1 2 3 4 5 UNITED STATES DISTRICT COURT WESTERN DISTRICT OF WASHINGTON 6 MICHAEL BURNHAM, individually and on 7 behalf of all others similarly situated, Case No. 8 Plaintiff, CLASS AND COLLECTIVE ACTION 9 COMPLAINT VS. 10 11 T-MOBILE USA, INC. 12 Defendant. 13 14 I. **INTRODUCTION** 15 1. Like many other companies across the United States, T-Mobile's timekeeping 16 and payroll systems were affected by the hack of Kronos in 2021. 17 2. That hack led to problems in timekeeping and payroll throughout T-Mobile's 18 organization. 19 3. As a result, T-Mobile's workers who were not exempt from overtime under 20 federal and state law were not paid for all hours worked and/or were not timely paid their 21 proper overtime premium for all overtime hours worked after the onset of the Kronos hack. 22 4. Cassidy Burnham is one such T-Mobile worker. 23 5. T-Mobile could have easily implemented a system to accurately record time and 24 properly pay non-exempt hourly and salaried employees until issues related to the hack were 25 resolved. 26 6. But, upon information and belief, it did not. 27 TERRELL MARSHALL LAW GROUP PLLC

- 7. T-Mobile pushed the cost of the Kronos hack onto the most economically vulnerable people in its workforce.
- 8. T-Mobile made the economic burden of the Kronos hack fall on front-line workers—average Americans—who rely on the full and timely payment of their wages to make ends meet.
- 9. T-Mobile's failure to timely pay wages, including proper overtime, for all hours worked violates the Fair Labor Standards Act (FLSA), 29 U.S.C. § 201 *et seq*.
- 10. Upon information and belief, after significant delays, T-Mobile made payments of some previously unpaid wages. However, at least a portion of wages earned remain unpaid.
- 11. T-Mobile's failure to pay wages, including proper overtime, for all hours worked to its workers in Washington also violates the Washington Minimum Wage Act (WMWA), RCW ch. 49.46, and its implementing regulations.
- 12. Burnham brings this lawsuit to recover these unpaid overtime wages and other damages owed by T-Mobile to him and T-Mobile's other non-overtime-exempt workers, who were the ultimate victims of not just the Kronos hack, but T-Mobile's decision to make its own non-exempt employees bear the economic burden for the hack.
- 13. This action seeks to recover the unpaid wages and other damages owed by T-Mobile to all these workers, as occasioned by the unpaid wages, along with exemplary damages, penalties, interest, and other remedies provided by federal and Washington law.

#### II. JURISDICTION & VENUE

- 14. This Court has original subject matter jurisdiction pursuant to 28 U.S.C. § 1331 because this action involves a federal question under the FLSA. 29 U.S.C. § 216(b).
- 15. The Court has supplemental jurisdiction over any state law sub-classes pursuant to 28 U.S.C. § 1367.
- 16. Venue is proper in this Court pursuant to 28 U.S.C. § 1391(b)(1) because T-Mobile is headquartered in this District.

III. **PARTIES** 1 17. **Plaintiff Michael Burnham** is a natural person. 2 Burnham was, at all relevant times, an employee of T-Mobile. 18. 3 19. Burnham has worked for T-Mobile since at least December 2021. 4 20. Burnham worked for T-Mobile in Washington. 5 21. Burnham represents at least two groups of similarly situated T-Mobile workers. 6 22. Burnham represents a collective of similarly situated workers under the FLSA 7 pursuant to 29 U.S.C. § 216(b). This "FLSA Collective" is defined as: 8 All current or former non-exempt employees of T-Mobile 9 (including its subsidiaries and alter egos), who worked in the United States at any time since the onset of the Kronos 10 ransomware attack, on or about December 11, 2021, to the present. 11 23. Burnham represents a class of similarly situated workers under Washington law 12 pursuant to Federal Rule of Civil Procedure 23. This "Washington Class" is defined as: 13 All current or former non-exempt employees of T-Mobile 14 (including its subsidiaries and alter egos) who worked in Washington at any time since the onset of the Kronos 15 ransomware attack, on or about December 11, 2021, to the present. 16 24. Throughout this Complaint, the FLSA Collective members and Washington Class 17 members are referred to jointly as the "Similarly Situated Workers." 18 25. **Defendant T-Mobile USA, Inc. ("T-Mobile")** is a domestic limited liability 19 company. 20 T-Mobile is headquartered in this District. 26. 21 27. T-Mobile may be served by service upon its registered agent, **Corporation** 22 Service Cmpany, 300 Deschutes Way SW, Ste. 208 MC-CSC1, Tumwater, WA 98501, or by any 23 other method allowed by law. 24 At all relevant times, T-Mobile has been doing business under the assumed 28. 25 name. "T-Mobile." 26 27

its most economically vulnerable workers, making sure that it kept the money it owed to those

law.

