

Baylor Genetics
P.O. Box 989728
West Sacramento, CA 95798-9728

<<First Name>> <<Last Name>>
<<Address1>>
<<Address2>>
<<City>>, <<State>> <<Zip>>
<<Country>>

Enrollment Code: <<ENROLLMENT>>
Enrollment Deadline: November 14, 2026
To Enroll, Scan the QR Code Below:



Or Visit:

<https://app.idx.us/account-creation/protect>

August 14, 2026

NOTICE OF <<SECURITY EVENT / DATA BREACH>>

Dear <<First Name>> <<Last Name>>:

Baylor Genetics is writing to inform you of a recent cybersecurity incident that impacted a limited portion of our information technology environment and potentially involved some of your personal information. We recognize that receiving a letter like this can be concerning, and we want to provide clear information about what happened and the steps we are taking to support you. Protecting the privacy and security of the information entrusted to us is among our highest priorities. Upon identifying the incident, we immediately secured our systems, engaged leading independent cybersecurity and digital forensic specialists, and launched a comprehensive investigation. Although we are not aware of any confirmed identity theft, fraud, or misuse of your personal information related to this incident, we are providing you with information about what occurred, the actions we have taken, and resources available to help protect your information.

What Happened? On or around June 15, 2026, Baylor Genetics identified suspicious activity within a limited portion of its information technology environment. We immediately secured affected systems and launched a comprehensive investigation with the assistance of leading independent cybersecurity and digital forensic specialists.

The investigation determined that an unauthorized third party accessed certain portions of our network, and certain data stored on our network, between June 11 and June 17, 2026. Baylor Genetics then conducted a detailed and time-intensive review to determine what information may have been involved and which individuals were potentially affected. That review was completed on or about July 30, 2026.

Following completion of this review, Baylor Genetics is providing notice to potentially affected individuals in accordance with applicable legal requirements because our investigation determined that certain information relating to you may have been contained within the impacted data.

What Information Was Involved? Based on our review, the information that may have been involved for you includes your name together with one or more of the following: [REDACTED]

At this time, Baylor Genetics is not aware of any confirmed identity theft, fraud, or misuse of your personal information related to this incident.

What We Are Doing. Protecting the confidentiality, privacy, and security of the information entrusted to Baylor Genetics is one of our highest priorities. Immediately after identifying this incident, we secured affected systems, conducted a comprehensive forensic investigation, engaged leading independent cybersecurity and digital forensic

specialists, coordinated with law enforcement and appropriate regulatory authorities, enhanced monitoring and security controls, strengthened identity and access management, and implemented additional safeguards to further protect sensitive information.

We also completed a comprehensive review to identify potentially affected individuals so that we could provide accurate notice based on the facts of our investigation rather than notify individuals before we understood the full scope of the incident. While we are not aware of any confirmed misuse of personal information related to this incident, we are nonetheless offering complimentary credit monitoring and identity protection services for <<12/24 months>> through IDX at no cost to you. Enrollment information is included with this letter below.

What You Can Do. As a precaution, we encourage you to review your account statements, Explanation of Benefits statements, and credit reports for any unusual activity. We also encourage you to enroll in the complimentary identity protection services being offered and review the enclosed *Steps You Can Take to Protect Personal Information*, which includes additional information about fraud alerts, credit freezes, and other resources available to you.

For More Information. We understand that you may have questions regarding this incident. If you have additional questions, please contact our dedicated assistance line at [REDACTED]. IDX representatives are available Monday through Friday from 9 am - 9 pm Eastern Time, excluding holidays. You may also write to us at 2450 Holcombe Blvd., Suite 2210 Houston, TX 77021.

We sincerely regret any concern or inconvenience this incident may cause. We understand how important it is to safeguard your personal information and we are committed to continually strengthening our cybersecurity and data protection practices.

Sincerely,

Baylor Genetics