## IN THE UNITED STATES DISTRICT COURT FOR THE EASTERN DISTRICT OF WISCONSIN GREEN BAY DIVISION

KRYSTAL BUNCH, individually and on behalf of all others similarly situated,

Plaintiff,

vs. Case No.: 1:18-cv-01306

ROSENTHAL MORGAN AND THOMAS, INC., and JOHN DOES,

Defendants.

# CLASS ACTION COMPLAINT FOR VIOLATIONS OF THE FAIR DEBT COLLECTION PRACTICES ACT

This action is brought by Plaintiff, KRYSTAL BUNCH, individually and on behalf of all others similarly situated, against Defendant, ROSENTHAL MORGAN AND THOMAS, INC. ("ROSENTHAL") and JOHN DOES, based on the following:

## I. PRELIMINARY STATEMENT

- 1. Plaintiff brings this action individually and on behalf of all others similarly situated for the illegal practices of Defendants when attempting to collect an alleged debt from them in violation of the Fair Debt Collection Practices Act (FDCPA), 15 U.S.C. §§ 1692-1692p.
- 2. Such practices include attempting to collect consumer debts by engaging in conduct prohibited by, or failing to engage in conduct required by, the FDCPA.
- 3. The FDCPA regulates the behavior of "debt collectors" (including collection agencies, collection attorneys, debt buyers) when attempting to collect a consumer debt.

  Congress found "abundant evidence of the use of abusive, deceptive, and unfair debt collection practices by many debt collectors" which "contribute to a number of personal bankruptcies, marital instability, loss of jobs, and invasions of individual privacy." 15 U.S.C. § 1692(a).

- 4. The FDCPA was expressly adopted "to eliminate abusive debt collection practices by debt collectors, to ensure that those debt collectors who refrain from using abusive debt collection practices are not competitively disadvantaged, and to promote uniform State action to protect consumers against debt collection abuses." 15 U.S.C. § 1692(e).
- 5. The FDCPA, at 15 U.S.C. § 1692c, prohibits when and with whom a debt collector may communicate when attempting to collect a debt and, at 15 U.S.C. § 1692b, limits communications with third parties to the collection of "location information."
- 6. When collecting or attempting to collect a debt, the FDCPA bars a debt collector's use of: (a) harassing, oppresive, and abusive conduct; (b) false, deceptive, or misleading means or representations; and (c) unfair or unconscionable means. 15 U.S.C. §§ 1692d, 1692e, and 1692f. Each of those Sections contain a list of specific *per se* violations but they are nonexclusive and do not limit the general application of each Section's broad prohibitions.
- 7. When the collection process starts, the FDCPA requires a debt collector to provide a consumer with basic debt information and the consumer's right to debt-verification. 15 U.S.C. § 1692g.
- 8. When the collection process escalates to litigation, the FDCPA prohibits lawsuit from being commenced in a distant venue. 15 U.S.C. § 1692i.
- 9. Although the FDCPA is not a strict-liability statute, "most infractions result in liability" without proof of *scienter* unless the specific infractions includes an element of intent or purpose, or the debt collector can affirmatively prove a *bona fide* error under 15 U.S.C. § 1692k(c). *Oliva v. Blatt, Hasenmiller, Leibsker & Moore LLC*, 864 F.3d 492, 502 (7th Cir. 2017), *cert. denied*, 138 S. Ct. 1283 (2018).

- 10. A debt collector's conduct violates the FDCPA when viewed from the perspective of an "unsophisticated debtor." *Gammon v. GC Servs. Ltd. P'ship*, 27 F.3d 1254, 1257 (7th Cir. 1994). "The unsophisticated consumer is uninformed, naive, and trusting, but possesses rudimentary knowledge about the financial world, is wise enough to read collection notices with added care, possesses reasonable intelligence, and is capable of making basic logical deductions and inferences." *Williams v. OSI Educ. Servs., Inc*, 505 F.3d 675, 678 (7th Cir. 2007) (internal editing notations and quotation marks omitted).
- A single violation is sufficient to establish liability. *Nielsen v. Dickerson*, 307
   F.3d 623, 640 (7th Cir. 2002).
- 12. When a debt collector fails to comply with the FDCPA "with respect to any person," it "is liable to such person in an amount equal to the sum of" "any actual damage sustained," "additional" or statutory damages, costs, and reasonable attorneys' fees. Statutory damages are limited: a plaintiff may recover no more than \$1,000, and the class may recover up to \$500,000 or 1% of the debt collector's net worth, whichever it less.
- 13. Plaintiff seeks, both individually and on behalf of all others similarly situated, such relief as is allowed under FDCPA including, without limitation, such actual damages as may be allowable on a class basis or on an individual basis (only if a class is not certified under Fed. R. Civ. P. 23), statutory damages, attorney fees and costs.

