

BAYADA Home Health Care, Inc.
c/o Cyberscout
<Return Mail Address>
<City>, <State> <Zip>

<<FirstName>> <<LastName>>
<<Address1>>
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<<City>>, <<State>> <<PostalCode+4>>
<<Country>>

July 17, 2026

<<Custom Field 1>>

Dear <<FirstName>> <<LastName>>:

BAYADA Home Health Care (“BAYADA”) is providing notice of a recent data privacy event which affected the confidentiality of certain individuals’ information. Although we have no indication of identity theft or fraud related to this event, we are providing information about the event, our response, and additional measures individuals can take to help protect their information. We understand that this type of notice can be concerning, and we take the privacy and security of information in our care seriously.

What Happened? On March 2, 2026, BAYADA first became aware of a cybersecurity event. BAYADA immediately initiated our incident response protocols and engaged third party specialists to conduct a forensic investigation. Through the investigation BAYADA determined that an unauthorized actor gained access to certain BAYADA systems and copied data between February 18 and March 2, 2026.

Following completion of the investigation, BAYADA engaged third-party data review specialists to review the affected data. Subsequently, BAYADA undertook a thorough and detailed review of the data identified to identify individuals to whom notice was required. This review was completed on July 1, 2026.

What Information Was Involved? The data identified included your name and the following information: <<Exposed Data Elements>>.

What We Are Doing. Upon becoming aware of the event, BAYADA quickly initiated our incident response protocols and launched an investigation to confirm the full scope of the event and ensure the security of our systems. As part of our ongoing commitment to information security, we are reviewing existing safeguards, policies, and procedures to minimize the risk of a similar event in the future. We also reported the event to appropriate governmental agencies, including federal law enforcement and the U.S. Department of Health and Human Services.

What You Can Do. We encourage you to remain vigilant against incidents of identity theft and fraud by reviewing your account statements and explanations of benefits and monitoring your free credit reports for suspicious activity and errors. We also encourage you to review the information contained in the below ***Steps You Can Take to Help Protect Personal Information.***

For More Information. If you have additional questions, you may call our designated assistance line at 1-833-851-9449, toll-free Monday through Friday 8:00 am to 8:00 pm, ET, excluding US holidays. You may also write to BAYADA at BAYADA Home Health Care, Inc., 4300 Haddonfield Road, Pennsauken, NJ 08109, ATTN: Privacy Officer.

Sincerely,

BAYADA Home Health Care, Inc.