THE APPLICABLE IWC WAGE ORDER; 5) FAILURE TO PROVIDE REQUIRED

REST PERIODS IN VIOLATION OF

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1 2	CAL. LAB. CODE §§ 226.7 & 512 AND THE APPLICABLE IWC WAGE ORDER; 6) FAILURE TO REIMBURSE
3	EMPLOYEES FOR REQUIRED EXPENSES IN VIOLATION OF CAL.
4	LAB. CODE § 2802; 7) FAILURE TO PROVIDE WAGES WHEN
5	DUE IN VIOLATION OF CAL. LAB.
6	CODE §§ 201, 202 AND 203; 8) FAILURE TO PROVIDE ACCURATE
7	ITEMIZED STATEMENTS IN VIOLATION OF CAL. LAB. CODE § 226;
8	9) FAILURE TO PROVIDE GRATUITIES IN VIOLATION OF CAL. LAB. CODE §
9	351;
10	10) UNLAWFUL DEDUCTIONS IN VIOLATION OF CAL. LAB. CODE § 221
11	DEMAND FOR A JURY TRIAL
12	Plaintiff TREVOR COFFEY ("PLAINTIFF"), an individual, on behalf of himself and al
13	other similarly situated current and former employees, alleges on information and belief, except fo
14	his own acts andknowledge which are based on personal knowledge, the following:
15	THE PARTIES
16	1. Defendant THE LAGUNITAS BREWING COMPANY ("DEFENDANT" and/or
17	"DEFENDANTS") is a California corporation that at all relevant times mentioned herein
18	conducted and continues to conduct substantial and regular business in the state of California.
19	2. DEFENDANT operates, owns, and/or manages one of the most successful craft
20	breweries in the state of California, including in Sonoma County, where PLAINTIFF worked.
21	3. The true names and capacities, whether individual, corporate, subsidiary,
22	partnership, associate or otherwise of defendants DOES 1 through 50, inclusive, are presently
23	unknown to PLAINTIFF who therefore sues these Defendants by such fictitious names pursuant
24	to Cal. Civ. Proc. Code § 474. PLAINTIFF will seek leave to amend this Complaint to allege the
25	true names and capacities of Does 1 through 50, inclusive, when they are ascertained.
26	PLAINTIFF is informed and believes, and based upon that information and belief alleges, that
27	the Defendants named in this Complaint, including DOES 1 through 50, inclusive, (hereinafter
28	collectively "DEFENDANTS" and/or "DEFENDANT") are responsible in some manner for one

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or more of the events and happenings that proximately caused the injuries and damages hereinafter alleged.

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- 4. The agents, servants, and/or employees of the Defendants and each of them acting on behalf of the DEFENDANTS acted within the course and scope of his, her or its authority as the agent, servant and/or employee of the Defendants, and personally participated in the conduct alleged herein on behalf of the Defendants with respect to the conduct alleged herein. Consequently, the acts of each Defendant are legally attributable to the other Defendants and all Defendants are jointly and severally liable to PLAINTIFF and the other members of the CALIFORNIA CLASS, for the loss sustained as a proximate result of the conduct of the Defendants' agents, servants and/or employees.
- 5. DEFENDANTS were PLAINTIFF's employers or persons acting on behalf of PLAINTIFF's employer, within the meaning of California Labor Code § 558, who violated or caused to be violated, a section of Part 2, Chapter 1 of the California Labor Code or any provision regulating hours and days of work in any order of the Industrial Welfare Commission and, as such, are subject to civil penalties for each underpaid employee, as set forth in Labor Code § 558, at all relevant times.
- 6. DEFENDANTS were PLAINTIFF's employers or persons acting on behalf of PLAINTIFF's employer either individually or as an officer, agent, or employee of another person, within the meaning of California Labor Code § 1197.1, who paid or caused to be paid to any employee a wage less than the minimum fixed by California state law, and as such, are subject to civil penalties for each underpaid employee
- 7. PLAINTIFF was employed by DEFENDANTS in California from June of 2014 to June of 2021 and was at all times classified by DEFENDANT as a non-exempt employee, paid on an hourly basis, and entitled to the legally required meal and rest periods and payment of minimum and overtime wages due for all time worked.
- 8. PLAINTIFF brings this Class Action on behalf of himself and a California class, defined as all persons who are or previously were employed by DEFENDANT in California and classified as non-exempt employees (the "CALIFORNIA CLASS") at any time during the period

- 9. PLAINTIFF brings this Class Action on behalf of himself and a CALIFORNIA CLASS in order to fully compensate the CALIFORNIA CLASS for their losses incurred during the CLASS PERIOD caused by DEFENDANT's uniform policy and practice which failed to lawfully compensate these employees. DEFENDANT's uniform policy and practice alleged herein was an unlawful, unfair and deceptive business practice whereby DEFENDANT retained and continues to retain wages due PLAINTIFF and the other members of the CALIFORNIA CLASS. PLAINTIFF and the other members of the CALIFORNIA CLASS seek an injunction enjoining such conduct by DEFENDANT in the future, relief for the named PLAINTIFF and the other members of the CALIFORNIA CLASS who have been economically injured by DEFENDANT's past and current unlawful conduct, and all other appropriate legal and equitable relief.
- 10. DEFENDANTS' uniform policies and practices alleged herein were unlawful, unfair and deceptive business practices whereby DEFENDANTS retained and continues to retain wages due PLAINTIFF and the other members of the CALIFORNIA CLASS.
- 11. PLAINTIFF and the other members of the CALIFORNIA CLASS seek an injunction enjoining such conduct by DEFENDANTS in the future, relief for the named PLAINTIFF and the other members of the CALIFORNIA CLASS who have been economically injured by DEFENDANTS' past and current unlawful conduct, and all other appropriate legal and equitable relief.

#### **JURISDICTION AND VENUE**

12. This has jurisdiction over this Action pursuant to California Code of Civil Procedure, Section 410.10 and California Business & Professions Code, Section 17203. This action is brought as a Class Action on behalf of PLAINTIFF and similarly situated employees of DEFENDANT pursuant to Cal. Code of Civ. Proc. § 382.

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13. Venue is proper in this Court pursuant to California Code of Civil Procedure, Sections 395 and 395.5, because PLAINTIFF worked in this County for DEFENDANTS and DEFENDANTS (i) currently maintain and at all relevant times maintained offices and facilities in this County and/or conduct substantial business in this County, and (ii) committed the wrongful conduct herein alleged in this County against members of the CALIFORNIA CLASS.

#### **THE CONDUCT**

14. In violation of the applicable sections of the California Labor Code and the requirements of the Industrial Welfare Commission ("IWC") Wage Order, DEFENDANTS as a matter of company policy, practice and procedure, intentionally, knowingly and systematically failed to provide legally compliant meal and rest periods, failed to accurately compensate PLAINTIFF and the other members of the CALIFORNIA CLASS for missed meal and rest periods, failed to pay PLAINTIFF and the other members of the CALIFORNIA CLASS for all time worked, failed compensate PLAINTIFF for off-the-clock work, failed to compensate PLAINTIFF and other members of the CALIFORNIA CLASS meal rest premiums at the regular rate. DEFENDANTS' uniform policies and practices are intended to purposefully avoid the accurate and full payment for all time worked as required by California law which allows DEFENDANTS to illegally profit and gain an unfair advantage over competitors who comply with the law. To the extent equitable tolling operates to toll claims by the CALIFORNIA CLASS

#### A. Meal Period Violations

15. Pursuant to the Industrial Welfare Commission Wage Orders, DEFENDANTS were required to pay PLAINTIFF and CALIFORNIA CLASS Members for all their time worked, meaning the time during which an employee is subject to the control of an employer, including all the time the employee is suffered or permitted to work. From time-to-time during the CLASS PERIOD, DEFENDANTS required PLAINTIFF and CALIFORNIA CLASS Members to work without paying them for all the time they were under DEFENDANTS' control. Specifically, as a result of PLAINTIFF's demanding work requirements and DEFENDANT'S understaffing, DEFENDANTS required PLAINTIFF to work while clocked out during what was supposed to

against DEFENDANTS, the CLASS PERIOD should be adjusted accordingly.