#### II. PARTIES

- 14. BUNCH is a natural person.
- 15. At all times relevant to this lawsuit, Bunch was a citizen of, and resided in, the City of Appleton, Outagamie County, Wisconsin.

- 16. Plaintiff is informed and believes, and on that basis alleges, that all times relevant to this complaint, ROSENTHAL was a for-profit Corporation formed under the laws of the State of Missouri.
- 17. Plaintiff is informed and believes, and on that basis alleges, that ROSENTHAL maintains its principal place of business at 12747 Olive Blvd., Saint Louis, Missouri 63141.
- 18. Defendants, JOHN DOES are sued using fictitious names as their true names and capacities are presently unknown to Plaintiff. This Complaint will be amended by inserting the true names and capacities of these defendants once they are ascertained.
- 19. Plaintiff is informed and believes, and on that basis alleges, that Defendants, JOHN DOES, are natural persons and/or business entities all of whom reside or are located within the United States who personally created, instituted and, with knowledge that such practices were contrary to law, acted consistent with, conspired with, engaged in, and oversaw the violative policies and procedures used by the employees of ROSENTHAL that are the subject of this Complaint. Those Defendants personally control, and are engaged in, the illegal acts, policies, and practices utilized by ROSENTHAL and, therefore, are personally liable for all the wrongdoing alleged in this Complaint.

#### III. JURISDICTION & VENUE

- 20. Jurisdiction of this Court arises under 15 U.S.C. § 1692k(d), and 28 U.S.C. §§ 1331 and 1337.
- 21. Venue is appropriate in this federal district pursuant to 28 U.S.C. § 1391(b) because a substantial part of the events giving rise to claims occurred within this federal judicial district, and because ROSENTHAL is subject to personal jurisdiction in the State of Wisconsin at the time this action is commenced.

#### IV. FACTS

- 22. In March 2018, BUNCH received an invoice ("Invoice") dated March 19, 2018 from Vector Security, Inc. ("Vector").
- 23. A true and correct copy of the Invoice is attached hereto as *Exhibit A*, except that the undersigned counsel has partially redacted the financial account numbers and Plaintiff's home address to protect her privacy.
- 24. BUNCH had previously contracted with Vector for the provision of security services for personal, family, and household purposes.
  - 25. The Invoice stated that \$249.11 was the remaining balance owed to Vector.
- 26. On information and belief, sometime prior to July 26, 2018, the creditor of the Debt either directly or through intermediate transactions assigned, placed, or transferred the Debt to ROSENTHAL for collection.
- 27. ROSENTHAL is a company that collects, and attempts to collect, debts incurred, or alleged to have been incurred, for personal, family, or household purposes on behalf of creditors using the U.S. Mail, telephone, and Internet.
- 28. ROSENTHAL mailed a collection letter to BUNCH dated July 26, 2018 ("Letter"), which BUNCH received in the ordinary course of mail.
- 29. A true and correct copy of the Letter is attached hereto as *Exhibit B*, except that the undersigned counsel has partially redacted the financial account numbers and Plaintiff's home address to protect her privacy.
  - 30. The Letter falsely stated that BUNCH owed \$316.37 (the "Debt") to Vector.
- 31. Nowhere in the July 26, 2018 Letter did ROSENTHAL explain the difference between the Invoice amount (\$249.11) and the amount of the Debt (\$316.37).

- 32. Plaintiff is informed and believes, and on that basis alleges, that ROSENTHAL improperly added amounts to the Debt which are not expressly authorized by the agreement creating the Debt or permitted by law.
- 33. Plaintiff is informed and believes, and on that basis alleges, that ROSENTHAL has a longstanding business policy and practice or improperly adding amounts to debts it seeks to collect from consumers that are not expressly authorized by the agreements creating the debts or permitted by law.
- 34. ROSENTHAL violated § 1692e of the FDCPA by failing to break down the amount of the debt into its constituent charges. *Fields v. Wilber Law Firm, P.C.*, 383 F.3d 562, 566 (7th Cir. 2004).
- 35. Section 1692g(a)(4) of the FDCPA requires a debt collector to disclose in the original written communication with a consumer that:

if the consumer notifies the debt collector in writing within the thirty-day period [after receipt of the letter] that the debt, or any portion thereof, is disputed, the debt collector will obtain verification of the debt or a copy of a judgment against the consumer and a copy of such verification or judgment will be mailed to the consumer by the debt collector.

