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1								
1 2	David E. Bower SBN 119546 MONTEVERDE & ASSOCIATES PC							
3	600 Corporate Pointe, Suite 1170 Culver City, CA 90230 Telephone: (212) 446 6652							
4	Telephone: (213) 446-6652 Facsimile: (212) 601-2610							
5	Attorneys for Plaintiffs							
6								
7	UNITED STATES DISTRICT COURT							
8	SOUTHERN DISTRIC	T OF CALIFORNIA						
9	WILLIAM BAKER, Individually and on Behalf	Case No.: '16CV2768 H JLB						
10	of All Others Similarly Situated,	CLASS ACTION COMPLAINT						
11	Plaintiff,							
12	VS.	Jury Trial Demanded						
13 14	MIDLAND CREDIT MANAGEMENT, INC., MIDLAND FUNDING, LLC, and ENCORE CAPITAL GROUP, INC.							
15	Defendants.							
16								
17	Plaintiff William Baker ("Plaintiff"), individually and on behalf of all others similarly							
18	situated, alleges on personal knowledge with resp	ect to himself, and upon information and belief						
19	based upon, <i>inter alia</i> , the investigation of his counsel as to all other allegations herein, as follows:							
20	NATURE O	FACTION						
21	1. Plaintiff brings this action for damages, and other legal and equitable remedies,							
22	resulting from the illegal actions of defendants, Midland Credit Management, Inc., Midland							
23	Funding, LLC and Encore Capital Group, Inc. (collectively, "Defendants"), in contacting Plaintiff							
24	and Class members on their cellular telephones without their prior express consent within the							
25	meaning of the Telephone Consumer Protection Act, 47 U.S.C. § 227 et seq. (hereinafter referred to							
26	as the "TCPA").							
27								
28	- 1 - CLASS ACTION COMPLAINT							

Defendants violated the TCPA by contacting Plaintiff and Class members on their
 cellular telephones via an "automatic telephone dialing system," as defined by 47 U.S.C. §
 227(a)(1), and/or by using "an artificial or prerecorded voice" as described in 47 U.S.C. §
 227(b)(1)(A), without their prior express consent within the meaning of the TCPA.

5 3. Plaintiff brings this action for injunctive relief and statutory damages resulting from
6 Defendants' illegal actions.

7

JURISDICTION AND VENUE

4. The court has subject matter jurisdiction to grant the relief sought by the Plaintiff
pursuant to 47 U.S.C. § 227(b)(3), 28 U.S.C. §§ 1331 and 1337; *Mims v. Arrow Fin. Servs., LLC*,
565 U.S. 368, 372 (2012) (holding that federal courts have federal question jurisdiction over TCPA
claims.).

5. This Court has personal jurisdiction over Defendants because Defendants reside in
and maintain their principal office in this district. Defendants have established minimum contacts
showing they have purposefully availed themselves to the resources and protection of the State of
California. Defendants do substantial business in California.

6. Venue is proper in the United States District Court for the Southern District of
California pursuant to 28 U.S.C. §§ 1391(b)-(c) and 1441(a) because Defendants conduct business
in the County of San Diego, and have their primary corporate headquarters within this judicial
district. Further, a substantial part of the events giving rise to the claims, namely automated
telephone calls to consumers, originated in this District.

21

PARTIES

22 7. Plaintiff William Baker is an individual citizen of the State of Wisconsin, who
23 resides in Waukesha, Wisconsin.

24 8. Defendant Midland Credit Management, Inc. ("MCM") is a Kansas corporation with
25 its principal offices located at 3111 Camino Del Rio North, Suite 103, San Diego, CA 92108.

- 26
- 27

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9. MCM is engaged in the business of a collection agency, using the mails and
 telephone to collect charged off consumer debts originally owed to others. It is a subsidiary of
 Defendant Encore Capital Group, Inc. ("Encore").

MCM is engaged in the business of collecting debts owed to others and incurred for
personal, family or household purposes. MCM is a debt collector as defined in the Fair Debt
Collection Practices Act, 15 U.S.C. § 1692a ("FDCPA").

7 11. Defendant Midland Funding LLC, ("Midland Funding") is a Delaware limited
8 liability company with its principal place of business located at 8875 Aero Drive, Suite 200, San
9 Diego, CA, 92123.

10 12. Midland Funding is engaged in the business of taking title to charged-off consumer 11 debts, including credit card, auto deficiency and telecom receivables purchased from national 12 financial institutions, major retail credit corporations, telecom companies and resellers of such 13 portfolios. (Encore's SEC filing on form 10-Q, Aug. 8, 2008).

14 13. Midland Funding's affiliate MCM attempts to collect the alleged debts via
15 correspondence and telephone calls. Midland Funding also frequently files lawsuits to collect the
16 debts. Since 2006, Midland Funding has filed over 3,100 lawsuits in Waukesha County, Wisconsin,
17 which has a population of approximately 400,000.

