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UNITED STATES DISTRICT COURT NORTHERN DISTRICT OF OHIO AKRON DIVSION

Sarah Angeles, individually and on behalf of all others similarly situated,	
Plaintiff,	

Civil Action No: _____

CLASS ACTION COMPLAINT
DEMAND FOR JURY TRIAL

-v.-FirstCredit Inc.and John Does 1-25,

Defendants.

Plaintiff Sarah Angeles (hereinafter, "Plaintiff"), an Ohio resident, brings this Class Action Complaint by and through her attorneys, Zukowsky Law LLC, against FirstCredit Inc.(hereinafter "Defendant"), individually and on behalf of a class of all others similarly situated, pursuant to Rule 23 of the Federal Rules of Civil Procedure, based upon information and belief of Plaintiff's counsel, except for allegations specifically pertaining to Plaintiff, which are based upon Plaintiff's personal knowledge.

INTRODUCTION/PRELIMINARY STATEMENT

1. Congress enacted the Fair Debt Collection Practices Act (hereinafter "the FDCPA") in 1977 in response to the "abundant evidence of the use of abusive, deceptive, and unfair debt collection practices by many debt collectors." 15 U.S.C. §1692(a). At that time, Congress was concerned that "abusive debt collection practices contribute to the number of personal bankruptcies, to material instability, to the loss of jobs, and to invasions of individual privacy."

Id. Congress concluded that "existing laws...[we]re inadequate to protect consumers," and that "'the effective collection of debts" does not require "misrepresentation or other abusive debt collection practices." 15 U.S.C. §§ 1692(b) & (c).

2. Congress explained that the purpose of the Act was not only to eliminate abusive debt collection practices, but also to "insure that those debt collectors who refrain from using abusive debt collection practices are not competitively disadvantaged." Id. § 1692(e). After determining that the existing consumer protection laws · were inadequate, Id § 1692(b), Congress gave consumers a private cause of action against debt collectors who fail to comply with the Act. Id. § 1692k.

JURISDICTION AND VENUE

- 3. The Court has jurisdiction over this class action pursuant to 28 U.S.C. § 1331 and 15 U.S.C. § 1692 et. seq. The Court has pendent jurisdiction over the State law claims in this action pursuant to 28 U.S.C. § 1367(a).
- 4. Venue is proper in this judicial district pursuant to 28 U.S.C. § 1391(b)(2) as this is where a substantial part of the events or omissions giving rise to the claim occurred.

NATURE OF THE ACTION

- 5. Plaintiff brings this class action on behalf of a class of Ohio consumers under § 1692 et seq. of Title 15 of the United States Code, commonly referred to as the Fair Debt Collections Practices Act ("FDCPA"), and
 - 6. Plaintiff is seeking damages and declaratory relief.

PARTIES

- 7. Plaintiff is a resident of the State of Ohio, County of Stark, residing at 43 16th Street SE, Massillon, OH.
- 8. Defendant is a "debt collector" as the phrase is defined in 15 U.S.C. § 1692(a)(6) and used in the FDCPA with an address at 3250 West Market Street, Akron, Summit County, Ohio.
- 9. Upon information and belief, Defendant is a company that uses the mail, telephone, and facsimile and regularly engages in business the principal purpose of which is to attempt to collect debts alleged to be due another.
- 10. John Does 1-25, are fictitious names of individuals and businesses alleged for the purpose of substituting names of Defendants whose identities will be disclosed in discovery and should be made parties to this action.

CLASS ALLEGATIONS

- Plaintiff brings this claim on behalf of the following case, pursuant to Fed. R. Civ.P. 23(a) and 23(b)(3).
 - 12. The Class consists of:
 - a. all individuals with addresses in the State of Ohio;
 - b. to whom Defendant sent a collection letter attempting to collect a consumer debt;
 - c. regarding collection of a debt;
 - d. that imposed an additional service fee for credit card payments;
 - e. which letter was sent on or after a date one (1) year prior to the filing of this action and on or before a date twenty-one (21) days after the filing of this action.
- 13. The identities of all class members are readily ascertainable from the records of Defendants and those companies and entities on whose behalf they attempt to collect and/or have purchased debts.