- 36. The Letter, however, states in relevant part: "If notice is sent to this office in writing within thirty days from receipt of this notice, this office will obtain verification of this debt or obtain a copy of the judgment and mail you a copy of the verification or judgment . . . ."
- 37. The Letter misstates the unsophisticated consumer's right to obtain verification of the debt by eliminating the requirement that the consumer dispute the debt in full or in part.
- 38. The Letter contradicts and misstates Plaintiff's verification and dispute rights under 15 U.S.C. § 1692g.

- 39. The Letter is confusing, misleading, and deceptive to the unsophisticated consumer.
- 40. The Letter deprived Plaintiff of truthful, non-misleading, information in connection with ROSENTHAL's attempt to collect the Debt.
  - 41. Plaintiff was deceived, misled, and confused by the Letter.
- 42. By mailing the Letter, ROSENTHAL deprived Plaintiff of the right to truthful, non-misleading information (as viewed from the perspective of an unsophisticated consumer).

#### V. CLASS ALLEGATIONS

- 43. The conduct of Defendants is consistent with the policies and practices used by ROSENTHAL when attempting to collect debts from consumers. Consequently, this action is brought by Plaintiff individually and on behalf of all other persons similarly situated pursuant to Rule 23 of the Federal Rules of Civil Procedure.
  - 44. Plaintiff seeks to certify a class pursuant to Fed. R. Civ. P. 23(a) and 23(b)(3).
- 45. *Class Definition*. The Class consists of: All natural persons to whom ROSENTHAL mailed a written communication in the form of *Exhibit A* to an address in the State of Wisconsin during the Class Period which begins on August 24, 2018 and ends on September 14, 2018.
- 46. The identities of the Class members are readily ascertainable from the business records of ROSENTHAL and those entities on whose behalf it attempts to collect debts.
- 47. *Class Claims*. The Class claims include all claims each Class member may have for a violation of the FDCPA arising from ROSENTHAL having mailed a written communication in the form of *Exhibit B* to such Class member.

- 48. This action has been brought, and may properly be maintained, as a class action pursuant to the provisions of Rule 23 of the Federal Rules of Civil Procedure because there is a well-defined community interest in the litigation:
- 49. *Numerosity*. On information and belief, the Class is so numerous that joinder of all members would be impractical and includes at least 40 members.
- 50. *Common Questions Predominate*. Common questions of law and fact exist as to all members of the Class and those questions predominate over any questions or issues involving only individual class members because such questions and issues concern the same conduct by Defendant with respect to each Class member.
- 51. *Typicality*. The claims of the Plaintiff are typical of Class because those claims arise from common course of conduct of the Defendant.
- 52. Adequacy. Plaintiff will fairly and adequately protect the interests of the Class members insofar as there are no adverse interests of Plaintiff and the Class members. Moreover, Plaintiff is committed to vigorously litigating this matter and retained counsel experienced in handling consumer lawsuits, complex legal issues, and class actions. Neither Plaintiff nor her counsel have any interests which might cause them not to vigorously pursue the instant class action lawsuit.
- 53. Certification of a class under Rule 23(b)(3) of the Federal Rules of Civil Procedure is appropriate in that the questions of law and fact common to the Class members predominate over any questions affecting an individual member, and a class action is superior to other available methods for the fair and efficient adjudication of the controversy.
- 54. Based on discovery and further investigation (including, but not limited to, disclosure by Defendant of class size and net worth), Plaintiff may, in addition to moving for

class certification using modified definitions of the Class and/or Class claims, and the Class period, seek class certification only as to particular issues as permitted under Fed. R. Civ. P. 23(c)(4).