18

14. MCM and Midland Funding Corporation are under common ownership.

19 15. Both are direct or indirect subsidiaries of Encore Capital Group, Inc., a publicly
20 traded Delaware corporation, with offices at 8875 Aero Drive, Suite 200, San Diego, CA 92123.

- 16. Encore raises money in public securities markets to acquire the debts which are
 transferred to Midland Funding or other similar entities and collected by MCM. Encore also is
 responsible for the overall collection strategies used to collect the accounts.
- 24 17. Encore's webpage states:

If vou are one of our consumers. vou probably know us as Midland Credit Management (or MCM). Midland Credit Management. a subsidiary of Encore Capital Group. works with consumers to resolve past-due obligations. MCM services accounts after the originating creditor has charged-off the account.

27

28

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1	If you have heard from MCM, your obligation to a lender is now your obligation to Midland Funding, LLC. Please give us a call at 1-877-240-2377 or visit online to learn about your options or discuss your account.					
3	Please understand that Midland Credit Management is a debt collector. Midland Credit Management's communications with consumers are an attempt to collect a debt. Any information we obtain will be used for that purpose.					
4	18. Encore is one of the largest debt buyers and debt collectors in the industry, with					
5	consumer debt portfolios in the hundreds of millions of dollars. Encore's 2013 10-K filing states					
6	that Encore has "one of the industry's largest financially distressed consumer databases." (Form 10-					
7	K, 12/31/13, p. 2).					
8	19. Encore purchased similar amounts of U.S. consumer credit card accounts in 2012					
9	and 2011 and has purchased similar amounts each year from 2013 to the present.					
10	20. Encore describes itself as "a leading accounts receivable management firm" (Encore					
11	Capital Group Inc., Exhibit 99.1, filed with the SEC on March 15, 2006) and a "purchaser and					
12	manager of charged-off consumer receivables portfolios" (Encore Capital Group Inc., Form 424B3,					
13 14	filed March 1, 2011, prospectus summary).					
14	21. On March 10, 2005, Encore stated to public investors that it is a "50 year old					
15	purchaser and manager of consumer receivables portfolios" (Form 8-K filed by Encore with the					
17	SEC on March 10, 2005).					
18	22. Encore further stated: "From inception through December 31, 2010, we have					
	invested approximately \$1.8 billion to acquire 33.0 million consumer accounts with a face value of					
approximately \$54.7 billion." (Form 10-K filed by Encore with the SEC for the						
20	December 31, 2010, p. 1).					
22	23. Encore states that it is responsible for developing collection strategies. Its Form 10-					
23	K for the year ending December 31, 2010 states: "We expand and build upon the insight developed					
24	during our purchase process when developing our account collection strategies for portfolios we					
25	have acquired. Our proprietary consumer-level collectability analysis is the primary determinant of					
26	whether an account is actively serviced post-purchase. Throughout our ownership period, we					
27						
28	- 4 -					

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1 periodically refine this analysis to help determine the most effective collection strategy to pursue for 2 each account." (Id., page 4).

3

24. Among these strategies is outbound telephone calls. "During 2010, we called approximately 8.6 million unique consumers, of which 1.8 million, or 21%, made contact with us." 4 5 (Encore Capital Group, Inc. report on SEC Form 10-K for the year ending December 31, 2010, 6 original page 4).

7

25. Similarly, in its Prospectus filed with the SEC on March 1, 2011 ("Prospectus

8 Summary"), Encore Capital Group, Inc., stated:

9 We are a systems-driven purchaser and manager of charged-off consumer receivable portfolios . . . We acquire receivable portfolios at deep discounts from their face 10 values using our proprietary valuation process that is based upon an analysis of the individual consumer attributes of the underlying accounts. Based upon our ongoing 11 analysis of these accounts, we employ a dynamic mix of collection strategies to maximize our return on investment. . . . Acquisitions of receivable portfolios are financed from operating cash flows and borrowings from third parties. . . . 12

- 13 We have been in the collection business for 56 years and started purchasing portfolios for our own account approximately 19 years ago. ...
- 14 We have established certain relationships with credit card issuers, other lenders and resellers that allow us to purchase portfolios directly through negotiated transactions, 15 and we participate in the auction-style purchase processes that typify our industry. In addition, we enter into "forward flow" arrangements in which we agree to buy 16 receivables that meet agreed upon parameters over the course of the contract term.
- 17 We evaluate each portfolio for purchase using the proprietary valuation and underwriting processes developed by our in-house team of statisticians. Unlike many 18 of our competitors, which we believe primarily base their purchase decisions on numerous aggregated portfolio-level factors, including the originator, the type of 19 receivables to be purchased, or the number of collection agencies the accounts have been placed with previously, we base our purchase decisions primarily on our 20 analysis of the specific accounts included in a portfolio. Based upon this analysis, we determine a value for each account, which we aggregate to produce a valuation of the 21 entire portfolio. We believe this capability allows us to perform more accurate valuations of receivable portfolios. We have successfully applied this methodology 22 to receivables across multiple asset classes.
- 23 After we purchase a portfolio, we continuously refine our analysis of the accounts to determine the best strategy for collection. As with our purchase decisions, our 24 collection strategies are based on account level criteria. Our collection strategies include: . . . 25
- * outbound calling, driven by proprietary, predictive software, by our own collection workforce located at our three domestic call centers and our international call center 26 in India;

CLASS ACTION COMPLAINT

28

According to Encore's 2013 Form 10-K, Encore *spent* more than \$525 million to
 purchase consumer credit card accounts in the U.S. The face value of those accounts is in the tens of
 billions of dollars.