- 14. Excluded from the Plaintiff Class are the Defendants and all officer, members, partners, managers, directors and employees of the Defendants and their respective immediate families, and legal counsel for all parties to this action, and all members of their immediate families.
- 15. There are questions of law and fact common to the Plaintiff Class, which common issues predominate over any issues involving only individual class members. The principal issue is whether the Defendants' written communications to consumers, in the forms attached as Exhibit A, violate 15 U.S.C. §§ 1692e and 1692f.
- 16. The Plaintiff's claims are typical of the class members, as all are based upon the same facts and legal theories. The Plaintiff will fairly and adequately protect the interests of the Plaintiff Class defined in this complaint. The Plaintiff has retained counsel with experience in handling consumer lawsuits, complex legal issues, and class actions, and neither the Plaintiff nor her attorneys have any interests, which might cause them not to vigorously pursue this action.
- 17. This action has been brought, and may properly be maintained, as a class action pursuant to the provisions of Rule 23 of the Federal Rules of Civil Procedure because there is a well-defined community interest in the litigation:
 - a. <u>Numerosity:</u> The Plaintiff is informed and believes, and on that basis alleges, that the Plaintiff Class defined above is so numerous that joinder of all members would be impractical.
 - b. <u>Common Questions Predominate:</u> Common questions of law and fact exist as to all members of the Plaintiff Class and those questions predominance over any questions or issues involving only individual class members. The principal issue

is whether the Defendants' written communications to consumers, in the forms attached as Exhibit A violate 15 § 1692e and §1692f.

- c. <u>Typicality:</u> The Plaintiff's claims are typical of the claims of the class members.
 The Plaintiff and all members of the Plaintiff Class have claims arising out of the Defendants' common uniform course of conduct complained of herein.
- d. Adequacy: The Plaintiff will fairly and adequately protect the interests of the class members insofar as Plaintiff has no interests that are adverse to the absent class members. The Plaintiff is committed to vigorously litigating this matter. Plaintiff has also retained counsel experienced in handling consumer lawsuits, complex legal issues, and class actions. Neither the Plaintiff nor her counsel have any interests which might cause them not to vigorously pursue the instant class action lawsuit.
- e. <u>Superiority:</u> A class action is superior to the other available means for the fair and efficient adjudication of this controversy because individual joinder of all members would be impracticable. Class action treatment will permit a large number of similarly situated persons to prosecute their common claims in a single forum efficiently and without unnecessary duplication of effort and expense that individual actions would engender.
- 18. Certification of a class under Rule 23(b)(3) of the Federal Rules of Civil Procedure is also appropriate in that the questions of law and fact common to members of the Plaintiff Class predominate over any questions affecting an individual member, and a class action is superior to other available methods for the fair and efficient adjudication of the controversy.

19. Depending on the outcome of further investigation and discovery, Plaintiff may, at the time of class certification motion, seek to certify a class(es) only as to particular issues pursuant to Fed. R. Civ. P. 23(c)(4).

FACTUAL ALLEGATIONS

- 20. Plaintiff repeats, reiterates and incorporates the allegations contained in paragraphs numbered above herein with the same force and effect as if the same were set forth at length herein.
- 21. Some time prior to March 9, 2018, obligations were allegedly incurred to Mercy Medical Center; Akron Children's Hospital and Summa Labcare Plus.
- 22. The Mercy Medical Center; Akron Children's Hospital and Summa Labcare Plus obligations arose out of transactions involving a involving a medical debt incurred by Plaintiff with Mercy Medical Center, Akron Children's Hospital and Summa Labcare Plus in which money, property, insurance or services, which are the subject of the transaction, were incurred for medical services.
- 23. The alleged Mercy Medical Center; Akron Children's Hospital and Summa Labcare Plus obligations are a "debt" as defined by 15 U.S.C.§ 1692a(5).
- 24. Mercy Medical Center; Akron Children's Hospital and Summa Labcare Plus are "creditor"(s) as defined by 15 U.S.C.§ 1692a(4).
- 25. Mercy Medical Center; Akron Children's Hospital and Summa Labcare Plus or a subsequent owner of the Mercy Medical Center; Akron Children's Hospital and Summa Labcare Plus debt contracted with the Defendant to collect the alleged debt.