1	85.	The workers in the FLSA Collective were similarly situated within the meaning of				
2	the FLSA.					
3	86.	Any differences in job duties do not detract from the fact that these FLSA non-				
4	exempt workers were entitled to overtime pay.					
5	87.	T-Mobile's failure to pay overtime compensation at the rates required by the				
6	FLSA result from generally applicable, systematic policies, and practices, which are not					
7	dependent on the personal circumstances of the FLSA Collective members.					
8	88. The FLSA Collective should be notified of this action and given the chance to jo					
9	pursuant to 29 U.S.C. § 216(b).					
10		VII. CLASS ACTION ALLEGATIONS				
11	89.	Burnham incorporates all other allegations.				
12	90.	The illegal practices T-Mobile imposed on Burnham were likewise imposed on				
13	the Washington Class members.					
14	91.	Numerous other individuals who worked for T-Mobile were were not properly				
15	compensated	for all hours worked, as required by Washington law.				
16	92.	The Washington Class is so numerous that joinder of all members of the class is				
17	impracticable	2.				
18	93.	T-Mobile imposed uniform practices and policies on Burnham and the				
19	Washington Class members regardless of any individualized factors.					
20	94.	Based on his experience and tenure with T-Mobile, as well as coverage of the				
21	Kronos hack, Burnham is aware that T-Mobile's illegal practices were imposed on the					
22	Washington Class members.					
23	95.	Washington Class members were all not timely paid proper overtime when they				
24	worked in excess of 40 hours per week.					
25						
26						
27						
	1					

- 96. T-Mobile's failure to pay wages and overtime compensation in accordance with Washington law results from generally applicable, systematic policies, and practices which are not dependent on the personal circumstances of the Washington Class members.
- 97. Burnham's experiences are therefore typical of the experiences of the Washington Class members.
- 98. Burnham has no interest contrary to, or in conflict with, the members of the Washington Class. Like each member of the proposed class, Burnham has an interest in obtaining the unpaid wages and other damages owed under the law.
- 99. A class action, such as this one, is superior to other available means for fair and efficient adjudication of the lawsuit.
- 100. Absent this action, many Washington Class members likely will not obtain redress of their injuries and T-Mobile will reap the unjust benefits of violating Washington law.
- 101. Furthermore, even if some of the Washington Class members could afford individual litigation against T-Mobile, it would be unduly burdensome to the judicial system.
- 102. Concentrating the litigation in one forum will promote judicial economy and parity among the claims of individual members of the class and provide for judicial consistency.
- 103. The questions of law and fact common to each of the Washington Class members predominate over any questions affecting solely the individual members. Among the common questions of law and fact are:
  - a. Whether Burnham and the Washington Class members were paid all wages due to them each week;
  - b. Whether Burnham and the Washington Class members were paid overtime at
     1.5 times their regular rate of pay for hours worked in excess of 40 in a workweek;
  - c. Whether T-Mobile's failure to pay all wages due, including overtime, at the rates required by law violated the WMWA;

practices violated the FLSA, T-Mobile owes these wages for at least the past three years. T-Mobile's failure to pay overtime compensation to these FLSA Collective members was neither reasonable, nor was the decision not to pay overtime made in good faith. Due to the delay in paying wages due under the FLSA, T-Mobile owes Burnham and the FLSA Collective members an amount equal to the unpaid overtime wages as liquidated Accordingly, Burnham and the FLSA Collective members are entitled to full payment of their overtime wages under the FLSA in an amount equal to 1.5 times their regular rates of pay, plus liquidated damages, attorney's fees, and costs. SECOND CAUSE OF ACTION—VIOLATIONS OF THE WMWA AS TO BURNHAM AND THE WASHINGTON CLASS The conduct alleged in this Complaint violates the Washington Minimum Wage At all relevant times, T-Mobile was and is an "employer" within the meaning of At all relevant times, T-Mobile employed Burnham and all other Washington Class Members as "employees" within the meaning of the WMWA. RCW 49.46.010(3). The WMWA requires an employer like T-Mobile to pay employees at a rate no less than the minimum wage for each hour worked. RCW 49.46.020(1). As a result of T-Mobile' failure to pay Burnham and the Washington Class at a rate no less than the minimum wage for all hours worked, T-Mobile violated the WMWA. The WMWA requires an employer like T-Mobile to pay overtime to all non-