# VI. CAUSE OF ACTION AGAINST ALL DEFFENDANTS FOR VIOLATION OF THE FAIR DEBT COLLECTION PRACTICES ACT

- 55. The factual allegations in the preceding paragraphs are realleged and incorporated by reference.
  - 56. ROSENTHAL is a "debt collector" as defined by 15 U.S.C. § 1692a(6).
  - 57. JOHN DOES are each a "debt collector" as defined by 15 U.S.C. § 1692a(6).
  - 58. The Debt is a "debt" as defined by 15 U.S.C. §1692a(5).
  - 59. Plaintiff is a "consumer" as defined by 15 U.S.C. § 1692a(3).
  - 60. Exhibit B is a "communication" as defined by 15 U.S.C. § 1692a(2).
- 61. The use and mailing of *Exhibit B* by ROSENTHAL in an attempt to collect the Debt violated the FDCPA in one or more following ways:
  - (a) Using a false, deceptive, or misleading representation or means in violation of 15 U.S.C. § 1692e;
  - (b) Using unfair or unconscionable means in connection with the collection of any debt in violation of 15 U.S.C. § 1692f;
  - (c) Failing to provide a written notice containing the information required under 15 U.S.C. § 1692g(a) either with the initial communication or within five days after the initial communication; and
  - (d) Engaging in collection activities or communications which overshadow or were inconsistent with the consumer's right to dispute the debt or request

the name and address of the original creditor in violation of 15 U.S.C. § 1692g(b).

#### VII. PRAYER FOR RELIEF

- 62. WHEREFORE, Plaintiff demands judgment against Defendants jointly and severally, as follows:
  - (a) An Order certifying this action as a class action pursuant to Rule 23(c)(1)(A) of the Federal Rules of Civil Procedure including, but not limited to, defining the Class and the Class claims, issues, or defenses, and appointing the undersigned counsel as class counsel pursuant to Rule 23(g);
  - (b) An award of actual damages for Plaintiff, the Class, and Sub-Class pursuant to 15 U.S.C. § 1692k(a)(2)(B), which includes, but is not limited to, damages to the extent the recovery of attorneys' fees and costs causes Plaintiff or the Class a negative tax consequence;
  - (c) An award of statutory damages to the Plaintiff and the Class pursuant to 15 U.S.C. § 1692k(a)(2);
  - (d) An award to Plaintiff for services on behalf of the Class as determined in the discretion of the Court;
  - (e) Attorney's fees, litigation expenses, and costs pursuant to 15 U.S.C.§ 1692k(a)(3); and
  - (f) For such other and firther relied as may be just and proper.

#### VIII. JURY DEMAND

63. Trial by jury is demanded on all issues so triable.

s/Andrew T. Thomasson

Dated: August 24, 2018

Andrew T. Thomasson

Philip D. Stern (NJ Bar # 045921984)

Andrew T. Thomasson (NJ Bar # 048362011)

Francis R. Greene (IL Bar # 6272313)

Attorneys for Plaintiff, Krystal Bunch

STERN•THOMASSON LLP

150 Morris Avenue, 2nd Floor

Springfield, NJ 07081

Telephone (973) 379-7500

E-mail: Philip@SternThomasson.com E-mail: Andrew@SternThomasson.com

E-mail: Francis@SternThomasson.com

# EXHIBIT "A"



3549 Hempland Road, Suite C Lancaster, PA 17601

### Account Information

Invoice Number: Invoice Date: Branch: **Account Number:** 

Due Date:

61177706 03/19/2018 21 0708

04/18/2018

\$249,11

## Account Activity

Description		Qty	Unit Amt	Extended Amt	Tax Amt	Total Amt
20% OF BALANCE OF CO	NTRACT					
BUNCH, KRYSTAL						
LEMOYNE, PA 17043						
BALANCE/BUYOUT/END		29.00	8.59	249.11	0.00	249.11
20% OF BALANCE OF CO Site Subtotal	NTRACT			249.11	0.00	249.11
Extended Total	Tax Total	Invoice Total	Pric	or Balance	Т	otal Due

## Important Messages

\$249.11

# Sales scams are on the rise. Learn how to protect yourself.

\$249.11

www.vectorsecurity.com/sales-scam

For all inquiries call your local branch phone number: 1-888-565-1570

Please detach and return below portion with your payment DO NOT SEND CORRESPONDENCE WITH YOUR PAYMENT

YLSWHTMB



Address Service Requested

\$0.00

3549 Hempland Road, Suite C Lancaster, PA 17601

Check box and fill out reverse side to correct billing address.

