

Notice of Data Security Incident

Crystal Coast Pain Management, a division of East Carolina Anesthesia Associates, PLLC ("ECAA"), is writing to inform you of an incident that may have exposed your personal information. We take the security of your personal information seriously and want to provide you with information and resources that you can use to protect your information going forward.

What Happened:

On or about January 11, 2026, we detected a network security incident, in which an unauthorized third-party accessed our network environment. We quickly engaged third-party forensic specialists to assist us with securing the network environment and investigating the extent of any unauthorized activity. Our investigation, which concluded on April 20, 2026, determined that an unauthorized third party acquired certain individual personal information during this incident. ECAA then undertook an in-depth review process of the impacted information to determine the impacted individuals and their address information. This process was recently completed on June 24, 2026.

We found no evidence that your information has been specifically misused; however, it is possible that the following personal information, if provided to us, could have been acquired by an unauthorized third party: first and last name, date of birth, Social Security number, and medical information.

What We Are Doing:

Data security is one of our highest priorities. Upon detecting this incident, we moved quickly to initiate a response, which included conducting an investigation, with the assistance of forensic specialists and confirming the security of our network environment. We wiped and rebuilt affected systems and have taken steps to bolster our network security. We are also reviewing and altering our policies, procedures, and network security software relating to the security of our systems and servers, as well as how we store and manage data. Further, we notified the FBI and are fully open to cooperating with their investigation.

Additionally, while we have no evidence that the information has been misused, we are notifying those individuals whose information was affected and providing access to Single Bureau Credit Monitoring/Single Bureau Credit Report/Single Bureau Credit Score services at no charge.

What You Can Do:

Please review the enclosed "Additional Resources" section included in this notice. This section describes additional steps you can take to help protect yourself, including recommendations from the Federal Trade Commission regarding identity theft protection and details on how to place a fraud alert or a security freeze on your credit file. Again, at this time, there is no evidence that your information has been misused.

For More Information:

Representatives are available for 90 days from the posting of this notice, to assist you with questions regarding this incident, between the hours of 8:00 a.m. to 8:00 p.m. Eastern time, Monday through Friday, excluding major U.S. holidays. Please call the help line at 844-507-7835.

Enclosed you will find additional materials regarding the resources available to you, and the steps you can take to further protect your personal information.

Again, we value the security of your personal data and understand the frustration, concern, and inconvenience that this incident may have caused.

Sincerely,

Crystal Coast Pain Management,
a division of East Carolina Anesthesia Associates, PLLC