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**UNITED STATES DISTRICT COURT
FOR THE SOUTHERN DISTRICT OF CALIFORNIA**

MONTIQUENO CORBETT,
DAMARIS LUCIANO, and ROB
DOBBS individually and on behalf of
all others similarly situated,

Plaintiffs,

v.

PHARMACARE U.S., INC., a
Delaware Corporation,

Defendant.

Civil Action

No.: '21CV0137 GPC AGS

CLASS ACTION COMPLAINT

JURY TRIAL DEMANDED

CLASS ACTION COMPLAINT

Plaintiffs Montiqueno Corbett, Damaris Luciano, and Rob Dobbs (collectively “Plaintiffs”), through their undersigned attorneys, bring this Class Action Complaint against Defendant PharmaCare U.S., Inc. (“Defendant”), individually and on behalf of all others similarly situated, and complain and allege upon personal knowledge as to themselves and their own acts and experiences and,

CLASS ACTION COMPLAINT

1 as to all other matters, upon information and belief, including investigation
2 conducted by their attorneys:

3 **NATURE OF THE ACTION**
4

5 1. This is a civil class action brought individually by Plaintiffs on behalf
6 of consumers who purchased Defendant PharmaCare’s Sambucol Black Elderberry
7 Original Syrup, Sambucol Black Elderberry Advanced Immune Syrup, Sambucol
8 Black Elderberry Sugar Free Syrup, Sambucol Black Elderberry Syrup for Kids,
9 Sambucol Black Elderberry Gummies, Sambucol Black Elderberry Gummies for
10 Kids, Sambucol Black Elderberry Advanced Immune Capsules, Sambucol Black
11 Elderberry Effervescent Tablets, Sambucol Black Elderberry Chewable Tablets,
12 Sambucol Black Elderberry Pastilles (Throat Lozenges), Sambucol Black
13 Elderberry Daily Immune Drink Powder, and Sambucol Black Elderberry Infant
14 Drops (collectively the “Elderberry Products” or the “Products”).
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18 2. Elderberry, which is derived from a flowering plant called *Sambucus*,
19 has become a popular dietary supplement in recent years.
20

21 3. The increased popularity of “natural remedies” drives sales of
22 elderberry products. According to a report published by the American Botanical
23 Council in 2019, sales of elderberry supplements more than doubled in the United
24 States between 2017 and 2018 to a total of nearly \$51 million. Between January and
25 March of 2018, elderberry supplement sales were more than \$100 million dollars in
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1 the US alone. Elderberry sales in the first half of 2020 grew by triple digits compared
2 to sales during the same period in 2019, showing the greatest growth in the
3 mainstream dietary supplement market, where it is currently the third top-selling
4 herbal ingredient. The mainstream dietary supplement market includes grocery
5 stores, drug stores, and mass merchandisers such as club, dollar, and military stores.¹
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8 4. According to IRI, a market research firm that tracks retail sales of
9 supplements, in March 2020, sales of elderberry supplements increased by 415%
10 over the prior year as consumers sought products that might offer protection from
11 the novel coronavirus.² The “immune support” dietary supplement market,
12 including supplements containing elderberry, is thus an extraordinarily fast-growing
13 segment of the dietary supplement market, in part due to the Coronavirus Pandemic.
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16 5. With hundreds of elderberry supplement options available for
17 consumers to purchase, in order to stand out from the competition, Defendant
18 promotes its Elderberry Products as “the most trusted brand sold worldwide” and
19 prominently displays a badge on its website proclaiming that its Products are the
20 “No. 1 Best Selling Black Elderberry in the US.”³
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23 ¹ <https://www.globenewswire.com/news-release/2020/08/31/2086400/0/en/US-Herbal-Supplement-Sales-Increase-by-8-6-in-2019-Record-Breaking-Sales-Predicted-for-2020.html>.

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25 ² <https://www.nytimes.com/2020/03/23/well/live/coronavirus-supplements-herbs-vitamins-colds-flu.html>.

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27 ³ <https://sambucolusa.com/>.

1 6. On the labels of its Elderberry Products, as well as on its website and
2 in other marketing directed at consumers, Defendant states: “*Developed by a world*
3 *renowned virologist*, Sambucol is the unique black elderberry extract that has been
4 used in scientific studies. By using a proprietary method of extraction, *only*
5 *Sambucol can guarantee* consistent, immune supporting properties in every
6 serving.” (Emphasis added.). Additionally, Defendant promises consumers on its
7 packaging: “Sambucol® Black Elderberry extract conveniently arms you with some
8 of the best protection nature has to offer.” Defendant also represents that the
9 Elderberry Products help to protect consumers from catching a virus or other illness,
10 or to fight off a virus or other illness: “Stress can wreak havoc on our immune
11 system. This leaves us open to the possibility of more frequently catching a virus or
12 other illness. Sambucol Black Elderberry helps to support a healthy immune system
13 so even on my most hectic days; I am giving my body the immune support it needs.”⁴

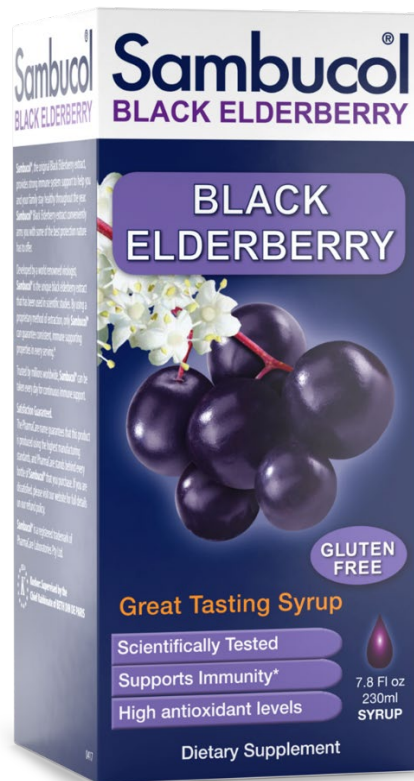
14 7. Defendant warrants that all of the Products contain its proprietary
15 elderberry extract and are legal for consumers to purchase for their personal use and
16 not for resale.

17 8. However, under the Dietary Supplement Health and Education Act (the
18 “DSHEA”), Defendant’s Products are illegal to sell.

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⁴ https://sambucolusa.com/blogs/news/womens-health-month?_pos=1&_sid=ed9b47f7b&_ss=r (last accessed December 17, 2020).

1 9. Moreover, Defendant’s uniform representations on its packaging and in
2 its marketing that its Elderberry Products (a) were developed by “a world renowned
3 virologist,” (b) “help you and your family stay healthy throughout the year,” (c)
4 “arm[] you with some of the best protection nature has to offer,” and (d) are the only
5 elderberry supplements that “can guarantee consistent, immune supporting
6 properties in every serving,” unlawfully convey to consumers that its Elderberry
7 Products will protect consumers and their children from diseases such as viruses.⁵
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26 ⁵ <https://sambucolusa.com/collections/shop-all/products/black-elderberry-large-original-syrup-7-8-ounces> (last accessed December 17, 2020).
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Sambucol[®]
BLACK ELDERBERRY

Sambucol[®], the original Black Elderberry extract, provides strong immune system support to help you and your family stay healthy throughout the year. **Sambucol**[®] Black Elderberry extract conveniently arms you with some of the best protection nature has to offer.

Developed by a world renowned virologist, **Sambucol**[®] is the unique black elderberry extract that has been used in scientific studies. By using a proprietary method of extraction, only **Sambucol**[®] can guarantee consistent, immune supporting properties in every serving.*

Trusted by millions worldwide, **Sambucol**[®] can be taken every day for continuous immune support.

Satisfaction Guaranteed.
The PharmaCare name guarantees that this product is produced using the highest manufacturing standards, and PharmaCare stands behind every bottle of **Sambucol**[®] that you purchase. If you are dissatisfied, please visit our website for full details on our refund policy.

