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September 4, 2025

VIA ONLINE SUBMISSION

Attorney General Aaron Frey
Office of the Attorney General
Consumer Protection Division
Security Breach Notification
111 Sewall Street, 6th Floor
Augusta, ME 04330
Tel: 207-626-8800

Re: Notice of Data Security Incident

Dear Attorney General Frey:

Constangy, Brooks, Smith & Prophete LLP (“Constangy”) represents Cornwell Quality Tools (“Cornwell”) in connection with a data security incident described in greater detail below. The purpose of this letter is to notify you of the incident in accordance with Maine’s data breach notification statute, Me. Rev. Stat. Tit. 10 §§ 1346 – 1350-B.

1. Nature of the Security Incident

On December 20, 2024, Cornwell became aware of unusual activity within its computer network and immediately took steps to secure its systems, engaging cybersecurity experts in the process. According to its investigation, an unknown actor gained access to Cornwell’s network and potentially acquired certain files on or around December 12, 2024. Following a comprehensive review of the affected files, Cornwell determined that certain individuals’ personal information may have been involved in this incident. Cornwell then began working diligently to collect up-to-date mailing addresses in order to provide notification of the incident, which was completed on August 4, 2025.

2. Number of Affected Maine Residents & Information Involved

The incident involved personal information for 973 Maine residents. The information involved in the incident includes name and Social Security Number, medical information, and financial account number.

3. Notification to Affected Individual(s)

On September 4, 2025, a notification letter was sent to the affected Maine residents by USPS First Class Mail. The notification letter provides resources and steps individuals can take to help protect their information, including the opportunity to enroll in complimentary Single Bureau Credit

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Monitoring/Single Bureau Credit Report/Single Bureau Credit Score services through IDX. These services also include proactive fraud assistance in the event individuals become a victim of fraud. A sample notification letter is enclosed.

4. Measures Taken to Address the Incident

Upon discovering this incident, Cornwell took the steps described above and retained cybersecurity experts to learn more about what happened and what information could have been affected. Cornwell also implemented additional security measures to further harden its environment in an effort to prevent a similar event from occurring in the future. Finally, Cornwell is notifying the affected individuals and providing them with steps they can take to protect their personal information.

5. Contact Information

If you have any questions or need additional information, please do not hesitate to contact me at dmcmillan@constangy.com or 718.750.5187.

Sincerely,



David McMillan
Partner, Cybersecurity & Data Privacy Team

Enc.: Sample Notification Letter