

Notice Regarding Cybersecurity Incident

Baylor Genetics is providing notice of a recent cybersecurity incident that impacted a limited portion of our information technology environment and potentially involved certain individuals' personal information. Protecting the privacy and security of the information entrusted to Baylor Genetics is one of our highest priorities.

We recognize that news of a cybersecurity incident may be concerning, and we are committed to providing clear information about what happened, the steps we have taken in response, and resources available to help protect potentially affected individuals.

Upon identifying the incident, Baylor Genetics also immediately secured its systems, conducted a comprehensive forensic investigation, engaged leading independent cybersecurity and digital forensic specialists, coordinated with law enforcement and appropriate regulatory authorities, enhanced monitoring and security controls, strengthened identity and access management, and implemented additional security measures. **Laboratory operations continued without interruption throughout the investigation, and there was no impact on Baylor Genetics' ability to provide genetic testing services.**

What Happened

On or around June 15, 2026, Baylor Genetics identified suspicious activity within a limited portion of its information technology environment. We immediately secured affected systems and launched a comprehensive investigation with the assistance of leading independent cybersecurity and digital forensic specialists.

The investigation determined that an unauthorized third party accessed certain portions of our network, and certain data stored on our network, between June 11 and June 17, 2026. Baylor Genetics then conducted a detailed and time-intensive review to determine what information may have been involved and which individuals were potentially affected. That review was completed on or about July 30, 2026.

Following completion of this review, Baylor Genetics provided notice to potentially affected individuals in accordance with applicable legal requirements.

What Information May Have Been Involved

For all impacted patients, the information potentially involved varied by individual and may have included names and one or more of the following for patients: date of birth, medical testing information, laboratory test results, and potentially health insurance information, as well as Social Security number (for a very limited subset of patients).

For certain current or former employees, the information may have included personal identifying information such as Social Security numbers, government-issued identification numbers, and financial account information.

At this time, Baylor Genetics is not aware of any confirmed identity theft, fraud, or misuse of personal information related to this incident.

What Baylor Genetics Is Doing

Protecting the confidentiality, privacy, and security of the information entrusted to Baylor Genetics remains a fundamental responsibility. Since identifying the incident, Baylor Genetics has:

- Secured affected systems;
- Conducted a comprehensive forensic investigation;
- Worked with leading independent cybersecurity specialists;
- Coordinated with law enforcement and appropriate regulatory authorities;
- Enhanced monitoring and security controls;
- Strengthened identity and access management; and
- Implemented additional safeguards to further protect sensitive information.

At this time, Baylor Genetics is not aware of any confirmed misuse of personal information or reports of identity theft or fraud related to this incident.

Baylor Genetics has provided, or is in the process of providing, written notice to individuals whose information may have been involved and for whom Baylor Genetics had address information, consistent with applicable legal requirements.

What You Can Do

As a precaution, Baylor Genetics encourages individuals to remain vigilant by reviewing financial account statements, Explanation of Benefits statements, and credit reports for unusual activity.

Information regarding identity theft protection is available through www.identitytheft.gov or from your state Attorney General.

For More Information

We understand that you may have questions or concerns after receiving this notice. Our dedicated assistance team is available to answer your questions and help you understand the resources available to you. Please contact us at:

Telephone: 1-866-200-0985

Hours: Monday through Friday from 9 am – 9 pm ET

We sincerely regret any concern or inconvenience this incident may cause. **We appreciate the trust you place in Baylor Genetics and understand how important it is to safeguard your personal information.** We are committed to continually strengthening our cybersecurity and data protection practices.