

Notice of Data Security Incident

Birmingham, AL – June 24, 2026

The privacy and security of the personal information we maintain is of the utmost importance to Aesto, LLC d/b/a Aesto Health ("Aesto").

Aesto provides healthcare data migration and archiving services for its Covered Entity clients. On or about December 18, 2025, Aesto experienced a network security incident that impacted a limited portion of our Amazon Web Services infrastructure. Upon detecting the unauthorized activity, we immediately contained the incident and commenced a thorough investigation. As part of our investigation, we engaged leading cybersecurity experts to identify what personal information, if any, was involved.

After an extensive forensic investigation and manual document review, on May 26, 2026, we confirmed that between on or about December 2, 2025, and December 18, 2025, certain protected health information belonging to patients of various Covered Entity clients stored within Aesto's network may have been accessed and/or acquired by an unauthorized actor. The information included full names, full names, dates of birth, medical information, driver's license numbers, financial account numbers only, health insurance information, individual taxpayer identification numbers, other government identification numbers, and Social Security numbers. The elements of information varied per individual, and Social Security numbers were also potentially involved for a limited number of individuals.

We have no evidence of any identity theft or financial fraud related to this incident. However, out of an abundance of caution, commencing on **June 26, 2026**, Aesto notified its Covered Entity clients whose patient information was included in the files potentially accessed or acquired by the unauthorized party.

Aesto is committed to maintaining the privacy of personal information in its possession and has taken many precautions to safeguard it. Aesto continually evaluates and modifies its practices to enhance the security and privacy of the personal information it maintains.

If you have any further questions regarding this incident, please call our dedicated and confidential toll-free response line that we have set up to respond to questions at **833-918-8060**. This response line is staffed with professionals familiar with this incident. The response line is available Monday through Friday, 8 am – 8 pm Central Time (excluding major U.S. holidays). Be prepared to provide your engagement number: **B167683**. This Notice is being provided on behalf of the Covered Entities, including those identified below.