KRYSTAL BUNCH

APPLETON WI 54915-8771

Invoice

KRYSTAL BUNCH **Customer Name:** 61177706 Invoice Number: Invoice Date: 03/19/2018 **Account Number:** 0708 Due Date: 04/18/2018 Amount Due: \$249.11

\$0.00

Amount Enclosed:

Please write your account number on your check. Thank you in advance for your prompt payment. Use the enclosed envelope and make checks payable to:

VECTOR SECURITY, INC. PO BOX 89462 CLEVELAND, OHIO 44101-6462

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### **How to Reach Customer Care**

- For inquiries or online payments: www.vectorsecurity.com
- By phone: 1-888-565-1570
- For inquiries by mail: 3549 Hempland Road, Suite C, Lancaster, PA 17601
- For payments by check: PO Box 89462, Cleveland, OH 44101-6462





# KNOCK, KNOCK.

Sales scams may be happening in your area, but there are things you can do to protect yourself.

In these scams, people claiming to be with Vector Security knock on your door and try to gain access to your home. They'll tell you they need to inspect your system or offer you an upgrade. These people may even wear Vector Security apparel.

Unless you have a scheduled appointment, ask for ID from anyone claiming they are with Vector Security. If you encounter suspicious activity, here are some tips:

- Ask for identification; don't let anyone into your home.
- Contact us at protectme@vectorsecurity.com.
- Do not sign any contracts presented to you.

For more information:

vectorsecurity.com/sales-scam

vec-133981

Has your billing address or phone number cha	inged?
Please provide your new billing address and/or telephone number and retu	rn this portion with your payment. Your records will be updated upon receipt.
Contact Name:	Old Phone Number: ()
New Address:	New Phone Number: ()
	Effective Date:
City: State: Zip:	Email Address:
Effective Date:	Signature:

Vector Security is a registered trademark of Vector Security, Inc. Licenses: AK 33221, 14-063, 905947, 904141; AL AESBL 817, 44814, A-0329; AR E 2005 0104, 179570416; AZ ROC218982, 18365-0; CA ACO 6152, 914676; DC 65003740, ECS-903143; DE FAL-0196, FAL-0253, 85-47, CSRSL-0043, 1989004898; FL EF20000395, EF20001159; GA LVA206059; HI C 35426; IA AC-0101, C118764; IL 127-001300; LA F317, F2142, F2144, F2146, 54974; MA 1492 C, SS-001909; MD 107-1917, 7380038; MI 3601206858; NC 25467-SP-LV, 2314 - CSA; ND 37153; NJ Fire Alarm Business Lic. # 34FA00147500, Burglar Alarm Business Lic. 34BA00192900 NJ Locksmith Business Lic. # 34LS00070600 1187 Route 9 South, Cape May Court House, NJ 08210, [[609) 463-0660], P00863, 13VH00292300; NM 354514, 15-0133; NV 0066031, F437; NY 12000234360; OH 53-50-1081; OK 559; OR 194571; PA 004997, Philadelphia 16843; RI 4794, 2903, 30394, AFC-9185; SC BAC 5590, FAC 3419; TN 00000444, 1341, 1551, 1552; TX B11645, ACR-1768; UT 4759383-6501; VA DCJS #11-2048, 27050204594; VT T1-2348; WA VECTOSI957PE; WV WV043469; WY LV-A-18634. In Alabama, complaints may be forwarded to the license board at the following address and telephone number: Alabama Electronic Security Board of Licensure, 7956 Vaughn Road, Suite 392, Montgomery, AL 36116, (334) 264-9388. In Arkansas, licensing is regulated by the Arkansas Board of Private Investigators and Private Security Agencies, #1 State Police Plaza Drive, Little Rock, AR 72209, (501) 618-8600. In California, alarm company operators are licensed and regulated by the Bureau of Security and Investigative Services, Department of Consumer Affairs, Sacramento, CA 95834. In New York, licensed by the N.Y.S. Department of State. In North Carolina, licensing is regulated by the Texas Department of Public Safety, Private Security Bureau, PO. Box 4087, Austin, TX 78773, (512) 424-7710. License information additionally available at www.vectorsecurity.com. Case 1:18-cv-01306-WCG Filed 08/24/18 Page 3 of 3 Document 1-1

# EXHIBIT "B"

Rosenthal Morgan and Thomas, Inc A Professional Recovery Corporation 12747 Olive Blvd, Suite 250 St. Louis, Missouri 63141 www.rmtcollects.com (800) 361-0363

7/26/2018

Krystal Bunch APPLETON, WI 54915

Creditor: VECTOR SECURITY-021 LANCASTER

Account: 0708 Amount Due: \$316.37 File Number: 801125

Dear Sir or Madam,

The above-referenced account has been placed in our office for collections.