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be PLAINTIFF's off-duty meal break. PLAINTIFF was from time to time interrupted by work assignments while clocked out for what should have been PLAINTIFF's off-duty meal break. Indeed, there were many days where PLAINTIFF did not even receive a partial lunch. More specifically, from time to time, PLAINTIFF and other CALIFORNIA CLASS Members were required by DEFENDANTS to work through their meal breaks in order to meet DEFENDANTS' prescribed labor hours to perform all the tasks required of them by DEFENDANTS. PLAINTIFF and other CALIFORNIA CLASS Members were required to perform tasks such as, including but not limited to, helping DEFENDANTS' customers and responding to supervisors on work-related tasks. Additionally, PLAINTIFF and other CALIFORNIA CLASS Members were required to perform as much work as possible and as quickly as possible in order to meet DEFENDANTS' strict performance and production requirements. As a result, the PLAINTIFF and other CALIFORNIA CLASS Members forfeited minimum wage and overtime wages by regularly working without their time being accurately recorded and without compensation at the applicable minimum wage and overtime rates. DEFENDANTS' uniform policy and practice not to pay PLAINTIFF and other CALIFORNIA CLASS Members for all time worked is evidenced by DEFENDANTS' business records.

16. From time-to-time during the CLASS PERIOD, as a result of their rigorous work requirements and DEFENDANTS' inadequate staffing practices, PLAINTIFF and other CALIFORNIA CLASS Members were from time to time unable to take thirty (30) minute off-duty meal breaks and were not fully relieved of duty for their meal periods. PLAINTIFF and other CALIFORNIA CLASS Members were required from time to time to perform work as ordered by DEFENDANTS for more than five (5) hours during some shifts without receiving a meal break. Further, DEFENDANTS from time to time failed to provide PLAINTIFF and CALIFORNIA CLASS Members with a second off-duty meal period for some workdays in which these employees were required by DEFENDANTS to work ten (10) hours of work from time to time. The nature of the work performed by PLAINTIFF and other CALIFORNIA CLASS Members does not qualify for limited and narrowly construed "on-duty" meal period exception. When they were provided with meal periods, PLAINTIFF and other CALIFORNIA CLASS

Members were, from time to time, required to remain on duty and on call. PLAINTIFF and other CALIFORNIA CLASS Members therefore forfeited meal breaks without additional compensation and in accordance with DEFENDANTS' strict corporate policy and practice.

#### **B.** Rest Period Violations

- 17. From time-to-time during the CLASS PERIOD, PLAINTIFF and other CALIFORNIA CLASS members were also required from time to time to work in excess of four (4) hours without being provided ten (10) minute rest periods as a result of their rigorous work requirements and DEFENDANTS' inadequate staffing. More specifically, from time to time, PLAINTIFF and other CALIFORNIA CLASS Members were required by DEFENDANTS to work through their rest breaks in order to meet DEFENDANTS' prescribed labor hours to perform all the tasks required of them by DEFENDANTS. PLAINTIFF and other CALIFORNIA CLASS Members were required to perform tasks such as, helping DEFENDANTS' customers and responding to supervisors on work-related tasks. Additionally, PLAINTIFF and other CALIFORNIA CLASS Members were required to perform as much work as possible and as quickly as possible in order to meet DEFENDANTS' strict performance and production requirements.
- 18. Further, for the same reasons these employees were denied their first rest periods of at least ten (10) minutes for some shifts worked of at least two (2) to four (4) hours from time to time, a first and second rest period of at least ten (10) minutes for some shifts worked of between six (6) and eight (8) hours from time to time, and a first, second and third rest period of at least ten (10) minutes for some shifts worked of ten (10) hours or more from time to time. When they were provided with rest breaks, PLAINTIFF and other CALIFORNIA CLASS Members were, from time to time, required to remain on duty and/or on call. PLAINTIFF and other CALIFORNIA CLASS Members were also not provided with one-hour wages *in lieu* thereof. As a result of their rigorous work schedules and DEFENDANTS' inadequate staffing, PLAINTIFF and other CALIFORNIA CLASS Members were from time to time denied their proper rest periods by DEFENDANTS and DEFENDANTS' managers.

#### C. Unlawful Rounding Violations

- 19. During the CALIFORNIA CLASS PERIOD, DEFENDANTS did not have in place an immutable timekeeping system to accurately record and pay PLAINTIFF and other CALIFORNIA CLASS Members for the actual time these employees worked each day, including overtime hours. Specifically, DEFENDANTS had in place an unlawful rounding policy and practice that resulted in PLAINTIFF and CALIFORNIA CLASS Members being undercompensated for all of their time worked. As a result, DEFENDANTS were able to and did in fact unlawfully, and unilaterally round the time recorded in DEFENDANTS' timekeeping system for PLAINTIFF and the members of the CALIFORNIA CLASS in order to avoid paying these employees for all their time worked, including the applicable overtime compensation for overtime worked. As a result, PLAINTIFF and other CALIFORNIA CLASS Members, from time to time, forfeited compensation for their time worked by working without their time being accurately recorded and without compensation at the applicable overtime rates.
- 20. Further, the mutability of DEFENDANTS' timekeeping system and unlawful rounding policy and practice resulted in PLAINTIFF and CALIFORNIA CLASS Members' time being inaccurately recorded. As a result, from time to time, DEFENDANTS' unlawful rounding policy and practice caused PLAINTIFF and CALIFORNIA CLASS Members to perform work as ordered by DEFENDANTS for more than five (5) hours during a shift without receiving an off-duty meal break. Additionally, DEFENDANTS' unlawful rounding policy and practice caused PLAINTIFF and CALIFORNIA CLASS Members to perform work as ordered by DEFENDANTS for more than ten (10) hours during a shift without receiving a second off-duty meal break.

# D. <u>Regular Rate Violation – Overtime, Double Time, Meal and Rest Period Premiums, and Sick Pay</u>

21. From time-to-time during the CLASS PERIOD, DEFENDANTS failed and continue to fail to accurately calculate and pay PLAINTIFF and the other CALIFORNIA CLASS members for their overtime and double time hours worked, meal and rest period premiums, and sick pay. As a result, PLAINTIFF and the other CALIFORNIA CLASS members forfeited wages

- due them for working overtime without compensation at the correct overtime and double time rates, meal and rest period premiums, and sick pay rates. DEFENDANTS' uniform policy and practice to not pay the CALIFORNIA CLASS members the correct rate for all overtime and double time worked, meal and rest period premiums, and sick pay in accordance with applicable law is evidenced by DEFENDANTS' business records.
- 22. State law provides that employees must be paid overtime at one-and-one-half times their "regular rate of pay." PLAINTIFF and other CALIFORNIA CLASS members were compensated at an hourly rate plus incentive pay that was tied to specific elements of an employee's performance.
- 23. The second component of PLAINTIFF'S and other CALIFORNIA CLASS members' compensation was DEFENDANTS' non-discretionary incentive program that paid PLAINTIFF and other CLASS MEMBERS incentive wages based on their performance for DEFENDANTS. The non-discretionary bonus program provided all employees paid on an hourly basis with bonus compensation when the employees met the various performance goals set by DEFENDANTS.
- 24. However, from-time-to-time, when calculating the regular rate of pay, in those pay periods where PLAINTIFF and other CALIFORNIA CLASS members worked overtime, double time, paid meal and rest period premium payments, and/or paid sick pay, and earned non-discretionary bonus, DEFENDANTS failed to accurately include the non-discretionary bonus compensation as part of the employees' "regular rate of pay" and/or calculated all hours worked rather than just all non-overtime hours worked. Management and supervisors described the incentive/bonus program to potential and new employees as part of the compensation package. As a matter of law, the incentive compensation received by PLAINTIFF and other CALIFORNIA CLASS members must be included in the "regular rate of pay." The failure to do so has resulted in a systematic underpayment of overtime and double time compensation, meal and rest period premiums, and sick pay to PLAINTIFF and other CALIFORNIA CLASS members by DEFENDANTS. Specifically, California Labor Code Section 246 mandates that paid sick time for non-employees shall be calculated in the same manner as the regular rate of pay for the