26. Defendant collects and attempts to collect debts incurred or alleged to have been incurred for personal, family or household purposes on behalf of creditors using the United States Postal Services, telephone and internet.

Violation – March 9, 2018 Collection Letter

- 27. On or about March 9, 2018, Defendant sent the Plaintiff a collection letter (the "Letter") regarding the alleged debt owed to Mercy Medical Center; Akron Children's Hospital and Summa Labcare Plus. See March 9, 2018 Collection Letter Attached hereto as Exhibit A.
- 28. The collection letter indicated that Defendant charges a \$3.50 service fee for payment via credit card.
 - 29. Plaintiff did not agree to such a collection charge.
- 30. The addition of this collection fee by Defendant which was not authorized by the agreement creating the debt or permitted by law, was an attempt to collect an amount not owed by Plaintiff.
- 31. Defendant misled and deceived Plaintiff into the belief that she falsely owed an additional \$3.50 when this charge is a violation of the FDCPA.
- 32. As a result of Defendant's deceptive misleading and false debt collection practices, Plaintiff has been damaged.

VIOLATIONS OF THE FAIR DEBT COLLECTION PRACTICES ACT 15 U.S.C. §1692e et seq.

33. Plaintiff repeats, reiterates and incorporates the allegations contained in paragraphs above herein with the same force and effect as if the same were set forth at length herein.

- 34. Defendant's debt collection efforts attempted and/or directed towards the Plaintiff violated various provisions of the FDCPA, including but not limited to 15 U.S.C. § 1692e.
- 35. Pursuant to 15 U.S.C. §1692e, a debt collector may not use any false, deceptive, or misleading representation or means in connection with the collection of any debt.
 - 36. Defendant violated said section by:
 - a. Making a false and misleading representation in violation of §1692e(10).
- 37. By reason thereof, Defendant is liable to Plaintiff for judgment that Defendant's conduct violated Section 1692e et seq. of the FDCPA, actual damages, statutory damages, costs and attorneys' fees.

COUNT II VIOLATIONS OF THE FAIR DEBT COLLECTION PRACTICES ACT 15 U.S.C. §1692f et seq.

- 38. Plaintiff repeats, reiterates and incorporates the allegations contained in paragraphs above herein with the same force and effect as if the same were set forth at length herein.
- 39. Defendant's debt collection efforts attempted and/or directed towards the Plaintiff violated various provisions of the FDCPA, including but not limited to 15 U.S.C. § 1692f.
- 40. Pursuant to 15 U.S.C. §1692f, a debt collector may not use any unfair or unconscionable means in connection with the collection of any debt.
 - 41. Defendant violated this section by
 - a. unfairly advising Plaintiff that she owed Defendant more money than the amount of her debt; and
 - b. attempting to collect an amount not expressly authorized by the underlying agreement creating the debt or permitted by law in violation of § 1692f(1).

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42. By reason thereof, Defendant is liable to Plaintiff for judgment that Defendant's

conduct violated Section 1692f et seq. of the FDCPA, actual damages, statutory damages, costs

and attorneys' fees.

DEMAND FOR TRIAL BY JURY

43. Pursuant to Rule 38 of the Federal Rules of Civil Procedure, Plaintiff hereby requests

a trial by jury on all issues so triable.

PRAYER FOR RELIEF

WHEREFORE, Plaintiff Sarah Angeles, individually and on behalf of all others similarly

situated demands judgment from Defendant FirstCredit, Inc. as follows:

1. Declaring that this action is properly maintainable as a Class Action and certifying

Plaintiff as Class representative, and Amichai Zukowsky, Esq. as Class Counsel;

2. Awarding Plaintiff and the Class statutory damages;

3. Awarding Plaintiff and the Class actual damages;

4. Awarding Plaintiff costs of this Action, including reasonable attorneys' fees and

expenses;

5. Awarding pre-judgment interest and post-judgment interest; and

6. Awarding Plaintiff and the Class such other and further relief as this Court may deem

just and proper.