4 27. Moreover, Encore acquires portfolios for an average of approximately four cents on
5 the dollar.

6

7

THE TELEPHONE CONSUMER PROTECTION ACT OF 1991 (TCPA), 47 U.S.C. § 227

8 28. In 1991, Congress enacted the TCPA, in response to a growing number of consumer
9 complaints regarding certain telemarketing practices.

10 29. The TCPA regulates, among other things, the use of automated telephone equipment, 11 or "autodialers." Specifically, the plain language of section 227(b)(1)(A)(iii) prohibits the use of 12 autodialers to make any call to a wireless number in the absence of an emergency or the prior 13 express consent of the called party.

30. According to findings by the FCC, the agency Congress vested with authority to issue regulations implementing the TCPA, such calls are prohibited because, as Congress found, automated or prerecorded telephone calls are a greater nuisance and invasion of privacy than live solicitation calls, and such calls can be costly and inconvenient. The FCC also recognized that wireless customers are charged for incoming calls whether they pay in advance or after the minutes are used.

31. On February 15, 2012, the FCC released a Declaratory Ruling wherein it clarified
that a party must obtain *prior express written consent* from the recipient prior to making automated
telemarketing calls to the recipient's cellular telephone. *In the Matter of Rules and Regulations Implementing the Telephone Consumer Protection Act of 1991* ("2012 FCC Declaratory Ruling"),
27 F.C.C.R. 1830, 27 FCC Rcd. 1830, 55 Communications Reg. (P&F) 356, 2012 WL 507959 (Feb,
15, 2012), at ¶ 2.

26 32. Upon information and belief, MCM knew that Plaintiff's cellular phone number was,
27 in fact, assigned to Plaintiff. Even if it did not know, after MCM's first call to Plaintiff's wireless

Case 3:16-cv-02768-H-JLB Document 1 Filed 11/10/16 Page 7 of 14 1 phone, MCM had actual or constructive knowledge that Plaintiff's wireless telephone number was 2 assigned to Plaintiff and not another person. 3 33. The TCPA Omnibus Declaratory Ruling and Order, FCC 15-72 at 40, states: 4 We clarify, however, that callers who make calls without knowledge of reassignment and with a reasonable basis to believe that they have 5 valid consent to make the call should be able to initiate one call after reassignment as an additional opportunity to gain actual or 6 constructive knowledge of the reassignment and cease future calls to the new subscriber. If this one additional call does not yield actual 7 knowledge of reassignment, we deem the caller to have constructive knowledge of such. 8 9 34. The Court is bound by all of the FCC's final orders relating to the TCPA. 10 Balschmiter v. TD Auto Fin. LLC, 303 F.R.D. 508, footnote 4 (E.D. Wis. 2014) citing CE Design, 11 Ltd. v. Prism Bus. Media, Inc., 606 F.3d 443, 446 (7th Cir. 2010) (holding that under the Hobbs 12 Act, the FCC's TCPA orders are binding); Media, Inc., 606 F.3d 443, 446 (7th Cir. 2010) (holding 13 that under the Hobbs Act, the FCC's TCPA orders are binding). 14 FACTUAL ALLEGATIONS 15 35. Plaintiff is, and at all times mentioned herein was, a "person" as defined by 47 U.S.C. § 153(39). 16 17 36. Defendants sought to collect a debt that arose from a transaction incurred allegedly 18 for personal, family or household purposes; specifically, a consumer credit card. 19 37. Plaintiff only had personal, non-business credit card accounts. Plaintiff opened and 20 used credit cards for personal use, namely, purchases of household goods and services. 21 38. Upon information and belief, the original creditor sold Plaintiff's account to MCM's 22 related company, Midland Funding, after the account was in default. 23 39. MCM uses at least one " automatic telephone dialing system" which is defined as 24 "equipment which has the capacity--(A) to store or produce telephone numbers to be called, using a 25 random or sequential number generator; and (B) to dial such numbers." 47 U.S.C. § 227(a)(1). 26 40. MCM uses at least one "Predictive Dialer" as defined by the Federal Commutation 27 Commission ("FCC"). 28

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- 41. On information and belief, MCM's Predictive Dialer is capable of dialing telephone
 numbers without human intervention.
- 3

42. MCM's Predictive Dialer is capable of delivering an automated prerecorded message.

4 43. Upon a phone call being answered by a live person, MCM's Predictive Dialer has the
5 capability of transferring that phone call to a live operator.

