UNITED STATES DISTRICT COURT FOR THE EASTERN DISTRICT OF WISCONSIN MILWAUKEE DIVISION

DEBORAH AL, Individually and on Behalf of All)	Case No.: 17-cv-1738
Others Similarly Situated,	CLASS ACTION COMPLAINT
Plaintiffs,	
v.)	
VAN RU CREDIT CORPORATION,	Jury Trial Demanded
Defendant.	

INTRODUCTION

1. This class action seeks redress for collection practices that violate the Fair Debt Collection Practices Act, 15 U.S.C. § 1692 *et seq*. (the "FDCPA"), and the Wisconsin Consumer Act, chs. 421-427, Wis. Stats. (the "WCA").

JURISDICTION AND VENUE

2. The court has jurisdiction to grant the relief sought by the Plaintiffs pursuant to 15 U.S.C. § 1692k and 28 U.S.C. §§ 1331, 1337, and 1367. Venue in this District is proper in that Defendant directed its collection efforts into the District.

PARTIES

- 3. Plaintiff Deborah Al is an individual who resides in the Eastern District of Wisconsin (Milwaukee County).
- 4. Plaintiff is a "consumer" as defined in the FDCPA, 15 U.S.C. § 1692a(3), in that Defendant sought to collect from her a debt allegedly incurred for personal, family or household purposes, namely a personal credit card debt.
- 5. Plaintiff is also a "customer" as defined in the Wisconsin Consumer Act, Wis. Stat. § 421.301(17), in that she engaged in a consumer transaction.

- 6. Defendant Van Ru Credit Corporation ("Van Ru") is a foreign business corporation with its primary offices located at 1350 E. Touhy Avenue, Suite 300E, Des Plaines, Illinois 60018. Its registered agent in Wisconsin is Corporation Service Company, 8040 Excelsior Drive, Suite 400, Madison, Wisconsin 53717.
- 7. Van Ru is engaged in the business of a collection agency, using the mails and telephone to collect consumer debts originally owed to others.
- 8. Van Ru is engaged in the business of collecting debts owed to others and incurred for personal, family or household purposes.
- 9. Van Ru is licensed as a "Collection Agency" under Wis. Stat. § 218.04 and Wis. Admin. Code Ch. DFI-Bkg 74.
- 10. Van Ru is a debt collector as defined in 15 U.S.C. § 1692a and Wis. Stat. § 427.103(3).

FACTS

- 11. On or around March 10, 2017, Van Ru mailed a debt collection letter to Plaintiff regarding an alleged debt, allegedly owed to "Monroe & Main." A copy of this letter is attached to this complaint as Exhibit A.
- 12. The alleged debt identified in <u>Exhibit A</u> was for an alleged open-end, store credit account with Monroe & Main, a merchant affiliated with Colony Brands.
- 13. The alleged debt identified in Exhibit A was incurred only for personal, family or household purposes, namely, use of a personal credit card.
- 14. Upon information and belief, <u>Exhibit A</u> is a form letter, generated by a computer, and with the information specific to Plaintiff inserted by the computer.

- 15. Upon information and belief, <u>Exhibit A</u> is a form debt collection letter, used by Defendant to attempt to collect alleged debts.
- 16. <u>Exhibit A</u> represents that the "balance" of Plaintiff's account was \$462.31 when Exhibit A was mailed.
 - 17. Exhibit A contains the following text:

You can settle your account with the above client for less than the full amount you owe.

The balance you owe as of the date of this letter is \$462.31. Presently, we are willing to accept \$277.39 to settle your account, provided that you act promptly. We are not obligated to renew this offer.

Exhibit A.

- 18. Exhibit A does not define promptly.
- 19. Exhibit A also states that Van Ru is "not obligated to renew this offer."
- 20. Exhibit A does not otherwise provide a settlement expiration date.

FDCPA Violations

- 21. The statement in <u>Exhibit A</u>: "Presently, we are willing to accept \$277.39 to settle your account, provided that you act promptly," is false, deceptive, misleading, and confusing and to the unsophisticated consumer. Such broad, open-ended language is inherently confusing to the consumer and an unfair collection practice.
- 22. The term "promptly" could have any number of meanings. For example, "promptly" may mean a few days to one person and several months to another.
- 23. In the absence of an expiration date or other indication of what Van Ru or Monroe & Main mean by the term "promptly," and alongside a statement that the debt collector is "not obligated to renew this offer," the unsophisticated consumer would understand the statement that "we are willing to accept \$277.39 to settle your account, provided that you act promptly," to mean that Van Ru could, and would, rescind the settlement offer at any time and without notice.

