

Notice of Data Security Event

AnMed Health (“AnMed”) is a nonprofit health system dedicated to caring for the communities we serve throughout South Carolina and North Georgia. We recently experienced a cybersecurity incident affecting portions of our computer network. Although our investigation remains ongoing, we believe it is important to share what we have learned to date, including information that may affect the privacy of certain patient information. We are also providing guidance on steps patients may wish to consider.

What Happened? On July 26, 2026, we learned that a computer virus was used to lock access to files stored on our computer network. Please note, however, that our patients’ electronic health records are primarily stored in a secure cloud environment that was not affected by this incident. In response to this matter, our computer network was securely restored using specialized cybersecurity teams while we also investigated the activities undertaken on the computer network. The investigation is almost complete, and we did identify that files on certain systems within our computer network were copied without permission in July 2026. In some instances, limited patient information may have been stored locally on the computer network for providing care. Our investigation into these files, including their contents, remains ongoing. The process of reviewing these files is methodical and will take time to complete. After we complete the review of the files, we will send direct notices to patients whose information was in the files.

What Information Was Involved? As referenced above, the electronic health records system was not affected by this matter. However, some files involving patient care could have been stored locally on our systems. The investigation into the specific patient information that could be involved is ongoing; however, the types of information stored on the network may include patient name and the following: demographic information, such as address, contact information, date of birth, Social Security number, and driver’s license or other government issued identifier; clinical information, including diagnosis, condition and treatment related information, lab results, and medications; and, financial information, including health insurance claims information, health insurance subscriber ID number, financial account number, and payment card number.

What We Are Doing. We are working with federal and state law enforcement, and third-party specialists to continue investigating this incident. As part of our ongoing commitment to information security, we continually assess and enhance our cybersecurity program, including our policies, procedures, employee training, and technical safeguards. Consistent with that approach, we are evaluating this incident and identifying opportunities to further strengthen our training and security measures. We are also reporting this incident to the U.S. Department of Health and Human Services.

What Individuals Can Do. We have no indication of an individual experiencing verified identity theft as a result of this incident. Whether individuals wish to take any steps in response to this matter is a personal decision. Individuals may utilize the free resources and guidance in the *“Steps Individuals Can Take To Protect Personal Information”* and *“Steps Individuals Can Take to Protect Their Minor Dependents’ Personal Information”* sections below. If individuals have additional questions, they may contact AnMed’s toll-free assistance line at 1-866-200-0970. To the extent relevant information is involved, we encourage individuals to remain vigilant against incidents of identity theft and fraud by reviewing account statements and monitoring their free credit reports for suspicious activity and to detect errors. Information on how to monitor free credit reports, place a fraud alert and/or security freeze on a credit file, and additional resources on how to monitor and protect against identity theft and fraud are located in the *“Steps Individuals Can Take To Protect Personal Information”* and *“Steps Individuals Can Take to Protect Their Minor Dependents’ Personal Information”* sections below.

For More Information. If individuals have questions about this matter, they may contact AnMed’s toll-free assistance line at 1-866-200-0970, Monday through Friday from 9:00 a.m. through 9:00 p.m. Eastern (excluding U.S. holidays). Individuals may also write to AnMed at AnMed Medical Center, Attn: Compliance Department, 800 N. Fant Street, Anderson, SC 29621.

We are committed to maintaining the security of patient information in our care and confidence in our services. We thank you for your patience and understanding.

Sincerely,

AnMed Health