AMERICAN ASSOCIATION of CRITICAL-CARE NURSES

P.O. Box 989728
West Sacramento, CA 95798-9728

<<Full Name>>
<<Address1>>
<<Address2>>
<<City>>, <<State>> <<Zip>>
<<Country>>

Enrollment Code: <<ENROLLMENT>>
Enrollment Deadline: November 29, 2025
To Enroll, Scan the QR Code Below:

SCAN ME

Or Visit:
https://app.idx.us/account-creation/protect

August 29, 2025

**Re: Notice of Data Security Incident**

Dear <<Full Name>>,

We are writing to notify you of a recent issue that may have impacted certain of your personal information at American Association of Critical-Care Nurses ("AACN"). We want to provide you with details regarding the issue, our response, and resources available to you to help protect your information.

**What happened?**

AACN recently became aware of an issue involving our website's payment system. We promptly investigated the issue with the help of our payment processor and outside security experts, and took steps to secure the payment system. On July 31, 2025, our investigation identified evidence that an unauthorized party accessed payment card information associated with certain transactions on our site beginning on March 8, 2025. While our investigation is unable to determine exactly which payment cards may have been accessed by the unauthorized party, we are notifying you out of an abundance of caution, as we have a record of you making a purchase on the AACN site during the relevant time period.

**What information was involved?**

The information about you that may have been impacted includes: your payment card information (such as card number, expiry date, and CVV), name, and contact information (such as shipping and billing address, phone number, and email address) associated with a transaction on the AACN site.

**What are we doing?**

In response to the issue, we took steps to secure the payment system and have since implemented further security enhancements to help remediate the issue. We take the security of our customers' and members' information very seriously, and are continuing to enhance our safeguards to help prevent similar issues from occurring in the future.

**What can you do?**

It is always advisable to remain vigilant against attempts at fraud, which includes, for example, reviewing payment card and bank statements for suspicious transactions. If you identify suspicious transactions on your payment card, you should contact the card brand or bank that maintains the account on your behalf.

AACN also is offering two years of credit and identity monitoring services at no cost to you. Additional information about how to enroll in credit and identity monitoring services and help protect your information is contained in the Attachment to this letter.

**For more information:**

If you have any questions regarding the information in this letter, please call 1-833-353-4285 between 9am – 9pm ET, Monday through Friday, except holidays.

Sincerely,

Dana Woods
Chief Executive Officer
American Association of Critical-Care Nurses

## Attachment

Below are additional helpful tips you may want to consider to help protect your personal information.

**Register for Credit and Identity Monitoring Services**

We have arranged with IDX to offer you complimentary credit and identity monitoring services for two years. To enroll in the services, please follow the steps below:

Ensure that you enroll by November 29, 2025 (Your enrollment code will not work after this date.)
Scan the QR image at the top of this letter or visit the IDX website at https://app.idx.us/account-creation/protect and follow the instructions to enroll.
Provide your enrollment code listed at the top of this letter as part of enrollment.

If you have questions about the IDX services or need assistance with enrolling, please contact IDX at 1-833-353-4285 by November 29, 2025. Please be prepared to provide your enrollment code listed at the top of this letter.

**Review Your Credit Reports and Account Statements; Report Incidents**

It is always advisable to remain vigilant against attempts at identity theft or fraud, including by reviewing your account statements and monitoring your free credit reports for signs of suspicious activity. If you detect any suspicious activity on an account, you should promptly notify the financial institution or other company with which the account is maintained. You also should promptly report any fraudulent activity or any suspected incidents of identity theft to the proper law enforcement authorities. If you believe you are the victim of identity theft or have reason to believe your personal information has been misused, you should immediately contact your local police or law enforcement, the Federal Trade Commission ("FTC"), and/or the Attorney General's office in your home state. You can also contact these agencies for information on how to prevent or avoid identity theft. The FTC's contact details are provided below.

Federal Trade Commission
Consumer Response Center
600 Pennsylvania Avenue NW, Washington DC 20580
www.identitytheft.gov
1-877-IDTHEFT (438-4338)
1-877-FTC-HELP (382-4357)

**Copy of Credit Report**

You may obtain a free copy of your credit report from each of the three major credit reporting agencies once every 12 months by visiting www.annualcreditreport.com, calling toll-free 877-322-8228, or by completing an Annual Credit Report Request Form and mailing it to the Annual Credit Report Request Service, P.O. Box 105281, Atlanta, GA 30348-5281. You can print this form at www.annualcreditreport.com/manualRequestForm.action. Credit reporting agency contact details are provided below.

| | | | |
|---|---|---|---|
| Equifax | P.O. Box 740241<br>Atlanta, GA 30374 | www.equifax.com<br><br>www.equifax.com/personal/credit-report-services | 800-685-1111 |
| Experian | P.O. Box 2002<br>Allen, TX 75013 | www.experian.com<br><br>www.experian.com/help | 888-397-3742 |
| TransUnion | P.O. Box 1000<br>Chester, PA 19016 | www.transunion.com<br><br>www.transunion.com/credit-help | 888-909-8872 |

When you receive your credit reports, review them carefully. Look for accounts or credit inquiries that you did not initiate or do not recognize. Look for information, such as home address and Social Security number, that is inaccurate. If you see anything you do not understand, call the credit reporting agency at the telephone number on the report.

