

Case and Associate Properties

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Notice ID: 1208774478



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July 13, 2026

Dear [REDACTED]:

Case and Associate Properties (“Case & Associates”) is committed the privacy and security of the personal information we maintain. We are writing with important information regarding a recent security incident that may have impacted some of your information. We want to provide you with information about the incident, tell you about the services that we are providing to you, and let you know that we continue to take significant measures to protect your information.

On or around March 14, 2026, Case and Associates discovered that an unauthorized actor may have gained access to our network environment. Upon learning of this issue, we immediately worked to contain the threat and secure our internal environment. We commenced a prompt and thorough investigation into the incident and worked very closely with external cybersecurity professionals experienced in handling these types of situations to help determine whether any personal or sensitive data had been compromised as a result of this incident. After an extensive forensic investigation and manual document review, we discovered on June 3, 2026 that the impacted systems, which were accessed between on or about September 1, 2025 to on or about March 16, 2026, contained some of your personal information. The accessed systems contained some of your personal information, which may have included your [REDACTED]

Under Massachusetts law, you have the right to obtain any police report filed regarding this incident. If you are the victim of identity theft, you also have the right to file a police report and get the report. Further, you have the right to obtain a security freeze free of charge. Further, you have the right to obtain a security freeze on your credit report free of charge. A security freeze prohibits a credit reporting agency from releasing any information from a consumer's credit report without written authorization. To request a security freeze be placed on your credit report, please be prepared to provide any or all of the following: your full name, social security number, address(es), date of birth, a copy of a government issued identification card, a copy of a utility bill, bank or insurance information, or anything else the credit reporting agency needs to place the security freeze. Further information regarding credit freezes, including the contact information for the credit reporting agencies, may be found in the "Other Important Information" included with this letter.

We have no reason to believe that your information has been or will be misused for identity theft or financial fraud as a direct result of this incident. Nevertheless, we are providing you with access to Iris Identity Protection at no charge for 24 months. Please visit [REDACTED] and enter the following promo code to enroll and begin your membership: [REDACTED]. Please note the deadline to enroll is 90 days from the date of this letter. Iris Identity Monitoring provides One-bureau credit monitoring from Equifax®, Identity Monitoring, Identity Fraud Insurance¹, and Identity Resolution Services.

¹ The Identity Expense Reimbursement and the Unauthorized Electronic Fund Transfer Reimbursement benefits are underwritten and administered by American Bankers Insurance Company of Florida, an Assurant company, under group or blanket policies issued to Generali Global Assistance, Inc., dba Iris® Powered by Generali for the benefit of its Members. Please refer to the actual policies for terms, conditions, and exclusions of coverage. Coverage may not be available in all jurisdictions. Review the Summary of Benefits at <https://www.irisidentityprotection.com/terms-conditions>.

This letter also provides other precautionary measures you can take to protect your personal information, including placing a Fraud Alert and/or Security Freeze on your credit files, and/or obtaining a free credit report. Additionally, you should always remain vigilant in reviewing your financial account statements and credit reports for fraudulent or irregular activity on a regular basis.

We are committed to maintaining the privacy of personal information in our possession and have taken many precautions to safeguard it. We continually evaluate and modify our practices and internal controls to enhance the security and privacy of your personal information.

If you have any further questions regarding this incident, please call our dedicated and confidential toll-free response line that we have set up to respond to at 877-423-1636. This response line is staffed with professionals familiar with this incident and knowledgeable on what you can do to protect against misuse of your information. The response line is available Monday through Friday, 8am - 5pm central time, excluding holidays.

Sincerely,

Case and Associate Properties
4200 E. Skelly Dr.
Suite 800
Tulsa, OK 74135

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