Sambucol[®] is a registered trademark of PharmaCare Laboratories Pty Ltd.

 **Kosher: Supervised by the Chief Rabbinate of BETH DIN DE PARIS**

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10. To further achieve a competitive advantage in this highly lucrative market, Defendant asserts on its packaging, on its labels, and in its marketing materials that the Elderberry Products are “Scientifically tested,” that its proprietary extract has been used in published studies, and that its extract is “the most extensively researched Black Elderberry product in the world.” These deceptive and

1 misleading statements are intended to and do falsely suggest to reasonable
2 consumers that scientific research has conclusively established the effectiveness of
3 Defendant's Elderberry Products.
4

5 11. With knowledge of growing consumer demand for supplements
6 containing elderberry, Defendant has intentionally marketed and sold its illegal
7 Elderberry Products using false and misleading labeling and advertising.
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9 12. Defendant's prominent and systematic mislabeling of the Products and
10 its false and deceptive advertising form a pattern of unlawful and unfair business
11 practices that harms the public and, if unstopped, could lead to substantial societal
12 harm.
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14 13. Plaintiffs bring this suit to halt Defendant's unlawful sales and
15 marketing of its Elderberry Products and for damages they sustained as a result of
16 the illegal sales and false and misleading marketing. Declaratory and injunctive
17 relief is of particular importance given the likely consequences of Defendant's
18 actions.
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21 **PARTIES**

22 14. Plaintiff Montiqueno Corbett is a resident and citizen of San Diego,
23 California in San Diego County, California.
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25 15. Plaintiff Damaris Luciano is a resident and citizen of Holyoke,
26 Massachusetts in Hampden County, Massachusetts.
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1 16. Plaintiff Rob Dobbs is a resident and citizen of Florissant, Missouri in
2 St. Louis County, Missouri.

3 17. Defendant PharmaCare U.S., Inc. is a Delaware corporation with its
4 principal place of business at 5030 Camino de la Siesta, Suite 200, San Diego,
5 California 92108.
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7 **JURISDICTION AND VENUE**

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9 18. This Court has original jurisdiction over this controversy pursuant to 28
10 U.S.C. § 1332(d). The amount in controversy in this class action exceeds
11 \$5,000,000, exclusive of interest and costs, there are tens of thousands of Class
12 members, and there are numerous Class members who are citizens of states other
13 than Defendant's states of citizenship.
14

15 19. This Court has personal jurisdiction over Defendant in this matter
16 because Defendant is a resident of California, and acts and omissions giving rise to
17 this action occurred in the state of California.
18

19 20. Venue is proper in this District pursuant to 28 U.S.C. § 1391(b)(2) and
20 (c) because a substantial part of the events or omissions giving rise to Plaintiffs'
21 claims occurred in this District and because Defendant transacts business and/or has
22 agents within this District and has intentionally availed itself of the laws and markets
23 within this district.
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26 **FACTUAL ALLEGATIONS**

1 21. At all relevant times, Defendant has marketed its Products in a
2 consistent and uniform manner. Defendant sells the Products in all 50 states on its
3 website and through various distributors and retailers across the United States.

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5 **DEFENDANT’S ILLEGAL DIETARY SUPPLEMENTS**

6 22. Defendant’s Products contain a proprietary extract of black elderberry
7 that it identifies on its label as “Elderberry Extract (berry)” (“Defendant’s extract”).
8

9 23. Defendant’s extract does not meet the definition of a dietary ingredient
10 under section 201(ff) of the federal Food, Drug, and Cosmetic Act (“FDCA”), 21
11 U.S.C. § 321(ff).
12

13 24. All of Defendant’s Products contain the illegal dietary ingredient
14 “Elderberry Extract (Berry)” and are, therefore, mislabeled as dietary supplements.
15 Every Product explicitly identifies itself as a “Dietary Supplement” on the front of
16 the packaging and also contains a “Supplement Facts” section on the back of the
17 packaging that is reserved for use solely with dietary supplements.
18

19 25. As the manufacturer and distributor of the Products, Defendant has an
20 affirmative duty to comply with the FDCA, 21 U.S.C. § 301, et seq., as well as any
21 parallel state statute.
22

23 26. Dietary supplements are defined by the FDCA as a “product (other than
24 tobacco) intended to supplement the diet” that contains one or more of the following:
25 (1) vitamins; (2) minerals; (3) herbs or other botanicals; (4) an amino acid; (5) a
26
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1 supplement meant to increase total dietary intake; (6) a concentrate, metabolite,
2 constituent, extract, or combination of any of the listed ingredients. 21 U.S.C. §
3 321(ff)(1).
4

5 27. In 1994, the Dietary Supplement Health and Education Act (the
6 “DSHEA”) was passed into law, establishing a new framework to govern the
7 composition, safety, labeling, manufacturing, and marketing of dietary supplements.
8

9 28. Under the DSHEA, dietary ingredients that were marketed in the United
10 States before 1994 may be used in dietary supplements without first notifying the
11 FDA.
12

13 29. Defendant’s extract was not marketed as a dietary ingredient in the
14 United States before 1994 and thus does not qualify for this exemption.
15

16 30. Notice of “new” dietary ingredients (i.e., those not used in the United
17 States before 1994) must be submitted to the FDA prior to sale unless the ingredient
18 has been “present in the food supply as an article used for food without being
19 chemically altered.” 21 U.S.C. § 350b(a)(1). As the FDA has explained further, “if
20 the dietary ingredient has not been present in the food supply as an article used for
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1 food in the same chemical form that you plan to use in your dietary supplement,”
2 then notice prior to sale must be given to the FDA.⁶ (Emphasis added)

3 31. For dietary ingredients not used in the United States prior to 1994, the
4 manufacturer or distributor must, at least 75 days before the introduction of the new
5 dietary ingredient (“NDI”) into the market, provide the FDA with information that
6 demonstrates that the “history of use or other evidence of safety establish that the
7 NDI when used under the conditions recommended or suggested in the labeling of
8 the NDI will reasonably be expected to be safe.” 21 U.S.C. § 350b(a)(2).
9

10
11 32. After receiving information regarding an NDI, the FDA may then
12 determine that the manufacturer or distributor has not provided an adequate basis to
13 conclude that the NDI is reasonably expected to be safe, which would prevent the
14 marketing of the NDI.
15

16
17 33. Although required to do so, Defendant did not provide the FDA with
18 the required NDI notification for its extract.
19

20 34. Dietary supplements that contain undisclosed NDIs are considered
21 adulterated for purposes of the FDCA: “[I]f a notification is required for a product
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25 ⁶ *New Dietary Ingredients in Dietary Supplements – Background for Industry*,
26 https://www.fda.gov/food/new-dietary-ingredients-ndi-notification-process/new-dietary-ingredients-dietary-supplements-background-industry#what_is.
27

1 containing a new dietary ingredient and the product is marketed without the required
2 notification, the product is adulterated as a matter of law.”⁷

3 35. Defendant was fully aware that its extract was an NDI and that its
4 extract had not been used for food in the same chemical form as used in its Products,
5 but nevertheless included it in its Products without notification to the FDA.
6

7 36. Defendant’s conduct is also deceptive, unfair, and unlawful in that it
8 violates the prohibition against the sale of adulterated and misbranded products
9 under California’s Sherman Laws, which adopt the federal labeling regulations as
10 the food and dietary supplement labeling requirements of the state. Cal. Health &
11 Safety Code § 110095 (“All special dietary use regulations and any amendments to
12 regulations adopted pursuant to the federal act, in effect on November 23, 1970, or
13 adopted on or after that date, are the special dietary use regulations of this state.”);
14 *Id.* § 110100 (“All food labeling regulations and any amendments to those
15 regulations adopted pursuant to the federal act, in effect on January 1, 1993, or
16 adopted on or after that date shall be the food labeling regulations of this state.”).
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21 37. The introduction of adulterated and misbranded food into interstate
22 commerce is prohibited under the FDCA and the parallel state statutes cited in this
23 Class Action Complaint.
24