6 44. Plaintiff has a cellular telephone assigned the telephone number XXX-XXX-9932.
7 The first six digits of Plaintiff's cellular telephone number are redacted for privacy considerations.

8 45. Plaintiff is the regular user of the cellular telephone and it is generally carried on his
9 person.

46. Plaintiff did not provide his cellular phone number to the original creditor of the debt
MCM was attempting to collect – Citibank, N.A.

12 47. Plaintiff obtained the new telephone number, ending in 9932 after his Sears-branded
13 Citibank credit card account was charged off and sold to Midland Funding.

14 48. Plaintiff never provided his new cellular telephone number, ending in 9942, to
15 MCM, Midland Funding, Encore or to the original creditor or any agent or employee of any of these
16 entities.

17 49. Plaintiff never provided MCM with express consent to receive prerecorded or18 automated calls by Defendants on his cellular telephone.

19 50. Plaintiff did not provide his cellular telephone number to Sears or Citibank "during
20 the transaction that resulted in the debt owed" because Plaintiff had a different telephone number at
21 the time he applied for the credit card.

51. Beginning in or around July 2016, MCM began calling Plaintiff's cellular telephone
in connection with an alleged debt owed to Defendants. These calls were made to Plaintiff's cellular
telephone number, and consisted of repeated autodialed and/or prerecorded calls.

52. MCM's calls were placed from 800-201-8370 and 877-209-4493.

26 53. Defendant MCM called Plaintiff's cellular phone at the following dates and times,
27 attempting to collect an alleged debt allegedly owed to Midland Funding:

28

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1	July 2, 2016, 8:10 AM					
2	July 3, 2016, 8:07 AM					
3	July 5, 2016, 8:20 AM					
4	July 6, 2016, 9:38 AM					
5	September 8, 2016, 8:32 AM					
6	September 9, 2016, 10:07 AM					
7	54. Each Defendant is, and at all times mentioned herein was, a "person", as defined by					
8	47 U.S.C. § 153(39) ("The term 'person' includes an individual, partnership, association, joint-stock					
9	company, trust, or corporation.").					
10	55. All telephone contact by Defendants to Plaintiff on his cellular telephone occurred					
11	via an "automatic telephone dialing system," as defined by 47 U.S.C. § 227(a)(1), and/or used "an					
12	artificial or prerecorded voice" as described in 47 U.S.C. § 227(b)(1)(A).					
13	56. The telephone number that Defendants used to contact Plaintiff, with an "artificial or					
14	prerecorded voice" and/or made by an "automatic telephone dialing system," was assigned to a					
15	cellular telephone service as specified in 47 U.S.C. § 227(b)(1)(A)(iii).					
16	57. On information and belief, each phone call placed to Plaintiff by MCM was with the					
17	use of a Predictive Dialer, without a human hand manually dialing the telephone number.					
18	58. Plaintiff did not provide "prior express consent" allowing Defendants to place					
19	telephone calls to Plaintiff's cellular phone utilizing an "artificial or prerecorded voice" or placed					
20	by an "automatic telephone dialing system," within the meaning of 47 U.S.C. § 227(b)(1)(A).					
21	59. Upon information and belief, MCM obtained Plaintiff's cellular telephone number					
22	through skip-tracing.					
23	60. Defendants' telephone calls to Plaintiff's cellular phone were not "for emergency					
24	purposes" as described in 47 U.S.C. § 227(b)(1)(A).					
25	61. Defendants' telephone calls to Plaintiff's cellular phone utilizing an "artificial or					
26	prerecorded voice" or placed by an "automatic telephone dialing system" for non-emergency					
27	purposes and in the absence of Plaintiff's prior express consent violated 47 U.S.C. § 227(b)(1)(A).					
28	- 9 - CLASS ACTION COMPLAINT					
	CLASS ACTION COMPLAINT					

G2. Under the TCPA and pursuant to the FCC's January 2008 Declaratory Ruling, the
 burden is on Defendants and their agents to demonstrate that Plaintiff provided express consent
 within the meaning of the statute.

4 63. The Seventh Circuit has held that the "called party' in § 227(b)(1) means the person
5 subscribing to the called number at the time the call is made." *Soppet v. Enhanced Recovery Co.,*6 *LLC*, 679 F.3d 637, 643 (7th Cir. 2012); *see also Osorio v. State Farm Bank*, F.S.B., 746 F.3d 1242,
7 1251-52 (11th Cir. 2014) ("called party" means the current subscriber and not the prior subscriber
8 or intended recipient for purposes of the TCPA).

