



<<Return to Kroll>>
<<Return Address>>
<<City, State ZIP>>

<<FIRST_NAME>> <<MIDDLE_NAME>> <<LAST_NAME>> <<SUFFIX>>
<<ADDRESS_1>>
<<ADDRESS_2>>
<<CITY>>, <<STATE_PROVINCE>> <<POSTAL_CODE>>
<<COUNTRY>>



<<Date>> (Format: Month Day, Year)

Dear <<First_name>> <<Last_name>>:

ASP Unifrax Holdings, Inc. (“Alkegen”) recognizes the importance of protecting the personal information we maintain. We are writing to let you know of a data security incident that involved some of your information, including your <<b2b_text_2 (name, and data elements)>>. This notice explains the measures we have taken and some additional steps you may consider taking in response.

We are notifying you of this incident and assure you that we take it seriously. We have arranged for you to receive <<ServiceTerminMonths>> months of complimentary access to Kroll identity monitoring services, as discussed below. Additionally, to help prevent something like this from happening again, we have taken additional steps to enhance our existing security measures.

We encourage you to remain vigilant by reviewing your account statements and credit reports for any unauthorized activity. Additionally, you can enroll in the complementary identity monitoring product we have arranged for you. Enrolling in these services will not hurt your credit score. For more information on the identity monitoring services, including instructions on how to activate your complimentary membership, as well as some additional steps you can take in response to this incident, please see the pages that follow this letter.

If you are an Alkegen employee, you have already received an email with instructions on how to enroll in the complementary identity monitoring product. If you have already enrolled, there is no need to enroll a second time.

We regret that this occurred and apologize for any inconvenience. If you have any questions about the incident, please call (844) 959-7136, Monday through Friday, from 9:00 a.m. to 6:30 p.m., Eastern Time.

Sincerely,

Alkegen