IN THE UNITED STATES DISTRICT COURT FOR THE NORTHERN DISTRICT OF INDIANA FORT WAYNE DIVISION

SEDRICK BOONE, individually and on behalf of all others similarly situated;

Civil Action No.:

Plaintiffs,

-against-

CLASS ACTION COMPLAINT

COAST TO COAST FINANCIAL SOLUTIONS, INC.,

DEMAND FOR JURY TRIAL

Defendant.

Plaintiff, SEDRICK BOONE (hereinafter, "Plaintiff"), an Indiana resident, brings this Class Action Complaint by and through his attorneys, Marcus & Zelman, LLC, against Defendant COAST TO COAST FINANCIAL SOLUTIONS (hereinafter "Defendant"), individually and on behalf of a class of all others similarly situated, pursuant to Rule 23 of the Federal Rules of Civil Procedure, based upon information and belief of Plaintiff's counsel, except for allegations specifically pertaining to Plaintiff, which are based upon Plaintiff's personal knowledge.

INTRODUCTION/PRELIMINARY STATEMENT

Congress enacted the FDCPA in 1977 in response to the "abundant evidence of the use of abusive, deceptive, and unfair debt collection practices by many debt collectors." 15 U.S.C. § 1692(a). At that time, Congress was concerned that "abusive debt collection practices contribute to the number of personal bankruptcies, to material instability, to the loss of jobs, and to invasions of individual privacy." *Id.* Congress concluded that "existing laws .

 [we]re inadequate to protect consumers," and that "the effective collection of debts" does not require "misrepresentation or other abusive debt collection practices." 15 U.S.C. §§ 1692(b) & (c).

2. Congress explained that the purpose of the Act was not only to eliminate abusive debt collection practices, but also to "insure that those debt collectors who refrain from using abusive debt collection practices are not competitively disadvantaged." *Id.* § 1692(e). After determining that the existing consumer protection laws were inadequate, *id.* § 1692(b), Congress gave consumers a private cause of action against debt collectors who fail to comply with the Act. *Id.* § 1692k.

JURISDICTION AND VENUE

- 3. The Court has jurisdiction over this class action under 28 U.S.C. § 1331, 15 U.S.C. § 1692 *et seq.* and 28 U.S.C. § 2201. If applicable, the Court also has pendent jurisdiction over the state law claims in this action pursuant to 28 U.S.C. § 1367(a).
- 4. Venue is proper in this judicial district pursuant to 28 U.S.C. § 1391(b)(2).

NATURE OF THE ACTION

- 5. Plaintiff brings this class action on behalf of a class of Indiana consumers seeking redress for Defendant's actions of using an unfair and unconscionable means to collect a debt.
- 6. Defendants actions violated § 1692 et seq. of Title 15 of the United States Code, commonly referred to as the Fair Debt Collections Practices Act ("FDCPA").
- 7. Plaintiff is seeking damages, and declaratory and injunctive relief.

PARTIES

- 8. Plaintiff is a natural person and a resident of the State of Indiana, and is a "Consumer" as defined by 15 U.S.C. §1692(a)(3).
- Defendant Coast to Coast Financial Solutions is a collection agency with its principal office located at 101 Hodencamp Road, Suite 120, Thousand Oaks, California 91360.

- 10. Upon information and belief, Defendant is a company that uses the mail, telephone, or facsimile in a business the principal purpose of which is the collection of debts, or that regularly collects or attempts to collect debts alleged to be due another.
- 11. Defendant Coast to Coast Financial Solutions is a "debt collector," as defined under the FDCPA under 15 U.S.C. § 1692a(6).
- 12. John Does 1-25, are fictitious names of individuals and businesses alleged for the purpose of substituting names of Defendants whose identities will be disclosed in discovery and should be made parties to this action.