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26 ⁷ *Id.*
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IMPLIED DISEASE CLAIMS

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2 38. A dietary supplement manufacturer such as Defendant may not
3 explicitly or implicitly claim that a dietary ingredient can, among other things,
4 mitigate or prevent a disease or class of diseases. 21 U.S.C. 343(r)(6).
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6 39. When Defendant’s claims are viewed in their totality, they are either
7 explicitly or implicitly claiming to mitigate or prevent disease.
8

9 40. As part of its uniform marketing and advertising campaign, Defendant
10 seeks to convince consumers that the Elderberry Products can mitigate or prevent a
11 disease or a class of diseases by uniformly representing on the Elderberry Product
12 packaging that the Products are “Scientifically tested,” “Virologist Developed” and
13 “Developed by a world renowned Virologist.” Defendant also emphasizes that a
14 virologist developed its Products on its website and in other marketing materials.
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17 41. As is obvious from the name, a virologist is an expert in the branch of
18 science that deals with viruses and the diseases that they cause.⁸
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20 42. Given Defendants’ clear and intentional decision to represent to
21 consumers that the Products were developed by a “Virologist,” Plaintiffs and Class
22 Members would reasonably believe that Products developed by a “Virologist” would
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25 _____
26 ⁸ See <https://www.merriam-webster.com/dictionary/virology#medicalDictionary>
27 (last accessed November 4, 2020).
28

1 have the ability to mitigate, treat, cure, or prevent a disease or diseases, specifically
2 viruses.

3 43. In addition, Defendant asserts on its Products' packaging that its extract
4 "provides strong immune system support to help you and your family stay healthy
5 throughout the year" and that the extract "arms you with some of the best protection
6 nature has to offer."
7

8 44. Each of the Products promises that it "Supports Immunity" or provides
9 "Immunity Support." Some Products even reference immunity in their name
10 including "Sambucol Black Elderberry Advanced Immune Syrup" and "Sambucol
11 Black Elderberry Daily Immune Drink Powder." These statements do not just allege
12 support for the immune system, but rather suggest to reasonable consumers that the
13 Products can provide "immunity" to disease, which given Defendant's other
14 marketing would suggest immunity to colds and the flu.
15

16 45. On its Sambucol website, Defendant asserts that "[a] proprietary
17 formulation and extraction process was developed which preserves and maximizes
18 *the naturally occurring immunity benefits* of the black elderberry (*sambucus nigra*)."
19 (Emphasis added)
20

21 46. The Sambucol website also proclaims "BEHOLD THE SUPER
22 IMMUNITY BERRY" and promises that "elderberries can help empower your
23 immune system by fighting free radicals that damage it."
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1 47. Immunity is defined as “a condition of being able to resist a particular
2 disease....”⁹

3 48. Plaintiffs, Class Members, and reasonable consumers would
4 understand from Defendant’s labels and marketing that the Products, through their
5 claimed impact on the immune system, independently and in conjunction with the
6 other marketing and labeling claims, protect them and their families from disease by
7 either limiting or preventing diseases.
8
9

10 49. Defendant’s emphasis that its extract was developed by a world
11 renowned virologist, when combined with Defendant’s claims regarding its
12 Products’ impact on immune systems, would lead Plaintiffs, Class Members, and
13 reasonable consumers to believe that the Products help prevent, mitigate or cure
14 viruses such as colds and the flu.
15
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17 50. Defendant’s marketing, including its own website, implicitly point to
18 the Products providing protection from colds and the flu by urging consumers to
19 “use it during the winter season” and assuring them the Products would help them
20 “stay healthy through the toughest season.” Defendant urges: “Falling temperatures
21 and falling leaves, don’t fall down on your immune support.” The “winter season”
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26 ⁹ See <https://www.merriam-webster.com/dictionary/immunity> (last accessed
27 November 11, 2020).
28

1 and “the toughest season” would be understood by reasonable consumers to be the
2 “cold and flu season.”

3 51. On its website, Defendant also references an article from an alternative
4 health expert who recommends the Elderberry Products for use during cold season.¹⁰

5 52. On Defendant’s website under the FAQ section asking “What are the
6 traditional uses of black elderberry,” Defendant states that elderberry is “used in
7 traditional remedies for colds, coughs, and upper respiratory infections.”¹¹
8

9 53. Next, the name of Defendant, “PharmaCare,” which is listed on the
10 back of the Products’ labels and packaging, also suggests that the Products are drugs
11 to prevent or treat diseases because the name implies that the company is somehow
12 a pharmaceutical company rather than a nutraceutical company.

13 54. Further, on the front page of Defendant’s website it has an award that
14 states “#1 Pharmacist Recommended Brand,” also implying that the Products are
15 drugs or meant to treat diseases.¹²
16

17 55. These claims are implied disease claims under 21 C.F.R. 101.93(g)(2),
18 and therefore the Products are misbranded under 21 U.S.C. 343(r)(6).
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24 ¹⁰ https://sambucolusa.com/blogs/news-1/is-your-medicine-cabinet-ready-for-winter?_pos=2&_sid=db728cfdc&_ss=r (last accessed December 17, 2020).

25 ¹¹ <https://sambucolusa.com/pages/faqs> (last accessed January 11, 2021).

26 ¹² https://sambucolusa.com/pages/sambucol-pharmacist-recommended-brand?_pos=1&_sid=4387abf49&_ss=r (last accessed December 17, 2020).
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INADEQUATE DIRECTIONS FOR USE

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2 56. Defendant’s Products are also misbranded within the meaning of
3 section 502(f)(1) of the FDCA, 21 U.S.C. 352(f)(1), in that their labeling fails to
4 include adequate directions for use.
5

6 57. “Adequate directions for use” means directions that enable a layperson
7 to use a drug safely and for the purposes for which it is intended. *See* 21 CFR 201.5.
8 The Products are offered for conditions that are not amenable to self-diagnosis and
9 treatment by individuals who are not medical practitioners; therefore, adequate
10 directions for use cannot be written so that a layperson can use these drugs safely for
11 their intended purposes.
12
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14 58. FDA-approved prescription drugs that bear their FDA-approved
15 labeling are exempt from the requirements that they bear adequate directions for use
16 by a layperson. However, Defendant’s Products are not exempt from the requirement
17 that their labeling bear adequate directions for use, 21 CFR 201.100(c)(2) and
18 201.115, because no FDA-approved applications are in effect for Defendant’s
19 Products.
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21

22 59. The introduction or delivery for introduction into interstate commerce
23 of these misbranded drugs violates section 301(a) of the FD&C Act, 21 U.S.C.
24 331(a).
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ANTIOXIDANT MISBRANDING CLAIMS

60. Defendant claims that its Products have “high antioxidant levels.”

61. As shown for Black Elderberry Original Syrup, the “high antioxidant levels” claim appears on both the packaging and the label:



62. Characterizing the level of a nutrient in food labeling without complying with the specific requirements pertaining to nutrient content claims for that nutrient constitutes misbranding under 21 U.S.C. § 343(r)(1)(A).

63. Nutrient content claims using the term “antioxidant” must comply with the requirements listed in 21 CFR 101.54(g). Defendant’s claim that its Products

1 have “High antioxidant levels” is a nutrient content claim that must comply with 21
2 CFR 101.54(g).

3 64. 21 CFR 101.54(g)(1) requires as a precondition for “[a] nutrient content
4 claim that characterizes the level of antioxidant nutrients present in a food” that “[a]n
5 RDI has been established for each of the nutrients[.]”