1	E. For a judgment awarding all unpaid wages, liquidated damages, and						
2	penalties under federal wage laws to Burnham and all FLSA Collective members covered by this						
3	case;						
4	F. For a judgment awarding all unpaid wages, and exemplary damages						
5	under Washington wage laws to Burnham and all Washington Class members covered by this						
6	case;						
7	G. For an equitable accounting and restitution of wages due to Burnham						
8	and all FLSA Collective and Washington Class members covered by this case;						
9	H. For a judgment awarding attorneys' fees to Burnham and all FLSA						
10	Collective and Washington Class members covered by this case;						
11	<ol> <li>For a judgment awarding costs of this action to Burnham and all FLSA</li> </ol>						
12	Collective and Washington Class members covered by this case;						
13	J. For a judgment awarding pre- and post-judgment interest at the highest						
14	rates allowed by law to Burnham and all FLSA Collective and Washington Class members						
15	covered by this case; and						
16	K. For all such other and further relief as may be necessary and appropriate.						
17	RESPECTFULLY SUBMITTED AND DATED this 5th day of May, 2022.						
18	TERRELL MARSHALL LAW GROUP PLLC						
19	By: <u>/s/ Toby J. Marshall, WSBA #32726</u>						
20	Toby J. Marshall, WSBA #32726 Email: tmarshall@terrellmarshall.com						
21							
22	By: /s/ Erika L. Nusser, WSBA #40854						
23	Erika L. Nusser, WSBA #40854 Email: enusser@terrellmarshall.com						
24	936 North 34 <sup>th</sup> Street, Suite 300						
25	Seattle, Washington 98103						
26	Telephone: (206) 816-6603 Facsimile: (206) 319-5450						
27							

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## United States District Court

for the

Western District of Weshington

western District of Wasnington						
MICHAEL BURNHAM, individually and on behalf of all others similarly situated,	) ) )					
Plaintiff(s)						
V.	Civil Action No.					
T-MOBILE USA, INC.	) ) )					
Defendant(s)	- <i>)</i> )					
SUMMONS IN A CIVIL ACTION						
To: (Defendant's name and address)  T-Mobile USA, Inc. c/o Corporation Service Cmpany 300 Deschutes Way SW, Ste. 208 MC-CSC1 Tumwater, WA 98501						
A lawsuit has been filed against you.  Within 21 days after service of this summons on you (not counting the day you received it) — or 60 days if you are the United States or a United States agency, or an officer or employee of the United States described in Fed. R. Civ. P. 12 (a)(2) or (3) — you must serve on the plaintiff an answer to the attached complaint or a motion under Rule 12 of the Federal Rules of Civil Procedure. The answer or motion must be served on the plaintiff or plaintiff's attorney, whose name and address are:  Erika L. Nusser, WSBA #40854  Email: enusser@terrellmarshall.com  Terrell Marshall Law Group PLLC 936 North 34th St., Ste. 300  Seattle, WA 98103-8869 206-816-6603						
If you fail to respond, judgment by default will You also must file your answer or motion with the course	be entered against you for the relief demanded in the complaint. rt.					
	CLERK OF COURT					
Date:						
Date:	Signature of Clerk or Deputy Clerk					

AO 440 (Rev. 06/12) Summons in a Civil Action (Page 2)

Civil Action No.

#### PROOF OF SERVICE

(This section should not be filed with the court unless required by Fed. R. Civ. P. 4 (1))

was re	This summons for <i>(nanceived by me on (date)</i>	ne of individual and title, if any) .						
	☐ I personally served	the summons on the individual a	t (place)					
		on (date)		; or				
☐ I left the summons at the individual's residence or usual place of abode with (name)								
		, a person of suitable age and discretion who resides there,						
	on (date)	, and mailed a copy to the individual's last known address; or						
	, who is							
	designated by law to a	on (date)	; or					
	☐ I returned the summ							
	☐ Other (specify):							
	My fees are \$	for travel and \$	for services, for a total of \$	0.00				
	I declare under penalty of perjury that this information is true.							
Date:								
			Server's signature					
			Printed name and title					
			Server's address					

Additional information regarding attempted service, etc:

JS 44 (Rev. 10/20)

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The JS 44 civil cover sheet and the information contained herein neither replace nor supplement the filing and service of pleadings or other papers as required by law, except as provided by local rules of court. This form, approved by the Judicial Conference of the United States in September 1974, is required for the use of the Clerk of Court for the purpose of initiating the civil docket sheet. (SEE INSTRUCTIONS ON NEXT PAGE OF THIS FORM.)