9

64. Defendants' calls to Plaintiff's cellular telephone invaded Plaintiff's privacy.

65. "In addition, all ATDS calls deplete a cell phone's battery, and the cost of electricity
to recharge the phone is also a tangible harm…the cost is real, and the cumulative effect could be
consequential." *Mey v. Got Warranty, Inc.*, No. 5:15-CV-101, 2016 U.S. Dist. LEXIS 84972
(N.D.W. Va. June 30, 2016).

14 66. Defendants' unwanted calls also constitute intrusion upon and occupation of the
15 capacity of the Plaintiff's cell phone. The harm recognized by the ancient common law claim of
16 trespass to chattels — the intentional dispossession of chattel, or the use of or interference with a
17 chattel that is in the possession of another, is a close analog for a TCPA violation. *Id.*; *See also*18 Restatement (Second) of Torts § 217 (1965).

19 67. Defendants recently settled similar TCPA claims on a class-wide basis for
20 approximately \$20.6 million. The class period for the settlement is from November 2, 2006 through
21 August 31, 2014, inclusive. Despite the settlement, Defendants have not changed their practices to
22 cease placing autodialed calls to cellular telephones without consent.

- 23
- 24

KNOWING AND/OR WILLFUL VIOLATIONS OF THE TELEPHONE CONSUMER PROTECTION ACT, 47 U.S.C. § 227 *ET SEQ*.

COUNT I

25 68. Plaintiff incorporates by reference the foregoing paragraphs of this Complaint as if
26 fully stated herein.

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Case 3:16-cv-02768-H-JLB Document 1 Filed 11/10/16 Page 11 of 14 1 69. The foregoing acts and omissions of Defendants constitute numerous and multiple 2 knowing and/or willful violations of the TCPA, including but not limited to each of the above-cited 3 provisions of 47 U.S.C. § 227 et seq. As a result of Defendants' knowing and/or willful violations of 47 U.S.C. § 227 et 4 70. 5 seq., Plaintiff and each member of the Class are entitled to treble damages of up to 1,500.00 for each and every call in violation of the statute, pursuant to 47 U.S.C. § 227(b)(3). 6 7 71. Plaintiff and all Class members are also entitled to and do seek injunctive relief 8 prohibiting such conduct violating the TCPA by Defendants in the future. Plaintiff and Class 9 members are also entitled to an award of attorneys' fees and costs. 10 **COUNT II** VIOLATIONS OF THE TELEPHONE CONSUMER PROTECTION ACT, 47 U.S.C. § 227 11 ET SEO. 12 72. Plaintiff incorporates by reference the foregoing paragraphs of this Complaint as if 13 fully set forth herein. 14 73. The foregoing acts and omissions of Defendant constitute numerous and multiple 15 violations of the TCPA, including but not limited to each of the above cited provisions of 47 U.S.C. § 227 et seq. 16 17 74. As a result of Defendants' violations of 47 U.S.C. § 227 et seq., Plaintiff and Class 18 members are entitled to an award of \$500.00 in statutory damages for each and every call in 19 violation of the statute, pursuant to 47 U.S.C. § 227(b)(3)(B). 20 75. Plaintiff and Class members are also entitled to and do seek injunctive relief 21 prohibiting Defendant's violation of the TCPA in the future. 22 76. Plaintiff and Class members are also entitled to an award of attorneys' fees and costs. 23 **CLASS ACTION ALLEGATIONS** 24 77. Plaintiff brings this action on behalf of himself and on behalf of all other persons 25 similarly situated. 26 78. Plaintiff brings this action on behalf of a Class, defined as: 27 28 CLASS ACTION COMPLAINT

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All persons within the United States who, between September 1, 2014 and the date that this class is certified, inclusive, received a non-emergency telephone call from or on behalf of MCM to a cellular telephone through the use of an automatic telephone dialing system or an artificial or prerecorded voice, and who either did not provide their cellular telephone number to the alleged creditor or who revoked prior express consent to contact the person's cellular phone.

Plaintiff represents, and is a member of, the Class. Excluded from the Class are Defendant and any entities in which Defendant has a controlling interest; Defendants' agents and employees; any Judge to whom this action is assigned and any member of such Judge's staff and immediate family.

- 79. Plaintiff does not know the exact number of members in the Class, but Plaintiff reasonably believes that Class members number at minimum in the hundreds for each Class.
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80. Plaintiff and all members of each Class have been harmed by the acts of Defendants.

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81.

This Class Action Complaint seeks injunctive relief and money damages.

82. The joinder of all Class members is impracticable due to the size and relatively
modest value of each individual claim. The disposition of the claims in a class action will provide
substantial benefit to the parties and the Court in avoiding a multiplicity of identical suits. The Class
can be identified easily through records maintained by Defendants and/or its agents.