6 65. As acknowledged on the Products’ label, there is no established
7 Reference Daily Intakes (“RDI”) for Defendant’s Elderberry Extract (berry):
8
9

Supplement Facts		
Serving Size 2 teaspoons (10ml)		
Serving Per Container 12		
Amount per Serving % Daily Value		
Calories	30	
Total Carbohydrate	8g	3%†
Sugars	8g	**
Elderberry Extract (berry)	3.8g	**
† Percent Daily Values are based on a 2,000 calorie diet.		
** Daily Value not established.		
OTHER INGREDIENTS: GLUCOSE SYRUP, PURIFIED WATER, CITRIC ACID, POTASSIUM SORBATE (TO RETARD SPOILAGE)		

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20 66. In addition, no established RDI exists for the anthocyanins that
21 Defendant claims on its website are responsible for the alleged antioxidant benefits
22 of Defendant’s Extract.

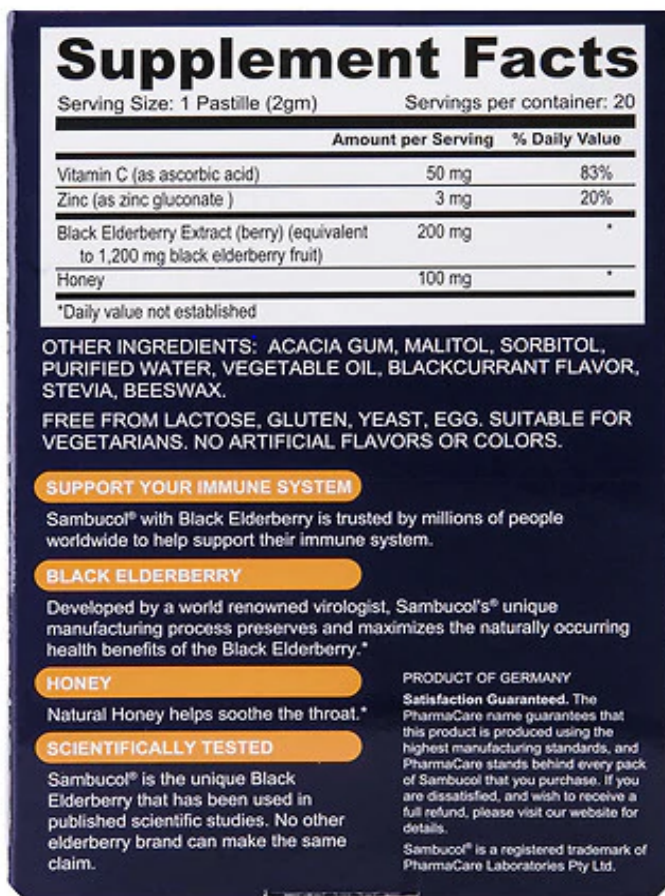
23
24 67. Because the nutrient and dietary ingredient have no RDI, Defendant has
25 misbranded its Products when claiming that they have “High antioxidant levels.”
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27

1 68. Additionally, 21 CFR 101.54(g)(4) requires that “[t]he names of the
2 nutrients that are the subject of the [antioxidant] claim are included as part of the
3 claim (e.g., ‘high in antioxidant vitamins C and E’).” Because Defendant fails to list
4 any specific nutrients that are the basis of its claim of “High antioxidant levels,” it
5 violates 21 CFR 101.54(g)(4), and its Products are misbranded for that reason as
6 well.
7

8
9 **DEFENDANT’S “SCIENTIFICALLY TESTED” CLAIM IS MISLEADING**

10 69. To further boost its sales and separate itself from the competition, the
11 labels on Defendant’s Products misleadingly state that the Products are
12 “Scientifically Tested.”
13

14 70. Defendant also claims on its packaging that Sambucol includes “the
15 unique black elderberry extract that has been used in scientific studies. No other
16 elderberry brand can make the same claim.” An image of this representation, which
17 appears on the packaging for Sambucol Black Elderberry Pastilles, is reproduced
18 below:
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71. In fact, there are no published studies that test the Products. The Products have not been scientifically tested. Defendant’s claims to the contrary that the Products have been “scientifically tested” are, therefore, deceptive and misleading.

72. In addition, the formulation of the Sambucol elderberry extract used in the Products currently being sold is not the same elderberry extract formulation used in published studies. Because the Products being sold are made with formulations that do not match the tested or studied formulations, Defendant’s claims that its

1 Sambucol Elderberry Extract “has been used in published scientific studies” is
2 deceptive and misleading.

3 73. Further, reasonable consumers will interpret Defendant’s
4 representations on the Product labels that its Products are “Scientifically Tested”
5 and, unlike any other elderberry brand, have been used in scientific studies as
6 meaning that scientists have determined that Defendant’s Products are effective in
7 keeping consumers and their families safe from diseases when this is not the case.
8 These representations are deceptive and misleading for this reason as well.

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11 74. Defendant has included its reference to “Scientific testing” and the use
12 of Defendant’s extract in scientific studies specifically in order to lead consumers
13 into believing scientists have concluded that its Products are effective.

14
15 75. Contrary to these representations, clinical studies of formulations of
16 Defendant’s proprietary extract and of elderberry generally have not conclusively
17 established that elderberry and Defendant’s Products are in fact effective, which
18 confirms that Defendants’ “Scientifically Tested” representation is deceptive and
19 misleading to reasonable consumers.
20

21
22 76. Defendant intended for Plaintiffs and the Class members to be deceived
23 or misled.

24
25 77. Defendant’s deceptive and misleading practices proximately caused
26 harm to the Plaintiffs and the Class members.

1 78. Plaintiffs and the Class members would not have purchased the
2 Products, or would have not paid as much for the Products, had they known the truth
3 about the mislabeled and falsely advertised Products.
4

5 **FACTUAL ALLEGATIONS SPECIFIC TO PLAINTIFFS**

6 79. Plaintiff Montiqueno Corbett purchased Sambucol Black Elderberry
7 Capsules, Sambucol Black Elderberry Syrup Original, and Sambucol Black
8 Elderberry Gummies over the period from April 2018 through April 2020 on
9 Amazon and at CVS Pharmacy. Prior to purchasing the Sambucol products, Plaintiff
10 Corbett was exposed to, saw, and relied upon Defendant's materially misleading
11 representations on the Products' packaging and labelling, the Sambucol website, and
12 Amazon's website, including, among other statements, Defendant's claims that its
13 elderberry ingredient was developed by a virologist, has been clinically and
14 scientifically tested, and has been used in clinical studies.
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18 80. When Plaintiff Corbett purchased Defendant's Elderberry Products, he
19 believed that they were legally sold supplements.
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21 81. Plaintiff Corbett experienced no improvement in his health as a result
22 of using Defendant's Products.
23

24 82. Plaintiff Corbett's decision to buy the Elderberry Products was directly
25 impacted and caused by the materially misleading representations that Defendant
26 made, among others, regarding the Elderberry Products being clinically and
27

1 scientifically tested and the Elderberry Products' ability to support his immune
2 system and reduce cold and flu symptoms.

3 83. Had Plaintiff Corbett known that the Elderberry Products were not
4 legally sold supplements and had he known the truth about Defendant's materially
5 misleading representations and omissions, he would not have purchased the
6 Elderberry Products.
7

8
9 84. By purchasing Defendant's illegally sold and falsely advertised
10 Products, Plaintiff Corbett suffered injury in fact and lost money.

11 85. Plaintiff Corbett would like to continue purchasing Defendant's
12 Products if they were legally sold supplements and if Defendant's false and
13 misleading statements were true. Plaintiff Corbett is, however, unable to rely on
14 Defendant's representations in deciding whether to purchase Defendant's products
15 in the future.
16
17

18 86. Plaintiff Damaris Luciano purchased Sambucol Black Elderberry
19 Gummies at Walgreens, starting more than a year ago. Prior to purchasing the
20 Sambucol products, Plaintiff Luciano was exposed to, saw, and relied upon
21 Defendant's materially misleading representations on the Products' packaging and
22 labelling and in television commercials, including, among other statements, that the
23 Products were clinically and scientifically tested.
24
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1 87. When Plaintiff Luciano purchased the Elderberry Products, she
2 believed that they were legally sold supplements.