- workweek in which the non-exempt employee uses paid sick time, whether or not the employee actually works overtime in that workweek. DEFENDANTS' conduct, as articulated herein, by failing to include the incentive compensation as part of the "regular rate of pay" for purposes of sick pay compensation was in violation of Cal. Lab. Code § 246 the underpayment of which is recoverable under Cal. Labor Code Sections 201, 202, 203 and/or 204.
- 25. In violation of the applicable sections of the California Labor Code and the requirements of the Industrial Welfare Commission ("IWC") Wage Order, DEFENDANTS as a matter of company policy, practice and procedure, intentionally and knowingly failed to compensate PLAINTIFF and the other members of the CALIFORNIA CLASS at the correct rate of pay for all overtime and double time worked, meal and rest period premiums, and sick pay. This uniform policy and practice of DEFENDANTS is intended to purposefully avoid the payment of the correct overtime and double time compensation, meal and rest period premiums, and sick pay as required by California law which allowed DEFENDANTS to illegally profit and gain an unfair advantage over competitors who complied with the law. To the extent equitable tolling operates to toll claims by the CALIFORNIA CLASS members against DEFENDANTS, the CLASS PERIOD should be adjusted accordingly.

#### E. Minimum Wage and Overtime Violations

26. Pursuant to the Industrial Welfare Commission Wage Orders, DEFENDANTS were required to pay PLAINTIFF and the CALIFORNIA CLASS Members for all their time worked, meaning the time during which an employee is subject to the control of an employer, including all the time the employee is suffered or permitted to work. From time to time, DEFENDANTS required PLAINTIFF and CALIFORNIA CLASS Members to work without paying them for all the time they were under DEFENDANTS' control. More specifically, from time to time, PLAINTIFF and other CALIFORNIA CLASS Members were required by DEFENDANTS to perform work before and after the beginning of their shifts in order to meet DEFENDANTS' prescribed labor hours to perform all the tasks required of them by DEFENDANTS. Additionally, since DEFENDANTS required PLAINTIFF and other CALIFORNIA CLASS Members to perform as much work as possible and as quickly as possible in order to meet DEFENDANTS' strict performance and

- 27. As a result, the PLAINTIFF and other CALIFORNIA CLASS Members forfeited minimum wage and overtime compensation by regularly working without their time being accurately recorded and without compensation at the applicable minimum wage and overtime rates. DEFENDANTS failed to pay PLAINTIFF and other members of the CALIFORNIA CLASS necessary wages for attending for performing work at DEFENDANTS' direction, request and benefit, while off-the clock. DEFENDANTS' uniform policy and practice not to pay PLAINTIFF and other CALIFORNIA CLASS Members for all time worked is evidenced by DEFENDANTS' business records.
- 28. DEFENDANTS directed and directly benefited from the uncompensated off-the-clock work performed by PLAINTIFF and the other members of the CALIFORNIA CLASS, including but not limited to, requiring PLAINTIFF and the other members of the CALIFORNIA CLASS to undergo pre-shift Covid-19 health screenings while off-the-clock.
- 29. DEFENDANTS controlled the work schedules, duties, protocols, applications, assignments, and employment conditions of PLAINTIFF and the other members of the CALIFORNIA CLASS.
- 30. DEFENDANTS were able to track the amount of time PLAINTIFF and the other members of the CALIFORNIA CLASS spent working; however, DEFENDANTS failed to document, track, or pay PLAINTIFF and the other members of the CALIFORNIA CLASS all wages earned and owed for all the work they performed, including pre-shift, post shift and during meal period off-the-clock work.
- 31. PLAINTIFF and the other members of the CALIFORNIA CLASS were non-exempt employees, subject to the requirements of the California Labor Code.
- 32. DEFENDANTS' policies and practices deprived PLAINTIFF and the other members of the CALIFORNIA CLASS of all minimum, regular, overtime, and double time wages owed for the off-the-clock work activities. Because PLAINTIFF and the other members of the

- CALIFORNIA CLASS typically worked over 40 hours in a workweek, and more than eight (8) hours per day, DEFENDANTS' policies and practices also deprived them of overtime pay.
- 33. DEFENDANTS knew or should have known that PLAINTIFF and the other members of the CALIFORNIA CLASS off-the-clock work was compensable under the law.
- 34. As a result, PLAINTIFF and the other members of the CALIFORNIA CLASS forfeited wages due them for all hours worked at DEFENDANTS' direction, control and benefit for the time spent working while off-the-clock. DEFENDANTS' uniform policy and practice to not pay PLAINTIFF and the members of the CALIFORNIA CLASS wages for all hours worked in accordance with applicable law is evidenced by DEFENDANTS' business records.

#### F. Wage Statement Violations

- 35. California Labor Code Section 226 required an employer to furnish its employees and accurate itemized wage statement in writing showing (1) gross wages earned, (2) total hours worked, (3) the number of piece-rate units earned and any applicable piece-rate, (4) all deductions, (5) net wages earned, (6) the inclusive dates of the period for which the employee is paid, (7) the name of the employee and only the last four digits of the employee's social security number or an employee identification number other than a social security number, (8) the name and address of the legal entity that is the employer, and (9) all applicable hourly rates in effect during the pay period and the corresponding number of hours worked at each hourly rate by the employee.
- 36. From time to time during the CLASS PERIOD, when PLAINTIFF and other CALIFORNIA CLASS Members missed meal and rest breaks, or were paid inaccurately for missed meal and rest period premiums, or were not paid for all hours worked, DEFENDANT also failed to provide PLAINTIFF and other CALIFORNIA CLASS Members with complete and accurate wage statements which failed to show, among other things, all deductions, the total hours worked and all applicable hourly rates in effect during the pay period, and the corresponding amount of time worked at each hourly rate, correct rates of pay for penalty payments or missed meal and rest periods.

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- 37. In addition to the foregoing, DEFENDANT, from time to time, failed to provide PLAINTIFF and the CALIFORNIA CLASS Members with wage statements that comply with Cal. Lab. Code § 226.
- 38. As a result, DEFENDANT issued PLAINTIFF and other members of the CALIFORNIA CLASS with wage statements that violate Cal. Lab. Code § 226. Further, DEFENDANT's violations are knowing and intentional, were not isolated due to an unintentional payroll error due to clerical or inadvertent mistake.

