

P.O. Box 1907 Suwanee, GA 30024

<<First Name>> <<Last Name>> <<Address1>> <<Address2>> <<City>>, <<State>> <<Zip>>>

July 11, 2025

Notice of Data Breach

Dear <<First Name>> <<Last Name>>,

We write to notify you of a recent incident that could affect some of your personal or health information. Please review this letter carefully.

What Happened

Anne Arundel Dermatology ("AAD") recently identified an intrusion on certain of its systems by an unauthorized third party. We took immediate action to review this incident and secure our systems. Our review determined that certain data files were accessible to the unauthorized third party for a period of time. We subsequently performed an assessment of these data files and determined, on May 20, 2025, that some of the files contained certain personal or health information when the unauthorized third party had access to them. Our review indicates that the unauthorized access may have begun on February 14, 2025, and ended on May 13, 2025.

What Information Was Involved

From the review, we determined on June 27, 2025, that the personal or health information affected may include your <<variable text 1>>. While we do not know whether the third party actually viewed or exfiltrated your information, we are sending you this notice as a precaution and to encourage you to take steps to monitor your information. At this time, we are not aware of any misuse of or fraudulent activity relating to anyone's personal or health information as a result of this incident.

What We Are Doing

After becoming aware of the incident, AAD undertook a review, working with third-party experts, to determine the nature and scope of the unauthorized access and confirm it was contained. After the review, we implemented additional security measures to help further protect against this type of incident going forward. As an added precaution, we are offering complimentary access to identity theft protection services through IDX at no cost to you. IDX identity protection services include: 24 months of credit and CyberScan monitoring, a \$1,000,000 insurance reimbursement policy, and fully managed ID theft recovery services.

To enroll in the free identity protection services: call 1-855-202-7980, go to https://response.idx.us/AAD, or scan the QR image and use the Enrollment Code provided above. IDX representatives are available Monday through Friday from 9 am - 9 pm Eastern Time. Please note the deadline to enroll is October 14, 2025.

What You Can Do

As always, we recommend that you remain vigilant for incidents of fraud and identity theft, including by regularly viewing your account statements and monitoring your free credit reports. For more information on how you can help protect yourself, please review the enclosed "Additional Resources."

For More Information

You will find detailed instructions for enrollment on the enclosed Additional Resources document. Also, you will need to reference the Enrollment Code at the top of this letter when calling or enrolling online, so please do not discard this letter.

If you have further questions or concerns, please call 1-855-202-7980 or go to https://response.idx.us/AAD.

We regret any concern or inconvenience caused by this incident.

Sincerely,

Vincent Bradley Chief Executive Officer

Anne Arundel Dermatology 1306 Concourse Drive, #201 Linthicum Heights, MD 21090

(Enclosure)

Additional Resources

Additional Details Regarding Your IDX Identity Protection Membership

Website and Enrollment. Scan the QR image or go to https://response.idx.us/AAD and follow the instructions for enrollment using your Enrollment Code provided at the top of the letter.

Activate the credit monitoring provided as part of your IDX identity protection membership. The monitoring included in the membership must be activated to be effective. Note: You must have established credit and access to a computer and the internet to use this service. If you need assistance, IDX will be able to assist you.

Telephone. Contact IDX at 1-855-202-7980 to gain additional information about this event and speak with knowledgeable representatives about the appropriate steps to take to protect your credit identity.

Monitor Your Accounts

We recommend that you regularly review statements from your accounts and periodically obtain your credit report from one or more of the national credit reporting companies. You may obtain a free copy of your credit report online at www.annualcreditreport.com, by calling toll-free 1-877-322-8228, or by mailing an Annual Credit Report Request Form (available at www.annualcreditreport.com) to Annual Credit Report Request Service, P.O. Box 105281, Atlanta, GA, 30348-5281. You may also purchase a copy of your credit report by contacting one or more of the three national credit reporting agencies listed below.

- Equifax® P.O. Box 740241, Atlanta, GA 30374-0241 1-800-685-1111 <u>www.equifax.com/personal/credit-report-services</u>
- Experian P.O. Box 9701, Allen, TX 75013-9701 1-888-397-3742 <u>www.experian.com</u>
- TransUnion P.O. Box 1000, Chester, PA 19016-1000 1-800-888-4213 www.transunion.com

When you receive your credit reports, review them carefully. Look for accounts or creditor inquiries that you did not initiate or do not recognize. Look for information, such as home address and Social Security number, that is not accurate. If you see anything you do not understand, call the credit reporting agency at the telephone number on the report.

Credit Freeze

You have the right to put a security freeze, also known as a credit freeze, on your credit file, so that no new credit can be opened in your name without the use of a Personal Identification Number (PIN) that is issued to you when you initiate a freeze. A credit freeze is designed to prevent potential credit grantors from accessing your credit report without your consent. If you place a credit freeze, potential creditors and other third parties will not be able to access your credit report unless you temporarily lift the freeze. Therefore, using a credit freeze may delay your ability to obtain credit. Pursuant to federal law, you cannot be charged to place or lift a credit freeze on your credit report. Should you wish to place a credit freeze, please contact all three major consumer reporting agencies listed below.