- 24. The consumer has no way to know from Exhibit A whether Van Ru and/or the creditor would treat a payment of the purported "settlement" amount as an actual settlement (i.e. releasing Plaintiff from any remaining liability) of the alleged debt.
- 25. Van Ru's language leaves open the possibility that the consumer will make a payment of the offered amount, \$277.39, only to be informed that the offer has already expired and Van Ru will continue to collect on the remaining balance.
- 26. The consequences of misleading a consumer with respect to settling a debt are much greater than misleading about the amount of the debt. A payment of the entire debt would leave pennies or, at most, a few dollars left over for payment later. *See eg. Miller v. McCalla, Raymer, Padrick, Cobb, Nichols, & Clark, L.L.C.*, 214 F.3d 872, 876 (7th Cir. 2000). Due to an "unsatisfied" settlement, however, Merchants could continue to collect the remaining balance 40% of the alleged debt, plus any additional interest that had accrued.
- 27. An unsophisticated consumer would interpret the statement that she must tender payment "promptly" to mean that, "if they don't pay by the deadline, they will have no further chance to settle their debt for less than the full amount" *Evory v. RJM Acquisitions Funding L.L.C.*, 505 F.3d 769, 775 (7th Cir. 2007), but the consumer would have no idea what the purported deadline is.
- 28. A false statement that a settlement offer is only available for a limited time is a material false statement because it imparts a false belief in the unsophisticated consumer that he or she must hurry to take advantage of the limited-time opportunity, when in reality, there is no such time limit. See Nelson-McGourty v. L. & P Fin. Adjusters, Inc., 2010 U.S. Dist. LEXIS 81819, *44 (N.D. Ill. Aug. 12, 2010); see also Ozkaya v. Telecheck Servs., 982 F. Supp. 578, 584

(N.D. Ill. Oct. 23, 1997); Evory v. RJM Acquisitions Funding L.L.C., 505 F.3d 769, 775 (7th Cir. 2007).

29. In order to preserve debt collectors' negotiating positions and prevent the settlement process from disintegrating, while still enforcing the congressional mandate prohibiting debt collectors from making false, deceptive, and misleading representations, the Seventh Circuit has established "safe harbor" language regarding settlement offers in collection letters:

As in previous cases in which we have created safe-harbor language for use in cases under the Fair Debt Collection Practices Act, we think the present concern can be adequately addressed yet the unsophisticated consumer still be protected against receiving a false impression of his options by the debt collector's including with the offer the following language: "We are not obligated to renew this offer." The word "obligated is strong and even the unsophisticated consumer will realize that there is a renewal possibility but that it is not assured.

Evory, 505 F.3d 769 at 775-76.

- 30. While Exhibit A includes this safe-harbor language, without an expiration date, the language does not have its intended effect.
- 31. As a practical matter, the unsophisticated consumer is not an FDCPA lawyer. She does not know that the purpose of the statement that "we are not obligated to renew this offer" is to make her "realize that there is a renewal possibility but that it is not assured," in the context of a settlement offer with an express expiration date or range (eg. "30 days from receipt of this letter").
- 32. Where the debt collector states that payment must be made "promptly" and does not include an expiration date by which payment must be made, the unsophisticated consumer would not understand the statement that "we are not obligated to renew this offer" to mean that she could settle the debt for the same amount, or possibly less, at any time.

- 33. The unsophisticated consumer may even believe that the law requires a debt collector to include the Seventh Circuit's safe-harbor language if it will rescind the offer.
- 34. In the absence of an expiration date and alongside a statement that the debt collector is "not obligated to renew this offer," the unsophisticated consumer would interpret Van Ru's statement that the settlement payment must be made "promptly" as an implied threat to revoke the settlement offer at any time and without notice.
- 35. Where the Seventh Circuit prescribes safe-harbor language, this language is not "blessed" as generally acceptable---rather, the Seventh Circuit has made it clear that its safe-harbor language applies only in the specific "type" of case addressed in the opinion. *Evory*, 505 F.3d at 775-76 ("we think the *present concern* can be adequately addressed . . ."); *Bartlett v. Heibl*, 128 F.3d 497, 501 (7th Cir. 1997) ("We commend this redaction as a safe harbor . . . for the kind of suit Bartlett has brought and now won. The qualification 'for the kind of suit that Bartlett has brought and now won' is important. We are not certifying our letter against challenges based on other provisions of the statute; those provisions are not before us."); *see also O'Chaney v. Shapiro and Kreisman, LLC*, 2004 U.S. Dist LEXIS 5116, at *13 (N.D. Ill. Mar. 25, 2004) (rejecting the argument that a debt collector could avoid liability for use of safe harbor language where the Seventh Circuit expressly limited the reach of the language to different claims).
- 36. Moreover, Van Ru's failure to provide an expiration date for its settlement offer is a material misrepresentation because it misleads the unsophisticated consumer about a material term of the settlement offer. *Evory*, 505 F.3d at 775-76; *see Smith v. Nat'l Enter. Sys., Inc.*, 2017 U.S. Dist. LEXIS 47701, *13 (W.D. Okla. Mar. 30, 2017) (because debt collector's purported time-sensitive settlement offer included an obviously misprinted expiration date that had already

passed, "any consumer receiving [it] would be left to wonder about a material term of the offer, that is, the deadline for acceptance.").

