



P.O. Box 989728  
West Sacramento, CA 95798-9728



Enrollment Code: [REDACTED]  
Enrollment Deadline: April 22, 2026

To Enroll, Scan the QR Code Below:



Or Visit:  
<https://app.idx.us/account-creation/protect>

January 22, 2026

### Incident Notice

Dear [REDACTED],

#### **What Happened**

We are writing to notify you that Arthur Ashe Institute for Urban Health Inc. (“AAIUH” or the “Organization”) was the subject of a criminal cyberattack (the “Incident”). The Organization immediately commenced an investigation of the Incident, with assistance from third party experts, for the purpose of determining its scope and the identities of those the Incident may have affected.

Through its extensive investigation, AAIUH determined that the Incident resulted in unauthorized access to certain files stored on its information systems. The Organization then undertook the time- and resource-intensive steps of determining whether those files contained personally identifiable information (“PII”) and to identify the data subjects to whom that PII related.

On or about September 22, 2025, AAIUH determined that, during the period from April 4, 2025, to May 18, 2025, the threat actor(s) may have accessed PII on the affected systems that related to you. The Organization has not found any evidence that your information was misused as a result of the Incident.

#### **What Information Was Involved**

The impacted files may have contained your name, along with your <<data elements>>

#### **What We Are Doing**

Out of an abundance of caution, we are providing this notice to you so that you can take steps to minimize the risk that your information will be misused. The attached sheet describes steps you can take to protect your identity, credit, and personal information.

As an added precaution, we are offering identify theft protection services through IDX, a data breach and recovery services expert. IDX identity protection services include 12 months of credit and CyberScan monitoring, a \$1,000,000 insurance reimbursement policy, and fully managed id theft recovery services.

We encourage you to contact IDX with any questions and to enroll in free identity protection services by calling 1-833-788-9712 or going to <https://app.idx.us/account-creation/protect> and using the Enrollment Code provided above. IDX representatives are available Monday through Friday from 9 am – 9 pm Eastern Time, excluding holidays. Please note the deadline to enroll is April 22, 2026.

The Organization treats all sensitive information in a confidential manner and is proactive in the careful handling of such information. As part of our ongoing commitment to cybersecurity, and in response to this Incident, we have implemented additional security enhancements, including updating passwords and implementing multi-factor authentication, and continue to regularly assess and strengthen our security measures.

### **What You Can Do**

In addition to enrolling in the credit monitoring services discussed above, the attached sheet describes steps you can take to protect your identity, credit, and personal information.

### **For More Information**

We apologize for any inconvenience this Incident may cause you. If you have additional questions, please call us at 1-833-788-9712, Monday through Friday from 9 am – 9 pm Eastern Time, excluding holidays.

Sincerely,

Arthur Ashe Institute for Urban Health Inc.

**PLEASE TURN PAGE FOR ADDITIONAL INFORMATION**

## **What You Should Do To Protect Your Personal Information**

We recommend you remain vigilant and consider taking the following steps to protect your personal information:

1. Contact the nationwide credit-reporting agencies as soon as possible to:

- Add a fraud alert statement to your credit file at all three national credit-reporting agencies: Equifax, Experian, and TransUnion. You only need to contact one of the three agencies listed below; your request will be shared with the other two agencies. This fraud alert will remain on your credit file for 90 days.
- You can also receive information from these agencies about avoiding identity theft, such as by placing a “security freeze” on your credit accounts.
- Remove your name from mailing lists of pre-approved offers of credit for approximately six months.
- Receive and carefully review a free copy of your credit report by going to [www.annualcreditreport.com](http://www.annualcreditreport.com).

Equifax  
Consumer Fraud Division  
P.O. Box 740256  
Atlanta, GA 30374  
800-685-1111  
[securitymonitoring@equifax.com](mailto:securitymonitoring@equifax.com)

Experian  
Experian Security Assistance  
P.O. Box 9554  
Allen, TX 75013  
888-397-3742  
[businessrecordsvictimassistance@experian.com](mailto:businessrecordsvictimassistance@experian.com)

TransUnion  
Consumer Relations &  
Fraud Victim Assistance  
P.O. Box 2000  
Chester, PA 19016  
800-916-8800.  
[databreach@Transunion.com](mailto:databreach@Transunion.com)

2. Carefully review all bills and credit card statements you receive to see if there are items you did not contract for or purchase. Also review all of your bank account statements frequently for checks, purchases, or deductions not made by you. Note that even if you do not find suspicious activity initially, you should continue to check this information periodically since identity thieves sometimes hold on to stolen personal information before using it.

3. The Federal Trade Commission (“FTC”) offers consumer assistance and educational materials relating to identity theft, privacy issues, and how to avoid identity theft, such as by setting up fraud alerts or placing a “security freeze” on your credit accounts. The FTC can be contacted either by visiting [www.ftc.gov](http://www.ftc.gov), [www.consumer.gov/idtheft](http://www.consumer.gov/idtheft), or by calling (877) 438-4338. If you suspect or know that you are the victim of identity theft, you should contact local law enforcement, and you can also contact the Fraud Department of the FTC, which will collect all information and make it available to law enforcement agencies. The FTC can be contacted at the website or phone number above, or at the mailing address below:

Federal Trade Commission Consumer Response Center 600 Pennsylvania Avenue NW Washington, DC 20580

4. Obtain additional information about protecting your personal information from the following entities, as applicable:

**For District of Columbia Residents:** The Office of the Attorney General for the District of Columbia, 441 4th Street, NW, Washington, DC 20001, 202-727-3400, [www.oag.dc.gov](http://www.oag.dc.gov).

**For Maryland Residents:** The Maryland Attorney General at: 200 St. Paul Place, Baltimore, MD 21202, 888-743-0023, <https://oag.maryland.gov>.

**For New York Residents:** 1) The New York Attorney General, (212) 416-8433 or <https://ag.ny.gov/internet/resource-center>; or 2) The NYS Department of State’s Division of Consumer Protection, (800) 697-1220 or <https://dos.ny.gov/consumer-protection>.

**For North Carolina Residents:** The North Carolina Attorney General at: 9001 Mail Service Center, Raleigh, NC 27699, 1-877-566-7226, [www.ncdoj.gov](http://www.ncdoj.gov).

**For Texas Residents:** The Office of the Attorney General of Texas, PO Box 12548, Austin, TX 78711-2548, 800-621-0508, [www.texasattorneygeneral.gov](http://www.texasattorneygeneral.gov).