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August 25, 2026

Notice of Data Breach

Dear :

Advantage Home Health Care (“AHHC”) is writing to inform you about a recent data security incident that may have involved some of your information related to your employment at AHHC. The security of your information is important to us, and we want to provide you with resources you may find helpful. This letter contains information about steps you can take to protect your information, and resources we are making available to help you.

What Happened? On June 16, 2026, AHHC became aware of a security incident whereby an unauthorized third party gained access to one of our computer servers. On June 26, 2026, we learned that the unauthorized party acquired data that may have included some of your personal information. Upon discovering the incident, we followed plans to respond to the incident, took protective actions to stop the unauthorized activity, engaged leading security and forensics specialists, and launched an investigation. We also notified and worked with U.S. federal law enforcement. Based on our investigation, we determined that the unauthorized party originally gained access to the server on June 9, 2026, and was able to acquire certain documents and information on that server.

What Personal Information Is Involved? The information on the AHHC network regarding you .could have included your first and last name, date of birth, Social Security number, address, phone number, and information about your employment with AHHC. If you are or were enrolled in the AHHC employee health plan, the additional information involved could have included health insurance information, plan enrollment information, claims information, healthcare provider information, and information regarding your health benefits.

What We Are Doing. We are taking this very seriously. Upon detecting unusual activity in our IT system, we took protective actions to contain the activity. We also retained industry-leading cybersecurity specialists, scanned our environment, and implemented additional security measures. It is our priority to continue to evaluate and deploy the level of security protocols, continuous monitoring, and staff training needed to prevent and defend against cybersecurity threats. We also made diligent efforts to prevent the unauthorized third party from maintaining or further using or disclosing the data they acquired.

Although we are not aware that your information has been or will be used or misused for fraudulent purposes, we understand you may have concerns. Therefore, we are providing you with access to Single Bureau Credit Monitoring/Single Bureau Credit Report/Single Bureau Credit Score/Cyber Monitoring services at no charge. These services provide you with alerts for 24 months from the date of enrollment when changes occur to your credit file. This notification is sent to you the same day that the change or update takes place with the bureau. Cyber monitoring will look out for your personal data on the dark web and alert you if your personally identifiable information is found online. These services will be provided by Cyberscout, a TransUnion company specializing in fraud assistance and remediation services.

To enroll in Cyber Monitoring services at no charge, please go to <https://bfs.cyberscout.com/activate> and follow the instructions provided. When prompted please provide the following unique code to receive services:

In order for you to receive the monitoring services described above, you must enroll within 90 days from the date of this letter. The enrollment requires an internet connection and e-mail account and may not be available to minors under 18 years of age. Please note that when signing up for monitoring services, you may be asked to verify personal information for your own protection to confirm your identity. Please note that you must complete the enrollment process yourself, as we are not permitted to enroll you in these services on your behalf.

What You Can Do. We sincerely regret any inconvenience this incident may cause you. In addition to credit monitoring, you may also want to do the following:

Place a fraud alert on your own with each of the three major credit agencies by contacting them at:

Experian (1-888-397-3742)
P.O. Box 4500
Allen, TX 75013
www.experian.com

Equifax (1-800-525-6285)
P.O. Box 740241
Atlanta, GA 30374
www.equifax.com

TransUnion (1-800-680-7289)
P.O. Box 2000
Chester, PA 19016
www.transunion.com

Also, should you wish to obtain a credit report and monitor it on your own:

- **IMMEDIATELY** obtain free copies of your credit report and monitor them upon receipt for any suspicious activity. You can obtain your free copies by going to the following website: www.annualcreditreport.com or by calling them toll-free at 1-877-322-8228. (Hearing impaired consumers can access their TDD service at 1-877-730-4204.
- **Upon receipt of your credit report**, we recommend that you review it carefully for any suspicious activity.
- Be sure to promptly report any suspicious activity to Identity Force.

You can also obtain more information from the Federal Trade Commission (FTC) about identity theft and ways to protect yourself. The FTC has an identity theft hotline: 877-438-4338; TTY: 1-866-653-4261. They also provide information on-line at www.ftc.gov/idtheft.

We also encourage you to, as always, remain vigilant and monitor your account statements, financial transactions, and free credit reports for potential fraud and identity theft, and promptly report any concerns. We suggest you regularly review bills, notices, and statements, and promptly report any questionable or suspicious activity.

For More Information. We value the trust our patients place in us, and we make every effort to protect and secure the information to which we are entrusted.

If you have any further questions regarding this incident, please contact our toll-free incident response line at 1-(888) 398-2084, Monday through Friday from 9:00 a.m. - 7:00 p.m. Eastern Time.

Sincerely,

Advantage Home Health Care

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