- 37. The unsophisticated consumer, being told she must pay "promptly" to take advantage of the settlement agreement, while also being told that the settlement offer expires at an undefined time and may not be renewed, would feel intimidated into paying immediately. *Muha v. Encore Receivable Mgmt.*, 558 F.3d 623, 629 ("Confusing language in a dunning letter can have an intimidating effect by making the recipient feel that he is in over his head and had better pay up rather than question the demand for payment.").
 - 38. Plaintiff was deceived, misled, and confused by Exhibit A.
- 39. The unsophisticated consumer would be deceived, misled, and confused by Exhibit A.
- 40. Plaintiff had to spend time and money investigating Exhibit A, and the consequences of any potential responses to Exhibit A.
- 41. Plaintiff had to take time to obtain and meet with counsel, including traveling to counsel's office by car and its related expenses, including but not limited to the cost of gasoline and mileage, to advise Plaintiff on the consequences of <u>Exhibit A</u>.

The FDCPA

42. The FDCPA creates substantive rights for consumers; violations cause injury to consumers, and such injuries are concrete and particularized. *Pogorzelski v. Patenaude & Felix APC*, No. 16-C-1330, 2017 U.S. Dist. LEXIS 89678 *9 (E.D. Wis. June 12, 2017) ("A plaintiff who receives misinformation from a debt collector has suffered the type of injury the FDCPA was intended to protect against."); *Spuhler v. State Collection Servs.*, No. 16-CV-1149, 2017 U.S. Dist. LEXIS 177631 (E.D. Wis. Oct. 26, 2017) ("As in Pogorzelski, the Spuhlers'

allegations that the debt collection letters sent by State Collection contained false representations of the character, amount, or legal status of a debt in violation of their rights under the FDCPA sufficiently pleads a concrete injury-in-fact for purposes of standing."); Bock v. Pressler & Pressler, LLP, No. 11-7593, 2017 U.S. Dist. LEXIS 81058 *21 (D.N.J. May 25, 2017) ("through [s]ection 1692e of the FDCPA, Congress established 'an enforceable right to truthful information concerning' debt collection practices, a decision that 'was undoubtedly influenced by congressional awareness that the intentional provision of misinformation' related to such practices, 'contribute[s] to the number of personal bankruptcies, to marital instability, to the loss of jobs, and to invasions of individual privacy,"); Quinn v. Specialized Loan Servicing, LLC, No. 16 C 2021, 2016 U.S. Dist. LEXIS 107299 *8-13 (N.D. Ill. Aug. 11, 2016) (rejecting challenge to Plaintiff's standing based upon alleged FDCPA statutory violation); Lane v. Bayview Loan Servicing, LLC, No. 15 C 10446, 2016 U.S. Dist. LEXIS 89258 *9-10 (N.D. Ill. July 11, 2016) ("When a federal statute is violated, and especially when Congress has created a cause of action for its violation, by definition Congress has created a legally protected interest that it deems important enough for a lawsuit."); Church v. Accretive Health, Inc., No. 15-15708, 2016 U.S. App. LEXIS 12414 *7-11 (11th Cir. July 6, 2016) (same); see also Mogg v. Jacobs, No. 15-CV-1142-JPG-DGW, 2016 U.S. Dist. LEXIS 33229, 2016 WL 1029396, at *5 (S.D. III. Mar. 15, 2016) ("Congress does have the power to enact statutes creating legal rights, the invasion of which creates standing, even though no injury would exist without the statute," (quoting Sterk v. Redbox Automated Retail, LLC, 770 F.3d 618, 623 (7th Cir. 2014)). For this reason, and to encourage consumers to bring FDCPA actions, Congress authorized an award of statutory damages for violations. 15 U.S.C. § 1692k(a).

- 43. Moreover, Congress has explicitly described the FDCPA as regulating "abusive practices" in debt collection. 15 U.S.C. §§ 1692(a) 1692(e). Any person who receives a debt collection letter containing a violation of the FDCPA is a victim of abusive practices. *See* 15 U.S.C. §§ 1692(e) ("It is the purpose of this subchapter to eliminate abusive debt collection practices by debt collectors, to insure that those debt collectors who refrain from using abusive debt collection practices are not competitively disadvantaged, and to promote consistent State action to protect consumers against debt collection abuses").
- 44. 15 U.S.C. § 1692e generally prohibits a debt collector from using "any false, deceptive, or misleading representation or means in connection with the collection of any debt."
- 45. 15 U.S.C. § 1692e(5) specifically prohibits debt collectors from making a "threat to take any action that cannot legally be taken or that is not intended to be taken."
- 46. 15 U.S.C. § 1692e(10) specifically prohibits the "use of any false representation or deceptive means to collect or attempt to collect any debt."
- 47. 15 U.S.C. § 1692f generally prohibits "unfair or unconscionable means to collect or attempt to collect any debt."