CLASS ALLEGATIONS

- 13. Plaintiffs bring this claim on behalf of the following classes, pursuant to Fed. R. Civ. P. 23(a) and 23(b)(3):
 - Class A: Class A consists of (a) all individuals with addresses in the State of Indiana (b) to whom Defendant sent a collection letter attempting to collect a consumer debt (c) which attempts to charge a \$5.00 fee for payments made online or by phone (d) which letter was sent on or after a date one year prior to the filing of this action and on or before a date 21 days after the filing of this action.
 - Class B: Class B consists of (a) all individuals with addresses in the State of Indiana (b) to whom Defendant sent a collection letter attempting to collect a consumer debt on behalf of Republic Services (c) which attempts to charge a \$5.00 fee for payments made online or by phone (d) which letter was sent on or after a date one year prior to the filing of this action and on or before a date 21 days after the filing of this action.
 - Class C: Class C consists of (a) all individuals nationwide (b) to whom

Defendant sent a collection letter attempting to collect a consumer debt on behalf of Republic Services (c) which attempts to charge a \$5.00 fee for payments made online or by phone(d) which letter was sent on or after a date one year prior to the filing of this action and on or before a date 21 days after the filing of this action.

- 14. The identities of all class members are readily ascertainable from the records of Defendants and those companies and entities on whose behalf they attempt to collect and/or have purchased debts.
- 15. Excluded from the Plaintiff class are the Defendants and all officers, members, partners, managers, directors, and employees of the Defendants and their respective immediate families, and legal counsel for all parties to this action and all members of their immediate families.
- 16. There are questions of law and fact common to the Plaintiff Classes, which common issues predominate over any issues involving only individual class members. The principal issue is whether the Defendants' written communications to consumers, in the forms attached as *Exhibit A*, violate 15 U.S.C. §§ 1692f.
- 17. The Plaintiffs' claims are typical of the class members, as all are based upon the same facts and legal theories.
- 18. The Plaintiffs will fairly and adequately protect the interests of the Plaintiff Classes defined in this complaint. The Plaintiffs have retained counsel with experience in handling consumer lawsuits, complex legal issues, and class actions, and neither the Plaintiffs nor their attorneys have any interests, which might cause them not to vigorously pursue this action.
- 19. This action has been brought, and may properly be maintained, as a class action pursuant

to the provisions of Rule 23 of the Federal Rules of Civil Procedure because there is a well-defined community interest in the litigation:

- (a) <u>Numerosity:</u> The Plaintiffs are informed and believe, and on that basis allege, that the Plaintiff Classes defined above are so numerous that joinder of all members would be impractical.
- (b) <u>Common Questions Predominate:</u> Common questions of law and fact exist as to all members of the Plaintiff Classes and those questions predominate over any questions or issues involving only individual class members. The principal issue is whether the Defendants' written communications to consumers, in the forms attached as *Exhibit A*, violate 15 U.S.C. §§1692f.
- (c) <u>Typicality:</u> The Plaintiffs' claims are typical of the claims of the class members.

 The Plaintiffs and all members of the Plaintiff Classes have claims arising out of the Defendants' common uniform course of conduct complained of herein.
- (d) Adequacy: The Plaintiffs will fairly and adequately protect the interests of the class members insofar as Plaintiffs have no interests that are adverse to the absent class members. The Plaintiffs are committed to vigorously litigating this matter. Plaintiffs have also retained counsel experienced in handling consumer lawsuits, complex legal issues, and class actions. Neither the Plaintiffs nor their counsel have any interests which might cause them not to vigorously pursue the instant class action lawsuit.
- (e) <u>Superiority:</u> A class action is superior to the other available means for the fair and efficient adjudication of this controversy because individual joinder of all members would be impracticable. Class action treatment will permit a large number of

similarly situated persons to prosecute their common claims in a single forum efficiently and without unnecessary duplication of effort and expense that individual actions would engender.