3 88. Plaintiff Luciano experienced no improvement in her health as a result
4 of using Defendant's Products.
5

6 89. Plaintiff Luciano's decision to buy the Elderberry Products was directly
7 impacted and caused by the materially misleading representations that Defendant
8 made, among others, regarding the Elderberry Products being clinically and
9 scientifically tested and the Elderberry Products' ability to support her immune
10 system and reduce cold symptoms.
11

12 90. Had Plaintiff Luciano known that the Elderberry Products were not
13 legally sold supplements and had she known the truth about Defendant's materially
14 misleading representations and omissions, she would not have purchased the
15 Elderberry Products.
16
17

18 91. By purchasing Defendant's illegally sold and falsely advertised
19 Products, Plaintiff Luciano suffered injury in fact and lost money.
20

21 92. Plaintiff Luciano would like to continue purchasing Defendant's
22 Products if they were legally sold supplements and if Defendant's false and
23 misleading statements were true. Plaintiff Luciano is, however, unable to rely on
24 Defendant's representations in deciding whether to purchase Defendant's products
25 in the future.
26

1 93. Plaintiff Rob Dobbs purchased Sambucol Black Elderberry Gummies
2 over the period from August 2019 through April 2020 through Amazon. Prior to
3 purchasing the Sambucol products, Plaintiff Dobbs was exposed to, saw, and relied
4 upon Defendant’s materially misleading representations on the Products’ packaging
5 and labelling, television commercials, and websites, including, among other
6 statements, Defendant’s claims that its Elderberry ingredient has been clinically and
7 scientifically tested and has been used in clinical studies.
8
9

10 94. When Plaintiff Dobbs purchased the Elderberry Products, he believed
11 that they were legally sold supplements.
12

13 95. Plaintiff Dobbs experienced no improvement in his health as a result of
14 using Defendant’s Products.
15

16 96. Plaintiff Dobbs’ decision to buy the Elderberry Products was directly
17 impacted and caused by the materially misleading representations that Defendant
18 made, among others, regarding the Elderberry Products being clinically and
19 scientifically tested and the Elderberry Products’ ability to support his immune
20 system.
21

22 97. Had Plaintiff Dobbs known that the Elderberry Products were not
23 legally sold supplements and had he known the truth about Defendant’s materially
24 misleading representations and omissions, he would not have purchased the
25 Elderberry Products.
26
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1 98. By purchasing Defendant’s illegally sold and falsely advertised
2 Products, Plaintiff Dobbs suffered injury in fact and lost money.

3 99. Plaintiff Dobbs would like to continue purchasing Defendant’s
4 Products if they were legally sold supplements and if Defendant’s false and
5 misleading statements were true. Plaintiff Dobbs is, however, unable to rely on
6 Defendant’s representations in deciding whether to purchase Defendant’s products
7 in the future.
8
9

10 **CLASS ACTION ALLEGATIONS**

11 100. Plaintiffs bring this action individually and as representatives of all
12 those similarly situated, pursuant to Federal Rule of Civil Procedure 23, on behalf
13 of the below-defined Classes:
14

15 **National Class: All persons in the United States who purchased the**
16 **Products (the “National Class”) for personal use and not for resale.**
17

18 **California State Subclass: All persons in the State of California who**
19 **purchased the Products (the “California Subclass”) for personal use and not**
20 **for resale.**
21

22 **Massachusetts State Subclass: All persons in the State of Massachusetts**
23 **who purchased the Products (the “Massachusetts Subclass”) for personal use**
24 **and not for resale.**
25
26
27
28

1 **Missouri State Subclass: All persons in the State of Missouri who**
2 **purchased the Products (the “Missouri Subclass”) for personal use and not for**
3 **resale.**

4
5 101. Specifically excluded from these definitions are: (1) Defendant, any
6 entity in which Defendant has a controlling interest, and its legal representatives,
7 officers, directors, employees, assigns and successors; (2) the Judge to whom this
8 case is assigned and any member of the Judge’s staff or immediate family; and (3)
9 Class Counsel. Plaintiffs reserve the right to amend the Class definition and Subclass
10 definitions as necessary.
11

12
13 102. Certification of Plaintiffs’ claims for class-wide treatment are
14 appropriate because Plaintiffs can prove the elements of the claims on a class-wide
15 basis using the same evidence that individual Class members would use to prove
16 those elements in individual actions alleging the same claims.
17

18 103. Numerosity: The Members of the Class are so numerous that joinder of
19 all members is impracticable. While the exact number of Class Members is presently
20 unknown, it likely consists of thousands of consumers. The number of Class
21 Members can be determined by sales information and other records. Moreover,
22 joinder of all potential Class Members is not practicable given their numbers and
23 geographic diversity. The Class is readily identifiable from information and records
24 in the possession of Defendant and its authorized retailers.
25
26

1 e. Whether Defendant has misbranded and mislabeled its Products by
2 claiming they have “High antioxidant levels”;

3 f. Whether Defendant knowingly made misleading statements in
4 connection with consumer transactions that reasonable consumers were likely to rely
5 upon to their detriment;

6 g. Whether Defendant knew or should have known that the
7 representations and advertisements regarding the Products were false and
8 misleading;
9

10 h. Whether Defendant has breached express and implied warranties in the
11 sale and marketing of the Products;
12

13 i. Whether Defendant’s conduct violates public policy;

14 j. Whether Defendant’s acts and omissions violate California law;

15 k. Whether Defendant’s acts and omissions violate Massachusetts law;

16 l. Whether Defendant’s acts and omissions violate Missouri law;

17 m. Whether Defendant has been unjustly enriched by the sale of the
18 Products to the Plaintiffs and the Class Members;
19

20 n. Whether Plaintiffs and the Class Members did not receive the benefit
21 of their bargain when purchasing the Products;
22

23 o. Whether the Plaintiffs and the Class Members suffered monetary
24 damages, and, if so, what is the measure of those damages;
25

1 p. Whether Plaintiffs and the Class Members are entitled to an injunction,
2 damages, restitution, equitable relief, and other relief deemed appropriate, and, if so,
3 the amount and nature of such relief.

4
5 106. Adequate Representation: Plaintiffs will fairly and adequately protect
6 the interests of Class Members. They have no interests antagonistic to those of Class
7 Members. Plaintiffs retained attorneys experienced in the prosecution of class
8 actions, including consumer and product defect class actions, and Plaintiffs intend
9 to prosecute this action vigorously.
10

11 107. Injunctive/Declaratory Relief: The elements of Rule 23(b)(2) are met.
12 Defendant will continue to commit the unlawful practices alleged herein, and Class
13 Members will remain at an unreasonable and serious safety risk as a result of the
14 Defect. Defendant has acted and refused to act on grounds that apply generally to
15 the Class, such that final injunctive relief and corresponding declaratory relief is
16 appropriate respecting the Class as a whole.
17
18

19 108. Predominance and Superiority: Plaintiffs and Class Members have all
20 suffered and will continue to suffer harm and damages as a result of Defendant's
21 unlawful and wrongful conduct. A class action is superior to other available methods
22 for the fair and efficient adjudication of the controversy. Absent a class action, Class
23 Members would likely find the cost of litigating their claims prohibitively high and
24 would therefore have no effective remedy at law. Because of the relatively small size
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26
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1 of Class Members’ individual claims, it is likely that few Class Members could
2 afford to seek legal redress for Defendant's misconduct. Absent a class action, Class
3 Members will continue to incur damages, and Defendant's misconduct will continue
4 without remedy. Class treatment of common questions of law and fact would also
5 be a superior method to multiple individual actions or piecemeal litigation in that
6 class treatment will conserve the resources of the courts and the litigants and will
7 promote consistency and efficiency of adjudication.
8
9

10 109. Plaintiffs know of no difficulty to be encountered in the maintenance
11 of this action that would preclude its maintenance as a class action.
12

13 110. Defendant has acted or refused to act on grounds generally applicable
14 to the Class, thereby making appropriate final injunctive relief or corresponding
15 declaratory relief with respect to the Class appropriate.
16

17 **CAUSES OF ACTION**

18 **COUNT I**

19 **California’s Unfair Competition Law**
20 **Cal. Bus. & Prof. Code § 17200 et seq. (“UCL”)**
21 **(On Behalf of the National Class and California Subclass)**

22 111. Plaintiffs reallege and incorporate by reference the allegations
23 contained in the preceding paragraphs as though set forth fully herein.