The WCA

- 48. The Wisconsin Consumer Act ("WCA") was enacted to protect consumers against unfair, deceptive, and unconscionable business practices and to encourage development of fair and economically sound practices in consumer transactions. Wis. Stat. § 421.102(2).
- 49. The Wisconsin Supreme Court has favorably cited authority finding that the WCA "goes further to protect consumer interests than any other such legislation in the country," and is "probably the most sweeping consumer credit legislation yet enacted in any state." *Kett* v.

Community Credit Plan, Inc., 228 Wis. 2d 1, 18 n.15, 596 N.W.2d 786 (1999) (citations omitted).

- 50. To further these goals, the Act's protections must be "liberally construed and applied." Wis. Stat. § 421.102(1); see also § 425.301.
- 51. "The basic purpose of the remedies set forth in Chapter 425, Stats., is to induce compliance with the WCA and thereby promote its underlying objectives." *First Wisconsin Nat'l Bank v. Nicolaou*, 113 Wis. 2d 524, 533, 335 N.W.2d 390 (1983). Thus, private actions under the WCA are designed to both benefit consumers whose rights have been violated and also competitors of the violators, whose competitive advantage should not be diminished because of their compliance with the law.
- 52. To carry out this intent, the WCA provides Wisconsin consumers with an array of protections and legal remedies. The Act contains significant and sweeping restrictions on the activities of those attempting to collect debts. *See* Wis. Stats. § 427.104.
- 53. The Act limits the amounts and types of additional fees that may be charged to consumers in conjunction with transactions. Wis. Stats. § 422.202(1). The Act also provides injured consumers with causes of action for class-wide statutory and actual damages and injunctive remedies against defendants on behalf of all customers who suffer similar injuries. *See* Wis. Stats. §§ 426.110(1); § 426.110(4)(e). Finally, "a customer may not waive or agree to forego rights or benefits under [the Act]." Wis. Stat. § 421.106(1).
- 54. Consumers' WCA claims under Wis. Stat. § 427.104(1) are analyzed using the same methods as claims under the FDCPA. Indeed, the WCA itself requires that the court analyze the WCA "in accordance with the policies underlying a federal consumer credit protection act," including the FDCPA. Wis. Stat. § 421.102(1).

- 55. Further, the Wisconsin Supreme Court has held that WCA claims relating to debt collection are to be analyzed under the "unsophisticated consumer" standard. *Brunton v. Nuvell Credit Corp.*, 785 N.W.2d 302, 314-15. In *Brunton*, the Wisconsin Supreme Court explicitly adopted and followed the "unsophisticated consumer" standard, citing and discussing *Gammon v. GC Servs. Ltd. P'ship*, 27 F.3d 1254, 1257 (7th Cir. 1994). *Id.*
- 56. Wis. Stat. § 427.104(1)(g) states that a debt collector may not: "Communicate with the customer or a person related to the customer with such frequency of at such unusual hours or in such a manner as can reasonably be expected to threaten or harass the customer."
- 57. Wis. Stat. § 427.104(1)(h) states that a debt collector may not: "Engage in other conduct . . . in such a manner as can reasonably be expected to threaten or harass the customer."
- 58. The Wisconsin Department of Financial Institutions, which is tasked with regulating licensed collection agencies, has found that "conduct which violates the Federal Fair Debt Collection Practices Act" can reasonably be expected to threaten or harass the customer. *See* Wis. Admin. Code DFI-Bkg 74.16(9) ("Oppressive and deceptive practices prohibited.").

COUNT I – FDCPA

- 59. Plaintiff incorporates by reference as if fully set forth herein the allegations contained in the preceding paragraphs of this Complaint.
 - 60. Exhibit A includes an offer that is misleading as to when the offer expires.
- 61. The term "promptly" in the context of the settlement offer is ambiguous, misleading and confusing.
- 62. A consumer who mails a payment in the full amount of the "settlement amount" listed on the letter, on or near the deadline on the letter, may not have actually settled the claim if Van Ru decides, on its own whim, that the offer expired prior to the payment.

- 63. A consumer who receives a letter that includes a "Limited Time" settlement offer that does not contain an expiration date would be deceived, misled, and confused about the deadline for acceptance, which is a material term of the offer. *See Smith*, 2017 U.S. Dist. LEXIS 47701 at *14.
 - 64. Defendant violated 15 U.S.C. §§ 1692e, 1692e(10) and 1692f.