15 16

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83. There are well defined, nearly identical, questions of law and fact affecting all parties. The questions of law and fact involving the Class claims predominate over questions which may affect individual Class members. Those common questions of law and fact include, but are not limited to, the following:

a. Whether Defendants and/or their agents made non-emergency calls to Plaintiff's and
Class members' cellular telephones using an automatic telephone dialing system and/or an artificial
or prerecorded voice;

22 23

24

b. Whether Defendants and/or their agents utilized "skip tracing" methods to locate the cellular telephone numbers of non-customers;

c. Whether Defendants can meet their burden of showing they obtained prior express
 consent (*i.e.*, consent that is clearly and unmistakably stated), to make such calls;

27

d. Whether Defendants' conduct was knowing and/or willful;

28

- 12 -CLASS ACTION COMPLAINT

1 2 e. Whether Defendants sent Plaintiff and other members of each Class an initial collection letter containing the validation notice required by 15 U.S.C. § 1692g, within five days after the first telephone communication from MCM.

4

6

3

f. Whether Defendants are liable for damages, and the amount of such damages;

5

g. Whether Defendants should be enjoined from engaging in such conduct in the future; and

h. Plaintiff asserts claims that are typical of each Class member. Plaintiff will fairly and
adequately represent and protect the interests of the Class, and has no interests which are
antagonistic to any member of the Class.

10 84. Plaintiff has retained counsel experienced in handling class action claims involving
11 violations of federal and state consumer protection statutes, including claims under the TCPA.

12 85. A class action is the superior method for the fair and efficient adjudication of this 13 controversy. Class-wide relief is essential to compel Defendants to comply with the TCPA. The interest of Class members in individually controlling the prosecution of separate claims against 14 15 Defendants is small because the statutory damages in an individual action for violation of the TCPA 16 are small. Management of these claims is likely to present significantly fewer difficulties than are presented in many class claims because the calls at issue are all automated and the Class members, 17 18 by definition, did not provide the prior express consent required under the statute to authorize calls 19 to their cellular telephones.

20 86. Defendants have acted on grounds generally applicable to the Class, thereby making
21 final injunctive relief and corresponding declaratory relief with respect to the Class as a whole
22 appropriate. Moreover, on information and belief, Plaintiff alleges that the TCPA violations
23 complained of herein are substantially likely to continue in the future if an injunction is not entered.

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- 25 26

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87.

- Plaintiff hereby demands a trial by jury.
 - 13 -CLASS ACTION COMPLAINT

JURY DEMAND

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1	PRAYER FOR RELIEF					
2	WHEREFORE, Plaintiff respectfully requests that the Court grant Plaintiff and all Class					
3	members the following relief against Defendants:					
4	A. Injunctive relief prohibiting such violations of the TCPA by Defendants in the					
5	future;					
6	B. As a result of Defendants' willful and/or knowing violations of 47 U.S.C. §					
7	227(b)(1), Plaintiff seeks for himself and each Class member treble damages, as provided by statute,					
8	of up to \$1,500.00 for each and every call that violated the TCPA;					
9	C. As a result of Defendants' violations of 47 U.S.C. § 227(b)(1), Plaintiff seeks for					
10	himself and each Class member \$500.00 in statutory damages for each and every call that violated					
11	the TCPA;					
12	D. An award of attorneys' fees and costs to counsel for Plaintiff and the Class;					
13	E. An order certifying this action to be a proper class action pursuant to Federal Rule of					
14	Civil Procedure 23, establishing appropriate Classes and any Subclasses the Court deems					
15						
16	lawyers and law firms representing Plaintiff as counsel for the Classes;					
17	F. Such other relief as the Court deems just and proper.					
18	Dated: November 9, 2016 Respectfully submitted,					
19						
20	Juan E. Monteverde By: <u>/s/ David E Bower</u>					
21	Miles D. Schreiner David E. Bower					
	MONTEVERDE & ASSOCIATES PCMONTEVERDE & ASSOCIATES PCThe Empire State Building600 Corporate Pointe, Suite 1170					
22	350 Fifth Avenue, 59th FloorCulver City, CA 90230					
23	New York, NY 10018 Tel: (310) 446-6652 Telephone: (212) 971-1341 Fax: (212) 601-2610					
24	Facsimile: (212) 601-2610Email: dbower@monteverdelaw.com					
25	jmonteverde@monteverdelaw.com mschreiner@monteverdelaw.com Counsel for plaintiffs					
26	of Counsel for Plaintiff					
27						
28	- 14 -					

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JS 44 (Rev. 12/12)

The JS 44 civil cover sheet and the information contained herein neither replace nor supplement the filing and service of pleadings or other papers as required by law, except as provided by local rules of court. This form, approved by the Judicial Conference of the United States in September 1974, is required for the use of the Clerk of Court for the purpose of initiating the civil docket sheet. *(SEE INSTRUCTIONS ON NEXT PAGE OF THIS FORM.)*