- Equifax® P.O. Box 105788, Atlanta, GA 30348-5788 1-800-685-1111 www.equifax.com/personal/credit-report-services
- Experian P.O. Box 9554, Allen, TX 75013-9554 1-888-397-3742 <u>www.experian.com/freeze/center.html</u>
- TransUnion P.O. Box 2000, Chester, PA 19016-2000 1-800-909-8872 <u>www.transunion.com/credit-freeze</u>

You must separately place a credit freeze on your credit file at each credit reporting agency. The following information should be included when requesting a credit freeze: full name, with middle initial and any suffixes; Social Security number; month, day, and year of birth; current address and previous addresses for the past five (5) years; proof of current address, such as a current utility bill or telephone bill; and other personal information as required by the applicable credit reporting agency.

If you request a credit freeze online or by phone, then the credit reporting agencies have one (1) business day after receiving your request to place a credit freeze on your credit file report. If you request a lift of the credit freeze online or by phone, then the credit reporting agency must lift the freeze within one (1) hour. If you request a credit freeze or lift of a credit freeze by mail, then the credit agency must place or lift the credit freeze no later than three (3) business days after getting your request.

Fraud Alerts

You also have the right to place an initial or extended fraud alert on your file at no cost. An initial fraud alert lasts one (1) year and is placed on a consumer's credit file. Upon seeing a fraud alert display on a consumer's credit file, a business is required to take steps to verify the consumer's identity before extending new credit. If you are a victim of identity theft, you are entitled to an extended fraud alert, which is a fraud alert lasting seven (7) years. Should you wish to place a fraud alert, please contact any one of the agencies listed below. The agency you contact will then contact the other two credit agencies.

- Equifax® P.O. Box 105788, Atlanta, GA 30348-5788 1-888-766-0008 www.equifax.com/personal/credit-report-services
- Experian P.O. Box 9554, Allen, TX 75013-9554 1-888-397-3742 <u>www.experian.com/fraud/center.html</u>
- **TransUnion** P.O. Box 2000, Chester, PA 19016-2000 1-800-909-8872 <u>www.transunion.com/fraud-victim-resource/place-fraud-alert</u>

Additional Information

You can further educate yourself regarding identity theft and the steps you can take to protect yourself, by contacting your state Attorney General or the Federal Trade Commission. Instances of known or suspected identity theft should be reported to law enforcement, your Attorney General, and the FTC.

• The Federal Trade Commission – 600 Pennsylvania Avenue, NW, Washington, DC 20580 – 1-877-438-4338 – TTY 1-866-653-4261 – www.ftc.gov/idtheft

California Residents: Visit the California Office of Privacy Protection (www.oag.ca.gov/privacy) for additional information on protection against identity theft. Office of the Attorney General of California, 1300 I Street, Sacramento, CA 95814, Telephone: 1-800-952-5225.

District of Columbia Residents: You can obtain information from the Office of the Attorney General for the District of Columbia about steps you can take to avoid identity theft: 400 6th Street NW, Washington, D.C. 20001 – 1-202-727-3400 – <u>oag.dc.gov</u>.

Maryland Residents: You can obtain information from the Maryland Attorney General about steps you can take to avoid identity theft: 200 St. Paul Place, 25th Floor, Baltimore, MD 21202 – 1-888-743-0023 – <u>marylandattorneygeneral.com</u>.

Massachusetts Residents: Under Massachusetts law, you have the right to obtain any police report filed in regard to this incident. You also have the right to file a police report and obtain a copy of it if you are the victim of identity theft. Under Massachusetts law, you may also place, lift, or remove a security freeze on your credit reports, free of charge. You must place your request for a freeze with each of the three major consumer reporting agencies as detailed above.

New Mexico Residents: You have certain rights under the Fair Credit Reporting Act ("FCRA"), including: to know what is in your file; to dispute incomplete or inaccurate information; to have consumer reporting agencies correct or delete inaccurate, incomplete, or unverifiable information; as well as others. For more information about the FCRA, and your rights pursuant to the FCRA, please visit http://files.consumerfinance.gov/f/201504 cfpb summary your-rights-under-fcra.pdf.

New York Residents: You can obtain additional information regarding security breach response and identity theft prevention and protection from the New York Department of State Division of Consumer Protection. (1-800-697-1220; https://dos.nysits.acsitefactory.com/consumer-protection) and the New York State Attorney General (1-800-771-7755; http://www.ag.ny.gov/home.html).

North Carolina Residents: You can obtain additional information about preventing identity theft from the North Carolina Attorney General: North Carolina Attorney General's Office - Consumer Protection Division, 9001 Mail Service Center, Raleigh, NC 27699-9001 – 877-566-7226 (Toll-free within North Carolina) – 919-716-6000 - www.ncdoj.gov.

Rhode Island Residents: Based on an analysis of the data to determine the affected individuals, we determined that the incident potentially affected 124 Rhode Island residents. You have the right to obtain any police report filed in regard to this incident. You also have the right to file a police report and obtain a copy of it if you are the victim of identity theft. You can obtain additional information from the Rhode Island Office of the Attorney General, Consumer Protection Division, 150 South Main Street, Providence, RI, 02903 – (401) 274-4400 – www.riag.ri.gov.