



December 21, 2021

Dear Valued Costco Member,

Whirlpool Corporation has identified an issue impacting the performance of certain dishwashers sold under the KitchenAid, Maytag and Whirlpool brands. To address this issue for consumers who have an impacted dishwasher, Whirlpool is conducting a quick proactive product service -- at no cost to the consumer.

It is important to note, this is not a product safety recall. However, failing to take advantage of this proactive program could impact the long term functionality of your dishwasher, including the potential for water leaks in certain circumstances.

Costco records indicate that you, or one of your add-on members, may own one of the impacted units. The affected models and serial numbers are listed at the end of this letter. If you have one of the models listed - please contact Whirlpool to arrange a free service appointment.

Call 844-943-0408 at your convenience. Please have your model and serial number available to expedite scheduling a service appointment. Whirlpool Corporation Care Specialists are available Monday - Friday from 9:00 a.m. ET to 6:00 p.m. ET.

Due to this inconvenience, Whirlpool Corporation would like to offer you a coupon for Cascade dishwashing detergent, which will be mailed to you following the completion of the service appointment.

We appreciate your prompt attention to this matter.

Sincerely,
Whirlpool Corporation

SERIAL NUMBERS
F94601001-F95299999 or FX0100000-FX5299999 or FA0100000- FA1301402

Costco Item #	Description	Model #
1356586	KitchenAid Top Control Dishwasher	KDTM604KPS
1425830	KitchenAid Front Control Dishwasher	KDFM404KPS
1425841	KitchenAid Hidden Control Dishwasher	KDTM404KPS
6660706	KitchenAid 44 dBA Dishwasher	KDPM604KPS
1425655	Maytag Top Control Powerful Dishwasher	MDB8959SKZ
6660747	Maytag Front Control Dishwasher	MDB4949SKZ
6660750	Whirlpool Top Control Dishwasher	WDT750SAKZ
6660753	Whirlpool Large Capacity Dishwasher	WDTA50SAKZ
1425655	Maytag Top Control Powerful Dishwasher	MDB8959SKZ

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