

HALO
c/o Cyberscout
1 Keystone Ave., Unit 700
Cherry Hill, NJ 08003
DB-08669 30-1



Kei Chibazakura

Stanford, CA



March 28, 2024

Re: Notice of Security Incident

Dear Kei Chibazakura:

I am writing to let you know that HALO experienced a security incident that resulted in unauthorized access to some of our computer systems. We have now completed our review of the files contained on these systems, and have identified some personnel records, including your information.

We have been investigating this situation with the help of law enforcement and external cybersecurity experts. To our knowledge, we are not aware of any actual or attempted misuse of personal information as a result of this incident. However, as a precautionary measure, you can enroll in an identity protection solution from Cyberscout at no cost to you. HALO will provide these credit and identity protection services to you for 12 months free of charge.

Additional information about the incident, our ongoing response, and the resources that are available to help protect your information can be found below. Please know that we have taken a number of steps to address this situation, and are committed to doing the right thing for everyone involved.

What Happened? Computer systems within our network were accessed by a sophisticated threat actor using techniques that were able to evade detection by our information security defenses. Upon discovering the situation, we promptly took these systems offline, notified law enforcement, and engaged cybersecurity experts to investigate. Through those efforts, we recently learned that a criminal threat actor had access to computer systems containing your personal information in November 2023 and acquired files containing your personal information. We have recovered the files.

What Are We Doing? We have been working with external cybersecurity experts to investigate what happened, to strengthen our computer network, and to monitor the "dark web" for information relating to our company. These efforts are all ongoing. We are notifying you now that we know what information was involved.

What Information Was Involved? Information provided to HALO Human Resources for tax or benefits purposes, including name, date of birth, and Social Security number.

What You Can Do? We are providing an Identity Protection Reference Guide that includes information on general steps you can take to monitor and protect your personal information. You will also find information enclosed on how to enroll in the credit and identity protection services if you are interested in these services.

For More Information. If you have any questions or concerns, please reach out to our dedicated support team at 1-833-914-4069, Monday through Friday 8:00 am – 8:00 pm EST, (excluding major U.S. holidays).

Sincerely,

A handwritten signature in cursive script that reads "Marc S. Simon".

Marc S. Simon
CEO