#### G. Violations Resulting from Unlawful Tipping Practices

- 39. During the CALIFORNIA CLASS period, pursuant to DEFENDANTS' company policies and practices, DEFENDANTS from time to time used all or part of PLAINTIFF'S and other CALIFORNIA CLASS Members' tips to offset their minimum wage and applicable overtime compensation. Specifically, from time to time, if PLAINTIFF and other CALIFORNIA CLASS Members earned more in tips in any given day than their total hourly compensation, DEFENDANT would only pay PLAINTIFF and other CALIFORNIA CLASS Members their tips as compensation. As a result, PLAINTIFF and other CALIFORNIA CLASS Members forfeited minimum and overtime wages due them for all hours worked due to DEFENDANTS' uniform policy and practice of only paying PLAINTIFF and other CALIFORNIA CLASS Members in tips if said tips were more than the employees' daily total hourly compensation.
- 40. Further, from time to time during the CALIFORNIA CLASS period, if PLAINTIFF and other CALIFORNIA CLASS Members earned less tips than their daily hourly compensation, DEFENDANT would deduct the amount of tips from employees' hourly compensation and only pay PLAINTIFF and other CALIFORNIA CLASS Members the difference. DEFENDANTS routinely received gratuity tips from its food and beverage bills. These gratuities and/or tips reasonably appear to be gratuities/tips for the service staff. It is typical and customary in the hospitality industry that establishments receive gratuities/tips on the food and beverage bill. Thus, when customers paid these gratuities/tips, it is reasonable for them to have believed they were gratuities/tips to be paid to the service staff. Indeed, because many of these gratuities/tips are depicted to customers, and the custom in the food and beverage industry that gratuities/tips are paid for food and beverage service, customers paid these gratuities/tips reasonably believing they were

remitted to the service staff. However, DEFENDANTS have not remitted the total proceeds of these gratuities/tips to the non-managerial employees who serve the food and beverages. Instead, DEFENDANTS have a policy and practice of using a portion of these gratuities to offset the minimum wage and overtime compensation owed to PLAINTIFF and other CALIFORNIA CLASS Members. As a result, PLAINTIFF and CALIFORNIA CLASS Members have not received the total proceeds of the gratuities/tips and minimum wage and overtime compensation, to which they are entitled to under California law

- 41. DEFENDANTS are generally in the business of owning and operating a restaurant and brewery business. During the CALIFORNIA CLASS PERIOD, PLAINTIFF and other CALIFORNIA CLASS Members were in the "chain of service" and earned gratuities based on their service for their customers. However, PLAINTIFF and CALIFORNIA CLASS Members were forced to forfeit portions of their gratuities, which said gratuities were kept by DEFENDANTS' employees who were not in the chain of service from which the gratuity/tip resulted, or were used to offset their minimum and overtime compensation. PLAINTIFF and other CALIFORNIA CLASS Members contend that any gratuities/tips kept by DEFENDANTS were illegal and in violation of California law because PLAINTIFF and other CALIFORNIA CLASS Members provided the service for to whom the gratuity should have been paid.
- 42. California Labor Code § 351 establishes the requirements for an employer regarding the payment of gratuities. Specifically, gratuities are the sole property of the employees. California Labor Code § 351 expressly prohibits employers and their agents from collecting, taking, or receiving any portion of a gratuity. California Labor Code § 350(e) defines the term "gratuity" as including any money that has been paid or given or left for an employee by a patron of a business over and above the actual amount due the business for services rendered or for goods, food, drink or articles sold or served to such patron. Labor Code § 353 requires employers to keep accurate records of all gratuities they receive, directly or indirectly.
- 43. Although tip pooling is not expressly prohibited by the Labor Code, employees who mandate tip pooling must only distribute pooled tips to employees in the "chain of service." By distributing tips to employees who were not in the "chain of service," or using tips to offset

minimum wage and overtime compensation, DEFENDANTS have violated and continue to violate the legal requirements for handling pooled tips and the legal requirements for paying minimum wage and overtime compensation.

### H. <u>Unreimbursed Business Expenses</u>

- 44. DEFENDANT as a matter of corporate policy, practice, and procedure, intentionally, knowingly, and systematically failed to reimburse and indemnify the PLAINTIFF and the other CALIFORNIA CLASS Members for required business expenses incurred by the PLAINTIFF and other CALIFORNIA CLASS Members in direct consequence of discharging their duties on behalf of DEFENDANT. Under California Labor Code Section 2802, employers are required to indemnify employees for all expenses incurred in the course and scope of their employment. Cal. Lab. Code § 2802 expressly states that "an employer shall indemnify his or her employee for all necessary expenditures or losses incurred by the employee in direct consequence of the discharge of his or her duties, or of his or her obedience to the directions of the employer, even though unlawful, unless the employee, at the time of obeying the directions, believed them to be unlawful."
- 45. In the course of their employment, DEFENDANT required PLAINTIFF and other CALIFORNIA CLASS Members to use their personal cell phones as a result of and in furtherance of their job duties. Specifically, PLAINTIFF and other CALIFORNIA CLASS Members were required to use their personal cell phones in order to perform work related tasks. However, DEFENDANT unlawfully failed to reimburse PLAINTIFF and other CALIFORNIA CLASS Members for the use of their personal cell phones. As a result, in the course of their employment with DEFENDANT, the PLAINTIFF and other CALIFORNIA CLASS Members incurred unreimbursed business expenses that included, but were not limited to, costs related to the use of their personal cell phones, all on behalf of and for the benefit of DEFENDANT.

#### I. Unlawful Deductions

46. DEFENDANT, from time-to-time unlawfully deducted wages from PLAINTIFF and CALIFORNIA LABOR CLASS Members' pay without explanations and without authorization to do so or notice to PLAINTIFF and the CALIFORNIA LABOR CLASS Members.

Such unlawful deductions include, but are not limited to, 401(k) contributions, despite failing to ensure those deductions were properly allocated to said 401(k) policies. As a result, DEFENDANT violated Labor Code § 221.

47. Specifically, as to PLAINTIFF, PLAINTIFF was from time to time unable to take off duty meal and rest breaks and was not fully relieved of duty for his rest and meal periods. PLAINTIFF was required to perform work as ordered by DEFENDANT for more than five (5) hours during a shift without receiving an off-duty meal break. Further, DEFENDANT failed to provide PLAINTIFF with a second off-duty meal period each workday in which he was required by DEFENDANT to work ten (10) hours of work. When DEFENDANT provided PLAINTIFF with a rest break, they required PLAINTIFF to remain on-duty and on-call for the rest break. DEFENDANT policy caused PLAINTIFF to remain on-call and on-duty during what was supposed to be his off-duty meal periods. PLAINTIFF therefore forfeited meal and rest breaks without additional compensation and in accordance with DEFENDANT'S strict corporate policy and practice. Moreover, DEFENDANT also provided PLAINTIFF with paystubs that failed to comply with Cal. Lab. Code § 226. Further, DEFENDANT also failed to reimburse PLAINTIFF for required business expenses related to the use of his personal cell phone, on behalf of and in furtherance of his employment with DEFENDANT. Moreover, DEFENDANT also subjected PLAINTIFF to its unlawful tipping practices pursuant to Cal. Lab. Code § 351. Additionally, DEFENDANT unlawfully deduced wages from PLAINTIFF'S pay pursuant to Cal. Lab. Code § 221. To date, DEFENDANT has not fully paid PLAINTIFF the minimum, overtime and double time compensation still owed to him or any penalty wages owed to him under Cal. Lab. Code § 203. The amount in controversy for PLAINTIFF individually does not exceed the sum or value of \$75,000.

#### J. CLASS ACTION ALLEGATIONS

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48. PLAINTIFF brings the First through Tenth Causes of Action as a class action pursuant to California Code of Civil Procedure § 382 on behalf of all persons who are or previously were employed by DEFENDANTS in California and classified as non-exempt employees ("CALIFORNIA CLASS") during the period beginning four years prior to the filing

of the Complaint and ending on a date determined by the Court ("CLASS PERIOD"). The amount in controversy for the aggregate claim of the CALIFORNIA CLASS Members is under five million dollars (\$5,000,000.00).

