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12	FOR THE COUNTY	OF LOS ANGI	ELES
13	HILLO CIPIL AND	Case No.:	DO C 4 2
14	JULIO CEJA, an individual,	Case No	BC 6 4 7 0 5 7
15	Plaintiff,		ON COMPLAINT FOR
16	v.	EQUITABLE	KELIEF
17 18	APPLE INC., a California corporation; and		
19	DOES 1 through 20, inclusive,		
20	Defendants.		
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25	- JURY TRIAL	DEMANDED -	
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		1 N COMPLAINT	
	CLASS ACTIO	N COMPLAINT	

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Plaintiff Julio Ceja, individually and on behalf of all others similarly situated, alleges against Defendant Apple Inc. as follows:

### **INTRODUCTION**

I.

1. This case is brought to address an extremely serious social problem impacting all California citizens: motorists within the state are engaged in the prolific practice of texting and driving, causing the loss of life, limb and property at an astonishing rate. At the center of the epidemic is Apple's immensely popular iPhone, a product that has generated hundreds of billions of dollars of profit for the company.

2. Apple has the ability to outfit its iPhones with a lock-out device that would disable the smartphone while being used by motorists. In fact, it has had this technology since 2008, and was granted a patent on it by the U.S. Patent and Trademark Office in 2014. Yet, fearful that such a device would cause it to lose valuable market share, Apple refuses to employ the technology, choosing instead to allow the massive carnage to occur.

3. This class action complaint seeks an injunction against Apple, halting the sale of all iPhones in California without a lock-out device that will disable the iPhone while being driven by an engaged motorist, as well as an order requiring that the company update all currently held iPhones to install a lock-out device thereon.

II.

# THE PARTIES

4. At all times mentioned in this Complaint, Plaintiff Julio Ceja was and is an individual consumer over the age of 18. At all relevant times, Plaintiff resided in Costa Mesa,

which is located in the County of Orange, California. While driving, Julio Ceja was stopped at a stoplight when his vehicle was hit from the rear by a distracted driver using her iPhone at the time of the accident.

- 5. Plaintiff has standing to assert all the claims set forth herein, as he suffered an injury in fact and a loss of money or property as a result of Defendant's conduct.
- 6. Defendant Apple Inc. is a California corporation with its primary place of business in Cupertino, California. At all times mentioned here, Defendant was engaged in the business of manufacturing and selling computers, iPhones throughout California.
- 7. Defendant and its subsidiaries, affiliates, and other related entities, and its respective employees were the agents, servants and employees of Defendant, and each was acting within the purpose and scope of that agency and employment.
- 8. Whenever reference is made to any act by Defendant or its subsidiaries, affiliates, and other related entities, such allegation shall be deemed to mean that the principals, officers, directors, employees, agents, and/or representatives of Defendant committed, knew of, performed, authorized, ratified and/or directed that act or transaction for Defendant while engaged in the scope of their duties.
- 9. Plaintiff is unaware of the true names of Does 1 through 20 and therefore sues them by such fictitious names, and will ask for leave of court to insert their true names when such have been ascertained.

#### III.

## **JURISDICTION AND VENUE**

10. This is the proper judicial district for venue of this action because one or more of the tortious acts, omissions, and injuries causing damage to Plaintiff occurred within this County and judicial district.

#### IV.

### **FACTUAL ALLEGATIONS**

11. It has migrated from a menacing problem to a full-blown epidemic of national importance: texting and driving is the single most deadly thing one can do behind the wheel of an automobile. The National Highway Traffic Safety Administration classifies texting and driving is *six times* more dangerous than drinking and driving. In a recent study conducted by the NHTSA, it was concluded that drivers take their eyes off the road for an average of 4.6 seconds when sending or receiving a text. At 80 miles per hour that is the equivalent of driving 539 feet — or nearly two football fields — blindfolded. The National Safety Counsel's 2014 injury and fatality report found that *cell phone usage causes 26% of all car accidents in United States*. 