Please contact our office, upon receipt of this letter, to discuss this matter further. Our toll free number is 1-800-361-0363. Our office hours are 9:00 a.m. to 9:00 p.m. Monday through Thursday, 8:00 a.m. to 4:30 p.m. Friday and 8:00 a.m. to 12:00 p.m. on Saturday Central Standard Time.

If you prefer to make a payment online visit our website at www.rmtcollects.com. There is no additional service charge for this payment option.

Sincerely,

#### Ms. James

Unless you notify this office within thirty days of receiving this notice that you dispute the validity of the debt or any portion thereof, this office will assume this debt is valid. If notice is sent to this office in writing within thirty days from receipt of this notice, this office will obtain verification of this debt or obtain a copy of the judgment and mail you a copy of the verification or judgment as well as the name and address of the original creditor if different from the current creditor. This is an attempt to collect a debt and any information obtained will be used for that purpose. This communication is from a debt 100

# **CIVIL COVER SHEET**

The JS 44 civil cover sheet and the information contained herein neither replace nor supplement the filing and service of pleadings or other papers as required by law, except as provided by local rules of court. This form, approved by the Judicial Conference of the United States in September 1974, is required for the use of the Clerk of Court for the purpose of initiating the civil docket sheet. (SEE INSTRUCTIONS ON NEXT PAGE OF THIS FORM.)

1 1 5	,				
Place an "X" in the appropriate	box (required): ☐ Green Bay Division ☐	Milwaukee D	ivision		
I. (a) PLAINTIFFS KRYSTAL BUNCH, indivisituated	dually and on behalf of all others simil	arly	DEFENDANTS ROSENTHAL MOF	RGAN AND THOMAS, IN	IC., and JOHN DOES
	of First Listed Plaintiff Outagamie (CEPT IN U.S. PLAINTIFF CASES)		County of Residence NOTE:	of First Listed Defendant (IN U.S. PLAINTIFF CASES O IN LAND CONDEMNATION C THE TRACT OF LAND INVOL	ASES, USE THE LOCATION OF
(c) Attorneys (Firm Name, A Stern Thomasson LLP 150 Morris Avenue, 2nd Floo Springfield, NJ 07081-1315 (973) 379-7500	Address, and Telephone Number)		Attorneys (If Known)		
II. BASIS OF JURISD	ICTION (Place an "X" in One Box Only)	III. CITI	ZENSHIP OF PRI	NCIPAL PARTIES (Pla	ace an "X" in One Box for Plaintiff
U.S. Government Plaintiff	☑ 3 Federal Question (U.S. Government Not a Party)		(For Diversity Cases Only) en of This State		and One Box for Defendant)  PTF DEF incipal Place
2 U.S. Government Defendant	☐ 4 Diversity (Indicate Citizenship of Parties in Item III)	Citize	en of Another State	2 Incorporated and P of Business In A	
	_		en or Subject of a reign Country	3 Greign Nation	□ 6 □ 6
IV. NATURE OF SUIT		T.		D A NIVIDION CV	OWNED OF A THEFO
CONTRACT  110 Insurance	TORTS  PERSONAL INJURY PERSONAL INJ		DRFEITURE/PENALTY 25 Drug Related Seizure	BANKRUPTCY  422 Appeal 28 USC 158	OTHER STATUTES  375 False Claims Act
□ 120 Marine □ 130 Miller Act □ 140 Negotiable Instrument □ 150 Recovery of Overpayment & Enforcement of Judgment □ 151 Medicare Act □ 152 Recovery of Defaulted Student Loans (Excludes Veterans) □ 153 Recovery of Overpayment of Veteran's Benefits □ 160 Stockholders' Suits □ 190 Other Contract □ 195 Contract Product Liability □ 196 Franchise □ 220 Foreclosure □ 230 Rent Lease & Ejectment □ 245 Tort Product Liability □ 290 All Other Real Property □ 290 All Other Real Property	310 Airplane	rry - politity	LABOR  Other  LABOR  Fair Labor Standards Act  Collabor/Management Relations Relations Railway Labor Act Family and Medical Leave Act  Collabor Litigation Employee Retirement Income Security Act  IMMIGRATION Note: A part of the collabor Litigation Actions  Naturalization Application Collabor Limmigration Actions	□ 423 Withdrawal 28 USC 157  PROPERTY RIGHTS □ 820 Copyrights □ 830 Patent □ 840 Trademark  SOCIAL SECURITY □ 861 HIA (1395ff) □ 862 Black Lung (923) □ 863 DIWC/DIWW (405(g)) □ 864 SSID Title XVI □ 865 RSI (405(g))  FEDERAL TAX SUITS □ 870 Taxes (U.S. Plaintiff or Defendant) □ 871 IRS—Third Party 26 USC 7609	□ 376 Qui Tam (31 USC 3729 (a)) □ 400 State Reapportionment □ 410 Antitrust □ 430 Banks and Banking □ 450 Commerce □ 460 Deportation □ 470 Racketeer Influenced and □ Corrupt Organizations ☑ 480 Consumer Credit □ 490 Cable/Sat TV □ 850 Securities/Commodities/ □ Exchange □ 890 Other Statutory Actions □ 891 Agricultural Acts □ 893 Environmental Matters □ 895 Freedom of Information □ Act □ 896 Arbitration □ 899 Administrative Procedure □ Act/Review or Appeal of □ Agency Decision □ 950 Constitutionality of □ State Statutes
✓ 1 Original	Cite the U.S. Civil Statute under which you   15 USC §1692 et seq.	Reop	pened Anot (speci	= -	n - Litigation –
ACTION	Brief description of cause: Claims under Fair Debt Collection	Practices A	\ct		
VII. REQUESTED IN COMPLAINT:	CHECK IF THIS IS A CLASS ACTION UNDER RULE 23, F.R.Cv.P.	ON D 5	EMAND \$ 500,000.00	CHECK YES only <b>JURY DEMAND:</b>	if demanded in complaint:  ☑ Yes ☐ No
VIII. RELATED CASE IF ANY	(See instructions):  JUDGE			DOCKET NUMBER	
DATE 08/24/2018	SIGNATURE OF A' s/ Andrew T.				