- 20. Certification of a class under Rule 23(b)(3) of the Federal Rules of Civil Procedure is also appropriate in that the questions of law and fact common to members of the Plaintiff Classes predominate over any questions affecting an individual member, and a class action is superior to other available methods for the fair and efficient adjudication of the controversy.
- 21. Depending on the outcome of further investigation and discovery, Plaintiffs may, at the time of class certification motion, seek to certify a class(es) only as to particular issues pursuant to Fed. R. Civ. P. 23(c)(4).

ALLEGATIONS OF FACT

- 22. Plaintiff repeats, reiterates and incorporates the allegations contained in paragraphs numbered above herein with the same force and effect as if the same were set forth at length herein.
- 23. Some time prior to May 4, 2017, an obligation was allegedly incurred to Republic Services.
- 24. The Republic Services obligation arose out of a transaction in which money, property, insurance or services, which are the subject of the transaction, are primarily for personal, family or household purposes.
- 25. The alleged Republic Services obligation is a "debt" as defined by 15 U.S.C.\(\} 1692a(5).
- 26. Republic Services is a "creditor" as defined by 15 U.S.C. § 1692a(4).
- 27. Defendant is a company that uses mail, telephone or facsimile in a business the principal purpose of which is the collection of debts, or that regularly collects or attempts to collect

- debts incurred or alleged to have been incurred for personal, family or household purposes on behalf of creditors.
- 28. Republic Services or the subsequent owner of the debt directly or through an intermediary contracted the Defendants to collect the alleged debt.
- 29. On or about May 4, 2017, Defendants sent the Plaintiff a collection letter ("Letter") regarding the alleged debt. *See* **Exhibit A.**
- 30. Upon information and belief, the Letter was the first communication from the Defendant to the Plaintiff with regards to this alleged debt.
- 31. Plaintiff received the letter and read it.
- 32. The Letter stated in part:

"A \$5.00 FEE MAY APPLY TO ONLINE AND PHONE PAYMENTS, WHERE APPLICABLE."

- 33. Pursuant to 15 U.S.C. §1692f, a debt collector may not use unfair or unconscionable means to collect or attempt to collect a debt.
- 34. As a result of the Defendant's violations of the FDCPA, the Plaintiff was harmed. Plaintiff was subjected to deceptive and abusive collection practices, which he had a substantive right to be free from. Additionally, the Defendant created the very real risk of harm that Plaintiff would ultimately pay more money than he owed, and more money that Defendant was legally allowed to collect.
- 35. Defendant's actions as described herein are part of a pattern and practice used to collect consumer debts.
- 36. Defendant could have taken the steps necessary to bring its actions within compliance with the FDCPA, but neglected to do so and failed to adequately review its actions to

ensure compliance with the law.

COUNT I

VIOLATIONS OF THE FAIR DEBT COLLECTION PRACTICES ACT 15 U.S.C. §1692f et seq.

- 37. Plaintiff repeats, reiterates and incorporates the allegations contained in paragraphs above herein with the same force and effect as if the same were set forth at length herein.
- 38. Defendant's debt collection efforts attempted and/or directed towards the Plaintiff violated various provisions of the FDCPA, including but not limited to 15 U.S.C. § 1692f.
- 39. Pursuant to 15 U.S.C. § 1692f, a debt collector may not use unfair or unconscionable means to collect or attempt to collect any debt. Without limiting the general application of the foregoing, the following conduct is a violation of this section: (1) The collection of any amount (including interest, fee, charge, or expense incidental to the principal obligation) unless such amount is expressly authorized by the agreement creating the debt or permitted by law.
- 40. Defendants violated said section by attempting to charge a \$5.00 fee that they were not authorized or legally permitted to charge.
- 41. Upon information and belief, Plaintiff never authorized Republic Services to charge him a \$5.00 fee for payments made online or over the phone.
- 42. By reason thereof, Defendant is liable to Plaintiff for judgment that Defendant's conduct violated Section 1692f et seq. of the FDCPA, actual damages, statutory damages, costs and attorneys' fees.