I. (a) PLAINTIFFS			DEFENDANTS	DEFENDANTS			
Michael Burnha	m		T-Mobile USA,	Inc.			
<b>(b)</b> County of Residence of (E.	of First Listed Plaintiff Clalla (XCEPT IN U.S. PLAINTIFF CASES)	m, WA	County of Residence of First Listed Defendant King County  (IN U.S. PLAINTIFF CASES ONLY)  NOTE: IN LAND CONDEMNATION CASES, USE THE LOCATION OF THE TRACT OF LAND INVOLVED.				
Toby J. Marshal	Address, and Telephone Number) I, Terrell Marshall Law G Ste. 300, Seattle, WA 981	103	Attorneys (If Known)				
II. BASIS OF JURISD	ICTION (Place an "X" in One Bo	ox Only)	CITIZENSHIP OF PE	RINCIPAL PARTIES	Place an "X" in One Box for Plaintiff		
1 U.S. Government Plaintiff	U.S. Government X 3 Federal Question		(For Diversity Cases Only)  PTF DEF Citizen of This State  1				
2 U.S. Government Defendant	4 Diversity (Indicate Citizenship of Pa	arties in Item III)	Citizen of Another State	of Business In A	nother State		
			Citizen or Subject of a Foreign Country	3 3 Foreign Nation	66		
IV. NATURE OF SUIT				Click here for: Nature of S			
CONTRACT  110 Insurance	TORTS PERSONAL INJURY PE	ERSONAL INJURY	FORFEITURE/PENALTY 625 Drug Related Seizure	BANKRUPTCY	OTHER STATUTES  375 False Claims Act		
120 Marine   130 Miller Act   140 Negotiable Instrument   150 Recovery of Overpayment & Enforcement of Judgmen   151 Medicare Act   152 Recovery of Defaulted Student Loans (Excludes Veterans)   153 Recovery of Overpayment of Veteran's Benefits   160 Stockholders' Suits   190 Other Contract   195 Contract Product Liability   196 Franchise	310 Airplane	5 Personal Injury - Product Liability 7 Health Care/ Pharmaceutical Personal Injury Product Liability 8 Asbestos Personal Injury Product Liability 8 SONAL PROPERTY	CABOR  LABOR  710 Fair Labor Standards Act  720 Labor/Management Relations  740 Railway Labor Act  751 Family and Medical Leave Act  790 Other Labor Litigation  791 Employee Retirement Income Security Act  IMMIGRATION  462 Naturalization Application  465 Other Immigration Actions	422 Appeal 28 USC 158     423 Withdrawal	375 Paise Calains Act  376 Qui Tam (31 USC  3729(a))  400 State Reapportionment  410 Antitrust  430 Banks and Banking  450 Commerce  460 Deportation  470 Racketeer Influenced and  Corrupt Organizations  480 Consumer Credit  (15 USC 1681 or 1692)  485 Telephone Consumer  Protection Act  490 Cable/Sat TV  850 Securities/Commodities/ Exchange  890 Other Statutory Actions  891 Agricultural Acts  893 Environmental Matters  895 Freedom of Information  Act  896 Arbitration  899 Administrative Procedure  Act/Review or Appeal of  Agency Decision  950 Constitutionality of  State Statutes		
1441	moved from 3 Remar		Reinstated or 5 Transfer Reopened Another (specify)	District Litigation	1 1 -		
	29 11 S.C. 8 206	nder which you are filir	ng (Do not cite jurisdictional stat	utes unless diversity):			
VI. CAUSE OF ACTION	Brief description of cause: recovery of unpaid wages and	d related domeses					
VII. REQUESTED IN COMPLAINT:	CHECK IF THIS IS A ( UNDER RULE 23, F.R.	CLASS ACTION	DEMAND \$	CHECK YES only i	if demanded in complaint:		
VIII. RELATED CASI	E(S) (See instructions): JUDG	GE		DOCKET NUMBER			
DATE 05/05/2022		GNATURE OF ATTORNI ika L. Nusser, WSBA #4					
FOR OFFICE USE ONLY  RECEIPT # AI	MOUNT	APPLYING IFP	JUDGE	MAG. JUE	OGE		

#### INSTRUCTIONS FOR ATTORNEYS COMPLETING CIVIL COVER SHEET FORM JS 44

Authority For Civil Cover Sheet

The JS 44 civil cover sheet and the information contained herein neither replaces nor supplements the filings and service of pleading or other papers as required by law, except as provided by local rules of court. This form, approved by the Judicial Conference of the United States in September 1974, is required for the use of the Clerk of Court for the purpose of initiating the civil docket sheet. Consequently, a civil cover sheet is submitted to the Clerk of Court for each civil complaint filed. The attorney filing a case should complete the form as follows:

