



Date: January 30, 2017
To: Audi Dealer Principal, Service Manager, Warranty Administrator, Sales Manager & Parts Manager, General Manager
From: Audi Customer Protection
Subject: Advance Notice Safety Recall 69P1 – Head Curtain Airbag Canister
Certain 2011-2017 Model Year Audi Q5 with Panoramic Sunroof

Audi has notified NHTSA and Transport Canada about the upcoming safety recall described in this letter.

CODE	69P1
AFFECTED VEHICLES	Certain 2011-2017 Model Year Audi Q5 with Panoramic Sunroof
RECALL DESCRIPTION	If the water drainage system of the panoramic sunroof becomes damaged or impaired (such as during a repair), water could enter the side head curtain airbag canister. Due to a foam that is touching the airbag inflator, moisture could cause corrosion on the airbag inflator over time. If this happens, the airbag canister could fracture without airbag deployment, propelling fragments into the passenger compartment, striking and causing serious injury to vehicle occupants.
PRECAUTIONS	Owners are advised that passengers should not use the second row seating until this recall repair has been performed. If any evidence of a water leak is visible on the headliner inside of the vehicle, owners are advised to contact their nearest authorized dealer or qualified workshop without delay in order to have the vehicle inspected
CORRECTIVE ACTION	Inspect vehicle for evidence of water ingress, examination of drainage system, disassembly of headliner and trim. Remove foam and inspect side head curtain airbag canister for relevant corrosion. <ul style="list-style-type: none">• In case of light surface corrosion a wax will be applied to the inflator.• In case of more than light surface corrosion, the inflator will be replaced after a robustness check.
REPAIR INFORMATION	On or about February 1, 2017 affected vehicles will be identified in ELSA and VIN lookup. Repair information will be provided to dealers when parts and repair instructions become available to support this recall.

If you have any questions or require additional assistance, please contact Warranty. As always, any press inquiries should be directed to Audi Public Relations.

Audi Customer Protection