DEMAND FOR TRIAL BY JURY

43. Pursuant to Rule 38 of the Federal Rules of Civil Procedure, Plaintiff hereby requests a trial by jury on all issues so triable.

PRAYER FOR RELIEF

WHEREFORE, Plaintiff demands judgment against Defendants as follows:

(a) Declaring that this action is properly maintainable as a Class Action and certifying Plaintiff as Class representative, and Marcus & Zelman, LLC. as Class

Counsel;

- (b) Awarding Plaintiff and the Class statutory damages;
- (c) Awarding Plaintiff and the Class actual damages;
- (d) Awarding Plaintiff costs of this Action, including reasonable attorneys' fees and expenses;
- (e) Awarding pre-judgment interest and post-judgment interest; and
- (f) Awarding Plaintiff and the Class such other and further relief as this Court may deem just and proper.

Dated: August 7, 2017

/s/ Yitzchak Zelman

Yitzchak Zelman, Esq. MARCUS ZELMAN, LLC 1500 Allaire Avenue, Suite 101 Ocean, New Jersey 07712

Phone: (732) 695-3282 Facsimile: (732) 298-6256

Email: yzelman@marcuszelman.com

Attorneys for Plaintiff

USDC IN/ND case 1:17-cv-00333 document 1-1 filed 08/07/17 page 1 of 1 101 Hodencamp Rd Sie 120 J Thousand Daks, CA 91360 (877, 176 2247) Mon. Fre Sam. Spon Pacalic DATE: 05/04/17 **OUR FILE NO:** RE: REPUBLIC SERVICES 77.34 PRINCIPAL DUE: **DIVISION #091** 65 INTEREST DUE: ACCOUNT NO: 3646 77.99 TOTAL DUE: PHONE: 877,270,2237 WEB PAY: WWW.VPAYMENT.NET YOUR ACCOUNT HAS NOW BEEN SCHEDULED FOR CREDIT REPORTING TO COAST TO COAST FINANCIAL SOLUTIONS. IF YOU CANNOT OR WILL NOT PAY THIS BILL, THEN SAVE THIS LETTER FOR FUTURE REFERENCE. WHY?

IF YOU WISH TO STOP THIS ACTION, YOU MUST CONTACT US AT ONCE OR SEND \$ 77.99 IMMEDIATELY

- 1. YOUR ACCOUNT MAY BE REPORTED TO TRANSUNION, EQUIFAX, AND EXPERIAN.
- 2. YOUR ACCOUNT WILL REMAIN ACTIVE WITH US AND INTEREST CHARGES WILL BE APPLIED AS ALLOWED BY STATE AND FEDERAL LAW AND YOUR CONTRACT, EVERY MONTH IT REMAINS UNPAID.
- 3. DEROGATORY CREDIT INFORMATION MAY BE KEPT BY THE CREDIT BUREAUS FOR UP TO 7 YEARS FROM THE DATE OF THIS DELINQUENCY.

PLEASE BE AWARE THAT YOUR DEBT BEING REPORTED TO THE CREDIT BUREAUS CAN HAVE NEGATIVE CONSEQUENCES FOR YOU SUCH AS:

- 1. FUTURE CREDIT REQUESTS INCLUDING HOME LOANS AND MORTGAGE REFINANCING FREQUENTLY REQUIRE FULL PAYMENT OF DELINQUENT ACCOUNTS, INCLUDING INTEREST.
- 2. MANY PHONE COMPANIES. INSURANCE COMPANIES AND EMPLOYERS REVIEW YOUR CREDIT REPORT IN DECIDING WHETHER TO ACCEPT YOU AS A CUSTOMER AND/OR OFFER YOU EMPLOYMENT.

TO AVOID THESE CONSEQUENCES, CONTACT US IMMEDIATELY AT 877.270.2237 OR PAY ONLINE AT WWW.VPAYMENT.NET. A \$5.00 FEE MAY APPLY TO ONLINE AND PHONE PAYMENTS, WHERE APPLICABLE.