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12. The danger presented by texting and driving is certainly comprehensible, but the physics alone do not begin to reveal the magnitude of the problem. Society's relationship with the smartphone has far exceeded convenient connectivity. Users are increasingly developing a genuine compulsion for their smartphones, texting, Facebooking and gaming at every idle opportunity. To illustrate the point, in 2014 AT&T commissioned research by an addiction expert who found that a physical reaction in our bodies causes us to compulsively check our

http://www.nsc.org/NewsDocuments/2014-Press-Release-Archive/3-25-2014-Injury-Facts-release.pdf

phones, even while driving. Dr. David Greenfield, founder of The Center for Internet and Technology Addiction and Assistant Clinical Professor of Psychiatry at The University of Connecticut School of Medicine, opines that "[w]e compulsively check our phones because every time we get an update through text, email or social media, we experience an elevation of dopamine, which is a neurochemical in the brain that makes us feel happy. If that desire for a dopamine fix leads us to check our phones while we're driving, a simple text can turn deadly."<sup>2</sup>

- 13. Not only do our bodies physically react when we receive a text or other message on our phones, but our rational ability to avoid the danger is biologically impaired. The University of Kansas recently conducted a study on the subject, and found that drivers have great difficulty resisting the cellphone temptation because the prefrontal cortex, the part of the brain responsible for decision making, is fully engaged by the task of driving.
- 14. The problem of texting and driving is not small. In a 2011 study, the U.S. Department of Transportation concluded that at any given moment 660,000 people or nine percent of all motorists are texting and driving on public roads. These numbers continue to grow exponentially, as the number of Americans with smartphones increases. In 2011, 93 million Americans owned smartphones; today that number has skyrocketed to 207 million, meaning that nearly every driving citizen owns one. Using the Department of Transportation statistics, *this puts 1.5 million drivers texting at any given time*. Apple's enormous market share means that it is the largest contributor to the problem.
- 15. Adding to the problem is the seemingly innocent nature of the practice. While few would make the decision to booze it up and then take the keys to the car, quickly checking or responding to a text seems hardly a sin at all. The net result of all this is that texting is not only six times more deadly than drinking and driving, but occurring at a significantly greater rate. It should be no surprise then that by the end of virtually every day, sixteen Americans die

http://about.att.com/content/csr/home/blog/2014/11/are you compulsivea.html

at the hands of texting drivers. By the time the responsive pleading to this complaint is due, another 480 Americans will have died from the practice.

- Apple do *nothing* to help shield the public at large from the dangers associate with the use of their phones. To be sure, this is not because Apple doesn't recognize the risks, or because the technology to protect consumers does not exist. In fact, Apple has known of the dangers associated with the use of their phones for nearly a decade. In 2008, Apple filed a patent seeking to protect its design for a "lock-out mechanism" to disable the ability of its smartphone to perform certain functions, like texting, while someone is driving.
- 17. In support of its patent application, Apple recognized the dangers of texting and driving, and the important role they themselves should play in stopping it. Apple argued, "New laws are being written to make texting illegal while driving. However, law enforcement officials report that their ability to catch offenders is limited because the texting device can be used out of sight (e.g., on the driver's lap), thus making texting while driving even more dangerous. *Texting while driving has become so widespread it is doubtful that law enforcement will have any significant effect on stopping the practice.*" (Emphasis added). Apple's patent application was granted in 2014. Yet, despite having had the technology for nearly a decade, and being the recipient of a valid patent, Apple refuses to employ the technology, fearful that doing so will cause it to lose valuable market share to its competitors.
- 18. If texting and driving is a vessel of trouble, Apple is the captain of the ship. The company enjoys 40 percent of the smartphone market share far more than the nearest competitor. And its profits are enormous. Fortune Magazine reports that in the third quarter of

http://patft.uspto.gov/netacgi/nph-Parser?Sect1=PTO2&Sect2=HITOFF&p=1&u=%2Fnetahtml%2FPT O %2Fsearchbool.html&r=1&f=G&l=50&co1=AND&d=PTXT&s1=8,706,143.PN.&OS=PN/8,706,143&RS =PN/ 8,706,143

2016, Apple generated 91% of the smartphone market's profits, equating to a cool \$8.5 billion in net profit – or about \$95 million in profit per day.<sup>4</sup> At the end of its 2016 fiscal year, *Apple had \$238 billion of cash on hand*.

