

November 21, 2023

Chief Information Security Officer Customer Satisfaction

NOTICE OF DATA BREACH

Dear Salvador Aceves Jr:

We are writing to notify you of an incident involving a third-party secure file transfer application, MOVEit, used by AutoZone, Inc. ("AutoZone"). We have determined that this incident, which has been contained, impacted your personal information. At this time, we are not aware that your personal information has been subject to fraud resulting from this incident. We are notifying you to explain the circumstances and to inform you of the steps we have taken and the resources we are making available to you.

What Happened?

AutoZone became aware that an unauthorized third party exploited a vulnerability associated with MOVEit and exfiltrated certain data from an AutoZone system that supports the MOVEit application. As has been widely reported, over two thousand organizations around the world were impacted by the vulnerability in the MOVEit Transfer application. Upon becoming aware of this situation, AutoZone commenced an investigation, retained outside experts, and took measures to assess and remediate incident. We have performed an analysis of the affected system and associated data to determine whether your information was potentially impacted. More specifically, on or about August 15, 2023, AutoZone determined that the exploitation of the vulnerability in the MOVEit application had resulted in the exfiltration of certain data. Based on that analysis, we have determined that certain of your information was included in those files.

What Information Was Involved?

Based on our investigation, we understand that your Social Security Number were obtained by an unauthorized third party.

What We Are Doing.

Upon becoming aware of the incident, we began an investigation to understand the scope and impact. We also took measures to address the vulnerability, including temporarily disabling the MOVEit application, rebuilding the affected system, and patching the vulnerability. We have no evidence at this time that the incident is ongoing.

What You Can Do.

As a reminder, at this time, we are not aware that your personal information has been subject to fraud as a result of this incident. Nevertheless, we recommend that you remain vigilant for fraud and identity theft.