COAST TO COAST FINANCIAL SOLUTIONS, INC. IS A DEBT COLLECTOR. THIS IS AN ATTEMPT TO COLLECT A DEBT. ANY INFORMATION OBTAINED WILL BE USED FOR THAT PURPOSE.

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JS 44 (Rev. 07/16)

CIVIL COVER SHEET

USDC IN/ND case 1:17-cv-00333 document 1-2 filed 08/07/17 page 1 of 2

The JS 44 civil cover sheet and the information contained herein neither replace nor supplement the filing and service of pleadings or other papers as required by law, except as

provided by local rules of court purpose of initiating the civil do	This form, approved by the ocket sheet. (SEE INSTRUC	he Judicial Conference of TIONS ON NEXT PAGE OF	of the Unit	ted States in September 1	1974, is required for the use of	the Clerk of Court for the	
I. (a) PLAINTIFFS				DEFENDANTS			
SEDRICK BOONE, indivi	dually and on behalf c	of all others similarly	,	COAST TO COAS	T FINANCIAL SOLUTIC	DNS, INC.	
(b) County of Residence of First Listed Plaintiff Allen (EXCEPT IN U.S. PLAINTIFF CASES)				NOTE: IN LAND CO	of First Listed Defendant (IN U.S. PLAINTIFF CASES OF CASES, USE TOF LAND INVOLVED.	· ·	
(c) Attorneys (Firm Name, A	Address, and Telephone Numbe	r)		Attorneys (If Known)			
Marcus & Zelman, LLC, 1 07712. (845)367-7146	500 Allaire Avenue, C	Ocean, New Jersey					
II. BASIS OF JURISDI	CTION (Place an "X" in O	ne Box Only)	III. CI	TIZENSHIP OF P	RINCIPAL PARTIES	(Place an "X" in One Box for Plaintif	
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CONTRACT 110 Insurance 120 Marine 130 Miller Act 140 Negotiable Instrument 150 Recovery of Overpayment & Enforcement of Judgment 151 Medicare Act 152 Recovery of Defaulted Student Loans (Excludes Veterans) 153 Recovery of Overpayment of Veteran's Benefits 160 Stockholders' Suits 190 Other Contract 195 Contract Product Liability 196 Franchise REAL PROPERTY 210 Land Condemnation 220 Foreclosure 230 Rent Lease & Ejectment 240 Torts to Land 245 Tort Product Liability 290 All Other Real Property	PERSONAL INJURY □ 310 Airplane □ 315 Airplane Product Liability □ 320 Assault, Libel &	PERSONAL INJURY 365 Personal Injury - Product Liability Pharmaceutical Personal Injury Product Liability Personal Injury Product Liability Product Liability Personal Injury Product Liability PERSONAL PROPER 370 Other Fraud 371 Truth in Lending 380 Other Personal Property Damage Product Liability PRISONER PETITION Habeas Corpus: 463 Alien Detainee 510 Motions to Vacate Sentence 530 General 535 Death Penalty Other: 540 Mandamus & Othe 550 Civil Rights 555 Prison Condition 560 Civil Detainee - Conditions of Confinement	TY	DEFEITURE/PENALTY 5 Drug Related Seizure of Property 21 USC 881 0 Other LABOR 0 Fair Labor Standards Act 0 Labor/Management Relations 0 Railway Labor Act 1 Family and Medical Leave Act 0 Other Labor Litigation 1 Employee Retirement Income Security Act IMMIGRATION 2 Naturalization Application 5 Other Immigration Actions	BANKRUPTCY □ 422 Appeal 28 USC 158 □ 423 Withdrawal 28 USC 157 PROPERTY RIGHTS □ 820 Copyrights □ 830 Patent □ 840 Trademark SOCIAL SECURITY □ 861 HIA (1395ff) □ 862 Black Lung (923) □ 863 DIWC/DIWW (405(g)) □ 864 SSID Title XVI □ 865 RSI (405(g)) FEDERAL TAX SUITS □ 870 Taxes (U.S. Plaintiff or Defendant) □ 871 IRS—Third Party 26 USC 7609	OTHER STATUTES □ 375 False Claims Act □ 376 Qui Tam (31 USC	
	Cite the U.S. Civil Star 15 USC 1692 Brief description of car Defendant violate CHECK IF THIS UNDER RULE 2	Appellate Court utute under which you are use: ed the FDCPA IS A CLASS ACTION			er District Litigation) Transfer tutes unless diversity):	Litigation - Direct File if demanded in complaint:	
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USDC IN/ND case 1:17-cv-00333 document 1-2 filed 08/07/17 page 2 of 2 INSTRUCTIONS FOR ATTORNEYS COMPLETING CIVIL COVER SHEET FORM JS 44