24 112. Plaintiff Corbett brings this claim individually and on behalf of all
25 members of the National Class and California Subclass against Defendant.
26

1 113. The UCL prohibits any “unlawful, unfair or fraudulent business act or
2 practice.” Cal. Bus. & Prof. Code § 17200.

3 114. The acts, omissions, misrepresentations, practices, and non-disclosures
4 of Defendant as alleged herein constitute business acts and practices.
5

6 115. Unlawful: The acts alleged herein are “unlawful” under the UCL in
7 that they violate at least the following laws:
8

- 9 a. The False Advertising Law, Cal. Bus. & Prof. Code §§ 17500 et seq.;
- 10 b. The Consumers Legal Remedies Act, Cal. Civ. Code §§ 1750 et seq.;
- 11 c. The Federal Food, Drug, and Cosmetic Act, 21 U.S.C. §§ 301 et seq.;
- 12 and
- 13 d. The California Sherman Food, Drug, and Cosmetic Law, Cal. Health &
14 Safety Code §§ 110100 et seq.

15 116. Unfair: Defendant’s conduct with respect to the labeling, advertising,
16 and sale of the Products was “unfair” because Defendant’s conduct was immoral,
17 unethical, unscrupulous, or substantially injurious to consumers and the utility of
18 their conduct, if any, does not outweigh the gravity of the harm to their victims.
19

20 117. Defendant’s conduct with respect to the labeling, advertising, and sale
21 of the Products was and is also unfair because it violates public policy as declared
22 by specific constitutional, statutory or regulatory provisions, including but not
23 limited to the applicable sections of: the Consumers Legal Remedies Act, the False
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1 Advertising Law, the FDCA, and the California Sherman Food, Drug, and Cosmetic
2 Law.

3 118. Defendant's conduct with respect to the labeling, advertising, and sale
4 of the Products was and is unfair because the consumer injury was substantial, not
5 outweighed by benefits to consumers or competition, and not one consumer
6 themselves could reasonably have avoided.
7

8 119. Fraudulent: A statement or practice is "fraudulent" under the UCL if it
9 is likely to mislead or deceive the public, applying an objective reasonable consumer
10 test.
11

12 120. As set forth in detail above, Defendant has fraudulently labeled its
13 Products as legal dietary supplements when in fact they are illegal to sell; has
14 fraudulently misbranded and mislabeled in violation of the FDCA; and has made
15 false and misleading statements that are likely to mislead reasonable consumers to
16 believe the Products have been scientifically established to be effective.
17

18 121. Defendant profited from its sale of the falsely, deceptively, and
19 unlawfully advertised and packaged Products to unwary consumers.
20

21 122. Plaintiff Corbett and the Class Members are likely to continue to be
22 damaged by Defendant's deceptive trade practices, because Defendant continues to
23 disseminate misleading information on the Products' packaging. Thus, injunctive
24 relief enjoining Defendant's deceptive practices is proper.
25
26

1 123. Defendant’s conduct caused and continues to cause substantial injury
2 to Plaintiff Corbett and the Class Members. Plaintiff Corbett and the Class Members
3 have suffered injury in fact as a result of Defendant’s unlawful conduct.
4

5 124. In accordance with Bus. & Prof. Code § 17203, Plaintiff Corbett seeks
6 an order enjoining Defendant from continuing to conduct business through unlawful,
7 unfair, and/or fraudulent acts and practices, and to commence a corrective
8 advertising campaign.
9

10 125. Plaintiff Corbett and the Class Members also seek an order for and
11 restitution of all monies from the sale of the Products, which were unjustly acquired
12 through acts of unlawful competition.
13

14 **COUNT II**
15 **California’s False Advertising Law**
16 **Cal. Bus. & Prof. Code § 17500 (“FAL”)**
17 **(On Behalf of the California Subclass)**

18 126. Plaintiffs reallege and incorporate by reference the allegations
19 contained in the preceding paragraphs as if fully set forth herein.

20 127. Plaintiff Corbett brings this claim individually and on behalf of the
21 members of the California Subclass against Defendant.
22

23 128. The FAL provides that “[i]t is unlawful for any person, firm,
24 corporation or association, or any employee thereof with intent directly or indirectly
25 to dispose of real or personal property or to perform services” to disseminate any
26
27

1 statement “which is untrue or misleading, and which is known, or which by the
2 exercise of reasonable care should be known, to be untrue or misleading.” Cal. Bus.
3 & Prof. Code § 17500.
4

5 129. It is also unlawful under the FAL to disseminate statements concerning
6 property or services that are “untrue or misleading, and which is known, or which
7 by the exercise of reasonable care should be known, to be untrue or misleading.” *Id.*
8

9 130. As alleged in detail above, the advertisements, labeling, policies, acts,
10 and practices of Defendant relating to the Products misled consumers acting
11 reasonably as to the ingredients and effectiveness of the Products and moreover
12 misrepresented that the Products were legally labeled dietary supplements when in
13 fact they were and are illegal.
14

15 131. Plaintiff Corbett and the Class Members suffered injury in fact as a
16 result of Defendant’s actions as set forth herein because they purchased the Products
17 in reliance on Defendant’s labeling claims that under the FDCA and DSHEA amount
18 to intentional mislabeling and misbranding of the Products, including among other
19 things, Defendant’s claims that the Products are legal dietary supplements when they
20 are not.
21
22

23 132. Defendant’s business practices as alleged herein constitute deceptive,
24 untrue, and misleading advertising pursuant to the FAL because Defendant has
25 advertised the Products in a manner that is untrue and misleading, which Defendant
26
27

1 knew or reasonably should have known, and omitted material information from its
2 advertising.

3 133. Defendant profited from its sale of the falsely and deceptively
4 advertised Products to unwary consumers.

6 134. As a result, Plaintiff Corbett, the California Subclass Members, and the
7 general public are entitled to injunctive and equitable relief, restitution, and an order
8 for the disgorgement of the funds by which Defendant was unjustly enriched.

10 135. Pursuant to Cal. Bus. & Prof. Code § 17535, Plaintiff Corbett, on behalf
11 of himself and the California Subclass, seek an order enjoining Defendant from
12 continuing to engage in deceptive business practices, false advertising, and any other
13 act prohibited by law, including those set forth in this Complaint.

15 **COUNT III**
16 **California’s Consumer Legal Remedies Act**
17 **Cal. Civ. Code § 1750 et seq. (“CLRA”)**
18 **(On Behalf of the California Subclass)**

19 136. Plaintiffs reallege and incorporate by reference the allegations
20 contained in the preceding paragraphs as if fully set forth herein.

21 137. Plaintiff Corbett brings this claim individually and on behalf of the
22 members of the California Subclass against Defendant.

24 138. Defendant is a “person” under the Legal Remedies Act, Cal. Civ. Code
25 § 1761(c).
26

1 139. Plaintiff Corbett and California Subclass members are “consumers”
2 under the Legal Remedies Act, Cal. Civ. Code § 1761(d).

3 140. The CLRA prohibits deceptive practices in connection with the conduct
4 of a business that provides goods, property, or services primarily for personal,
5 family, or household purposes.
6

7 141. Defendant’s false and misleading labeling and other policies, acts, and
8 practices were designed to, and did, induce the purchase and use of the Products for
9 personal, family, or household purposes by Plaintiff Corbett and California Subclass
10 Members, and violated and continue to violate the following sections of the CLRA:
11

12 a. § 1770(a)(5): representing that goods have characteristics, uses, or
13 benefits which they do not have;
14

15 b. § 1770(a)(7): representing that goods are of a particular standard,
16 quality, or grade if they are of another;
17

18 c. § 1770(a)(9): advertising goods with intent not to sell them as
19 advertised; and
20

21 d. § 1770(a)(16): representing the subject of a transaction has been
22 supplied in accordance with a previous representation when it has not.
23

24 142. Defendant profited from the sale of the falsely, deceptively, and
25 unlawfully advertised Products to unwary consumers.
26

1 143. Defendant’s wrongful business practices constituted, and constitute, a
2 continuing course of conduct in violation of the CLRA.

