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4 MAUDINA BOONE

5 **UNITED STATES DISTRICT COURT**  
6 **WESTERN DISTRICT OF WASHINGTON**

7 MAUDINA BOONE, individually, and on ) Case No.:  
8 behalf of all others similarly situated, )  
9 Plaintiff, )  
10 vs. ) CLASS ACTION COMPLAINT  
11 DYNAMIC COLLECTORS, INC., )  
12 Defendant. )

13  
14 Plaintiff, Maudina Boone (hereinafter "Plaintiff"), by and through undersigned counsel,  
15 hereby alleges against Dynamic Collectors, Inc. (hereinafter "Defendant"), as follows:

16 **PRELIMINARY STATEMENT**

17  
18 1. This is an action for damages arising from Defendant's violations of the Fair Debt  
19 Collections Practices Act, 15 U.S.C. §1692 *et seq.* (hereinafter "FDCPA").

20 **JURISDICTION AND VENUE**

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22 2. This Court has jurisdiction over this action pursuant to 28 U.S.C. §1331 and 15 U.S.C.  
23 §1692k (d).

24 3. Venue is proper in this district under 28 U.S.C §1391(b).  
25

**PARTIES**

1  
2 4. Plaintiff is a natural person, who at all relevant times has resided in Olympia, Washington  
3 and is a “consumer” as the phrase is defined and applied under 15 U.S.C. §1692(a) of the  
4 FDCPA.

5 5. Defendant Dynamic Collectors, Inc. is a corporation doing business in the State of  
6 Washington, with its corporate headquarters located at 790 South Market Blvd., Chehalis,  
7 Washington 98532.

8  
9 6. Defendant is a “debt collector” as the phrase is defined and applied under 15 U.S.C.  
10 §1692(a) of the FDCPA in that they regularly attempt to collect on debts primarily incurred for  
11 personal, family or household purposes.

12  
13 **FACTUAL STATEMENT**

14 7. The FDCPA was enacted to prevent debt collectors from engaging in abusive tactics in  
15 order to collect debts from generally unsophisticated consumers.

16 8. To this end, the Ninth Circuit has ruled that debt collection communications are  
17 considered objectively from the perspective of the least sophisticated consumer.

18 9. Where a collection letter is subject to multiple interpretations, at least of one which is  
19 false, the collection letter violates the FDCPA.

20 10. Ms. Boone received a collection letter dated November 15, 2017 seeking to collect on a  
21 medical debt incurred from personal use.

22 11. The collection delineates the principal balance, interest, attorney’s fees, court costs, and  
23 collection fees all separately.  
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1 12. Importantly, the interest, attorney’s fees, court costs, and collection fees all list a \$0  
2 balance. This indicates to the least sophisticated consumer that these fees are not accruing.

3 13. However, below this, the letter states that interest accrues at 12% per annum.

4 14. The form letter is confusing for a number of reasons.

5 15. There is an inherent conflict in its representation. How can the debt be accruing interest at  
6 12% if no interest has yet been incurred. This leaves the consumer unsure as to whether interest  
7 is in fact accruing or not. In fact, if interest was accruing at 12% per annum, the interest  
8 component of the letter should not be zero. This is so because the debt was allegedly incurred,  
9 and delinquent well prior to the date the letter was sent.

10 16. This conflict leaves the consumer unsure of whether \$438 is the true balance owed. On  
11 the one hand, given the form and content of the letter, the consumer would not believe that it is  
12 accruing interest, while on the other hand, the consumer would so believe. Even further, another  
13 interpretation is that interest is only added at later time, such as the end of the full 12% accrual  
14 given the words “per annum” used, and the fact that the interest section reflects \$0 has accrued.