Authority For Civil Cover Sheet

The JS 44 civil cover sheet and the information contained herein neither replaces nor supplements the filings and service of pleading or other papers as required by law, except as provided by local rules of court. This form, approved by the Judicial Conference of the United States in September 1974, is required for the use of the Clerk of Court for the purpose of initiating the civil docket sheet. Consequently, a civil cover sheet is submitted to the Clerk of Court for each civil complaint filed. The attorney filing a case should complete the form as follows:

- **I.(a) Plaintiffs-Defendants.** Enter names (last, first, middle initial) of plaintiff and defendant. If the plaintiff or defendant is a government agency, use only the full name or standard abbreviations. If the plaintiff or defendant is an official within a government agency, identify first the agency and then the official, giving both name and title.
 - (b) County of Residence. For each civil case filed, except U.S. plaintiff cases, enter the name of the county where the first listed plaintiff resides at the time of filing. In U.S. plaintiff cases, enter the name of the county in which the first listed defendant resides at the time of filing. (NOTE: In land condemnation cases, the county of residence of the "defendant" is the location of the tract of land involved.)
 - (c) Attorneys. Enter the firm name, address, telephone number, and attorney of record. If there are several attorneys, list them on an attachment, noting in this section "(see attachment)".
- **II. Jurisdiction.** The basis of jurisdiction is set forth under Rule 8(a), F.R.Cv.P., which requires that jurisdictions be shown in pleadings. Place an "X" in one of the boxes. If there is more than one basis of jurisdiction, precedence is given in the order shown below.
 - United States plaintiff. (1) Jurisdiction based on 28 U.S.C. 1345 and 1348. Suits by agencies and officers of the United States are included here. United States defendant. (2) When the plaintiff is suing the United States, its officers or agencies, place an "X" in this box.
 - Federal question. (3) This refers to suits under 28 U.S.C. 1331, where jurisdiction arises under the Constitution of the United States, an amendment to the Constitution, an act of Congress or a treaty of the United States. In cases where the U.S. is a party, the U.S. plaintiff or defendant code takes precedence, and box 1 or 2 should be marked.
 - Diversity of citizenship. (4) This refers to suits under 28 U.S.C. 1332, where parties are citizens of different states. When Box 4 is checked, the citizenship of the different parties must be checked. (See Section III below; **NOTE: federal question actions take precedence over diversity cases.**)
- III. Residence (citizenship) of Principal Parties. This section of the JS 44 is to be completed if diversity of citizenship was indicated above. Mark this section for each principal party.
- IV. Nature of Suit. Place an "X" in the appropriate box. If the nature of suit cannot be determined, be sure the cause of action, in Section VI below, is sufficient to enable the deputy clerk or the statistical clerk(s) in the Administrative Office to determine the nature of suit. If the cause fits more than one nature of suit, select the most definitive.
- **V. Origin.** Place an "X" in one of the seven boxes.
 - Original Proceedings. (1) Cases which originate in the United States district courts.
 - Removed from State Court. (2) Proceedings initiated in state courts may be removed to the district courts under Title 28 U.S.C., Section 1441. When the petition for removal is granted, check this box.
 - Remanded from Appellate Court. (3) Check this box for cases remanded to the district court for further action. Use the date of remand as the filing date.
 - Reinstated or Reopened. (4) Check this box for cases reinstated or reopened in the district court. Use the reopening date as the filing date. Transferred from Another District. (5) For cases transferred under Title 28 U.S.C. Section 1404(a). Do not use this for within district transfers or multidistrict litigation transfers.
 - Multidistrict Litigation Transfer. (6) Check this box when a multidistrict case is transferred into the district under authority of Title 28 U.S.C. Section 1407.
 - Multidistrict Litigation Direct File. (8) Check this box when a multidistrict case is filed in the same district as the Master MDL docket. **PLEASE NOTE THAT THERE IS NOT AN ORIGIN CODE 7.** Origin Code 7 was used for historical records and is no longer relevant due to changes in statue.
- VI. Cause of Action. Report the civil statute directly related to the cause of action and give a brief description of the cause. **Do not cite jurisdictional statutes unless diversity.** Example: U.S. Civil Statute: 47 USC 553 Brief Description: Unauthorized reception of cable service
- VII. Requested in Complaint. Class Action. Place an "X" in this box if you are filing a class action under Rule 23, F.R.Cv.P.