Dated: February 25, 2019

Respectfully Submitted,

BY:/s/ Amichai Zukowsky

Amichai E. Zukowsky

Attorney for Plaintiff
Amichai E. Zukowsky, Esq.
Zukowsky Law, LLC
23811 Chagrin Blvd, Suite 160

Beachwood, OH 44122

Phone: 216.800.5529

Email: ami@zukowskylaw.com

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The JS 44 civil cover sheet and the information contained herein neither replace nor supplement the filing and service of pleadings or other papers as required by law, except as

provided by local rules of cour purpose of initiating the civil d	t. This form, approved by the ocket sheet. (SEE INSTRUC)	he Judicial Conference of th TIONS ON NEXT PAGE OF TI	he United States in September 1 HIS FORM.)	974, is required for the use of	the Clerk of Court for the		
I. (a) PLAINTIFFS			DEFENDANTS	DEFENDANTS			
Sarah Angeles, individua	ally and on behalf of all	others similarly situat	ted FirstCredit Inc. and	FirstCredit Inc. and John Does 1-25			
(b) County of Residence of First Listed Plaintiff Stark			County of Residence	of First Listed Defendant	MWW)		
(E.	XCEPT IN U.S. PLAINTIFF CA	13£3)	NOTE: IN LAND CO THE TRACT	(IN U.S. PLAINTIFF CASES O DNDEMNATION CASES, USE TO OF LAND INVOLVED.	*		
(c) Attorneys (Firm Name, Zukowsky Law, LLC 23811 Chagrin Blvd., Su 216.800.5529			Attorneys (If Known)				
II. BASIS OF JURISDI	ICTION (Place an "X" in C	One Box Only)		RINCIPAL PARTIES	(Place an "X" in One Box for Plaintig		
☐ 1 U.S. Government	★ 3 Federal Question		(For Diversity Cases Only)	rf def	and One Box for Defendant) PTF DEF		
Plaintiff	(U.S. Government	Not a Party)	Citizen of This State	1			
☐ 2 U.S. Government Defendant	☐ 4 Diversity (Indicate Citizensh	ip of Parties in Item III)	Citizen of Another State	2			
W. MATEURE OF STUD	n		Citizen or Subject of a Foreign Country	3	□ 6 □ 6		
IV. NATURE OF SUIT		orts	FORFEITURE/PENALTY	Click here for: Nature of BANKRUPTCY	of Suit Code Descriptions. OTHER STATUTES		
□ 110 Insurance □ 120 Marine □ 130 Miller Act □ 140 Negotiable Instrument □ 150 Recovery of Overpayment & Enforcement of Judgment □ 151 Medicare Act □ 152 Recovery of Defaulted Student Loans (Excludes Veterans) □ 153 Recovery of Overpayment of Veteran's Benefits □ 160 Stockholders' Suits □ 190 Other Contract □ 195 Contract Product Liability □ 196 Franchise REAL PROPERTY □ 210 Land Condemnation □ 220 Foreclosure □ 230 Rent Lease & Ejectment □ 240 Torts to Land □ 245 Tort Product Liability □ 290 All Other Real Property	PERSONAL INJURY □ 310 Airplane □ 315 Airplane Product Liability □ 320 Assault, Libel &	PERSONAL INJURY 365 Personal Injury - Product Liability 367 Health Care/ Pharmaceutical Personal Injury Product Liability 368 Asbestos Personal Injury Product Liability 370 Other Fraud 371 Truth in Lending 380 Other Personal Property Damage 70 385 Property Damage Product Liability PRISONER PETITIONS Habeas Corpus: 463 Alien Detainee 510 Motions to Vacate Sentence 530 General 535 Death Penalty Other: 540 Mandamus & Other 550 Civil Rights 555 Prison Condition 560 Civil Detainee - Conditions of Confinement	☐ 625 Drug Related Seizure of Property 21 USC 881 ☐ 690 Other	□ 422 Appeal 28 USC 158 □ 423 Withdrawal 28 USC 157 PROPERTY RIGHTS □ 820 Copyrights □ 830 Patent □ 835 Patent - Abbreviated New Drug Application □ 840 Trademark SOCIAL SECURITY □ 861 HIA (1395ff) □ 862 Black Lung (923) □ 863 DIWC/DIWW (405(g)) □ 864 SSID Title XVI □ 865 RSI (405(g)) FEDERAL TAX SUITS □ 870 Taxes (U.S. Plaintiff or Defendant) □ 871 IRS—Third Party 26 USC 7609	□ 375 False Claims Act □ 376 Qui Tam (31 USC 3729(a)) □ 400 State Reapportionment □ 410 Antitrust □ 430 Banks and Banking □ 450 Commerce □ 460 Deportation □ 470 Racketeer Influenced and Corrupt Organizations □ 490 Cable/Sat TV □ 850 Securities/Commodities/ Exchange □ 890 Other Statutory Actions □ 891 Agricultural Acts □ 893 Environmental Matters □ 895 Freedom of Information Act □ 896 Arbitration □ 899 Administrative Procedure Act/Review or Appeal of Agency Decision □ 950 Constitutionality of State Statutes		
	Cite the U.S. Civil Starts 15 U.S.C. Sect. 1 Brief description of car Unfair, false and	Appellate Court tute under which you are fi 692 et seq. Fair Debt	(specify, illing (Do not cite jurisdictional state t Collection Practices Act	er District Litigation Transfer (utes unless diversity):			
COMPLAINT: VIII. RELATED CASI	UNDER RULE 2		•	JURY DEMAND:			
IF ANY	(See instructions):	JUDGE		DOCKET NUMBER			
DATE 08/01/2018 FOR OFFICE USE ONLY		signature of attor /s/ Amichai E. Zul					
	MOUNT	APPLYING IFP	JUDGE	MAG. JUE	OGE		

