

# **Interior Panels Sticky/Poor Appearance**

Service Category	Vehicle Interior			Lexus Supports
Section	Interior Panels/Trim	Market	USA	Lexus Supports ASE Certification

### Applicability

YEAR(S)	MODEL(S)	ADDITIONAL INFORMATION
2006 – 2008	IS250, IS350	

#### Introduction

Some 2006 – 2008 model year IS 250/350 vehicles may exhibit sticky interior panels that have a shiny/degraded appearance. This condition may be present on the Instrument Panel Pad and/or the Door Panel Trim. Revised interior panels have been developed to address this condition.

#### **Production Change Information**

This TSIB applies to vehicles produced **BEFORE** the Production Change Effective VINs shown below.

MODEL	DRIVETRAIN	PLANT	PRODUCTION CHANGE EFFECTIVE VIN
	2WD		JTHBK262#82069062
IS 250		ТМК	JTHCK262#82023616
	AWD	Tahara	JTHCK262#85020711
18, 250		Tahara	JTHBE262#85019728
IS 350	2WD	ТМК	JTHBE262#82015066

#### **Required Tools & Equipment**

SPECIAL SERVICE TOOLS (SST)	PART NUMBER	QTY
Plastic Pry Tool Set*	00002-06000-01	1

\* Essential SST.

NOTE

Additional SSTs may be ordered by calling 1-800-933-8335.

# **Interior Panels Sticky/Poor Appearance**

### Warranty Information

OP CODE	DESCRIPTION	TIME	OFP	T1	T2
550351	R & R Instrument Panel Safety Pad	2.0	55400-53906-##		
670301	Front Door Trim Panel Assembly (One Side)	0.3			
Combo A	Front Door Trim Panel Assembly (Other Side)	0.2	676#0-53##0-##	67	63
670311	Rear Door Trim Panel Assembly (One Side)	0.3			
Combo A	Rear Door Trim Panel Assembly (Other Side)	0.1	676#0-53##0-##		

### APPLICABLE WARRANTY

- This repair is covered under the Lexus Comprehensive Warranty. This warranty is in effect for 48 months or 50,000 miles, whichever occurs first, from the vehicle's in-service date.
- Warranty application is limited to occurrence of the specified condition described in this bulletin.

#### Parts Information

PREVIOUS PART NUMBER	CURRENT PART NUMBER	PART NAME	QTY
55400-53906-##	Same	Pad Sub-Assy, Instrument Panel Safety	1
676#0-53##0-##	Same	Door Trim Board	1

# **Interior Panels Sticky/Poor Appearance**

## **Repair Procedure**

- 1. Confirm the customer specified interior components for sticky feel/poor appearance (see Figure 1).
  - If sticky components are identified, continue to step 2.
  - If not, this TSIB does NOT apply.

Figure 1.



2. Remove the affected interior panel.

Refer to the Technical Information System (TIS), applicable model year Repair Manual:

- <u>2006</u> / <u>2007</u> / <u>2008</u> IS 250/350: Vehicle Interior – Interior Panels/Trim – "Instrument Panel: Instrument Panel Safety Pad: Removal"
- <u>2006</u> / <u>2007</u> / <u>2008</u> IS 250/350: Vehicle Exterior – Door/Hatch – "Engine Hood/Door: Front Door: Disassembly"
- <u>2006</u> / <u>2007</u> / <u>2008</u> IS 250/350: Vehicle Exterior – Door/Hatch – "Engine Hood/Door: Rear Door: Disassembly"
- 3. Install the NEW interior components.

Refer to TIS, applicable model year Repair Manual:

- <u>2006</u> / <u>2007</u> / <u>2008</u> IS 250/350: Vehicle Interior – Interior Panels/Trim – "Instrument Panel: Instrument Panel Safety Pad: Installation"
- <u>2006</u> / <u>2007</u> / <u>2008</u> IS 250/350: Vehicle Exterior – Door/Hatch – "Engine Hood/Door: Front Door: Reassembly"
- <u>2006</u> / <u>2007</u> / <u>2008</u> IS 250/350: Vehicle Exterior – Door/Hatch – "Engine Hood/Door: Rear Door: Reassembly"