COUNT II – FDCPA

- 65. Plaintiff incorporates by reference as if fully set forth herein the allegations contained in the preceding paragraphs of this Complaint.
- 66. Exhibit A includes false statements that mislead consumers to believe that any settlement offer made is a limited time offer and failure to accept the offer before its "expiration" would result in the debtors' inability to settle the debt for less than the full amount. *Evory*, 505 F.3d at 775-76.
 - 67. Defendant violated 15 U.S.C. §§ 1692e and 1692e(10).

COUNT III – FDCPA

- 68. Plaintiff incorporates by reference as if fully set forth herein the allegations contained in the preceding paragraphs of this Complaint.
- 69. Exhibit A includes threats to revoke the settlement offers at any time and without notice even though neither Van Ru nor the creditor intended to revoke these offers.
 - 70. Defendant violated 15 U.S.C. §§ 1692e, 1692e(5), 1692e(10), and 1692f.

COUNT IV – WCA

- 71. Plaintiff incorporates by reference as if fully set forth herein the allegations contained in the preceding paragraphs of this Complaint.
 - 72. Van Ru is a licensed Collection Agency.

- 73. Van Ru's conduct violates the FDCPA. Wis. Admin. Code DFI-Bkg 74.16(9).
- 74. Defendant violated Wis. Stat. §§ 427.104(1)(g) and 427.104(1)(h).

CLASS ALLEGATIONS

- 75. Plaintiff brings this action on behalf of a Class, consisting of (a) all natural persons in the State of Wisconsin (b) who were sent a collection letter in the form represented by Exhibit A to the complaint in this action, (c) seeking to collect a debt for personal, family or household purposes, (d) between December 13, 2016 and December 13, 2017, inclusive, (e) that was not returned by the postal service.
- 76. The Class is so numerous that joinder is impracticable. Upon information and belief, there are more than 50 members of the Class.
- 77. There are questions of law and fact common to the members of the class, which common questions predominate over any questions that affect only individual class members. The predominant common question is whether the Defendant complied with the FDCPA and the WCA.
- 78. Plaintiff's claims are typical of the claims of the Class members. All are based on the same factual and legal theories.
- 79. Plaintiff will fairly and adequately represent the interests of the Class members. Plaintiff has retained counsel experienced in consumer credit and debt collection abuse cases.
- 80. A class action is superior to other alternative methods of adjudicating this dispute. Individual cases are not economically feasible.

JURY DEMAND

81. Plaintiff hereby demands a trial by jury.

PRAYER FOR RELIEF

WHEREFORE, Plaintiff requests that the Court enter judgment in favor of Plaintiff and the Class and against Defendant for:

- (a) actual damages;
- (b) statutory damages;
- (c) attorneys' fees, litigation expenses and costs of suit; and
- (d) such other or further relief as the Court deems proper.

Dated: December 13, 2017

ADEMI & O'REILLY, LLP

By: /S/ John D. Blythin
John D. Blythin (SBN 1046105)
Mark A. Eldridge (SBN 1089944)
Jesse Fruchter (SBN 1097673)
Ben J. Slatky (SBN 1106892)
3620 East Layton Avenue
Cudahy, WI 53110
(414) 482-8000
(414) 482-8001 (fax)
jblythin@ademilaw.com
meldridge@ademilaw.com
jfruchter@ademilaw.com
bslatky@ademilaw.com

EXHIBIT A

Dept. 96307 PO Box 1259 Oaks, PA 19456

Van Ru Credit Corporation 1350 E Touhy Ave STE 300E Des Plaines IL 60018-3342 866-608-7665

March 10, 2017

VR File #: 6038 Balance: \$462.31

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103085 - 1289

DEBORAH AL
N34W23113 CIRCLE RIDGE RD APT 103
PEWAUKEE WI S3072-5729

Van Ru
PO Box 1084
Des Plaines IL 60017

Detach Upper Portion And Return With Payment

Creditor: Monroe & Main

Account # 36110 Balance 462.31

SETTLEMENT OFFER

You can settle your account with the above client for less than the full amount you owe.

The balance you owe as of the date of this letter is \$462.31. Presently, we are willing to accept \$277.39 to settle your account, provided that you act promptly. We are not obligated to renew this offer.

If you have any questions, or wish to discuss your account or payment options, you may contact us at 866-608-7665.

THIS COMMUNICATION IS FROM A DEBT COLLECTOR. THIS IS AN ATTEMPT TO COLLECT A DEBT. ANY INFORMATION OBTAINED WILL BE USED FOR THAT PURPOSE.