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INSTRUCTIONS FOR ATTORNEYS COMPLETING CIVIL COVER SHEET FORM JS 44

Authority For Civil Cover Sheet

The JS 44 civil cover sheet and the information contained herein neither replaces nor supplements the filings and service of pleading or other papers as required by law, except as provided by local rules of court. This form, approved by the Judicial Conference of the United States in September 1974, is required for the use of the Clerk of Court for the purpose of initiating the civil docket sheet. Consequently, a civil cover sheet is submitted to the Clerk of Court for each civil complaint filed. The attorney filing a case should complete the form as follows:

- **I.(a) Plaintiffs-Defendants.** Enter names (last, first, middle initial) of plaintiff and defendant. If the plaintiff or defendant is a government agency, use only the full name or standard abbreviations. If the plaintiff or defendant is an official within a government agency, identify first the agency and then the official, giving both name and title.
 - (b) County of Residence. For each civil case filed, except U.S. plaintiff cases, enter the name of the county where the first listed plaintiff resides at the time of filing. In U.S. plaintiff cases, enter the name of the county in which the first listed defendant resides at the time of filing. (NOTE: In land condemnation cases, the county of residence of the "defendant" is the location of the tract of land involved.)
 - (c) Attorneys. Enter the firm name, address, telephone number, and attorney of record. If there are several attorneys, list them on an attachment, noting in this section "(see attachment)".
- **II. Jurisdiction.** The basis of jurisdiction is set forth under Rule 8(a), F.R.Cv.P., which requires that jurisdictions be shown in pleadings. Place an "X" in one of the boxes. If there is more than one basis of jurisdiction, precedence is given in the order shown below.
 - United States plaintiff. (1) Jurisdiction based on 28 U.S.C. 1345 and 1348. Suits by agencies and officers of the United States are included here. United States defendant. (2) When the plaintiff is suing the United States, its officers or agencies, place an "X" in this box.
 - Federal question. (3) This refers to suits under 28 U.S.C. 1331, where jurisdiction arises under the Constitution of the United States, an amendment to the Constitution, an act of Congress or a treaty of the United States. In cases where the U.S. is a party, the U.S. plaintiff or defendant code takes precedence, and box 1 or 2 should be marked.
 - Diversity of citizenship. (4) This refers to suits under 28 U.S.C. 1332, where parties are citizens of different states. When Box 4 is checked, the citizenship of the different parties must be checked. (See Section III below; **NOTE: federal question actions take precedence over diversity cases.**)
- **III. Residence** (citizenship) of Principal Parties. This section of the JS 44 is to be completed if diversity of citizenship was indicated above. Mark this section for each principal party.
- IV. Nature of Suit. Place an "X" in the appropriate box. If there are multiple nature of suit codes associated with the case, pick the nature of suit code that is most applicable. Click here for: Nature of Suit Code Descriptions.
- **V. Origin.** Place an "X" in one of the seven boxes.