purpose of initiating the ervir de	beket sheet. (SEE hystroe	HONS ON NEXT FACE O	n misro	(MM.)		
I. (a) PLAINTIFFS William Baker, Individual	y and on Behalf of All	Others Similarly Si	tuated	DEFENDANTS Midland Credit Management, Inc., Midland Funding LLC and Encore Capital Group, Inc.		
(b) County of Residence of <i>(Ez</i>)	f First Listed Plaintiff <u> V</u> <u>V</u> <u>V</u> <u>V</u> <u>V</u> <u>V</u> <u>V</u> <u>V</u> <u>V</u> <u>V</u>	Vaukesha County V ISES)	<u>VI</u>	NOTE: IN LAND CO	(IN U.S. PLAINTIFF CASES) ONDEMNATION CASES, USE 1	,
(c) Attorneys (Firm Name, J David E Bower SBN 1199	546			Attorneys (If Known)	OF LAND INVOLVED.	I JLB
Monteverde & Associates Culver City, CA 90230 2		ointe # 1170				
II. BASIS OF JURISDI	CTION (Place an "X" in O	ne Box Only)			RINCIPAL PARTIES	(Place an "X" in One Box for Plaintij
□ 1 U.S. Government Plaintiff	U.S. Government Z 3 Federal Question Plaintiff (U.S. Government Not a Party)				IF DEF 1 □ 1 Incorporated or P of Business In	
2 U.S. Government Defendant			Citiz	Citizen of Another State 2 2 Incorporated and Pr of Business In Au		
				en or Subject of a reign Country	3 🗇 3 Foreign Nation	
IV. NATURE OF SUIT			•			
CONTRACT 110 Insurance 120 Marine 130 Miller Act 140 Negotiable Instrument 150 Recovery of Overpayment & Enforcement of Judgment 151 Medicare Act 152 Recovery of Defaulted Student Loans (Excludes Veterans) 153 Recovery of Overpayment of Veteran's Benefits 160 Stockholders' Suits 190 Other Contract 195 Contract Product Liability 196 Franchise REAL PROPERTY 210 Land Condemnation 220 Foreclosure 230 Rent Lease & Ejectment 245 Tort Product Liability 290 All Other Real Property	PERSONAL INJURY ☐ 310 Airplane ☐ 315 Airplane Product Liability ☐ 320 Assault, Libel &	PERSONAL INJUR 365 Personal Injury - Product Liability 367 Health Care/ Pharmaceutical Personal Injury Product Liability 368 Asbestos Personal Injury Product Liability 368 Asbestos Personal Injury Product Liability PERSONAL PROPEI 370 Other Fraud 371 Truth in Lending 380 Other Personal Property Damage 385 Property Damage Product Liability PERSONER PETITIO Habeas Corpus: 463 Alien Detainee 510 Motions to Vacata Sentence 530 General 535 Death Penalty Other: 540 Mandamus & Oth	X 0 62 0 69 1 71 0 72 0 74 0 75 NS 0 75 0	DRFEITURE/PENALTY 25 Drug Related Seizure of Property 21 USC 881 20 Other 21 USC 881 20 Other 20 Fair Labor Standards Act 20 Labor/Management Relations 20 Railway Labor Act 21 Family and Medical Leave Act 20 Other Labor Litigation 21 Employee Retirement 22 Naturalization Application 25 Other Immigration	BANKRUPTCY 422 Appeal 28 USC 158 423 Withdrawal 28 USC 157 PROPERTY RIGHTS 830 Patent 840 Trademark SOCIAL SECURITY 861 HIA (1395ff) 862 Black Lung (923) 863 DIWC/DIWW (405(g)) 864 SSID Title XVI 865 RSI (405(g)) FEDERAL TAX SUITS 870 Taxes (U.S. Plaintiff or Defendant) 871 IRS—Third Party 26 USC 7609	OTHER STATUTES 375 False Claims Act 400 State Reapportionment 410 Antitrust 430 Banks and Banking 450 Commerce 460 Deportation 470 Racketeer Influenced and Corrupt Organizations 480 Consumer Credit 490 Cable/Sat TV 850 Securities/Commodities/ Exchange 890 Other Statutory Actions 891 Agricultural Acts 892 Freedom of Information Act 899 Administrative Procedure Act/Review or Appeal of Agency Decision 950 Constitutionality of State Statutes
	Other 448 Education	 550 Civil Rights 555 Prison Condition 560 Civil Detainee - Conditions of Confinement 		Actions		
	moved from \Box 3	Remanded from a Appellate Court	⊐ 4 Rein Reoj		er District Litigation	
VI. CAUSE OF ACTIO	ON 47 USC § 227 et Brief description of ca	seq.		Do not cite jurisdictional stat	tutes unless diversity):	
VII. REQUESTED IN COMPLAINT:	·	IS A CLASS ACTION		EMAND \$	CHECK YES only JURY DEMAND	y if demanded in complaint: D: X Yes D No
VIII. RELATED CASI IF ANY	E(S) (See instructions):	JUDGE Michael M	. Anello		DOCKET NUMBER 3:	:11-md-02286
DATE 11/09/2016		SIGNATURE OF AT		DF RECORD		
FOR OFFICE USE ONLY RECEIPT # AN	AOUNT	APPLYING IFP		JUDGE	MAG. JU	IDGE
Print	Save As					Reset