- 19. Plaintiff Julio Ceja is the victim of just such a distracted driver. While driving on California's public roadways, Ceja was stopped at a stoplight. As he looked in his rearview mirror, he saw that the driver behind him was looking to the right, engaged in using her phone instead of paying attention to the road in front of her. With a mere moment to react, Ceja braced himself for collision. The driver slammed into Julio's vehicle, causing damage to the vehicle, and injuring Ceja's back. When the driver exited the vehicle after the accident, she still had her iPhone in hand, startled that she had just caused an accident. As a result of the unfair practice of allowing consumers use its products while driving, and not employing the lock-out device, Ceja sustained an economic injury.
- 20. Julio's situation is not unique. According to the Federal Highway Administration, each year California drivers are victim to approximately 500,000 automobile accidents. Undoubtedly that number is significantly lower than the actual number of accidents occurring, as many drivers fail to report their accidents. With 26 percent of these accidents being caused by motorists using their cell phones, and Apple's 40 percent market share, this translates into *at least 52,000 automobile accidents* in California being caused by Apple's iPhones each year.
- 21. It gets worse. Data maintained by the California Highway Patrol reveals that approximately 3,000 Californian's are killed in traffic accidents annually. Using the same calculus as above, this means that, on average, Apple's refusal to install the lock-out device on its phones is causing the *death of approximately 312 Californians <u>each year</u>.*

http://fortune.com/2016/11/23/apple-iphone-profits/

22. Sadly, there is nothing consumers can do to protect themselves from the danger created by Apple's iPhones. The public is a risk – and will remain at risk – until Apple is forced to employ the very technology it possesses to prevent drivers from using its iPhones while driving. This lawsuit seeks to accomplish that task.

## **CLASS ALLEGATIONS**

V.

23. Plaintiff brings this class action under California Code of Civil Procedure § 382 and seeks certification of the claims and issues in this action pursuant to the applicable provisions of California Code of Civil Procedure § 382. The proposed Class is all California residents whose safety has been put at risk as a result of Apple's failure to install "lock-out devices" on their iPhones. The Class Period is from the time Apple began selling iPhones in California (2007) to the present date.

24.

Apple's conduct of giving advanced smartphone technology to driving consumers, without providing a lock-out device for the product when being used by engaged motorists, was applied uniformly to all Members of the Class during the Class Period, so that the questions of law and fact are common to all Members of the Class. All Members of the Class were and are similarly affected by having been exposed to the dangers presented by drivers using their Apple iPhone while driving on California highways, streets and roads. The relief sought is for the benefit of Plaintiff and Members of the Class.

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25. The Class is so numerous that joinder of all Members would be impractical. As of July 1, 2016, the United States Census Bureau estimates that California has 39,250,017 residents. Each of these residents' lives are placed in danger every single day as a result of Apple's failure to install "lock-out devises" on their iPhones.

- 26. Questions of law and fact common to each Class Member exist that predominate over questions affecting only individual Members, including, *inter alia*:
- a. Whether Apple has the ability to modify their iPhones by installing a "lock-out device" to address the dangers of drivers using their iPhones while driving;
- b. Whether Apple's failure to modify its iPhones to address the dangers of customers using their iPhones while driving is fraudulent, unlawful or unfair, thereby violating the Cal. Bus. & Prof. Code § 17200, *et seq.* and other state laws;
- c. Whether Apple's conduct injured consumers and, if so, the extent of the injury.
- 27. The claims asserted by the Plaintiff are typical of the claims of the Class Members, as his claims arise from the same course of conduct by Apple and the relief sought is common. The Plaintiff, like all Class Members, was exposed to Apple's unfair business practices and suffered an economic injury.
- 28. The Plaintiff will fairly and adequately represent and protect the interests of the Class Members. The Plaintiff has retained counsel competent and experienced in both consumer protection and class action litigation.
- 29. Certification of this class action is appropriate under Cal. Civ. Pro. § 382 because the above questions of law or fact common to the respective Members of the Class predominate over questions of law or fact affecting only individual Members. This predominance makes class litigation superior to any other method available for the fair and efficient adjudication of these claims.