15 17. Further, the letter also fails to indicate that by the time Plaintiff makes payment on the  
16 debt, the debt may have already accrued additional interest and therefore her payment may no  
17 longer satisfy the debt. Addressing a similar issue, the Seventh Circuit provided safe harbor  
18 language in *Miller v. McCalla, Raymer, Padrick, Cobb, Nichols, & Clark, L.L.C.*, 214 F.3d 872  
19 (7th Cir. 2000) to avoid confusion by letters like Defendant’s here. Defendant failed to use this  
20 safe harbor language and therefore failed to prevent the letter from being open to multiple  
21 interpretations.  
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1 18. Collection letters which are ambiguous as to whether interest is accruing, or fail to  
2 identify as of what date the debt is able to be considered paid in full if the balance on the letter is  
3 paid is material. This information directly effects a consumer's choice to pay the debt.

4 **CLASS ACTION ALLEGATIONS**

5 **The Class**

6 19. Plaintiff brings this as a class action pursuant to Fed. R. Civ. P. 23.

7 20. Plaintiff seeks certification of the following classes, initially defined as follows:  
8

9 **The Class: All consumers in the State of Washington that have received similar collection**  
10 **letters from Defendant concerning debts used primarily for personal, household, or family**  
11 **purposes within one year prior to filing of this complaint.**

12 21. Excluded from the Class is Defendant herein, and any person, firm, trust, corporation, or  
13 other entity related to or affiliated with the defendant, including, without limitation, persons who  
14 are officers, directors, employees, associates or partners of Defendant.  
15

16 **Numerosity**

17 22. Upon information and belief, Defendant has sent collections letters in attempt to collect a  
18 debt to hundreds if not thousands of consumers throughout the State of Washington, each of  
19 which violates the FDCPA. The members of the Class, therefore, are believed to be so numerous  
20 that joinder of all members is impracticable.

21 23. The letters sent by Defendant, and received by the Class, are to be evaluated by the  
22 objective standard of the hypothetical "least sophisticated consumer."  
23  
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1 24. The exact number and identities of the Class members are unknown at this time and can  
2 only be ascertained through discovery. Identification of the Class members is a matter capable of  
3 ministerial determination from Defendant's records.

4 **Common Questions of Law and Fact**

5 25. There are questions of law and fact common to the class that predominates over any  
6 questions affecting only individual Class members. These common questions of law and fact  
7 include, without limitation: (i) whether Defendant violated various provisions of the FDCPA; (ii)  
8 whether the Plaintiff and the Class have been injured by the conduct of Defendant; (iii) whether  
9 the Plaintiff and the Class have sustained damages and are entitled to restitution as a result of  
10 Defendants wrongdoing and, if so, what is the proper measure and appropriate statutory formula  
11 to be applied in determining such damages and restitution; and (iv) whether the Plaintiff and the  
12 Class are entitled to declaratory and/or injunctive relief.

13 **Typicality**

14 26. The Plaintiff's claims are typical of the claims of the class members. Plaintiff and all  
15 members of the Plaintiff's Class defined in this complaint have claims arising out of the  
16 Defendants common uniform course of conduct complained of herein. Plaintiff's claims are  
17 typical of the claims of the Class, and Plaintiff has no interests adverse or antagonistic to the  
18 interests of other members of the Class.

19 **Protecting the Interests of the Class Members**

20 27. Plaintiff will fairly and adequately represent the Class members' interests, in that the  
21 Plaintiff's counsel is experienced and, further, anticipates no impediments in the pursuit and  
22 maintenance of the class action as sought herein.  
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1 28. Neither the Plaintiff nor his counsel have any interests, which might cause them not to  
2 vigorously pursue the instant class action lawsuit.

3 **Proceeding Via Class Action is Superior and Advisable**

4 29. A class action is superior to other methods for the fair and efficient adjudication of the  
5 claims herein asserted, this being specifically envisioned by Congress as a principal means of  
6 enforcing the FDCPA, as codified by 15 U.S.C. § 1692(k).

7 30. The members of the Class are generally unsophisticated individuals, whose rights will not  
8 be vindicated in the absence of a class action.