 - Original Proceedings. (1) Cases which originate in the United States district courts.
 - Removed from State Court. (2) Proceedings initiated in state courts may be removed to the district courts under Title 28 U.S.C., Section 1441. When the petition for removal is granted, check this box.
 - Remanded from Appellate Court. (3) Check this box for cases remanded to the district court for further action. Use the date of remand as the filing date.
 - Reinstated or Reopened. (4) Check this box for cases reinstated or reopened in the district court. Use the reopening date as the filing date. Transferred from Another District. (5) For cases transferred under Title 28 U.S.C. Section 1404(a). Do not use this for within district transfers or multidistrict litigation transfers.
 - Multidistrict Litigation Transfer. (6) Check this box when a multidistrict case is transferred into the district under authority of Title 28 U.S.C. Section 1407
 - Multidistrict Litigation Direct File. (8) Check this box when a multidistrict case is filed in the same district as the Master MDL docket. **PLEASE NOTE THAT THERE IS NOT AN ORIGIN CODE 7.** Origin Code 7 was used for historical records and is no longer relevant due to changes in statue.
- VI. Cause of Action. Report the civil statute directly related to the cause of action and give a brief description of the cause. Do not cite jurisdictional statutes unless diversity. Example: U.S. Civil Statute: 47 USC 553 Brief Description: Unauthorized reception of cable service
- VII. Requested in Complaint. Class Action. Place an "X" in this box if you are filing a class action under Rule 23, F.R.Cv.P. Demand. In this space enter the actual dollar amount being demanded or indicate other demand, such as a preliminary injunction. Jury Demand. Check the appropriate box to indicate whether or not a jury is being demanded.
- VIII. Related Cases. This section of the JS 44 is used to reference related pending cases, if any. If there are related pending cases, insert the docket numbers and the corresponding judge names for such cases.

Date and Attorney Signature. Date and sign the civil cover sheet.

UNITED STATES DISTRICT COURT

for the

Northern District of Ohio

Northern Distr	rict of Ohio
Sarah Angeles, individually and on behalf of all others similarly situated)	
Plaintiff(s)	
v.)	Civil Action No.
)	CIVIL FIGURE 1 (c)
FirstCredit Inc.and John Does 1-25,))	
Defendant(s)	
SUMMONS IN A (To: (Defendant's name and address) FirstCredit Inc.	CIVIL ACTION
c/o its registered agent - Timo 3250 W Market St, Ste 304 Akron OH 44333	othy D Sheeler
A lawsuit has been filed against you.	
Within 21 days after service of this summons on you are the United States or a United States agency, or an officer of P. 12 (a)(2) or (3) — you must serve on the plaintiff an answer the Federal Rules of Civil Procedure. The answer or motion rewhose name and address are: Amichai E. Zukowsky Zukowsky Law, LLC 23811 Chagrin Blvd, Suite 160 Beachwood, OH 5529 216-800-5529	er to the attached complaint or a motion under Rule 12 of must be served on the plaintiff or plaintiff's attorney,
If you fail to respond, judgment by default will be ent You also must file your answer or motion with the court.	tered against you for the relief demanded in the complaint.
	CLERK OF COURT
Date:	
	Signature of Clerk or Deputy Clerk

Civil Action No.

