<<Return to Kroll>>
<<Return Address>>
<<City, State ZIP>>

<<FIRST_NAME>> <<MIDDLE_NAME>> <<LAST_NAME>> <<SUFFIX>>
<<ADDRESS_1>>
<<ADDRESS_2>>
<<CITY>>, <<STATE_PROVINCE>> <<POSTAL_CODE>>
<<COUNTRY>>

<<Date>> (Format: Month Day, Year)

Security Incident Notice

Dear <<First_name>> <<Last_name>>:

We are writing to let you know that Ascent Global Logistics ("Ascent" or "we") experienced a security incident in May 2026 that resulted in unauthorized access to one employee's Microsoft account and files. We have been investigating this incident with the help of external cybersecurity experts and law enforcement. Our investigation has identified your personal information within some of the files that were accessed during the incident.

We have no evidence that any information involved in this incident has been misused, and we have taken steps to prevent any potential misuse. However, we wanted to provide you with details regarding what happened and the steps we have taken to address it.

What Happened? On May 22, 2026, we were alerted to suspicious activity in one employee's Microsoft account. We promptly initiated our incident response protocols, notified law enforcement, and engaged external cybersecurity experts to investigate. It was determined that this activity was the result of a cybersecurity incident, during which an unauthorized third party accessed one user account and downloaded certain files between May 8, 2026, and May 9, 2026.

What Information Was Involved? The relevant files contained your <<b2b_text_1 (name, data elements)>><<b2b_text_2 (data elements continued)>>. We currently have no indication that any files, including those containing your personal data, have been misused. We will continue to monitor relevant online sources, including websites and forums for any sign of data misuse. None has been found.

What We Are Doing. Although we have no evidence that information potentially involved in this incident has been misused, we have arranged for you to enroll in a <<ServiceTerminMonths>> month membership of Experian IdentityWorks℠ Credit 3B if you would like to do so. This product helps enrollees detect possible misuse of their personal information and provides identity protection services focused on prompt identification and resolution of identity theft. Experian IdentityWorks℠ Credit 3B is completely free to you. **For more information, including instructions on how to activate your complimentary membership, please refer to the additional information enclosed.** In addition to the actions described above, we are taking steps to reduce the risk of this type of incident occurring in the future, including further enhancing our security measures.

What You Can Do. We are providing this notification for your information, and there is no action you are required to take. However, if you feel it is appropriate, you can enroll in the complimentary credit monitoring included in this letter, and/or review the Additional Information page we have enclosed, which provides some general reference information around protecting personal information.

For More Information. If you need further information or assistance, please call [redacted] from 9:00 a.m. – 6:30 p.m. EST, Monday through Friday, excluding major U.S. holidays.

Sincerely,

Ascent Global Logistics