- 49. PLAINTIFF and the other CALIFORNIA CLASS Members have uniformly been deprived of wages and penalties from unpaid wages earned and due, including but not limited to unpaid minimum wages, unpaid overtime compensation, unpaid meal and rest period premiums, and illegal meal and rest period policies. Defendant further failed to compensate for off-the-clock work and failed to maintain required records, and interest, statutory and civil penalties, attorney's fees, costs, and expenses.
- 50. The members of the class are so numerous that joinder of all class members is impractical.
- 51. Common questions of law and fact regarding DEFENDANTS' conduct, including but not limited to, the off-the-clock work, unpaid meal and rest period premiums, failing to provide legally compliant meal and rest periods, failure to provide accurate itemized wage statements, and failure to ensure they are paid at least minimum wage and overtime, exist as to all members of the class and predominate over any questions affecting solely any individual members of the class. Among the questions of law and fact common to the class are:
  - a. Whether DEFENDANTS maintained legally compliant meal period policies and practices;
  - b. Whether DEFENDANTS maintained legally compliant rest period policies and practices;
  - c. Whether DEFENDANTS failed to pay PLAINTIFF and the CALIFORNIA
     CLASS Members accurate premium payments for missed meal and rest periods;
  - d. Whether DEFENDANTS failed to pay PLAINTIFF and the CALIFORNIA
     CLASS Members accurate overtime wages;
  - e. Whether DEFENDANTS failed to pay PLAINTIFF and the CALIFORNIA CLASS Members at least minimum wage for all hours worked;

sustained.

- 58. The questions of law and fact common to the CALIFORNIA CLASS Members predominate over any questions affecting only individual members, including legal and factual issues relating to liability and damages.
- 59. A class action is superior to other available methods for the fair and efficient adjudication of this controversy because joinder of all class members in impractical. Moreover, since the damages suffered by individual members of the class may be relatively small, the expense and burden of individual litigation makes it practically impossible for the members of the class individually to redress the wrongs done to them. Without class certification and determination of declaratory, injunctive, statutory and other legal questions within the class format, prosecution of separate actions by individual members of the CALIFORNIA CLASS will create the risk of:
  - a. Inconsistent or varying adjudications with respect to individual members of the CALIFORNIA CLASS which would establish incompatible standards of conduct for the parties opposing the CALIFORNIA CLASS; and/or,
  - b. Adjudication with respect to individual members of the CALIFORNIA CLASS which would as a practical matter be dispositive of the interests of the other members not party to the adjudication or substantially impair or impeded their ability to protect their interests.
- 60. Class treatment provides manageable judicial treatment calculated to bring an efficient and rapid conclusion to all litigation of all wage and hour related claims arising out of the conduct of DEFENDANTS.

#### **FIRST CAUSE OF ACTION**

#### **Unlawful Business Practices**

(Cal. Bus. And Prof. Code §§ 17200, et seq.)

#### (Alleged By PLAINTIFF and the CALIFORNIA CLASS against all Defendants)

61. PLAINTIFF, and the other members of the CALIFORNIA CLASS, reallege and incorporate by this reference, as though fully set forth herein, the prior paragraphs of this Complaint.

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Code § 17021. 63. California Business & Professions Code §§ 17200, et seq. (the "UCL") defines

DEFENDANT is a "person" as that term is defined under Cal. Bus. And Prof.

unfair competition as any unlawful, unfair, or fraudulent business act or practice. Section 17203 authorizes injunctive, declaratory, and/or other equitable relief with respect to unfair competition as follows:

Any person who engages, has engaged, or proposes to engage in unfair competition may be enjoined in any court of competent jurisdiction. The court may make such orders or judgments, including the appointment of a receiver, as may be necessary to prevent the use or employment by any person of any practice which constitutes unfair competition, as defined in this chapter, or as may be necessary to restore to any person in interest any money or property, real or personal, which may have been acquired by means of such unfair competition. (Cal. Bus. & Prof. Code § 17203).

- 64. By the conduct alleged herein, DEFENDANT has engaged and continues to engage in a business practice which violates California law, including but not limited to, the applicable Wage Order(s), the California Code of Regulations and the California Labor Code including Sections 201, 202, 203, 204, 221, 226, 226.7, 246, 351, 510, 512, 558, 1194, 1197, 1197.1, 1198, 2802 for which this Court should issue declaratory and other equitable relief pursuant to Cal. Bus. & Prof. Code § 17203 as may be necessary to prevent and remedy the conduct held to constitute unfair competition, including restitution of wages wrongfully withheld.
- 65. By the conduct alleged herein, DEFENDANT's practices were unlawful and unfair in that these practices violated public policy, were immoral, unethical, oppressive unscrupulous or substantially injurious to employees, and were without valid justification or utility for which this Court should issue equitable and injunctive relief pursuant to Section 17203 of the California Business & Professions Code, including restitution of wages wrongfully withheld.
- 66. By the conduct alleged herein, DEFENDANT's practices were deceptive and fraudulent in that DEFENDANT's uniform policy and practice failed to provide the legally mandated meal and rest periods and the required amount of compensation for missed meal and rest periods and, due to a systematic business practice that cannot be justified, pursuant to the applicable Cal. Lab. Code, and Industrial Welfare Commission requirements in violation of Cal.

Bus. Code §§ 17200, *et seq.*, and for which this Court should issue injunctive and equitable relief, pursuant to Cal. Bus. & Prof. Code § 17203, including restitution of wages wrongfully withheld.

- 67. By the conduct alleged herein, DEFENDANT's practices were also unlawful, unfair and deceptive in that DEFENDANT's employment practices caused PLAINTIFF and the other members of the CALIFORNIA CLASS to be underpaid during their employment with DEFENDANT.
- 68. By the conduct alleged herein, DEFENDANT's practices were also unfair and deceptive in that DEFENDANT's uniform policies, practices and procedures failed to provide legally required meal and/or rest breaks to PLAINTIFF and the CALIFORNIA CLASS members as required by Cal. Lab. Code §§ 226.7 and 512.
- 69. Therefore, PLAINTIFF demands on behalf of himself and on behalf of each CALIFORNIA CLASS member, one (1) hour of pay for each workday in which an off-duty meal period was not timely provided for each five (5) hours of work, and/or one (1) hour of pay for each workday in which a second off-duty meal period was not timely provided for each ten (10) hours of work.
- 70. PLAINTIFF further demands on behalf of himself and on behalf of each CALIFORNIA CLASS member, one (1) hour of pay for each workday in which a rest period was not timely provided as required by law.
- 71. By and through the unlawful and unfair business practices described herein, DEFENDANT has obtained valuable property, money and services from PLAINTIFF and the other members of the CALIFORNIA CLASS, including earned wages for all time worked, and has deprived them of valuable rights and benefits guaranteed by law and contract, all to the detriment of these employees and to the benefit of DEFENDANT so as to allow DEFENDANT to unfairly compete against competitors who comply with the law.
- 72. All the acts described herein as violations of, among other things, the Industrial Welfare Commission Wage Orders, the California Code of Regulations, and the California Labor Code, were unlawful and in violation of public policy, were immoral, unethical, oppressive, and

Complaint.

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for DEFENDANT'S willful and intentional violations of the California Labor Code and the

PLAINTIFF and the other members of the CALIFORNIA CLASS bring a claim

Industrial Welfare Commission requirements for DEFENDANT'S failure to accurately calculate and pay minimum wages to PLAINTIFF and the CALIFORNIA CLASS Members.

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- 78. Pursuant to Cal. Lab. Code § 204, other applicable laws and regulations, and public policy, an employer must timely pay its employees for all hours worked.
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- 79. Cal. Lab. Code § 1197 provides the minimum wage for employees fixed by the commission is the minimum wage to be paid to employees, and the payment of a lesser wage than the minimum so fixed is unlawful.
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CALIFORNIA CLASS.

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- 80. Cal. Lab. Code § 1194 establishes an employee's right to recover unpaid wages, including minimum wage compensation and interest thereon, together with the costs of suit.
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- DEFENDANT maintained a uniform wage practice of paying PLAINTIFF and the other members of the CALIFORNIA CLASS without regard to the correct amount of time they
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- worked. As set forth herein, DEFENDANT'S uniform policy and practice was to unlawfully and
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- intentionally deny timely payment of wages due to PLAINTIFF and the other members of the
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- 82. DEFENDANT'S uniform pattern of unlawful wage and hour practices manifested,
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- without limitation, applicable to the CALIFORNIA CLASS as a whole, as a result of implementing a uniform policy and practice that denied accurate compensation to PLAINTIFF

In committing these violations of the California Labor Code, DEFENDANT

As a direct result of DEFENDANT'S unlawful wage practices as alleged herein,

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- and the other members of the CALIFORNIA CLASS in regards to minimum wage pay.
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- inaccurately calculated the amount of time worked and consequently underpaid the actual time 20
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  - worked by PLAINTIFF and other members of the CALIFORNIA CLASS. DEFENDANT acted
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- in an illegal attempt to avoid the payment of all earned wages, and other benefits in violation of
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  - laws and regulations.

the California Labor Code, the Industrial Welfare Commission requirements and other applicable

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- PLAINTIFF and the other members of the CALIFORNIA CLASS did not receive the correct
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minimum wage compensation for their time worked for DEFENDANT.