PROOF OF SERVICE

(This section should not be filed with the court unless required by Fed. R. Civ. P. 4 (l))

was rec	This summons for (neeived by me on (date)	ame of individual and title, if an	· · · · · · · · · · · · · · · · · · ·		
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			on (date)	; or	
	☐ I left the summon	as at the individual's reside	ence or usual place of abode with (name)		
		,	a person of suitable age and discretion v	who resides the	ere,
	on (date)	, and mailed a	copy to the individual's last known addre	ess; or	
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	designated by law to	o accept service of process	on behalf of (name of organization)		_
			on (date)	; or	
	☐ I returned the sun	nmons unexecuted because			; or
	☐ Other (specify):				
	My fees are \$	for travel and \$	for services, for a tota	nl of \$().00 .
	I declare under pena	lty of perjury that this info	rmation is true.		
Date:					
			Server's signature		
		_	Printed name and title	,	
		_	Server's address		

Additional information regarding attempted service, etc:

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EXHIBIT A

Case: 5:19-cv-00503 Doc #: 1-3 Filed: 03/06/19 2 of 2. PageID #: 16

This Account Has Been Placed with a Debt Collection Agency

The second of th

Date: 03/09/2018

Dear SARAH A ANGELES.

This is to inform you that the creditor named below has placed your account with this office for collection.

To speak to an account representative, please call 1-800-871-1840 Ext 293.

Calls to or from this company may be monitored or recorded for quality assurance.

This communication is from a debt collector. This is an attempt to collect a debt, any information obtained will be used for that purpose.

Check, Money Orders, & Electronic Check

Check or Money Orders are always **FREE**. Electronic Check(ACH) Payments are always FREE. Make checks payable to either FirstCredit, Inc. or the Creditor listed on your statement.

Credit Card Payments

FCI accepts Visa & MasterCard for convenience and a service fee of \$3.50 per payment transaction is charged.

Payments By Internet:

and to

www.fcipayments.com Electronic Check(ACH) payments are always FREE. 'Visa & MasterCard.

Payments By Phone: Please call 1-888-603-0009 Electronic Check(ACH) payment are always FREE. 'Visa & MasterCard

Payments By Mail to FCI: Check or Money Orders are always FREE. Please use the coupon below for payments.

Payments can also be made directly to the creditor listed on this statement.

*Consumer Notice on Credit Card Payments FCI accepts Visa & MasterCard for convenience and a service fee of \$3.50 is charged per payment transaction. Payment by credit card is not mandatory.

Account Representative: Ashley Parks 1-800-871-1840 Ext 293

MERCY MEDICAL CENTER AKRON CHILDREN'S HOSPITAL SUMMA LABCARE PLUS



VICTOR E ANGELES SIANNA GARCIA SARAH ANGELES

10/09/2016 07/05/2017 05/02/2016

File Number:

> \$336.7 \$1.269.2 \$123

Balance Due: \$ 1618.24

BDPL95

Payment in full is enclosed. I need to discuss this further.

My phone number is Best time to call is

լելիցր Միվ Մել Միվ բիլի Մում Ալիվ Մեկ Միլու հրջուկցիլով



VISA [1 1		DECEMEN	
CARDHOLDER NAME				
CARD NUMBER #			V-CODE (3-digit code on back of card
SIGNATURE		TO THE RESIDENCE OF AN A THAT CHARLES		EXP DATE
FILE NUMBER	ACCOU	ACCOUNT NUMBER		AMT DUE
(6539690)		8	\$1618.24	

Save Time: Pay your account ONLINE at Check(ACH) as it is always free or pay by Visa or Mastercard*. It's fast, secure and conver e (*A \$3.50 Convenience and Service Fee applies to all Visa and MasterCard Payments.)

> FIRSTCREDIT. INC. (FCI)

PO BOX 630838 CINCINNATI OH 45263-0838

ClassAction.org

This complaint is part of ClassAction.org's searchable class action lawsuit database and can be found in this post: <u>Debt Collector FirstCredit Sued Over Allegedly Unlawful Payment Service Fee</u>