- **I.(a) Plaintiffs-Defendants.** Enter names (last, first, middle initial) of plaintiff and defendant. If the plaintiff or defendant is a government agency, use only the full name or standard abbreviations. If the plaintiff or defendant is an official within a government agency, identify first the agency and then the official, giving both name and title.
- (b) County of Residence. For each civil case filed, except U.S. plaintiff cases, enter the name of the county where the first listed plaintiff resides at the time of filing. In U.S. plaintiff cases, enter the name of the county in which the first listed defendant resides at the time of filing. (NOTE: In land condemnation cases, the county of residence of the "defendant" is the location of the tract of land involved.)
- (c) Attorneys. Enter the firm name, address, telephone number, and attorney of record. If there are several attorneys, list them on an attachment, noting in this section "(see attachment)".
- II. Jurisdiction. The basis of jurisdiction is set forth under Rule 8(a), F.R.Cv.P., which requires that jurisdictions be shown in pleadings. Place an "X" in one of the boxes. If there is more than one basis of jurisdiction, precedence is given in the order shown below.

  United States plaintiff. (1) Jurisdiction based on 28 U.S.C. 1345 and 1348. Suits by agencies and officers of the United States are included here. United States defendant. (2) When the plaintiff is suing the United States, its officers or agencies, place an "X" in this box.

  Federal question. (3) This refers to suits under 28 U.S.C. 1331, where jurisdiction arises under the Constitution of the United States, an amendment to the Constitution, an act of Congress or a treaty of the United States. In cases where the U.S. is a party, the U.S. plaintiff or defendant code takes precedence, and box 1 or 2 should be marked.

  Diversity of citizenship. (4) This refers to suits under 28 U.S.C. 1332, where parties are citizens of different states. When Box 4 is checked, the citizenship of the different parties must be checked. (See Section III below; NOTE: federal question actions take precedence over diversity cases.)
- III. Residence (citizenship) of Principal Parties. This section of the JS 44 is to be completed if diversity of citizenship was indicated above. Mark this section for each principal party.
- IV. Nature of Suit. Place an "X" in the appropriate box. If there are multiple nature of suit codes associated with the case, pick the nature of suit code that is most applicable. Click here for: Nature of Suit Code Descriptions.
- V. Origin. Place an "X" in one of the seven boxes.
  - Original Proceedings. (1) Cases which originate in the United States district courts.

Removed from State Court. (2) Proceedings initiated in state courts may be removed to the district courts under Title 28 U.S.C., Section 1441. Remanded from Appellate Court. (3) Check this box for cases remanded to the district court for further action. Use the date of remand as the filing date.

Reinstated or Reopened. (4) Check this box for cases reinstated or reopened in the district court. Use the reopening date as the filing date. Transferred from Another District. (5) For cases transferred under Title 28 U.S.C. Section 1404(a). Do not use this for within district transfers or multidistrict litigation transfers.

Multidistrict Litigation – Transfer. (6) Check this box when a multidistrict case is transferred into the district under authority of Title 28 U.S.C. Section 1407.

Multidistrict Litigation – Direct File. (8) Check this box when a multidistrict case is filed in the same district as the Master MDL docket. **PLEASE NOTE THAT THERE IS NOT AN ORIGIN CODE 7.** Origin Code 7 was used for historical records and is no longer relevant due to changes in statue.

- VI. Cause of Action. Report the civil statute directly related to the cause of action and give a brief description of the cause. Do not cite jurisdictional statutes unless diversity. Example: U.S. Civil Statute: 47 USC 553 Brief Description: Unauthorized reception of cable service.
- VII. Requested in Complaint. Class Action. Place an "X" in this box if you are filing a class action under Rule 23, F.R.Cv.P.

  Demand. In this space enter the actual dollar amount being demanded or indicate other demand, such as a preliminary injunction.

  Jury Demand. Check the appropriate box to indicate whether or not a jury is being demanded.
- VIII. Related Cases. This section of the JS 44 is used to reference related pending cases, if any. If there are related pending cases, insert the docket numbers and the corresponding judge names for such cases.

Date and Attorney Signature. Date and sign the civil cover sheet.

# **ClassAction.org**

This complaint is part of ClassAction.org's searchable class action lawsuit database and can be found in this post: <u>T-Mobile Failed to Properly Pay Workers Following Kronos Data Breach, Lawsuit Alleges</u>