- 30. Absent a class action, it would be highly unlikely that the Plaintiff or any other Class Members could protect their own interests because the cost of litigation through individual lawsuits would exceed any expected recovery.
- 31. Certification is also appropriate because Apple has acted or refused to act on grounds applicable to the Class, making appropriate final injunctive relief with respect to the Class as a whole.
- 32. Given the large number of California residents affected by drivers using their iPhones while driving, allowing individual actions to proceed in lieu of a class action would risk yielding inconsistent and conflicting adjudications.
- 33. A class action is a fair and appropriate method for the adjudication of this controversy, in that it will permit many claims to be resolved in a single forum simultaneously, efficiently, and without the unnecessary hardship that would result from the prosecution of numerous individual actions and the duplication of discovery, effort, expense and burden on the courts that such individual actions would engender.
- 34. The benefits of proceeding as a class action, including providing a method for obtaining redress for claims that would not be practical to pursue individually, outweigh any difficulties that might be argued regarding the management of this class action.

#### FIRST CAUSE OF ACTION

Unlawful, Unfair, and Fraudulent Business Acts and Practices — Violation of Cal. Bus. & Prof. Code § 17200, et seq.

(Julio Ceja, Individually and on behalf of the Class, Against Apple Inc.)

- 35. The Plaintiff re-alleges every allegation contained in the paragraphs above and incorporates such allegations by reference. The Plaintiff brings this cause of action on behalf of himself and the Class.
- 36. This cause of action is brought under the California Unfair Competition Law ("UCL"), California Business & Professions Code § 17200, *et seq.*, which provides that "unfair competition shall mean and include any unlawful, unfair or fraudulent business act or practice and unfair, deceptive, untrue or misleading advertising and any act prohibited by Chapter I (commencing with Section 17500) as Part 3 of Division 7 of the Business and Professions Code."
- 37. Apple engaged in unfair business acts and practices when it provided advanced smartphone technology to driving consumers, without providing a lock-out device for the product when being used by engaged motorists, while knowing the extreme dangers caused its product, and while having patented the technology for such a lock-out device. Apple had an improper motive profit before consumer safety in its failure to install lock-out devices on its iPhones. This unfair business practice serves as a predicate violation of the "unfair" prong of the California Business & Professions Code § 17200, *et seq*.
- 38. As a consumer who was involved in an accident caused by a driver's use of an iPhone while driving and thus as a result of Apple's unfair business acts and practices Julio Ceja suffered an economic injury, including lost money and property, and thus has standing under the UCL entitling him to all available remedies.

39. Under California Business & Professions Code § 17203, Julio Ceja and all Class Members are entitled to injunctive relief to prevent Apple's continued unfair business acts and practices. Julio Ceja and the Class Members request that this Court enter injunction against Apple: i) halting the sale of all iPhones in California without a lock-out device that will disable the iPhone while being driven by an engaged motorist; and ii) requiring that it update all currently held iPhones to install a lock-out device thereon.

40. As a private individual seeking to confer a significant and substantial benefit on the general public, the Plaintiff is entitled to an award of attorneys' fees pursuant to Cal. Code Civ. Pro. § 1021.5.

#### PRAYER FOR RELIEF

**WHEREFORE**, Plaintiff, for himself and all others similarly situated, prays for relief against Defendant under each Count in this Complaint as follows:

- 1. An order certifying the Class and appointing MLG Automotive Law as Class Counsel.
- 2. An injunction against Apple, halting the sale of all iPhones in California without a lock-out device that will disable the iPhone while being driven by an engaged motorist.
- 3. An injunction against Apple, requiring that it update all currently held iPhones to install a lock-out device thereon.
  - 4. An award of attorneys' fees under, *inter alia*, Cal. Code Civ. Proc. § 1021.5.
  - 5. An award of costs.
  - 6. An Order providing such further relief as may be found just and proper.

1		MLG A	automotive Law, APLC
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3	Dated: January 17, 2017	By:	
4		Jonathai Kathryn	n A. Michaels, Esq. J. Harvey, Esq.
5		Kristen Attorney	J. Harvey, Esq. R. Rodriguez, Esq. ys for Plaintiff,
6		Julio Ce	eja
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# JURY DEMAND Plaintiff hereby demands a trial by jury on all issues so triable. MLG Automotive Law, APLC Dated: January 17, 2017 By: Jonathan A. Michaels, Esq. Kathryn J. Harvey, Esq. Kristen R. Rodriguez, Esq. Attorneys for Plaintiff, Julio Ceja