

## Notice of Data Security Incident

August 14, 2026: Comprehensive Orthopedics & Musculoskeletal Care, LLC is providing notification of a recent data security incident. This notice includes information about the incident, our response, and steps potentially impacted parties may take to protect against possible misuse of their information, should they feel it necessary to do so.

**What Happened?** On February 12, 2026, Comprehensive Orthopedics & Musculoskeletal Care, LLC became aware of suspicious activity related to its network. Upon discovery, Comprehensive Orthopedics & Musculoskeletal Care, LLC immediately took steps to secure the environment and engaged a third-party forensic firm to investigate the incident. As a result, Comprehensive learned that certain files were accessed by an unauthorized third party. Comprehensive conducted a diligent review of the files to identify whether they contained personal information or protected health information and, if so, what information was included and to whom that information relates. The investigation and review completed on June 17, 2026, and identified that the impacted files may have contained protected health information.

**What Information Was Involved?** Comprehensive Orthopedics & Musculoskeletal Care, LLC has determined the information impacted may include individuals' first and last name in combination with one or more of the following data elements: date of birth, Social Security number, government issued ID, financial account information and/or payment card information, medical information, health insurance information.

**What We Are Doing.** In response to this event, Comprehensive Orthopedics & Musculoskeletal Care, LLC secured its network, reset passwords, secured all accounts, and conducted a full investigation into the incident. Additionally, Comprehensive Orthopedics & Musculoskeletal Care, LLC is mailing notice letters to potentially impacted individuals with more information regarding this incident. If you have questions about this incident or the letter you received, please call the dedicated assistance line at 203-265-3280 between Monday through Friday, 9 am to 5 pm ET (excluding holidays).

**What You Can Do.** In general, Comprehensive Orthopedics & Musculoskeletal Care, LLC encourages individuals to remain vigilant against incidents of identity theft and fraud by reviewing credit reports/account statements and explanation of benefits forms for suspicious activity and to detect errors. Under U.S. law, individuals are entitled to one free credit report annually from each of the three major credit reporting bureaus, TransUnion, Experian, and Equifax. To order your free credit report, visit [www.annualcreditreport.com](http://www.annualcreditreport.com) or call 1-877-322-8228.

Individuals have the right to place an initial or extended "fraud alert" on a credit file at no cost. If individuals are the victim of identity theft, they are entitled to an extended fraud alert lasting seven years. As an alternative to a fraud alert, they have the right to place a "credit freeze" on a credit report. The credit freeze is designed to prevent credit, loans, and services from being approved without consent. Pursuant to federal law, individuals cannot be charged to place or lift a credit freeze on your credit report.

Should individuals wish to place a fraud alert or credit freeze, please contact the three major credit reporting bureaus listed below:

**TransUnion**  
1-800-680-7289  
[transunion.com](http://transunion.com)  
P.O. Box 2000  
Chester, PA 19016

**Experian**  
1-888-397-3742  
[experian.com](http://experian.com)  
P.O. Box 9554  
Allen, TX 75013

**Equifax**  
1-888-298-0045  
[equifax.com](http://equifax.com)  
P.O. Box 105069  
Atlanta, GA 30348

Individuals can further educate themselves regarding identity theft, fraud alerts, credit freezes, and the steps to protect their personal information by contacting the credit reporting bureaus, the Federal Trade Commission (FTC), or their state Attorney General. The FTC also encourages those who discover that their information has been misused to file a complaint with them. The FTC may be reached at 600 Pennsylvania Ave. NW, Washington, D.C. 20580; [www.identitytheft.gov](http://www.identitytheft.gov); 1-877-ID-THEFT (1-877-438-4338); and TTY: 1-866-653-4261. Instances of known or suspected identity theft should also be reported to law enforcement, the state Attorney General, and the FTC.