- 85. During the CLASS PERIOD, PLAINTIFF and the other members of the CALIFORNIA CLASS were paid less for time worked than they were entitled to, constituting a failure to pay all earned wages.
- 86. By virtue of DEFENDANT'S unlawful failure to accurately pay all earned compensation to PLAINTIFF and the other members of the CALIFORNIA CLASS for the true time they worked, PLAINTIFF and the other members of the CALIFORNIA CLASS have suffered and will continue to suffer an economic injury in amounts which are presently unknown to them, and which will be ascertained according to proof at trial.
- 87. DEFENDANT knew or should have known that PLAINTIFF and the other members of the CALIFORNIA CLASS are under-compensated for their time worked. DEFENDANT systematically elected, either through intentional malfeasance or gross nonfeasance, to not pay employees for their labor as a matter of uniform corporate policy, practice and procedure, and DEFENDANT perpetrated this systematic scheme by refusing to pay PLAINTIFF and the other members of the CALIFORNIA CLASS the correct minimum wages for their time worked.
- 88. In performing the acts and practices herein alleged in violation of California labor laws, and refusing to compensate the members of the CALIFORNIA CLASS for all time worked and provide them with the requisite compensation, DEFENDANT acted and continues to act intentionally, oppressively, and maliciously toward PLAINTIFF and the other members of the CALIFORNIA CLASS with a conscious and utter disregard for their legal rights, or the consequences to them, and with the despicable intent of depriving them of their property and legal rights, and otherwise causing them injury in order to increase company profits at the expense of these employees.
- 89. PLAINTIFF and the other members of the CALIFORNIA CLASS therefore request recovery of all unpaid wages, according to proof, interest, statutory costs, as well as the assessment of any statutory penalties against DEFENDANT, in a sum as provided by the California Labor Code and/or other applicable statutes. To the extent minimum wage compensation is determined to be owed to the CALIFORNIA CLASS Members who have

1	terminated their employment, DEFENDANT'S conduct also violates Labor Code §§ 201 and/or
2	202, and therefore these individuals are also be entitled to waiting time penalties under Cal. Lab.
3	Code § 203, which penalties are sought herein on behalf of these CALIFORNIA CLASS
4	Members. DEFENDANT'S conduct as alleged herein was willful, intentional and not in good
5	faith. Further, PLAINTIFF and other CALIFORNIA CLASS Members are entitled to seek and
6	recover statutory costs.
7	THIRD CAUSE OF ACTION
8	Failure To Pay Overtime Compensation
9	(Cal. Lab. Code §§ 510, 1194 and 1198)
10	(Alleged By PLAINTIFF and the CALIFORNIA CLASS against all Defendants)
11	90. PLAINTIFF, and the other members of the CALIFORNIA CLASS, reallege and
12	incorporate by this reference, as though fully set forth herein, the prior paragraphs of this
13	Complaint.
14	91. PLAINTIFF and the other members of the CALIFORNIA CLASS bring a claim
15	for DEFENDANT's willful and intentional violations of the California Labor Code and the
16	Industrial Welfare Commission requirements for DEFENDANT's failure to pay these employees
17	for all overtime worked, including, work performed in excess of eight (8) hours in a workday,
18	and/or twelve (12) hours in a workday, and/or forty (40) hours in any workweek.
19	92. Pursuant to Cal. Lab. Code § 204, other applicable laws and regulations, and
20	public policy, an employer must timely pay its employees for all hours worked.
21	93. Cal. Lab. Code § 510 further provides that employees in California shall not be
22	employed more than eight (8) hours per workday and more than forty (40) hours per workweek
23	unless they receive additional compensation beyond their regular wages in amounts specified by
24	law.
25	94. Cal. Lab. Code § 1194 establishes an employee's right to recover unpaid wages,
26	including minimum wage and overtime compensation and interest thereon, together with the costs
2.7	of suit, Cal. Lab. Code § 1198 further states that the employment of an employee for longer hours

than those fixed by the Industrial Welfare Commission is unlawful.

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- 95. During the CLASS PERIOD, PLAINTIFF and CALIFORNIA CLASS Members were required by DEFENDANT to work for DEFENDANT and were not paid for all the time they worked, including overtime work.
- 96. DEFENDANT's uniform pattern of unlawful wage and hour practices manifested, without limitation, applicable to the CALIFORNIA CLASS as a whole, as a result of implementing a uniform policy and practice that failed to accurately record overtime worked by PLAINTIFF and other CALIFORNIA CLASS Members and denied accurate compensation to PLAINTIFF and the other members of the CALIFORNIA CLASS for overtime worked, including, the overtime work performed in excess of eight (8) hours in a workday, and/or twelve (12) hours in a workday, and/or forty (40) hours in any workweek.
- 97. In committing these violations of the California Labor Code, DEFENDANT inaccurately recorded overtime worked and consequently underpaid the overtime worked by PLAINTIFF and other CALIFORNIA CLASS Members. DEFENDANT acted in an illegal attempt to avoid the payment of all earned wages, and other benefits in violation of the California Labor Code, the Industrial Welfare Commission requirements and other applicable laws and regulations.
- 98. As a direct result of DEFENDANT's unlawful wage practices as alleged herein, the PLAINTIFF and the other members of the CALIFORNIA CLASS did not receive full compensation for overtime worked.
- 99. Cal. Lab. Code § 515 sets out various categories of employees who are exempt from the overtime requirements of the law. None of these exemptions are applicable to the PLAINTIFF and the other members of the CALIFORNIA CLASS. Further, PLAINTIFF and the other members of the CALIFORNIA CLASS were not subject to a valid collective bargaining agreement that would preclude the causes of action contained herein this Complaint. Rather, PLAINTIFF brings this Action on behalf of himself and the CALIFORNIA CLASS based on DEFENDANT's violations of non- negotiable, non-waivable rights provided by the State of California.

100. During the CLASS PERIOD, PLAINTIFF and the other members of the CALIFORNIA CLASS have been paid less for overtime worked that they are entitled to, constituting a failure to pay all earned wages.

- 101. DEFENDANT failed to accurately pay the PLAINTIFF and the other members of the CALIFORNIA CLASS overtime wages for the time they worked which was in excess of the maximum hours permissible by law as required by Cal. Lab. Code §§ 510, 1194 & 1198, even though PLAINTIFF and the other members of the CALIFORNIA CLASS were required to work, and did in fact work, overtime as to which DEFENDANT failed to accurately record and pay as evidenced by DEFENDANT's business records and witnessed by employees.
- 102. By virtue of DEFENDANT'S unlawful failure to accurately pay all earned compensation to PLAINTIFF and the other members of the CALIFORNIA CLASS for all overtime worked by these employees, PLAINTIFF and the other members of the CALIFORNIA CLASS have suffered and will continue to suffer an economic injury in amounts which are presently unknown to them, and which will be ascertained according to proof at trial.
- 103. DEFENDANTS knew or should have known that PLAINTIFF and the other members of the CALIFORNIA CLASS were under compensated for all overtime worked. DEFENDANT systematically elected, either through intentional malfeasance or gross nonfeasance, to not pay employees for their labor as a matter of uniform company policy, practice and procedure, and DEFENDANT perpetrated this systematic scheme by refusing to pay PLAINTIFF and the other members of the CALIFORNIA CLASS for overtime worked.
- 104. In performing the acts and practices herein alleged in violation of California labor laws, and refusing to compensate the members of the CALIFORNIA CLASS for all overtime worked and provide them with the requisite overtime compensation, DEFENDANT acted and continues to act intentionally, oppressively, and maliciously toward PLAINTIFF and the other members of the CALIFORNIA CLASS with a conscious and utter disregard for their legal rights, or the consequences to them, and with the despicable intent of depriving them of their property and legal rights, and otherwise causing them injury in order to increase company profits at the expense of these employees.