3 144. Pursuant to the provisions of Cal. Civ. Code § 1782(a), Plaintiff Corbett
4 has mailed Defendant a letter prior to the filing of this Class Action Complaint
5 providing notice of its alleged violations of the CLRA, demanding that Defendant
6 correct such violations, and providing Defendant with the opportunity to correct its
7 business practices. If Defendant does not correct its business practices, Plaintiff
8 Corbett will amend (or seek leave to amend) the complaint to add claims for
9 monetary relief, including restitution and actual damages under the Consumers
10 Legal Remedies Act.
11
12
13

14 145. Pursuant to California Civil Code § 1780, Plaintiff Corbett seeks
15 injunctive relief, his reasonable attorneys’ fees and costs, and any other relief that
16 the Court deems proper.
17

18 **COUNT IV**
19 **VIOLATIONS OF MASS. GEN. LAWS CHAPTER 93A, § 2**
20 **(On Behalf of the Massachusetts Subclass)**

21 146. Plaintiffs reallege and repeat the allegations set forth in the preceding
22 paragraphs as if fully set forth herein.

23 147. Massachusetts law prohibits “unfair or deceptive acts or practices in the
24 conduct of any trade or commerce.” Mass. Gen. Laws Ch. 93a, § 2.
25
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1 148. Plaintiff Luciano, members of the Massachusetts Subclass, and
2 Defendant are “persons” within the meaning of Mass. Gen. Laws Ch. 93a, § 1(a).

3 149. Defendant is engaged in “trade” or “commerce,” within the meaning of
4 Mass. Gen. Laws Ch. 93A, § 2.

5 150. The Elderberry Products at issue constitute property under Mass. Gen.
6 Laws Ch. 93A.

7 151. Defendant engaged in one or more of the following unfair or deceptive
8 acts or practices as prohibited by Mass. Gen. Laws Ch. 93A, § 2:

9 a. Misrepresenting the approval or certification of goods;

10 b. Representing that goods have sponsorship, approval, characteristics,
11 uses, benefits, or quantities which they do not have;

12 c. Representing that goods are of a particular standard, quality, or grade,
13 if they are of another;

14 d. Disparaging the goods, services, or business of another by false or
15 misleading representation of fact;

16 e. Advertising goods with intent not to sell them as advertised;

17 f. Engaging in other conduct which created a likelihood of confusion or
18 of misunderstanding;

19 g. Using or employing deception, fraud, false pretense, false promise or
20 misrepresentation, or the concealment, suppression, or omission of a material fact

1 with intent that others rely upon such concealment, suppression or omission, in
2 connection with the advertisement and sale of the Products, whether or not any
3 person has in fact been misled, deceived or damaged thereby; and
4

5 h. Representing that goods have been supplied in accordance with a
6 previous representation when they have not.

7 152. Defendant's acts and omissions are unfair in that they (1) offend public
8 policy; (2) are immoral, unethical, oppressive, or unscrupulous; and (3) cause
9 substantial injury to consumers. Defendant has, through knowing, intentional,
10 material omissions, sold illegally labeled dietary supplements.
11

12 153. Defendant's acts and omissions are also unfair in that they cause
13 substantial injury to consumers far in excess of any conceivable benefit; and are
14 injuries of a nature that they could not have been reasonably avoided by consumers.
15

16 154. Defendant's foregoing unfair methods of competition and unfair or
17 deceptive acts or practices, including its omissions, were and are committed in its
18 course of trade or commerce, directed at consumers, affect the public interest, and
19 injured Plaintiff and Subclass members.
20

21 155. Plaintiff Luciano and the members of the Massachusetts Subclass have
22 suffered injury in fact, including economic injury, and actual damages resulting from
23 Defendant's material omissions and misrepresentations because, *inter alia*, they lost
24
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1 money when they purchased the Products and/or paid an inflated purchase price for
2 the Products.

3 156. Defendant knew, should have known, or was reckless in not knowing,
4 that the defect in the Products rendered them not suitable for their intended use.
5

6 157. Defendant had a duty to disclose mislabeling and misbranding because
7 Defendant had knowledge of the true facts related to the Products prior to making
8 sales of the Products.
9

10 158. Prior to filing this Class Action Complaint, Plaintiff Luciano, through
11 Counsel, forwarded to Defendant a formal written demand for relief pursuant to
12 Mass. Gen. Laws Ch. 93A § 9(3) which reasonably described the unfair or deceptive
13 acts or practices relied upon in making the demand.
14

15 159. As a direct and proximate result of Defendant's unfair methods of
16 competition and unfair or deceptive acts or practices, Plaintiff and Subclass members
17 have been damaged as alleged herein, and are entitled to recover actual damages to
18 the extent permitted by law, including class action rules, in an amount to be proven
19 at trial.
20
21

22 160. Plaintiff and other Subclass members have suffered ascertainable
23 losses, which include but are not limited to, the costs they incurred paying for a
24 product which was not the one that had been represented to them.
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1 161. Pursuant to Mass. Gen. Laws, Chapter 93A § 9, Plaintiff Luciano and
2 the Massachusetts Subclass seek an order enjoining Defendant's unfair and/or
3 deceptive acts or practices, and awarding damages, punitive damages, reasonable
4 attorney's fees, costs, and any other just and proper relief available under
5 Massachusetts law.
6

7
8 **COUNT V**
9 **Violation of Missouri Merchandising Practices Act ("MMPA")**
10 **Mo. Ann. Stat. § 407.010, *et. seq.***
11 **(On Behalf of Missouri Subclass)**

12 162. Plaintiffs reallege and repeat the allegations set forth in the preceding
13 paragraphs as if fully set forth herein.

14 163. Plaintiff Dobbs brings this action on behalf of himself and the Missouri
15 State Class against Defendant.

16 164. Plaintiff Dobbs, members of the Missouri Subclass, and Defendant are
17 all persons within the meaning of Mo. Ann. Stat. § 407.010
18

19 165. Defendant is engaged in "trade" or "commerce" within the meaning of
20 Mo. Ann. Stat. § 407.010.

21 166. The Products are "merchandise" within the meaning of Mo. Ann. Stat.
22 § 407.010.
23

24 167. Plaintiff Dobbs purchased the Products for personal, family, or
25 household purposes.
26

1 168. Plaintiff Dobbs and Subclass members suffered an ascertainable loss of
2 money as a result of Defendant’s conduct.