Van Ru Credit Corporation

NOTICE: SEE REVERSE SIDE FOR IMPORTANT INFORMATION.

Van Ru Credit Corporation • 1350 E Touhy Ave STE 300E • Des Plaines IL 60018-3342 • 866-608-7665 Mon-Fri 8am to 9pm Sat 8am to 3pm CT



We are required under state law to notify consumers of the following rights. This list does not contain a complete list of the rights consumers have under state and federal law.

Notice to Colorado residents:

Our local office address is: 1776 S. Jackson St, #900, Denver, CO 80210. The local office telephone number is: 720-287-8686.

Notice to New York City residents:

New York City Department of Consumer Affairs license numbers 1270471, 1416007

Notice to North Carolina residents:

North Carolina Permit Numbers 3543, 109752

Notice to Tennessee residents:

This collection agency is licensed by the Collection Service Board of the Department of Commerce and Insurance.

CIVIL COVER SHEET

The JS 44 civil cover sheet and the information contained herein neither replace nor supplement the filing and service of pleadings or other papers as required by law, except as provided by local rules of court. This form, approved by the Judicial Conference of the United States in September 1974, is required for the use of the Clerk of Court for the purpose of initiating the civil docket sheet. (SEE INSTRUCTIONS ON THE REVERSE OF THE FORM.)

Place an X in the appropriate Bo	ox: Green	Bay Division	Į.	Milwaukee Division	
I. (a) PLAINTIFFS			DEFENDANTS		
Deborah Al			Van Ru Credi	t Corporation	
(b) County of Residence o	f First Listed Plaintiff <u>N</u>	Milwaukee	County of Residence of	of First Listed Defendant (IN U.S. PLAINTIFF CASES)	ONLY)
(27.1		520)	NOTE: IN LANI	O CONDEMNATION CASES, US	
				INVOLVED.	
(c) Attorney's (Firm Name, A	Address, and Telephone Number	er)	Attorneys (If Known)		
Ademi & O'Reilly, LLP, 362 (414) 482-8000-Telephone	20 E. Layton Ave., Cudahy, WI (414) 482-8001-Facsimile	53110			
II. BASIS OF JURISDI	CTION (Place an "X" i	n One Box Only)	(For Diversity Cases Only)	RINCIPAL PARTIES	(Place an "X" in One Box for Plaintiff and One Box for Defendant)
U.S. Government Plaintiff	3 Federal Question (U.S. Government N	Not a Party)		TF DEF 1 Incorporated or Pr of Business In Thi	PTF DEF incipal Place 4 4 4
2 U.S. Government Defendant	4 Diversity	p of Parties in Item III)	Citizen of Another State	2 Incorporated and I of Business In a	
	(indicate Chizenshi)	y of Farties in Rein III)	Citizen or Subject of a Foreign Country	3 Greign Nation	6 6 6
IV. NATURE OF SUIT			I		
CONTRACT	TOR		FORFEITURE/PENALTY	BANKRUPTCY	OTHER STATUTES
☐ 110 Insurance ☐ 120 Marine ☐ 130 Miller Act ☐ 140 Negotiable Instrument ☐ 150 Recovery of Overpayment ☐ & Enforcement of Judgment ☐ 151 Medicare Act ☐ 152 Recovery of Defaulted Student Loans (Excl. Veterans) ☐ 153 Recovery of Overpayment of Veteran's Benefits ☐ 160 Stockholders' Suits ☐ 190 Other Contract ☐ 195 Contract Product Liability ☐ 196 Franchise ☐ REAL PROPERTY ☐ 210 Land Condemnation ☐ 220 Foreclosure ☐ 230 Rent Lease & Ejectment ☐ 240 Torts to Land ☐ 245 Tort Product Liability ☐ 290 All Other Real Property ☐	Slander 330 Federal Employers' Liability 340 Marine 345 Marine Product Liability 350 Motor Vehicle 355 Motor Vehicle Product Liability 360 Other Personal Injury CIVIL RIGHTS 441 Voting 442 Employment 443 Housing/ Accommodations 444 Welfare	PERSONAL INJURY 362 Personal Injury - Med. Malpractice 365 Personal Injury - Product Liability 368 Asbestos Personal Injury Product Liability PERSONAL PROPERTY 370 Other Fraud 371 Truth in Lending 380 Other Personal Property Damage 385 Property Damage Product Liability PRISONER PETITIONS 510 Motions to Vacate Sentence Habeas Corpus: 530 General 535 Death Penalty 540 Mandamus & Other 550 Civil Rights 555 Prison Condition	610 Agriculture 620 Other Food & Drug 625 Drug Related Seizure of Property 21 USC 881 630 Liquor Laws 640 R.R. & Truck 650 Airline Regs. 660 Occupational Safety/Health 690 Other LABOR 710 Fair Labor Standards Act 720 Labor/Mgmt. Relations 730 Labor/Mgmt. Reporting & Disclosure Act 740 Railway Labor Act 790 Other Labor Litigation 791 Empl. Ret. Inc. Security Act IMMIGRATION 462 Naturalization Application 463 Habeas Corpus - Alien Detainee 465 Other Immigration Actions	422 Appeal 28 USC 158 423 Withdrawal	□ 400 State Reapportionment □ 410 Antitrust □ 430 Banks and Banking □ 450 Commerce □ 460 Deportation □ 470 Racketeer Influenced and □ Corrupt Organizations □ 480 Consumer Credit □ 490 Cable/Sat TV □ 810 Selective Service □ 850 Securities/Commodities/ □ Exchange □ 875 Customer Challenge □ 12 USC 3410 □ 890 Other Statutory Actions □ 891 Agricultural Acts □ 892 Economic Stabilization Act □ 893 Environmental Matters □ 894 Energy Allocation Act □ 895 Freedom of Information □ Act □ 900 Appeal of Fee Determination Under Equal Access to Justice □ 950 Constitutionality of State Statutes
☑ 1 Original ☐ 2 Ren	N Cite the U.S. Civil Sta 15 U.S.C. 1692 et seq Brief description of ca Violation of Fair Debt C	Appellate Court Itute under which you are finalse: Collection Practices Act IS A CLASS ACTION		al statutes unless diversity):	if demanded in complaint:
VIII. RELATED CASE IF ANY	(See instructions):	JUDGE		DOCKET NUMBER	
DATE		SIGNATURE OF ATTOR	RNEY OF RECORD		
December 13, 20 FOR OFFICE USE ONLY	17	s/ John D.	Blythin		