**Fraud Alert**

You have the option to place a fraud alert on your credit file. An initial fraud alert is free and will stay on your credit file for one year. The alert informs creditors of possible fraudulent activity within your report and requests that the creditor contact you prior to establishing any accounts in your name. If you have already been a victim of identity theft, you may have an extended alert placed on your report if you provide the appropriate documentary proof. An extended fraud alert stays on your credit report for seven years. To place a fraud alert on your credit report, contact any of the three credit reporting agencies identified above. You may also obtain information about fraud alerts from the FTC and credit reporting agencies listed above.

**Security Freeze**

You have the right to place a security freeze on your credit file free of charge. This will prevent new credit from being opened in your name without the use of a PIN number that is issued to you when you initiate the freeze. A security freeze is designed to prevent credit, loans, and services from being approved in your name without your consent. As a result, using a security freeze may delay your ability to obtain credit. In order to place a security freeze, you may be required to provide the consumer reporting agency with information that identifies you including your full name; Social Security number; date of birth; current and previous addresses; a copy of your state-issued identification card; and a recent utility bill, bank statement, or telephone bill. You may also obtain information about security freezes from the FTC and credit reporting agencies listed above.

**Federal Fair Credit Reporting Act Rights**

The Fair Credit Reporting Act ("FCRA") is federal legislation that regulates how consumer reporting agencies use your information. It promotes the accuracy, fairness, and privacy of consumer information in the files of consumer reporting agencies. As a consumer, you have certain rights under the FCRA, which the FTC has summarized as follows: you must be told if information in your credit file has been used against you; you have the right to know what is in your credit file; you have the right to ask for a credit score; you have the right to dispute incomplete or inaccurate information; consumer reporting agencies must correct or delete inaccurate, incomplete, or unverifiable information; consumer reporting agencies may not report outdated negative information; access to your file is limited; you must give your consent for reports to be provided to employers; you may limit "prescreened" offers of credit and insurance you get based on information in your credit report; and you may seek damages from violators. Identity theft victims and active-duty military personnel have additional rights pursuant to the FCRA.

For more information about these rights, you may go to www.ftc.gov/credit or write to: Consumer Response Center, Room 130, Federal Trade Commission, 600 Pennsylvania Avenue NW, Washington DC 20580.

**Additional Information**

If you are the victim of fraud or identity theft, you have the right to file a police report.

You may consider starting a file with copies of, for example, your credit reports, any police report, any correspondence, and copies of disputed bills or transactions. It is also useful to keep a log of your conversations with creditors, law enforcement officials, and other relevant parties.

**For District of Columbia residents**: You can contact the Office of the Attorney General for the District of Columbia, 400 6th Street NW, Washington DC 20001, www.oag.dc.gov, 202-727-3400 for information about steps you can take to help avoid identity theft.

**For Iowa residents**: You are advised to report any suspected identity theft to law enforcement or to the Office of the Attorney General of Iowa, Hoover State Office Building, 1305 E Walnut St, Des Moines, IA 50319, www.iowaattorneygeneral.gov, 515-281-5926 or 1-888-777-4590.

**For Maryland residents**: You can contact the Office of the Maryland Attorney General, 200 St. Paul Place, Baltimore, MD 21202, www.marylandattorneygeneral.gov, 1-888-743-0023 for information about steps you can take to help avoid identity theft.

**For Massachusetts residents**: You have the right to obtain a police report and request a security freeze as described above.

**For New York residents**: You can contact the New York Department of State Division of Consumer Protection, 99 Washington Avenue, Albany, NY 12231, www.dos.ny.gov/consumerprotection, 1-800-697-1220 or the New York Attorney General, The Capitol, Albany, NY 12224, www.ag.ny.gov, 1-800-771-7755 for information about steps you can take to help avoid identity theft.

**For New Mexico residents**: You have rights pursuant to the FCRA, as described above. You may have additional rights under the FCRA not summarized here. We encourage you to review your rights pursuant to the FCRA by visiting files.consumerfinance.gov/f/201504_cfpb_summary_your-rights-under-fcra.pdf, or by contacting the FTC at the contact information listed above.

**For North Carolina residents**: You can contact the North Carolina Office of the Attorney General, 9001 Mail Service Center, Raleigh, NC 27699-9001, www.ncdoj.gov, 1-877-566-7226 for information about steps you can take to help avoid identity theft.

**For Oregon residents**: You are advised to report any suspected identity theft to law enforcement, including the Oregon Attorney General, 1162 Court Street NE, Salem, OR 97301, www.doj.state.or.us, 1-877-877-9392.

**For Rhode Island residents**: You can contact the Rhode Island Attorney General, 150 South Main Street, Providence, RI 02903, www.riag.ri.gov, 401-274-4400. You have the right to obtain a police report and request a security freeze as described above.