3 169. The MMPA prohibits “the act, use or employment by any person of any
4 deception, fraud, false pretense, false promise, misrepresentation, unfair practice or
5 the concealment, suppression, or omission of any material fact in connection with
6 the sale or advertisement of any merchandise in trade or commerce.” Mo. Ann. Stat.
7 § 407.020.
8

9
10 170. The MMPA protects consumers by expanding the common law
11 definition of fraud “to preserve fundamental honesty, fair play and right dealings in
12 public transactions.” *State ex rel. Danforth v. Independence Dodge, Inc.*, 494 S.W.2d
13 362, 368 (Mo.App.1973).
14

15 171. Through the course of their business, Defendant violated the MMPA.
16 Defendant knew or should have known that its representations regarding the
17 Products were false or misleading.
18

19 172. In the course of business, Defendant engaged in unlawful trade
20 practices by employing deception, deceptive acts or practices, fraud,
21 misrepresentations, or concealment, suppression, or omission of any material with
22 the intent that others rely upon such concealment, suppression, or omission, in
23 connection with the sale of the Products, including, but not limited to:
24
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1 a. Misrepresenting the Products as legal dietary supplements when under
2 the FDCA and DSHEA, they are illegal;

3 b. Mislabeling and misbranding the Products and making false and
4 deceiving representations regarding the Products’ ability to mitigate, prevent, or cure
5 a disease or class of diseases;

6 c. Mislabeling and misbranding the Products under the FDCA and
7 DSHEA by failing to include adequate directions for the Products’ use;

8 d. Mislabeling and misbranding the Products under the FDCA and
9 DSHEA by unlawfully claiming that the Products have “high antioxidant levels”;
10 and
11

12 e. Making false and misleading claims that science has established the
13 effectiveness of the Products.
14

15
16 173. Defendant’s actions have the tendency or capacity to mislead, deceive,
17 cheat, or create a false impression or misrepresentation for the average consumer,
18 and did mislead Plaintiff Dobbs and the Missouri State Class.
19

20
21 174. As a direct and proximate result of Defendant’s deceptive acts,
22 practices, fraud, and misrepresentations, Plaintiff Dobbs and the Missouri State
23 Class suffered significant damages, and seek damages in an amount to be determined
24 at trial.
25

COUNT VI
Breach of Express Warranties
(On Behalf of the National Class and Subclasses)

1
2
3 175. Plaintiffs reallege and incorporate by reference the preceding
4 paragraphs as if fully set forth herein.
5

6 176. Plaintiffs bring this claim individually and on behalf of the members of
7 National Class and the California, Massachusetts, and Missouri Subclasses against
8 Defendant.
9

10 177. Through the Products' labels and advertising, Defendant made
11 affirmations of fact or promises, or description of goods, described above, which
12 were "part of the basis of the bargain," in that Plaintiffs and the Class Members
13 purchased the Products in reasonable reliance on those statements.
14

15 178. Plaintiffs and the Class Members have privity of contract with
16 Defendant through their purchase of the Elderberry Products, and through the
17 express warranties that Defendant issued to its customers. Defendant's warranties
18 accompanied the Elderberry Products and were intended to benefit end-users of the
19 Elderberry Products. To the extent that Plaintiffs and/or the Class Members
20 purchased the Elderberry Products from third-party retailers, privity is not required
21 because Plaintiffs and the Class Members are intended third-party beneficiaries of
22 the contracts between Defendant and third-party retailers, and because the express
23 warranty is intended to benefit purchasers or owners subsequent to the third-party
24
25
26
27

1 retailers. In other words, the contracts are intended to benefit the ultimate consumer
2 or user of the Elderberry Products.

3 179. Defendant breached the express warranties by selling Products that are
4 illegally labeled as dietary supplements.
5

6 180. Plaintiffs and the Class Members would not have purchased the
7 Products had they known that the Products are illegally labeled as dietary
8 supplements. Plaintiffs and the Class Members relied on Defendant's
9 misrepresentations and misstatements.
10

11 181. That breach actually and proximately caused injury in the form of the
12 lost purchase price that Plaintiffs and Class members paid for the Products.
13

14 182. Furthermore, Defendant had actual knowledge that the Products were
15 not legal dietary supplements because it has actual knowledge of the nature,
16 ingredients and qualities of the ingredients in its Products and it knows that the
17 affirmations and representations it makes concerning the legality of the Products' on
18 their labeling and on Defendant's website and advertising are false.
19
20

21 183. Plaintiffs provided Defendant with notice of the alleged breach within
22 a reasonable time after they discovered the breach or should have discovered it.
23

24 184. As a result of Defendant's breach of warranty, Plaintiffs and the Class
25 Members have been damaged in the amount of the purchase price of the Products
26 and any consequential damages resulting from the purchases.
27

COUNT V

**Breach of Implied Warranty of Merchantability
(On Behalf of the National Class and Subclasses)**

1
2
3 185. Plaintiffs reallege and incorporate by reference the preceding
4 paragraphs as if fully set forth herein.
5

6 186. Plaintiffs bring this claim individually and on behalf of the members of
7 National Class and the California, Massachusetts, and Missouri Subclasses against
8 Defendant.
9

10 187. Defendant, through its acts and omissions set forth herein, in the sale,
11 marketing, and promotion of the Products, made representations to Plaintiffs and the
12 Class Members that, among other things, the Products were properly labeled as legal
13 dietary supplements.
14

15 188. Plaintiffs and the Class Members bought the Products manufactured,
16 advertised, and sold by Defendant, as described herein.
17

18 189. Defendant is a merchant with respect to the goods of this kind which
19 were sold to Plaintiffs and the Class Members, and there was, in the sale to Plaintiffs
20 and other consumers, an implied warranty that those goods were merchantable.
21

22 190. Plaintiffs and the Class Members purchased the Elderberry Products
23 manufactured and marketed by Defendant by and through Defendant's authorized
24 sellers for retail sale to consumers, or were otherwise expected to be the third-party
25 beneficiaries of Defendant's contracts with authorized sellers, or eventual purchasers
26
27

1 when bought from a third party. Defendant knew or had reason to know of the
2 specific use for which the Elderberry Products were purchased.

3 191. However, Defendant breached the implied warranty of merchantability
4 in that the Products are not lawfully labeled as legal dietary supplements.
5

6 192. Plaintiffs provided Defendant with notice of the alleged breach within
7 a reasonable time after they discovered the breach or should have discovered it.
8

9 193. As an actual and proximate result of Defendant's conduct, Plaintiffs
10 and the Class Members did not receive goods as impliedly warranted by Defendant
11 to be merchantable in that they did not conform to promises and affirmations made
12 on the container or label of the Products nor are they fit for their ordinary purpose
13 of providing the benefits as promised.
14

15 194. Plaintiffs and the Class Members have sustained damages as a
16 proximate result of the foregoing breach of implied warranty in the amount of the
17 Products' purchase prices.
18

19 **PRAYER FOR RELIEF**

20
21 WHEREFORE, Plaintiffs pray that this case be certified and maintained as a
22 class action and for judgment to be entered against Defendant as follows:

- 23 A. Enter an order certifying the proposed Class (and subclasses, if
24 applicable), designating Plaintiffs as the class representatives, and
25 designating the undersigned as class counsel;
26

- 1 B. Enter an order awarding Plaintiffs and the class members their actual
2 damages, treble damages, and/or any other form of monetary relief
3 provided by law, except that no monetary relief is presently sought for
4 violations of the California Consumers Legal Remedies Act;
5
6 C. Declare that Defendant is financially responsible for notifying all Class
7 members of the mislabeling and misbranding of the Products;
8
9 D. Declare that Defendant must disgorge, for the benefit of the Class, all
10 or part of the ill-gotten profits it received from the sale of the Products,
11 or order Defendant to make full restitution to Plaintiffs and the
12 members of the Class, except that no monetary relief is presently sought
13 for violations of the California Consumers Legal Remedies Act;
14
15 E. Defendant shall audit and reassess all prior customer claims regarding
16 the Products, including claims previously denied in whole or in part;
17
18 F. An order awarding Plaintiffs and the Classes pre-judgment and post-
19 judgment interest as allowed under the law;
20
21 G. Grant reasonable attorneys' fees and reimbursement of all costs for the
22 prosecution of this action, including expert witness fees; and
23
24 H. Grant such other and further relief as this Court deems just and
25 appropriate.
26
27
28

JURY DEMAND

Plaintiffs hereby demand a trial by jury on all issues so triable.

Dated: January 25, 2021

Respectfully Submitted,

By: /s/ Alex Straus

Alex Straus (State Bar. No. 321366)

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****Pro Hac Vice Application
Forthcoming***

Counsel for Plaintiffs and the Class

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ClassAction.org

This complaint is part of ClassAction.org's searchable class action lawsuit database and can be found in this post: ['Prominent and Systematic Mislabeling': PharmaCare's Sale of Sambucol Elderberry Supplements Is Illegal, Lawsuit Claims](#)