- ^{AMOUNT} Case 2:17-cv-01738-JPS Filed 12/13/17 Page 1-of 2 Document 1-2

INSTRUCTIONS FOR ATTORNEYS COMPLETING CIVIL COVER SHEET FORM JS 44

Authority For Civil Cover Sheet

The JS 44 civil cover sheet and the information contained herein neither replaces nor supplements the filings and service of pleading or other papers as required by law, except as provided by local rules of court. This form, approved by the Judicial Conference of the United States in September 1974, is required for the use of the Clerk of Court for the purpose of initiating the civil docket sheet. Consequently, a civil cover sheet is submitted to the Clerk of Court for each civil complaint filed. The attorney filing a case should complete the form as follows:

- I. (a) Plaintiffs-Defendants. Enter names (last, first, middle initial) of plaintiff and defendant. If the plaintiff or defendant is a government agency, use only the full name or standard abbreviations. If the plaintiff or defendant is an official within a government agency, identify first the agency and then the official, giving both name and title.
- (b) County of Residence. For each civil case filed, except U.S. plaintiff cases, enter the name of the county where the first listed plaintiff resides at the time of filing. In U.S. plaintiff cases, enter the name of the county in which the first listed defendant resides at the time of filing. (NOTE: In land condemnation cases, the county of residence of the "defendant" is the location of the tract of land involved.)
- (c) Attorneys. Enter the firm name, address, telephone number, and attorney of record. If there are several attorneys, list them on an attachment, noting in this section "(see attachment)".
- **II. Jurisdiction**. The basis of jurisdiction is set forth under Rule 8(a), F.R.C.P., which requires that jurisdictions be shown in pleadings. Place an "X" in one of the boxes. If there is more than one basis of jurisdiction, precedence is given in the order shown below.

United States plaintiff. (1) Jurisdiction based on 28 U.S.C. 1345 and 1348. Suits by agencies and officers of the United States are included here.

United States defendant. (2) When the plaintiff is suing the United States, its officers or agencies, place an "X" in this box.

Federal question. (3) This refers to suits under 28 U.S.C. 1331, where jurisdiction arises under the Constitution of the United States, an amendment to the Constitution, an act of Congress or a treaty of the United States. In cases where the U.S. is a party, the U.S. plaintiff or defendant code takes precedence, and box 1 or 2 should be marked.

Diversity of citizenship. (4) This refers to suits under 28 U.S.C. 1332, where parties are citizens of different states. When Box 4 is checked, the citizenship of the different parties must be checked. (See Section III below; federal question actions take precedence over diversity cases.)

- III. Residence (citizenship) of Principal Parties. This section of the JS 44 is to be completed if diversity of citizenship was indicated above. Mark this section for each principal party.
- IV. Nature of Suit. Place an "X" in the appropriate box. If the nature of suit cannot be determined, be sure the cause of action, in Section VI below, is sufficient to enable the deputy clerk or the statistical clerks in the Administrative Office to determine the nature of suit. If the cause fits more than one nature of suit, select the most definitive.
- V. Origin. Place an "X" in one of the seven boxes.