9 31. Prosecution of separate actions by individual members of the Class would create the risk  
10 of inconsistent or varying adjudications resulting in the establishment of inconsistent or varying  
11 standards for the parties.

12 32. Certification of a class under Rule 23(b)(3) of the Federal Rules of Civil Procedure is  
13 also appropriate in that the questions of law and fact common to members of the Plaintiff's  
14 Class predominate over any questions affecting an individual member, and a class action is  
15 superior to other available methods for the fair and efficient adjudication of the controversy.

16 33. Depending on the outcome of further investigation and discovery, Plaintiff may, at the  
17 time of class certification motion, seek to certify one or more classes only as to particular issues  
18 pursuant to Fed. R. Civ. P. 23(c)(4).

19 34. A class action will permit a large number of similarly situated persons to prosecute their  
20 common claims in a single forum simultaneously, efficiently, and without the duplication of  
21 effort and expense that numerous individual actions would engender. Class treatment also will  
22 permit the adjudication of relatively small claims by many Class members who could not  
23 otherwise afford to seek legal redress for the wrongs complained of herein.  
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1 35. Absent a class action, the Class members will continue to suffer losses borne from  
2 Defendants breaches of Class members' statutorily protected rights as well as monetary  
3 damages, thus allowing and enabling: (a) Defendants conduct to proceed and; (b) Defendants to  
4 further enjoy the benefit of its ill-gotten gains.

5 36. Defendants have acted, and will act, on grounds generally applicable to the entire Class,  
6 thereby making appropriate a final injunctive relief or corresponding declaratory relief with  
7 respect to the Class as a whole.

8  
9 **COUNT I**  
10 **VIOLATIONS OF THE FAIR DEBT COLLECTION PRACTICES ACT**  
11 **15 U.S.C. §1692 et seq.**

12 37. Plaintiff repeats the allegations contained in the above paragraphs and incorporates them  
13 as if specifically set forth at length herein.

14 38. Defendant's false and deceptive representations to Plaintiff violate the below provisions  
15 of the FDCPA.

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17 39. Section 1692e provides:

18 **§ 1692e. False or misleading representations**

19  
20 **A debt collector may not use any false, deceptive, or misleading**  
21 **representation or means in connection with the collection of any debt.**

22 **Without limiting the general application of the foregoing, the**  
23 **following conduct is a violation of this section: . . .**

24  
25 **(2) The false representation of--**

1 (A) the character, amount, or legal status of any debt;

2 or

3 (B) any services rendered or compensation which may  
4 be lawfully received by any debt collector for the collection of  
5 a debt.

6  
7 (10) The use of any false representation or deceptive means to collect  
8 or attempt to collect any debt or to obtain information concerning a  
9 consumer.

10 WHEREFORE, Plaintiff, Maudina Boone, respectfully requests that this Court do the  
11 following for the benefit of Plaintiff:

- 12 A. Certify the class described herein and appoint Plaintiff as Lead  
13 Plaintiff, and Plaintiff's Counsel as Lead Counsel;
- 14 B. Enter judgment against Defendant for statutory damages, 15 U.S.C. §  
15 1692k(a)(2)(A) and (B), in the amount of \$1,000.00 for Plaintiff and  
16 each member of the class;
- 17 C. Award costs and reasonable attorneys' fees, pursuant to 15 U.S.C. §  
18 1692k(a)3;
- 19 D. Grant such other and further relief as may be just and proper.

20  
21 **JURY TRIAL DEMAND**

22 40. Plaintiff demands a jury trial on all issues so triable.

23  
24 Dated this 5th of November, 2018



Respectfully Submitted,

/s/ Michael Brubaker

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# ClassAction.org

This complaint is part of ClassAction.org's searchable class action lawsuit database and can be found in this post: [Dynamic Collectors Included Deceptive Representations in Letter, Consumer Claims](#)

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