 Demand. In this space enter the actual dollar amount being demanded or indicate other demand, such as a preliminary injunction.

 Jury Demand. Check the appropriate box to indicate whether or not a jury is being demanded.
- VIII. Related Cases. This section of the JS 44 is used to reference related pending cases, if any. If there are related pending cases, insert the docket numbers and the corresponding judge names for such cases.

Date and Attorney Signature. Date and sign the civil cover sheet.

Date:

UNITED STATES DISTRICT COURT

for the Northern District of Indiana SEDRICK BOONE, individually and on behalf of all others similarly situated *Plaintiff(s)* Civil Action No. v. COAST TO COAST FINANCIAL SOLUTIONS, INC. Defendant(s) SUMMONS IN A CIVIL ACTION $To: \textit{(Defendant's name and address)} \ \textbf{COAST TO COAST FINANCIAL SOLUTIONS, INC.}$ 101 Hodencamp Road, Suite 120 Thousand Oaks, CA 91360 A lawsuit has been filed against you. Within 21 days after service of this summons on you (not counting the day you received it) — or 60 days if you are the United States or a United States agency, or an officer or employee of the United States described in Fed. R. Civ. P. 12 (a)(2) or (3) — you must serve on the plaintiff an answer to the attached complaint or a motion under Rule 12 of the Federal Rules of Civil Procedure. The answer or motion must be served on the plaintiff or plaintiff's attorney, whose name and address are: MARCUS & ZELMAN, LLC 1500 Allaire Avenue Ocean, New Jersey 07712 If you fail to respond, judgment by default will be entered against you for the relief demanded in the complaint. You also must file your answer or motion with the court. CLERK OF COURT

Signature of Clerk or Deputy Clerk

Civil Action No.

PROOF OF SERVICE

(This section should not be filed with the court unless required by Fed. R. Civ. P. 4 (l))

	This summons for (n	ame of individual and title, if an	y)					
was rec	ceived by me on (date)		·					
	☐ I personally serve	ed the summons on the ind	ividual at (place)					
			on (date)	; or				
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	, a person of suitable age and discretion who resides there							
	on (date), and mailed a copy to the individual's last known address; or, I served the summons on (name of individual), we have a copy to the individual of the individual							
	designated by law to	accept service of process	on behalf of (name of organization)					
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Additional information regarding attempted service, etc:

ClassAction.org

This complaint is part of ClassAction.org's searchable class action lawsuit database and can be found in this post: Coast to Coast Financial Solutions Staring Down Debt Collection Lawsuit