL ACTION		
To: (Defendant's name and address)	CONTINENTAL SERV 200 CROSSKEYS OFF FARIPORT, NEW YOR	FICE PARK		
A lawsuit has been filed against you. Within 21 days after service of this summons on you (not counting the day you received it) — or 60 days if you are the United States or a United States agency, or an officer or employee of the United States described in Fed. R. Civ. P. 12 (a)(2) or (3) — you must serve on the plaintiff an answer to the attached complaint or a motion under Rule 12 of the Federal Rules of Civil Procedure. The answer or motion must be served on the plaintiff or plaintiff's attorney, whose name and address are: JOSEPH H. MIZRAHI LAW, P.C.				
337 AVENUE W, SUITE 2F BROOKLYN, NEW YORK 11223				
If you fail to respond, judgment by default will be entered against you for the relief demanded in the complaint. You also must file your answer or motion with the court.				
		DOUGLAS C. PALMER CLERK OF COURT		
Date:		Signature of Clerk or Deputy Clerk		

AO 440 (Rev. 06/12) Summons in a Civil Action (Page 2)

Civil Action No.

PROOF OF SERVICE

(This section should not be filed with the court unless required by Fed. R. Civ. P. 4 (l))

was rec	This summons for (neeived by me on (date)	ame of individual and title, if an	· · · · · · · · · · · · · · · · · · ·				
	☐ I personally serve	ed the summons on the ind					
			on (date)	; or			
	☐ I left the summons at the individual's residence or usual place of abode with (name)						
		,	a person of suitable age and discretion v	who resides the	ere,		
	on (date), and mailed a copy to the individual's last known address; or						
	\square I served the summons on (name of individual) , who is						
	designated by law to	o accept service of process	on behalf of (name of organization)		_		
			on (date)	; or			
	☐ I returned the sun	nmons unexecuted because			; or		
	☐ Other (specify):						
	My fees are \$	for travel and \$	for services, for a tota	nl of \$().00 .		
	I declare under pena	lty of perjury that this info	rmation is true.				
Date:							
			Server's signature				
		_	Printed name and title	,			
		_	Server's address				

Additional information regarding attempted service, etc:

PO Box 3023 Niagara Paris N1:17364-732126 Document 1-3 File June 1, 2017 1 AB 1A-01-HZ6-AM-01119-6 Illipolicial Indianal Indian	Continental Service Group, Inc. d 07/12/47 Page 1 of 1 RagelD #: 18 ONSERVE A Debt Collection Agency 200 CrossKeys Office Park Fairport, NY 14450 866-518-0400 www.payconserve.com 585-421-1011 ConServe Mobile App Creditor: MERCY COLLEGE For: STUDENT ACCT BALANCE Creditor #: 3372 Acct #: 2975			
	Principal: \$3,035.72 Creditor Assessed Interest/Fees: \$0.00 Creditor Assessed Misc Fees: \$0.00 Creditor Assessed Coll Costs: \$958.65 TOTAL DUE: \$3,994.37			
Dear Chanie H Dafner:	Date of Last Payment: None provided by Creditor Rate of Interest: 0.000%			
MERCY COLLEGE has assigned your account to ConServe, a				
Unless you notify this office within 30 days after receiving this notice that you dispute the validity of this debt or any portion thereof, this office will assume this debt is valid. If you notify this office in writing within 30 days from receiving this notice that you dispute the validity of this debt or any portion thereof, this office will obtain verification of this debt or obtain a copy of a judgment and mail you a copy of such judgment or verification. If you request this office in writing within 30 days after receiving this notice this office will provide you with the name and address of the original creditor, if different from the current creditor. Federal law prohibits unfair collection practices. As of the date of this letter, you owe the balance shown on this letter. Because this debt may require you to pay interest on the outstanding portion of your balance, as well as other assessed charges, which may vary from day to day, the amount required to pay this debt in full may be greater than the amount stated here. We encourage you to call prior to making a				
payment intended to pay your account in full. Please use the information below to contact us for payment arra	ingements			
Please use the information below to contact us for payment arrangements. ConServe, P.O. Box 7, Fairport, NY 14450 Toll Free Telephone Number: 866-518-0400 Convenient 24 Hour Account Access Available Online				
This communication is from a debt collector and is an attempt to collect a debt. Any information obtained will be used for that purpose.				
PLEASE DETACH AND RETURN BOTTO	OM PORTION WITH YOUR PAYMENT			
() Enclosed is my checking account information.	() Enclosed is my VISA. MASTERCARD, or DISCOVER #:			
if paying by ACH, please complete this section	If paying by Credit Card, please complete this section			
authorize ConServe to existronically debit my checking action of the total amount listed below	CARD NUMBER AMOUNT CVW ti (3 or 4 Dipode or Back to) Card			
Bank Routing Number Checking Account Number	SIGNATURE EXP DATE			
Check Number Date Phone Work Phone	CARDHO, DER NAME (Please Print) Check Here if cardholder address is the same as he address shown on this letter of desipon.			
Name of Bank City, State	\$50			
Authorized name on Check Amount Signature	Account # 11262975 Balance as of 06/01/2017: \$3,994.37 CHANIE H DAFNER			

ClassAction.org

This complaint is part of ClassAction.org's searchable class action lawsuit database and can be found in this post: <u>Class Action Says Continental Service Group Didn't Disclose Interest</u>