1	105. PLAINTIFF and the other members of the CALIFORNIA CLASS therefore
2	request recovery of all unpaid wages, including overtime wages, according to proof, interest,
3	statutory costs, as well as the assessment of any statutory penalties against DEFENDANT, in a
4	sum as provided by the California Labor Code and/or other applicable statutes. To the extent
5	minimum and/or overtime compensation is determined to be owed to the CALIFORNIA CLASS
6	Members who have terminated their employment, DEFENDANT's conduct also violates Labor
7	Code §§ 201 and/or 202, and therefore these employees would also be entitled to waiting time
8	penalties under Cal. Lab. Code § 203, which penalties are sought herein on behalf of these
9	CALIFORNIA CLASS Members. DEFENDANT's conduct as alleged herein was willful,
10	intentional, and not in good faith. Further, PLAINTIFF and other CALIFORNIA CLASS
11	Members are entitled to seek and recover statutory costs.

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#### **FOURTH CAUSE OF ACTION**

#### Failure To Provide Required Meal Periods

(Cal. Lab. Code §§ 226.7 & 512)

### (Alleged By PLAINTIFF and the CALIFORNIA CLASS against all Defendants)

- 106. PLAINTIFF and the other members of the CALIFORNIA CLASS, reallege and incorporate by this reference, as though fully set forth herein, the prior paragraphs of this Complaint.
- 107. During the CLASS PERIOD, DEFENDANT failed to provide all the legally required off-duty meal breaks to PLAINTIFF and the other CALIFORNIA CLASS Members as required by the applicable Wage Order and Labor Code. The nature of the work performed by PLAINTIFF and CALIFORNIA CLASS MEMBERS did not prevent these employees from being relieved of all of their duties for the legally required off-duty meal periods. As a result of their rigorous work schedules, PLAINTIFF and other CALIFORNIA CLASS Members were often not fully relieved of duty by DEFENDANT for their meal periods. Additionally, DEFENDANT's failure to provide PLAINTIFF and the CALIFORNIA CLASS Members with legally required meal breaks prior to their fifth (5th) hour of work is evidenced by DEFENDANT's business records. Further, DEFENDANT failed to provide PLAINTIFF and CALIFORNIA CLASS

1	Members with a second off-duty meal period in some workdays in which these employees were
2	required by DEFENDANT to work ten (10) hours of work. As a result, PLAINTIFF and other
3	members of the CALIFORNIA CLASS forfeited meal breaks without additional compensation
4	and in accordance with DEFENDANT's strict corporate policy and practice.
5	108. DEFENDANT further violated California Labor Code §§ 226.7 and the applicable
6	IWC Wage Order by failing to compensate PLAINTIFF and CALIFORNIA CLASS Members
7	who were not provided a meal period, in accordance with the applicable Wage Order, one
8	additional hour of compensation at each employee's regular rate of pay for each workday that a
9	meal period was not provided.
10	109. As a proximate result of the aforementioned violations, PLAINTIFF and
11	CALIFORNIA CLASS Members have been damaged in an amount according to proof at trial,
12	and seek all wages earned and due, interest, penalties, expenses and costs of suit.
13	FIFTH CAUSE OF ACTION
14	Failure To Provide Required Rest Periods
15	(Cal. Lab. Code §§ 226.7 & 512)
16	(Alleged By PLAINTIFF and the CALIFORNIA CLASS against all Defendants)
17	110. PLAINTIFF, and the other members of the CALIFORNIA CLASS, reallege and

110. PLAINTIFF, and the other members of the CALIFORNIA CLASS, reallege and incorporate by this reference, as though fully set forth herein, the prior paragraphs of this Complaint.

111. From time to time, PLAINTIFF and other CALIFORNIA CLASS Members were required to work in excess of four (4) hours without being provided ten (10) minute rest periods. Further, these employees were denied their first rest periods of at least ten (10) minutes for some shifts worked of at least two (2) to four (4) hours, a first and second rest period of at least ten (10) minutes for some shifts worked of between six (6) and eight (8) hours, and a first, second and third rest period of at least ten (10) minutes for some shifts worked of ten (10) hours or more. PLAINTIFF and other CALIFORNIA CLASS Members were also not provided with one-hour wages in lieu thereof. As a result of their rigorous work schedules, PLAINTIFF and other CALIFORNIA CLASS Members were periodically denied their proper rest periods by

1	phones to execute their essential job duties on behalf of DEFENDANT. DEFENDANT's uniforn
2	policy, practice and procedure was to not reimburse PLAINTIFF and the CALIFORNIA CLASS
3	members for expenses resulting from the use of personal cell phones for DEFENDANT within the
4	course and scope of their employment for DEFENDANT. These expenses were necessary to
5	complete their principal job duties. DEFENDANT is estopped by DEFENDANT's conduct to asser
6	any waiver of this expectation. Although these expenses were necessary expenses incurred by
7	PLAINTIFF and the CALIFORNIA CLASS members, DEFENDANT failed to indemnify and
8	reimburse PLAINTIFF and the CALIFORNIA CLASS members for these expenses as an employe
9	is required to do under the laws and regulations of California.
10	117. PLAINTIFF therefore demand reimbursement for expenditures or losses incurred by
11	her and the CALIFORNIA CLASS members in the discharge of their job duties for DEFENDANT
12	or their obedience to the directions of DEFENDANT, with interest at the statutory rate and cost
13	under Cal. Lab. Code § 2802.
14	SEVENTH CAUSE OF ACTION
15	Failure To Pay Wages When Due
16	(Cal. Lab. Code §§ 203)
17	(Alleged By PLAINTIFF and the CALIFORNIA CLASS against all Defendants)
18	118. PLAINTIFF, and the other members of the CALIFORNIA CLASS, reallege and
19	incorporate by this reference, as though fully set forth herein, the prior paragraphs of this
20	Complaint.
21	119. Cal. Lab. Code § 200 provides that:
22	As used in this article:  (d) "Wages" includes all amounts for labor performed by employees of every
23	description, whether the amount is fixed or ascertained by the standard of time, task, piece, Commission basis, or other method of calculation.
24	(e) "Labor" includes labor, work, or service whether rendered or performed
25	under contract, subcontract, partnership, station plan, or other agreement if the to be paid for is performed personally by the person demanding
26	payment.
	120 Cal. Lab. Code § 201 provides, in relevant part, that "If an employer discharges an

employee, the wages earned and unpaid at the time of discharge are due and payable immediately."