# UNITED STATES DISTRICT COURT

for the Eastern District of Wisconsin

	)
KRYSTAL BUNCH, et al.	) )
	) )
Plaintiff(s)	
<b>v.</b>	Civil Action No. 1:18-cv-01306
	) )
ROSENTHAL MORGAN AND THOMAS, INC., and JOHN DOES	) ) )
Defendant(s)	
SUMMONS IN A	A CIVIL ACTION
To: (Defendant's name and address)  ROSENTHAL MORGAN ANI 12747 Olive Blvd., Suite 250 Saint Louis, Missouri 63141	D THOMAS, INC.
A lawsuit has been filed against you.	
the United States or a United States agency, or an officer of 12(a)(2) or (3) – you must serve on the plaintiff an answer Federal Rules of Civil Procedure. The answer or motion muname and address are:  Stern Thomasson LLP 150 Morris Avenue, 2nd Floor	u (not counting the day you receive it) – or 60 days if you are or employee of the United States described in Fed. R. Civ. P. to the attached complaint or a motion under Rule 12 of the ust be served on the plaintiff or the plaintiff's attorney, whose
Springfield, NJ 07081-1315	
You also must file your answer or motion with the court.	entered against you for the relief demanded in the complaint.
Tou also must the your answer of motion with the court.	
	STEPHEN C. DRIES, CLERK OF COURT
Date:	
	Signature of Clerk or Deputy Clerk

Civil Action No. 1:18-cv-01306

## PROOF OF SERVICE

(This section should not be filed with the court unless required by Fed. R. Civ. P. 4(l))

ceived by me on (date)	·		
☐ I personally served	the summons and the attached con	mplaint on the individual at (place):	
		on (date)	; or
☐ I left the summons	and the attached complaint at the i	individual's residence or usual place of a	abode with (n
	, a j	person of suitable age and discretion wh	o resides the
on (date)	, and mailed a copy	to the individual's last known address;	or
☐ I served the summo	ons and the attached complaint on	(name of individual)	
who is designated by la	aw to accept service of process on	behalf of (name of organization)	
		on (date)	; or
☐ I returned the sumr	mons unexecuted because		;;
Other (specify):			
My fees are \$	for travel and \$	for services, for a total of \$	0.00
I declare under penalty	of perjury that this information is	true.	
		Server's signature	
		Printed name and title	
		Server's address	

Additional information regarding attempted service, etc.:

# **ClassAction.org**

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