INSTRUCTIONS FOR ATTORNEYS COMPLETING CIVIL COVER SHEET FORM JS 44

Authority For Civil Cover Sheet

The JS 44 civil cover sheet and the information contained herein neither replaces nor supplements the filings and service of pleading or other papers as required by law, except as provided by local rules of court. This form, approved by the Judicial Conference of the United States in September 1974, is required for the use of the Clerk of Court for the purpose of initiating the civil docket sheet. Consequently, a civil cover sheet is submitted to the Clerk of Court for each civil complaint filed. The attorney filing a case should complete the form as follows:

- **I.(a) Plaintiffs-Defendants.** Enter names (last, first, middle initial) of plaintiff and defendant. If the plaintiff or defendant is a government agency, use only the full name or standard abbreviations. If the plaintiff or defendant is an official within a government agency, identify first the agency and then the official, giving both name and title.
- (b) County of Residence. For each civil case filed, except U.S. plaintiff cases, enter the name of the county where the first listed plaintiff resides at the time of filing. In U.S. plaintiff cases, enter the name of the county in which the first listed defendant resides at the time of filing. (NOTE: In land condemnation cases, the county of residence of the "defendant" is the location of the tract of land involved.)
- (c) Attorneys. Enter the firm name, address, telephone number, and attorney of record. If there are several attorneys, list them on an attachment, noting in this section "(see attachment)".

II. Jurisdiction. The basis of jurisdiction is set forth under Rule 8(a), F.R.Cv.P., which requires that jurisdictions be shown in pleadings. Place an "X" in one of the boxes. If there is more than one basis of jurisdiction, precedence is given in the order shown below. United States plaintiff. (1) Jurisdiction based on 28 U.S.C. 1345 and 1348. Suits by agencies and officers of the United States are included here. United States defendant. (2) When the plaintiff is suing the United States, its officers or agencies, place an "X" in this box. Eadered question (2) This refers to guite and 28 U.S.C. 1345, where invisition guides under the Constitution of the United States are amendment.

Federal question. (3) This refers to suits under 28 U.S.C. 1331, where jurisdiction arises under the Constitution of the United States, an amendment to the Constitution, an act of Congress or a treaty of the United States. In cases where the U.S. is a party, the U.S. plaintiff or defendant code takes precedence, and box 1 or 2 should be marked.

Diversity of citizenship. (4) This refers to suits under 28 U.S.C. 1332, where parties are citizens of different states. When Box 4 is checked, the citizenship of the different parties must be checked. (See Section III below; **NOTE: federal question actions take precedence over diversity cases.**)

- **III. Residence (citizenship) of Principal Parties.** This section of the JS 44 is to be completed if diversity of citizenship was indicated above. Mark this section for each principal party.
- **IV.** Nature of Suit. Place an "X" in the appropriate box. If the nature of suit cannot be determined, be sure the cause of action, in Section VI below, is sufficient to enable the deputy clerk or the statistical clerk(s) in the Administrative Office to determine the nature of suit. If the cause fits more than one nature of suit, select the most definitive.
- V. Origin. Place an "X" in one of the six boxes.

Original Proceedings. (1) Cases which originate in the United States district courts.

Removed from State Court. (2) Proceedings initiated in state courts may be removed to the district courts under Title 28 U.S.C., Section 1441. When the petition for removal is granted, check this box.

Remanded from Appellate Court. (3) Check this box for cases remanded to the district court for further action. Use the date of remand as the filing date.

Reinstated or Reopened. (4) Check this box for cases reinstated or reopened in the district court. Use the reopening date as the filing date. Transferred from Another District. (5) For cases transferred under Title 28 U.S.C. Section 1404(a). Do not use this for within district transfers or multidistrict litigation transfers.

Multidistrict Litigation. (6) Check this box when a multidistrict case is transferred into the district under authority of Title 28 U.S.C. Section 1407. When this box is checked, do not check (5) above.

- VI. Cause of Action. Report the civil statute directly related to the cause of action and give a brief description of the cause. Do not cite jurisdictional statutes unless diversity. Example: U.S. Civil Statute: 47 USC 553 Brief Description: Unauthorized reception of cable service
- VII. Requested in Complaint. Class Action. Place an "X" in this box if you are filing a class action under Rule 23, F.R.Cv.P. Demand. In this space enter the actual dollar amount being demanded or indicate other demand, such as a preliminary injunction. Jury Demand. Check the appropriate box to indicate whether or not a jury is being demanded.
- VIII. Related Cases. This section of the JS 44 is used to reference related pending cases, if any. If there are related pending cases, insert the docket numbers and the corresponding judge names for such cases.

Date and Attorney Signature. Date and sign the civil cover sheet.

ClassAction.org

This complaint is part of ClassAction.org's searchable class action lawsuit database and can be found in this post: <u>Debt Collection Companies Dinged with TCPA Class Action</u>