Notice of Data Incident

Posted November 18, 2026

What Happened

On October 26, 2026, Charles E. Smith Life Communities (CESLC) identified unauthorized activity on our network that we have since determined to be the result of a cybersecurity incident. After we detected this incident, we immediately initiated our incident response protocols and began an investigation with the support of third-party cybersecurity experts. We have also notified law enforcement. Our investigation indicates that the unauthorized actor took certain data from our network. Our investigation and continued monitoring have identified no evidence of ongoing unauthorized activity on our network. With the assistance of third-party cybersecurity experts, we have implemented additional technical safeguards and continue to monitor.

Please be assured that this incident has not affected our core operations, our resident services are ongoing and this incident has not interfered with our ability to deliver care to our residents.

What Information Was Involved

The types of information involved may vary by individual but generally include: name, address, zip code, date of birth, diagnosis or condition, lab results, medications, claim information, health insurance information, medical information, social security number, driver's license number, military ID, and employee ID.

Note that this describes general categories of information identified as present within the impacted data and includes categories that are not relevant to each individual whose information may have been present. Our investigation has found no evidence of misuse of information for fraud or identity theft related to the incident.

What We Are Doing

We are taking this incident very seriously and are taking measures to reduce the risk of an incident like this from happening again. Those measures include, but are not limited to, rotating passwords, implementing additional tools to continuously watch our systems for cyber threats, and restoring systems from backups. In accordance with our legal obligations, we will provide written notice to any of our residents or other individuals who had information involved along with supportive resources.

What You Can Do

In the interest of transparency, we wanted to make you aware of this incident. As a general practice, experts encourage individuals to review statements and explanations of benefits from their healthcare providers and health plans, as well as their credit reports, and to report any activity they do not recognize to the relevant provider, plan or financial institution.

For More Information

We understand that this news may be concerning. Unfortunately, cyber incidents like this one are increasingly common to organizations across the healthcare sector. We are committed to communicating with you transparently. If you have questions about this incident, please visit our Frequently Asked Questions (FAQ) page **here** for more information. We will update this page with more information as our investigation progresses. If you have a question not answered on our FAQ page, you may contact us at **Inquiry@ceslc.org**.

Steps You Can Take to Protect Your Personal Information

To obtain a free credit report, individuals may visit **www.annualcreditreport.com** or call, toll-free, 1-877-322-8228.

Alternatively, affected individuals can contact the three major credit reporting bureaus directly at the addresses below:

Equifax, PO Box 740241, Atlanta, GA 30374, **www.equifax.com/personal/credit-report-services**, 1-800-685-1111

Experian, PO Box 2104, Allen, TX 75013, **www.experian.com/help**, 1-888-397-3742

TransUnion, PO Box 2000, Chester, PA 19016, **https://www.transunion.com/data-breach-help**, 1-833-395-6938

Free Credit Report. It is recommended that you remain vigilant for incidents of fraud and identity theft by reviewing account statements and monitoring your credit report for unauthorized activity. You may obtain a copy of your credit report, free of charge, once every twelve (12) months from each of the three (3) nationwide credit reporting agencies.

To order your annual free credit report please visit **www.annualcreditreport.com** or call toll free at **1-877-322-8228**.

You can also order your annual free credit report by mailing a completed Annual Credit Report Request Form (available from the U.S. Federal Trade Commission's ("FTC") website at www.consumer.ftc.gov) to: Annual Credit Report Request Service, P.O. Box 105281, Atlanta, GA 30348-5281.

For Maryland residents: You may obtain one (1) or more (depending on the state) additional copies of your credit report, free of charge. You must contact each of the credit reporting agencies directly to obtain such additional report(s).

Fraud Alert. You may place a fraud alert in your file by calling one (1) of the three (3) nationwide credit reporting agencies above. A fraud alert tells creditors to follow certain procedures, including contacting you before they open any new accounts or change your existing accounts. For that reason, placing a fraud alert can protect you, but also may delay you when you seek to obtain credit.

Security Freeze. You may obtain a security freeze on your credit report, free of charge, to protect your privacy and confirm that credit is not granted in your name without your knowledge. You may also submit a declaration of removal to remove information placed in your credit report as a result of being a victim of identity theft. You have a right to place a security freeze on your credit report, free of charge, or submit a declaration of removal pursuant to the Fair Credit Reporting Act ("FCRA").

The security freeze will prohibit a consumer reporting agency from releasing any information in your credit report without your express authorization or approval. The security freeze is designed to prevent credit, loans, and services from being approved in your name without your consent. When you place a security freeze on your credit report, you will be provided with a personal identification number, password, or similar device to use if you choose to remove the freeze on your credit report or to temporarily authorize the release of your credit report to a specific party or parties or for a specific period of time after the freeze is in place.

To place a security freeze on your credit report, you may be able to use an online process, an automated telephone line, or a written request to any of the three (3) credit reporting agencies listed above. The following information must be included when requesting a security freeze (note that if you are requesting a credit report for your spouse, this information must be provided for them as well): (1) full name, with middle initial, and any suffixes; (2) Social Security number; (3) date of birth; (4) current address and any previous addresses for the past five years; and (5) any applicable incident report or complaint with a law enforcement agency or Department of Motor Vehicles. The request must also include a copy of a government-issued identification card and a copy of a recent utility bill or bank or insurance statement. It is essential that each copy be legible, and display your name, current mailing address, and the date of issue.

You may contact the **Federal Trade Commission**, Consumer Response Center, 600 Pennsylvania Avenue, NW, Washington, DC 20580, **www.ftc.gov/bcp/edu/microsites/idtheft/**, 1-877-IDTHEFT (438-4338).

Reporting of identity theft and obtaining a police report. You have the right to obtain any police report filed in the United States in regard to this incident. If you are the victim of fraud or identity theft, you also have the right to file a police report.

For District of Columbia Residents: You can obtain information about steps to take to avoid identity theft from the FTC (contact information above) and the District of Columbia Office of the Attorney General, 400 6th Street NW, Washington, D.C. 20001, **consumer.protection@dc.gov**, **https://oag.dc.gov/**, 1-202-737-3400.

For Maryland Residents: You may obtain information about steps you can take to avoid identity theft from the FTC (contact information above) and the Maryland Office of the Attorney General, Consumer Protection Division, 200 St. Paul Place, Baltimore, MD 21202, **www.marylandattorneygeneral.gov**, 1-888-743-0023.