Original Proceedings. (1) Cases which originate in the United States district courts.

Removed from State Court. (2) Proceedings initiated in state courts may be removed to the district courts under Title 28 U.S.C., Section 1441. When the petition for removal is granted, check this box.

Remanded from Appellate Court. (3) Check this box for cases remanded to the district court for further action. Use the date of remand as the filing date.

Reinstated or Reopened. (4) Check this box for cases reinstated or reopened in the district court. Use the reopening date as the filing date.

Transferred from Another District. (5) For cases transferred under Title 28 U.S.C. Section 1404(a). Do not use this for within district transfers or multidistrict litigation transfers.

Multidistrict Litigation. (6) Check this box when a multidistrict case is transferred into the district under authority of Title 28 U.S.C. Section 1407. When this box is checked, do not check (5) above.

Appeal to District Judge from Magistrate Judgment. (7) Check this box for an appeal from a magistrate judge's decision.

VI. Cause of Action. Report the civil statute directly related to the cause of action and give a brief description of the cause. Do not cite jurisdictional statutes unless diversity. Example:

U.S. Civil Statute: 47 USC 553

Brief Description: Unauthorized reception of cable service

VII. Requested in Complaint. Class Action. Place an "X" in this box if you are filing a class action under Rule 23, F.R.Cv.P.

Demand. In this space enter the dollar amount (in thousands of dollars) being demanded or indicate other demand such as a preliminary injunction.

Jury Demand. Check the appropriate box to indicate whether or not a jury is being demanded.

VIII. Related Cases. This section of the JS 44 is used to reference related pending cases if any. If there are related pending cases, insert the docket numbers and the corresponding judge names for such cases.

Date and Attorney Signature. Date and sign the civil cover sheet.

UNITED STATES DISTRICT COURT

for the Eastern District of Wisconsin

	Eastern E	istrict of Wisconsin
)
))
DEBORA	H AL,	,)
Plaintifj	f(s)	
V.) Civil Action No. 17-cv-1738
)
)
VAN RU CREDIT C	CORPORATION,	,)
Defendar	ut(s))
	SUMMONS	S IN A CIVIL ACTION
To: (Defendant's name and address)	VAN RU CREDIT CORE c/o Corporation Service C 8040 Excelsior Drive Ste	PORATION Company
	Madison, Wisconsin 5371	
A lawsuit has been file	ed against you.	
the United States or a United 12(a)(2) or (3) – you must se	States agency, or an offi erve on the plaintiff an ar	on you (not counting the day you receive it) – or 60 days if you are icer or employee of the United States described in Fed. R. Civ. P. nswer to the attached complaint or a motion under Rule 12 of the on must be served on the plaintiff or the plaintiff's attorney, whose
If you fail to respond. You also must file your answe	• •	Il be entered against you for the relief demanded in the complaint.
		STEPHEN C. DRIES, CLERK OF COURT
Date:		
		Signature of Clerk or Deputy Clerk

Civil Action No. 17-cv-1738

PROOF OF SERVICE

(This section should not be filed with the court unless required by Fed. R. Civ. P. 4(l))

received by me on (date)	·		
☐ I personally served	I the summons and the attached com	aplaint on the individual at (place):	
		On (date)	; or
☐ I left the summons	and the attached complaint at the ir	ndividual's residence or usual place of a	bode with (name
	, a p	erson of suitable age and discretion who	o resides there,
on (date)	, and mailed a copy	to the individual's last known address; of	or
☐ I served the summ	ons and the attached complaint on (r	name of individual)	
who is designated by l	aw to accept service of process on b	pehalf of (name of organization)	
		on (date)	; or
\Box I returned the sum	mons unexecuted because		; or
	mons unexecuted because		; or
☐ Other (specify):			; or
Other (specify): My fees are \$		for services, for a total of \$	
Other (specify): My fees are \$	for travel and \$ for travel and \$ for travel and \$ for travel and \$ for the formation is the following that this information is the following that the following the following that the following th	for services, for a total of \$ rue.	
Other (specify): My fees are \$ I declare under penalty	for travel and \$ for travel and \$ for travel and \$ for travel and \$ for the formation is the following that this information is the following that the following the following that the following th	for services, for a total of \$	
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Other (specify): My fees are \$ I declare under penalty	for travel and \$ for travel and \$ for travel and \$ for travel and \$ for the formation is the following that this information is the following that the following the following that the following th	for services, for a total of \$ rue. Server's signature	

Additional information regarding attempted service, etc.:

ClassAction.org

This complaint is part of ClassAction.org's searchable class action lawsuit database and can be found in this post: <u>Lawsuit Claims Van Ru Credit Corporation Violated Federal, Wisconsin Debt Collection Laws</u>