1	121. Cal. Lab. Code § 202 provides, in relevant part, that:
2	If an employee not having a written contract for a definite period quits his or her employment, his or her wages shall become due and payable not later than 72 hours thereafter, unless the employee has given 72 hours previous notice of his or her
3	intention to quit, in which case the employee is entitled to his or her wages at the
4	time of quitting. Notwithstanding any other provision of law, an employee who quits without providing a 72-hour notice shall be entitled to receive payment by
<ul><li>5</li><li>6</li></ul>	mail if he or she so requests and designates a mailing address. The date of the mailing shall constitute the date of payment for purposes of the requirement to provide payment within 72 hours of the notice of quitting.
7	122. There was no definite term in PLAINTIFF's or any CALIFORNIA CLASS
8	Members' employment contract.
9	123. Cal. Lab. Code § 203 provides:
10	If an employer willfully fails to pay, without abatement or reduction, in accordance with Sections 201, 201.5, 202, and 205.5, any wages of an employee who is discharged or who
11	quits, the wages of the employee shall continue as a penalty from the due date thereof at
12	the same rate until paid or until an action therefor is commenced; but the wages shall not continue for more than 30 days.
13	124. The employment of PLAINTIFF and many CALIFORNIA CLASS Members
14	terminated, and DEFENDANT has not tendered payment of wages to these employees who were
15	underpaid for minimum wage and/or overtime wage, and/or missed meal and rest breaks, as
16	required by law.
17	125. Therefore, as provided by Cal Lab. Code § 203, on behalf of himself and the
18	members of the CALIFORNIA CLASS whose employment has terminated, PLAINTIFF demand
19	up to thirty (30) days of pay as penalty for not paying all wages due at time of termination for all
20	employees who terminated employment during the CLASS PERIOD and demand an accounting
21	and payment of all wages due, plus interest and statutory costs as allowed by law.
22	EIGHTH CAUSE OF ACTION
23	Failure To Provide Accurate Itemized Statements
24	(Cal. Lab. Code § 226)
25	(Alleged by PLAINTIFF and the CALIFORNIA CLASS against all Defendants)
26	126. PLAINTIFF, and the other members of the CALIFORNIA CLASS, reallege and
27	incorporate by this reference, as though fully set forth herein, the prior paragraphs of this
28	Complaint.

- 127. Cal. Labor Code § 226 provides that an employer must furnish employees with an "accurate itemized" statement in writing showing:
  - a. Gross wages earned,
  - b. (2) total hours worked by the employee, except for any employee whose compensation is solely based on a salary and who is exempt from payment of overtime under subdivision (a) of Section 515 or any applicable order of the Industrial Welfare Commission,
  - c. the number of piece-rate units earned and any applicable piece rate if the employee is paid on a piece-rate basis,
  - d. all deductions, provided that all deductions made on written orders of the employee may be aggregated and shown as one item,
  - e. net wages earned,
  - f. the inclusive dates of the period for which the employee is paid,
  - g. the name of the employee and his or her social security number, except that by January 1, 2008, only the last four digits of his or her social security number of an employee identification number other than social security number may be shown on the itemized statement,
  - h. the name and address of the legal entity that is the employer, and
  - i. all applicable hourly rates in effect during the pay period and the corresponding number of hours worked at each hourly rate by the employee.
- 128. When DEFENDANT did not accurately record PLAINTIFF'S and other CALIFORNIA CLASS Members' missed meal and rest breaks, or were paid inaccurate missed meal and rest break premiums, or were not paid for all hours worked, DEFENDANT violated Cal. Lab. Code § 226 in that DEFENDANT failed to provide PLAINTIFF and other CALIFORNIA CLASS Members with complete and accurate wage statements which failed to show, among other things, all deductions, the accurate gross wages earned, net wages earned, the total hours worked and all applicable hourly rates in effect during the pay period and the corresponding amount of

time worked at each hourly rate, and correct rates of pay for penalty payments or missed meal and rest periods.

- 129. In addition to the foregoing, DEFENDANT failed to provide itemized wage statements to PLAINTIFF and members of the CALIFORNIA CLASS that complied with the requirements of California Labor Code Section 226.
- \$ 226, causing injury and damages to PLAINTIFF and the other members of the CALIFORNIA CLASS. These damages include, but are not limited to, costs expended calculating the correct wages for all missed meal and rest breaks and the amount of employment taxes which were not properly paid to state and federal tax authorities. These damages are difficult to estimate. Therefore, PLAINTIFF and the other members of the CALIFORNIA CLASS may elect to recover liquidated damages of fifty dollars (\$50.00) for the initial pay period in which the violation occurred, and one hundred dollars (\$100.00) for each violation in a subsequent pay period pursuant to Cal. Lab. Code § 226, in an amount according to proof at the time of trial (but in no event more than four thousand dollars (\$4,000.00) for PLAINTIFF and each respective member of the CALIFORNIA CLASS herein).

### NINTH CAUSE OF ACTION

#### FAILURE TO PAY STATUTORY GRATUITIES

(Cal. Lab. Code § 351 et seq.)

# (Alleged by PLAINTIFF and the CALIFORNIA CLASS and against all Defendants)

- 131. PLAINTIFF, and the other members of the CALIFORNIA CLASS, reallege and incorporate by this reference, as though fully set forth herein, the prior paragraphs of this Complaint.
- 132. DEFENDANT's conduct, as set forth above, in failing to remit to non-managerial employees the total proceeds of gratuities/tips paid by customers on customers' bills constitutes a violation of California Labor Code Section 351. This violation is enforceable pursuant to the California Unfair Competition Law, Cal. Bus. And Prof. Code 17200 et seq.

1	DEFENDANT's conduct constitutes unlawful, unfair, and/or fraudulent business acts or
2	practices, in that DEFENDANT has violated California Labor Code Section 351 in not remitting
3	to the non-managerial service employees the total gratuities/tips that were paid by customers.
4	133. As a proximate result of the aforementioned violations, PLAINTIFFS and
5	CALIFORNIA CLASS Members have been damaged in an amount according to proof at trial,
6	including the loss of gratuities to which they were entitled. and seek all wages earned and due,
7	interest, penalties, expenses and costs of suit.
8	TENTH CAUSE OF ACTION
9	Unlawful Deductions from PLAINTIFF and CLASS MEMBERS Paychecks
10	[Cal. Labor Code §§ 221 and 223]
11	(Alleged by PLAINTIFF and the CALIFORNIA CLASS and against all Defendants)
12	134. PLAINTIFF incorporate herein by specific reference, as though fully set forth, the
13	allegations in the preceding paragraphs.
14	135. During the CLASS PERIOD, DEFENDANT regularly and consistently
15	maintained corporate policies and procedures designed to reduce labor costs by reducing or
16	minimizing the amount of compensation paid to its employees, especially overtime compensation.
17	136. DEFENDANT made deductions from PLAINTIFF and the other CALIFORNIA
18	CLASS Members' paychecks including but limited to amounts for 401(k) contributions earned
19	by PLAINTIFF and the other CALIFORNIA CLASS Members during various pay periods.
20	However, DEFENDANT failed to ensure those deductions were properly allocated to said 401(k)
21	policies.
22	137. Labor Code § 221 provides it is unlawful for any employer to collect or receive
23	from an employee any part of wages theretofore paid by employer to employee.
24	138. Labor Code § 223 provides that where any statute or contract requires an employer
25	to maintain the designated wage scale, it shall be unlawful to secretly pay a lower wage while
26	purporting to pay the wage designated by statute or by contract. Labor Code section 225 further
27	provides that the violation of any provision of Labor Code §§ 221 and 223 is a misdemeanor.

## c. Meal and rest period compensation pursuant to Cal. Lab. Code §§ 226.7, 512 and 1 the applicable IWC Wage Order; 2 d. The wages of all terminated employees from the CALIFORNIA CLASS as a 3 penalty from the due date thereof at the same rate until paid or until an action 4 therefore is commenced, in accordance with Cal. Lab. Code § 203. 5 3. On all claims: 6 An award of interest, including prejudgment interest at the legal rate; 7 b. Such other and further relief as the Court deems just and equitable; and 8 An award of penalties, attorneys' fees and costs of suit, as allowable under the law. 9 10 **JCL LAW FIRM, APC** DATED: August 9, 2022 11 12 Jean-Claude Lapuyade 13 Attorney for PLAINTIFF 14 15 16 17 **DEMAND FOR A JURY TRIAL** 18 PLAINTIFF demands a jury trial on issues triable to a jury. 19 JCL LAW FIRM, APC DATED: August 9, 2022 20 21 Jean-Claude Lapuyade 22 Attorney for PLAINTIFF 23 24 25 26 27 28

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